Canvas for Parents

Presented by Family Partnership Equity Team and Education Technology, TLS

Issaquah School District

2025-2026

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Agenda

- Logging into Canvas
- Navigating Canvas
- Notifications
- Messages & Calendar
- Navigating a Course
- Grades
- Canvas App use
- Overview of Family Access
- Securly resource
- If you are unable to access your Canvas for Parent Observer account, please email **ISDEdTechHelp@issaquah.wednet.edu** directly.

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Canvas for Parent or Guardian

Course navigation may vary by class; you may be able to see the following:

- Read course announcements
- See the course assignments page
- Preview course documents
- View the course syllabus
- See course outcomes (learning standards)
- View the course calendar
- Examine their student's grades
- Access their student's conversations (course messaging)
- Communicate with the teacher using Inbox

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Parents or Guardians cannot

- Submit assignments
- Read course discussions
- Take quizzes
- Join course groups
- Send messages to students
- See course rosters
- See unpublished courses
- See textbooks or other external tools like Office 365

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Canvas for Students

Through Canvas, students will be able to

- Access teacher information, course syllabus and class expectations
- Participate in live stream lessons
- View recordings of instructional videos (dependent on teacher)
- Locate and access course assignment information and instructions to complete and turn in assignments
- View a single calendar with due dates and for all classes

Parents should log in as themselves and not the child since logging in as a child violates confidentiality and privacy policies.

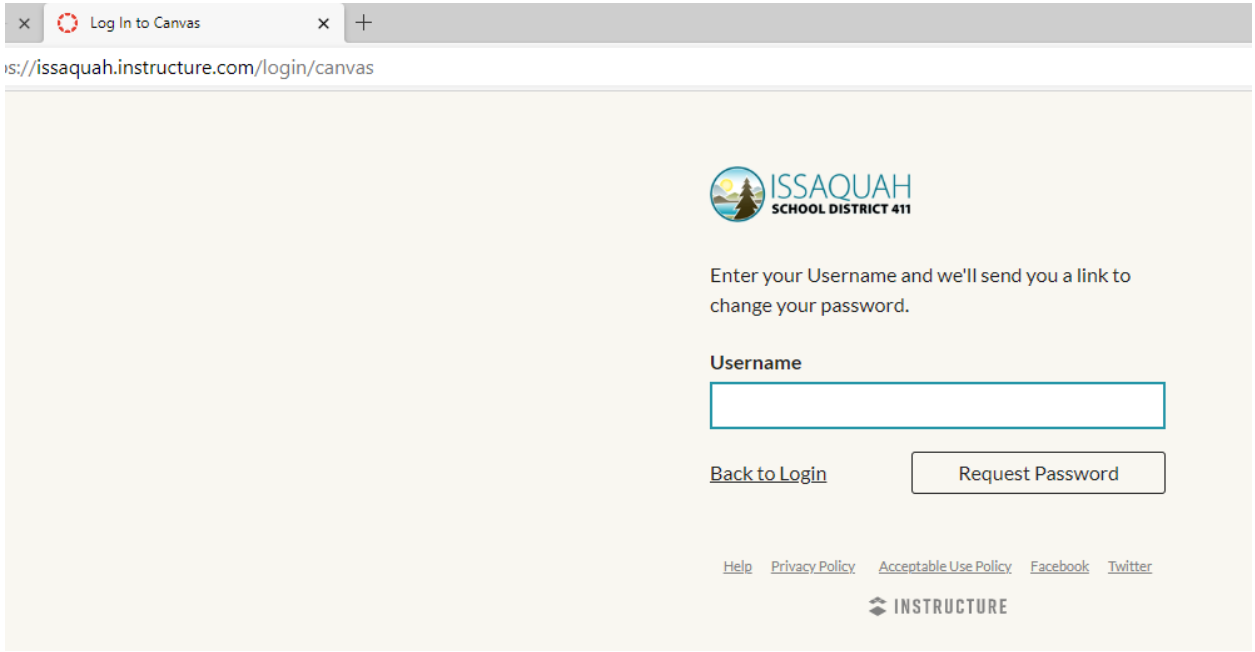
Reminder – Students access their Canvas account using the login with Microsoft button.

