



CRISIS AND EMERGENCY RESPONSE HOTLINES

Any situation that requires immediate assistance from the police, fire department or ambulance	Call 911 for emergency assistance.
Anyone with thoughts of suicide, in need of mental health-related crisis support, or who is worried about someone else's mental health	Call or text 988 any time, 24/7/365, or visit the 988 live chat at https://988lifeline.org . A trained crisis counselor is always available.
A child is experiencing a mental or behavioral health crisis	NJ Children's System of Care (CSOC) is available 24/7/365. CSOC serves families with youth up to age 21 with emotional or behavioral health needs, including substance use, and/or intellectual and developmental disabilities. Parents or guardians can access immediate mobile crisis response and other services through PerformCare, the CSOC contracted administrator, at 1-877-652-7624 . <i>Note: Parents/caregivers must be included in the referral process and provide consent.</i>
A child is being abused or neglected	In New Jersey, any person having reasonable cause to believe that a child is being abused or neglected should immediately report this information to the State Central Registry (SCR) 1-877 NJ ABUSE (1-877-652-2873). If the child is in immediate danger, call 911 as well.
New Jersey residents looking for help with a substance use disorder (SUD)	ReachNJ is available 24/7/365 to support residents looking for help with substance use disorders. Each call to ReachNJ is answered by a live person in the first 30 seconds. Trained staff will screen callers to identify their exact needs, are able to provide referrals to supportive services and a seamless connection to a local treatment provider.
A survivor of domestic violence needs immediate support	Call 1-800-572-SAFE (7233) at any time, 24/7/365 to be connected to local resources, including: shelter, housing, rental assistance, basic needs, victim advocacy, transportation, interpretation, medical accompaniment, individual or group counseling, children's services

SUPPORT FOR SOCIAL NEEDS

New Jersey residents struggling with income, housing, food, or other necessities	NJ 211 is a free and confidential information and referral service available 24/7/365, helping New Jersey residents connect to essential resources such as housing, food assistance, healthcare, and more. Individuals can access support by dialing 211 , texting 898-211 , or visiting nj211.org . The NJ 211 team works in partnership with local organizations, committees, and service providers statewide to maintain a comprehensive and accurate directory of available programs in every NJ community. While NJ 211 does not typically offer direct services, it serves as a reliable connector to government, nonprofit, and community-based support systems.
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