Consumer Rights

In addition to the rights granted under DHS 94, consumers involved in Wraparound Services have the right to:

- Choice in the selection of their recovery team members, services, and service providers
- Be informed about services as specifically, completely, and accurately as possible
- Appeal decisions regarding eligibility determinations

Appeals regarding program participation may be made in writing to:

Bureau of Mental Health &
Substance Abuse Services
1 West Wilson Street,
Room 433
P.O. Box 7851
Madison, WI 53707-7851

DODGE COUNTY

HUMAN SERVICES

and

HEALTH DEPARTMENT

199 County Road DF

Juneau, Wisconsin 53039

PHONE:

Clinical Services: (920) 386-4094

Dodge County
Human Services
and
Health Department

Wraparound Services for Youth in Dodge County



Informational Guide

General Overview

The mission of Dodge County Human Services and Health Department is to provide an integrated array of programs and services in an efficient/coordinated manner, within legal guidelines, conforming to governmental policies and within the resources made available. The department's goal is to maintain individuals within the community, preserve the integrity of the individual, and preserve the family unit.

Hours of Operation:

Monday – Friday

8:00 AM – 4:30 PM

An on-call crisis telephone service is available after-hours and on weekends by calling:

888-552-6642

Or

Weekdays M-F 8 am - 4:30 pm: 920-386-4094

Wraparound Services

Services provided are individually determined through the assessment and recovery planning process. Possible services could include:

- Assistance in determining the need for services and linking to them
- Individual Skill Development and Enhancement both in the home and in the community
- Counseling
- Help monitoring and managing medications
- Education and support regarding illness and/or parenting

Eligibility

Depending on insurance, eligibility is as follows: CCS is a Medicaid program that serves individuals with mental health and substance abuse disorders and requires meeting eligibility on a state-mandated functional Screen. CST is available to individuals who are involved in two systems of care (Mental Health, Special Education, Youth Justice, CPS, etc) and do not have Medical Assistance or are not found eligible on the CCS state-mandated screen.

What is Wraparound?

Wraparound is a county-wide, community-based psychosocial rehabilitation program operated by a county to provide or arrange for the provision of consumer-centered and consumer-directed psychosocial services that promote recovery.

Programming is designed to empower consumers to take an active role in treatment and recovery, and engage in positive relationships with staff and peers. As part of the program, consumers will have a "Recovery Team." The Recovery Team is a group of individuals identified by the consumer to participate in the assessment of need, service planning and delivery, supportive activities, and evaluation of desired outcomes.

For more information please contact:

Kim Kunz
CCS Clinical Coordinator
(920) 386-3831
kkunz@co.dodge.wi.us