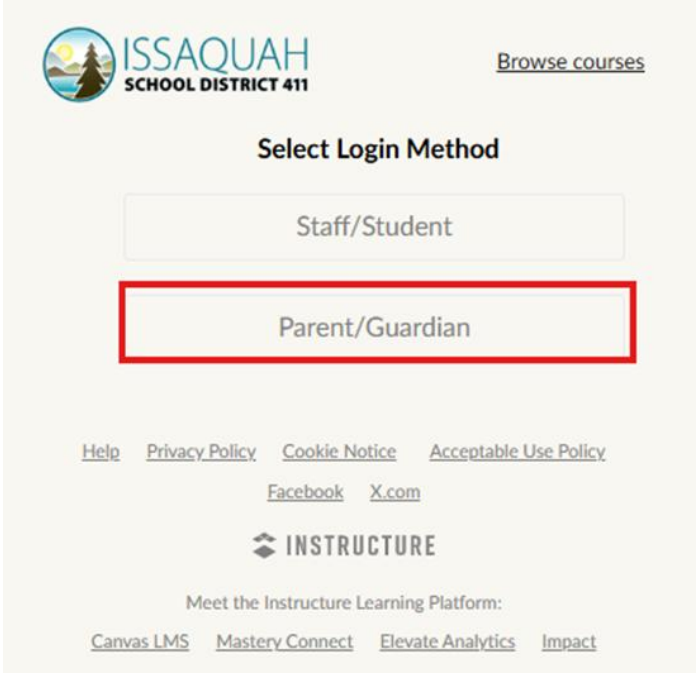
If student needs help, they should ask their teacher and then the school librarian for help with their Canvas account.

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Website link for Canvas for Parents

- Go to https://issaquah.instructure.com/login/canvas
- On ISD website on Home page – Click on Student Portal – Click on Secondary Grades 6-12 – Click on left side Parent Login to Canvas

