Consumer Rights

In addition to the rights granted under HFS 94, consumers involved in CCS have the right to:

- Choice in the selection of their recovery team members, services, and service providers
- Be informed about services as specifically, completely, and accurately as possible
- Appeal decisions regarding Community programs determinations

Appeals regarding program participation may be made in writing to:

Bureau of Mental Health &
Substance Abuse Services
1 West Wilson Street,
Room 433
P.O. Box 7851
Madison, WI 53707-7851

HUMAN SERVICES
and
HEALTH DEPARTMENT
199 County Road DF
Juneau, Wisconsin 53039
PHONE:
(920) 386-4094

For further information or to make a referral, contact the Community Programs Supervisor:

Kim Kunz, MA, LPC, CSAC, ICS
Community Programs Supervisor
(920) 386-3831
kkunz@co.dodge.wi.us

Dodge County
Human Services
and
Health Department

Community Programs: CSP, CCS, Targeted



Informational Guide

General Overview

The mission of Dodge County Human Services and Health Department is to provide an integrated array of programs and services in an efficient/coordinated manner, within legal guidelines, conforming to governmental policies and within the resources made available. The department's goal is to maintain individuals within the community, preserve the integrity of the individual, and preserve the family unit.

Hours of Operation:

Monday – Friday

8:00 AM – 4:30 PM

An on-call crisis telephone service is available after-hours and on weekends by calling:

888-552-6642

Or

Weekdays M-F 8 am - 4:30 pm: 920-386-4094

Community Programs Services

Services provided under CSP, CCS, and Targeted are individually determined through the assessment and recovery planning process.

Community Support Program

- Ongoing monitoring of mental illness symptoms & response to treatment
- Interventions with the consumer to assist in identifying mental illness symptoms and warning signs
- Teaching behavioral symptoms management techniques
- Assistance learning to adapt & cope with internal and external stressors
- Therapy
- Medication observations as needed
- Contact availability via a 24-hour crisis line
- Self-care/independent living skills

Comprehensive Community Services

- Assistance in determining the need for services and linking to them
- Help learning how to complete daily tasks and succeed in living in the community
- Supports while living in a group home
- Counseling
- Help monitoring and managing medications
- Education and support regarding illness
- Medication observations as needed
- Contact availability via a 24-hour crisis line

Targeted Services

- Assistance in determining the need for services and linking to them
- Ongoing monitoring and service coordination
- Contact availability via a 24-hour crisis line

Eligibility

CSP and CCS are Medicaid programs that serve individuals with mental health and substance abuse disorders. Both programs are available to individuals who are determined through the state-approved functional screen to need psychosocial rehabilitation services. Targeted case management does not have Medicaid requirements. All services are voluntary.