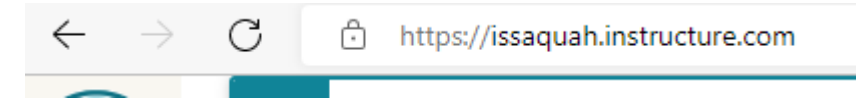


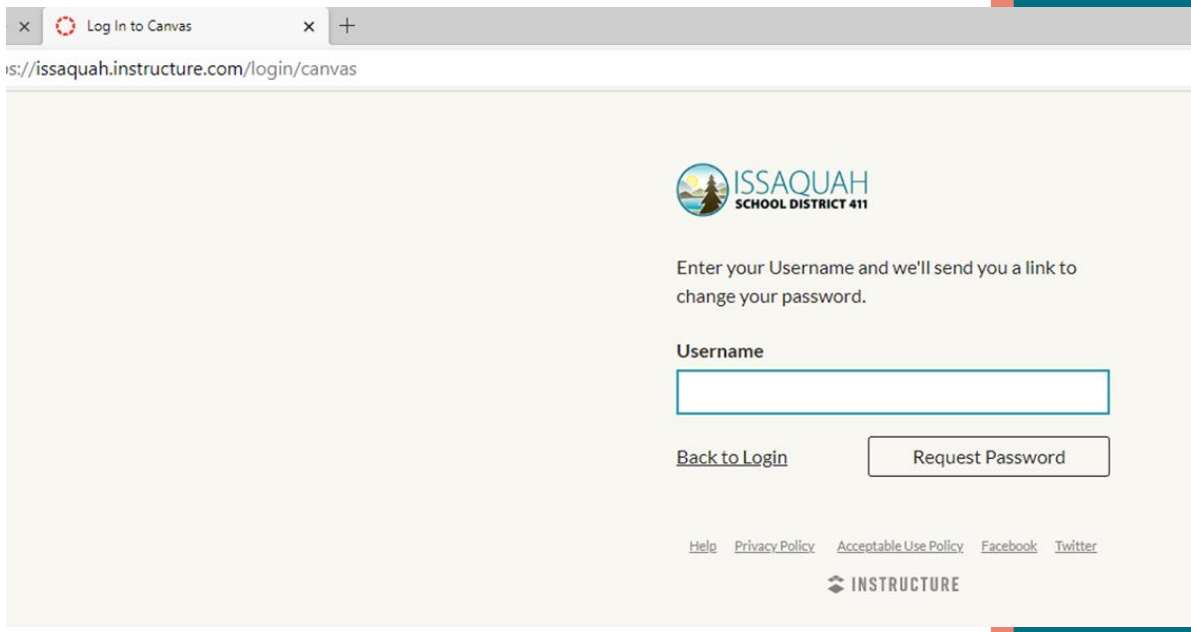


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Trouble shooting

- Your email needs to be in Skyward Family Access – if your email is not, contact the School Registrar
- Make sure you are at the Issaquah site for Canvas.
- If you do not receive the password or password reset, please check junk mail.
- Check Family Access to make sure your email you are using is the one listed (Family 1 or Family 2)
- Email ISDEdTechHelp@issaquah.wednet.edu
- For troubleshooting help visit: Canvas (Grades 6-12) - Issaquah School District 411 (isd411.org)

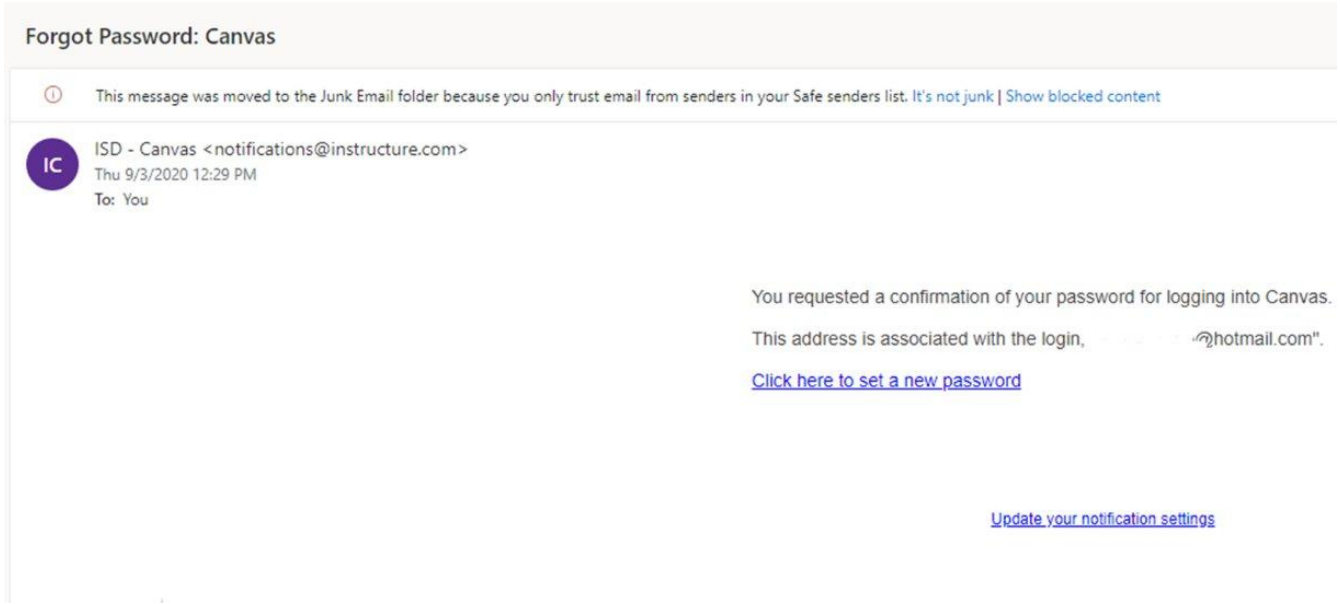




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Email to reset password

- **Username**: Input email associated with you in Skyward as your username.
- First time logging in? Click "Forgot Password" follow instructions in password reset email
- Pop up box will appear stating - *Your password recovery was sent to _____. Please check you spam. It may take up to 30 minutes.*
- Check email and use link to create a password to set up your account.



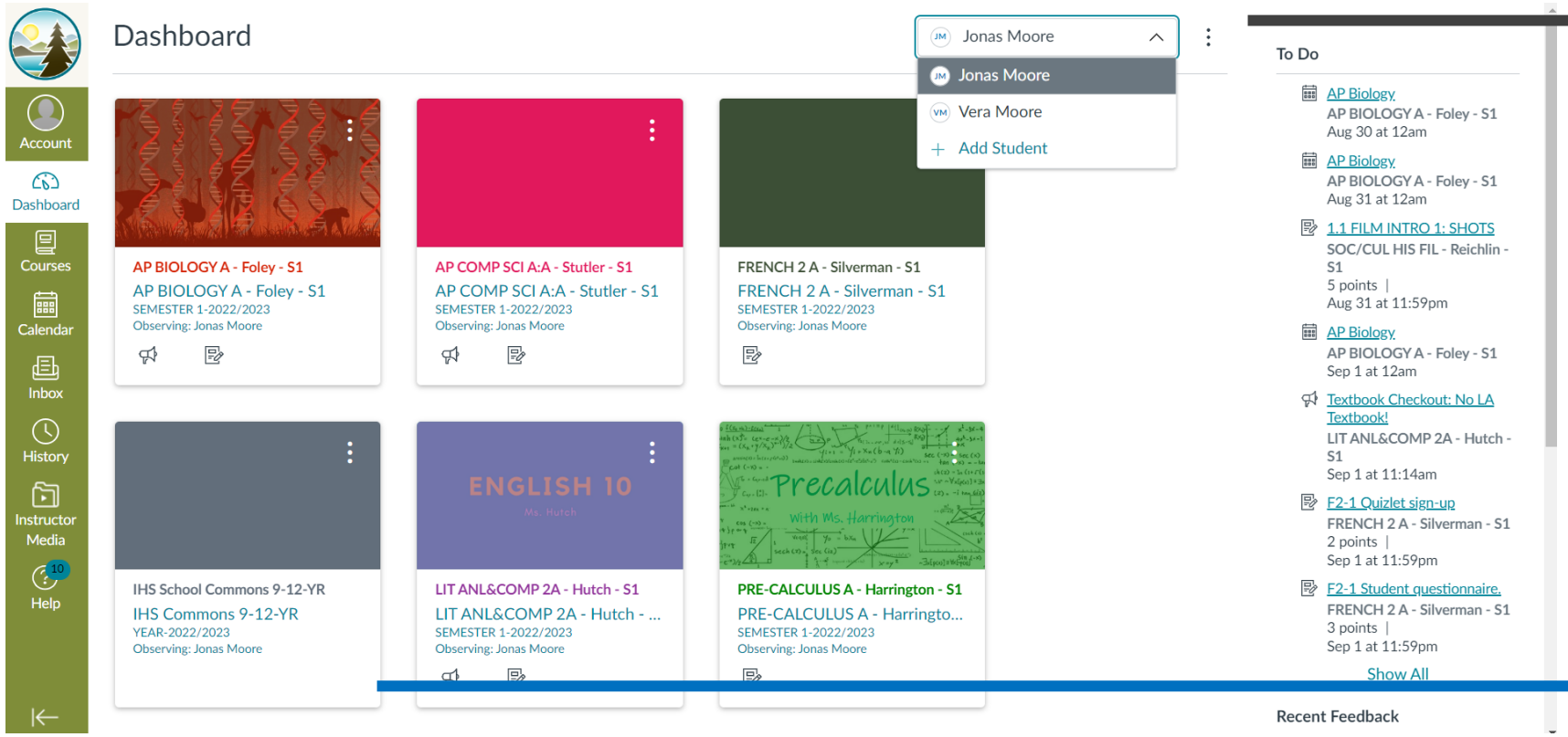
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Logging into Issaquah Canvas for Parents

- Go back to https://issaquah.instructure.com/login/canvas and log in
- **Suggestion** – Save password on computer or click on “Stay signed in” on website for easy access on a secured computer.
- Suggestion: make sure all emails from notifications@instructure.com as marked as safe emails and don't go to your Spam/Junk folder.
- Gmail user issues - Course Modules: Canvas 101 for Parents & Guardians (instructure.com)

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Dashboard



Drop down menu if you have multiple children in the ISD grades 6-12 only

General school information – not an actual class. All students have this as part of Dashboard.

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Organizing your dashboard - Tips and tricks

- Use Toggle to view each secondary student's Dashboard
- **Using the three dots on the top right side of the tile/card parents can also:**

Color code course (optional and specific to user's preference)

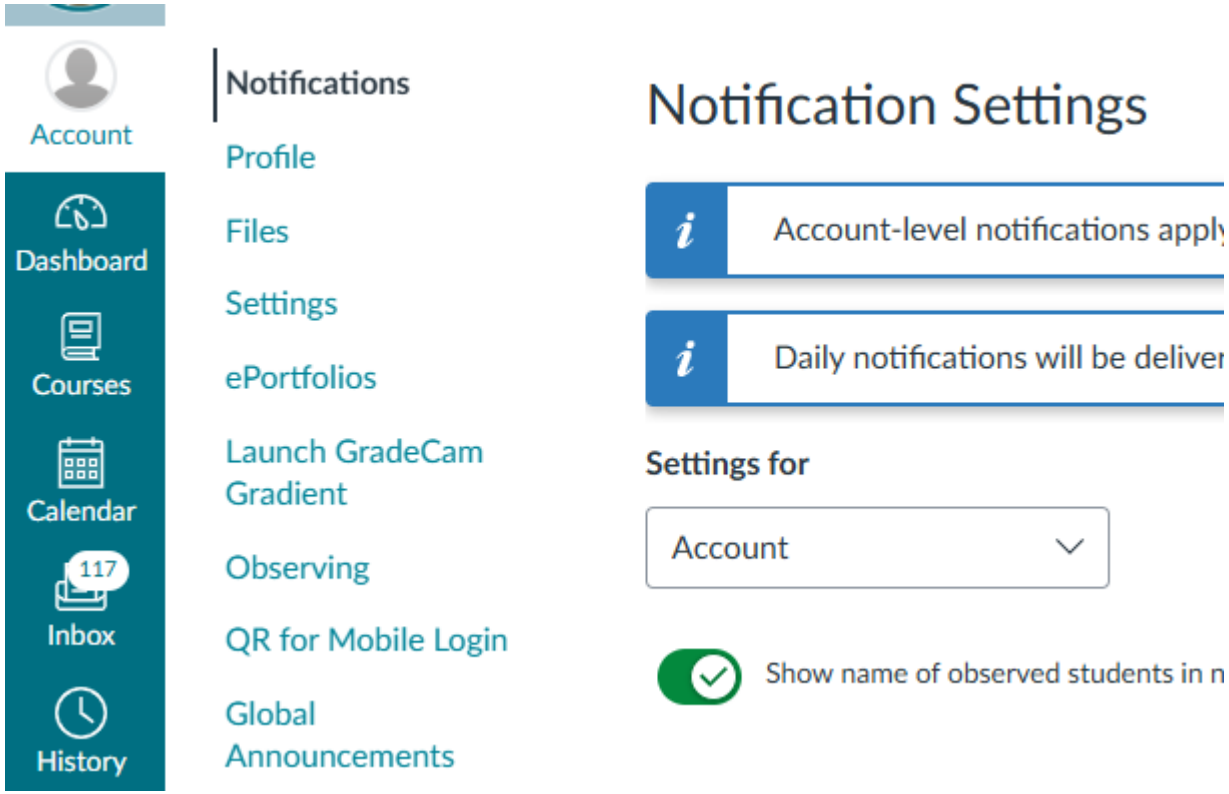
Rename the courses – ie. use nicknames

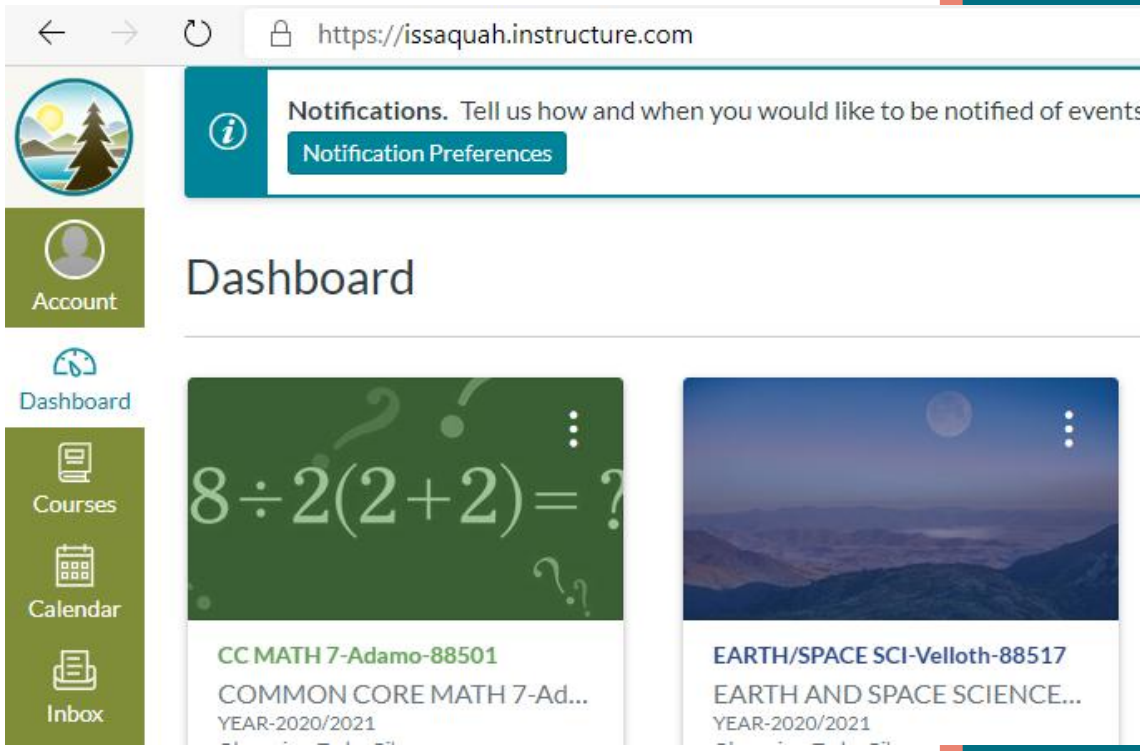
Demonstration of logging in and organizing your dashboard (multiple students in Canvas example)

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Change your notification preferences

Change your Notifications preference in Account – Notifications
or
Change your Notifications in Dashboard as prompted.





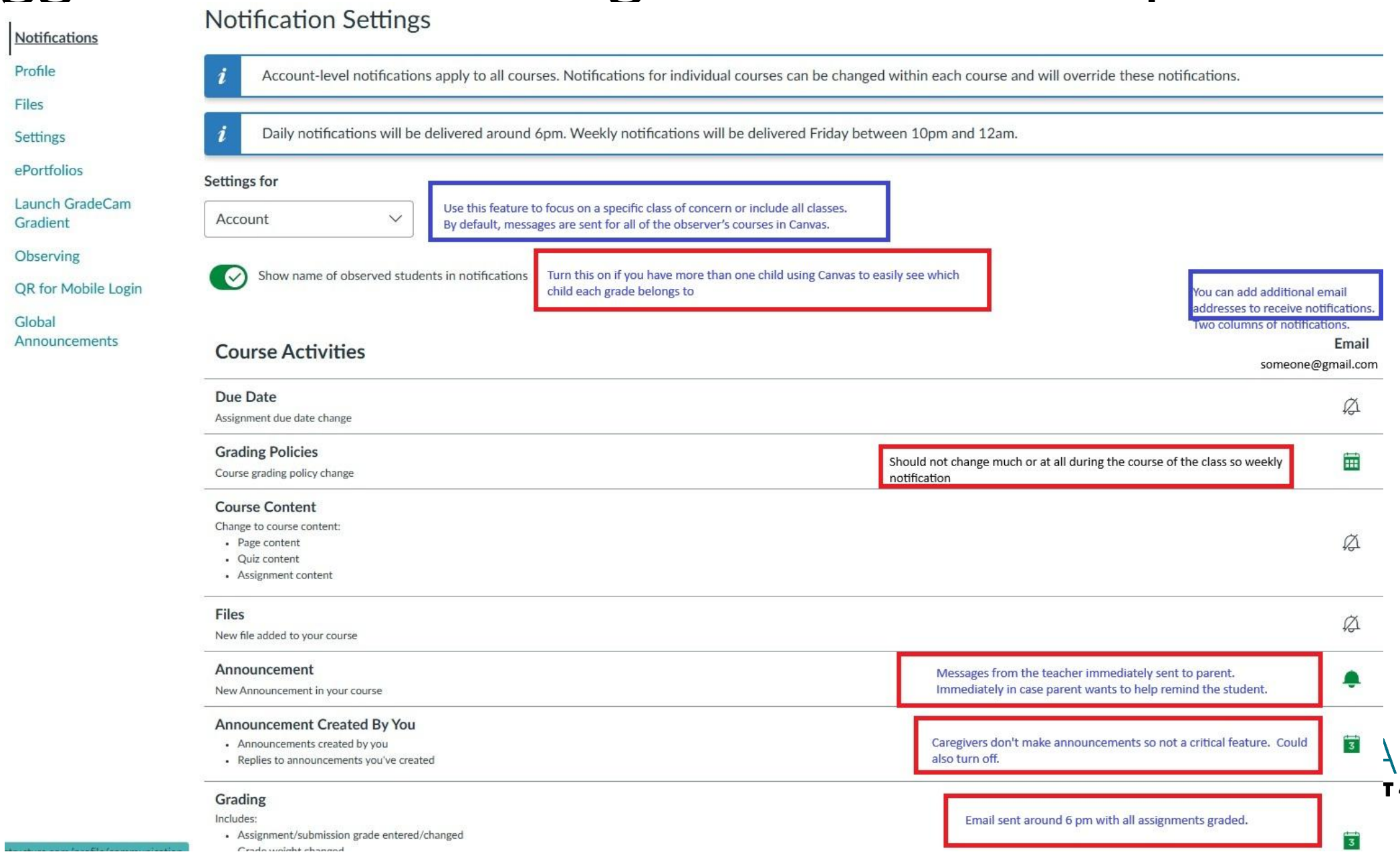
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Tips for Notifications

- Add multiple e-mails (example yahoo vs Gmail account will get notifications also)
  - Add email address in the “Setting” option on left.
  - Each email setting can have different notifications settings turned on.
- Daily summary (one email with all the changes for the day, example grading summary)
- Weekly summary (example get summary on Sundays for assignments)
- Notifications for individual courses can be changed within each course (ie. keeping an eye on math grade if student is struggling in that class. Can change in “**Setting for**” use drop down menu **Account**)
- Daily for specific notifications (Inbox message if not going to email also)
- Daily notification email from notification@instructure.com sent around 6 pm daily
- Notifications setting is dependent on Caregiver preferences
  - Caregiver can opt to go into Canvas and check with frequency they prefer.
  - Canvas notifications all coming to caregiver inbox at scheduled time.
  - May also depend on student grade level and progress in school
    - For older students, caregivers may not check as often
    - For 6th graders or students needing guidance or reminders, families may check at their comfort level.

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Suggestions for setting Notifications – part 1



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Grading

Includes:

- Assignment/submission grade entered/changed
- Grade weight changed

Include scores when alerting about grades. If your email is not an institution email this means sensitive content will be sent outside of the institution.

Tips: Daily summary and click on “Include scores” so you can see the grade in your email. Turn on Daily summary for Late Grading and Submission comment also.

Invitation

Invitation for:

- Web conference
- Group
- Collaboration
- Peer Review & reminder

All Submissions

(Instructor and Admin only) Assignment submission/resubmission, except quizzes

Late Grading

(Instructor and Admin only) Late assignment submission

Submission Comment

Assignment submission comment

Blueprint Sync

(Instructor and Admin only) Content was synced from a blueprint course to associated courses

Discussions

New Topic

New Discussion topic in your course

New Reply

New reply on a topic you're subscribed to

New Mention

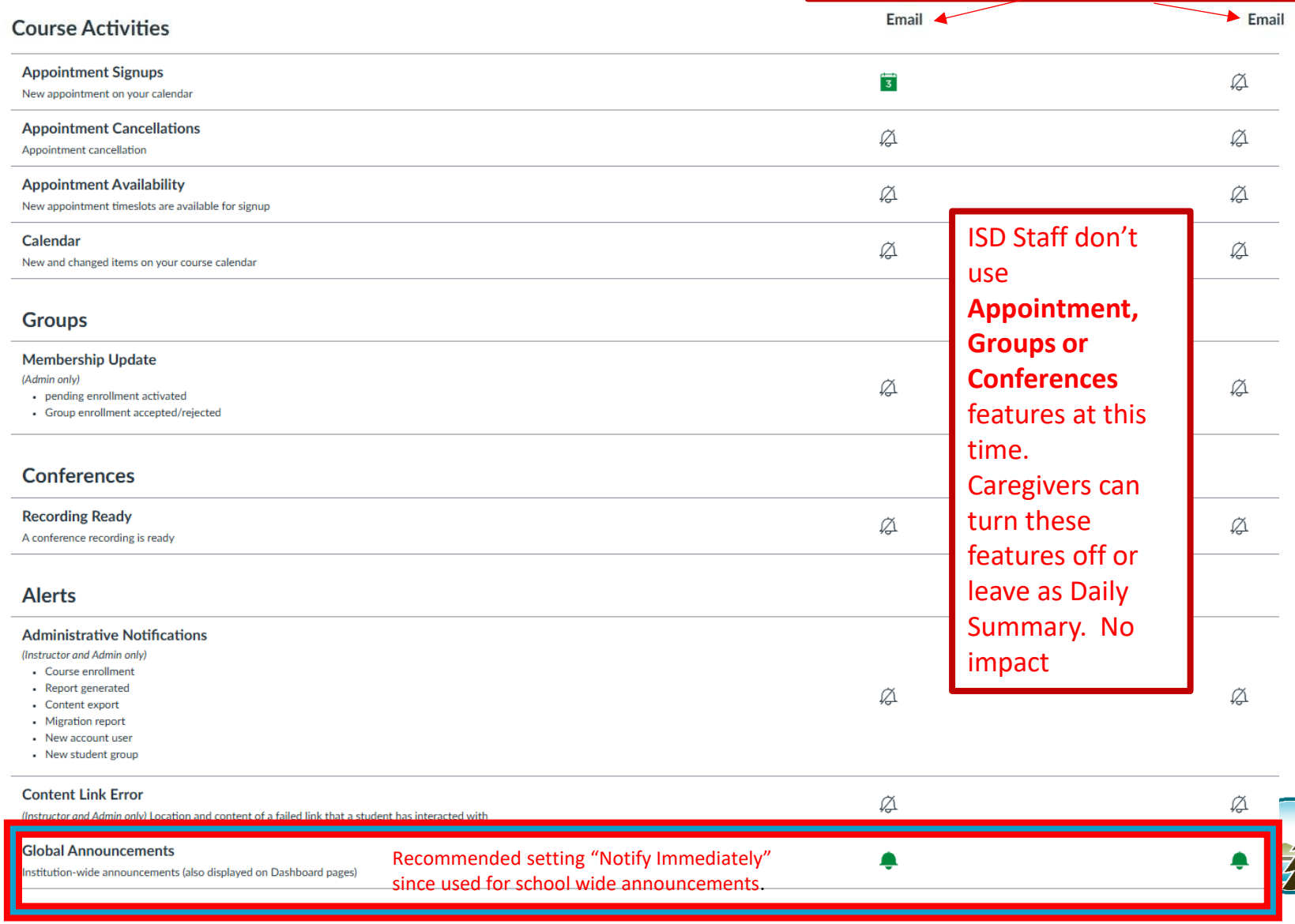
New Mention in a Discussion

(Discussion Mentions are only available for courses or accounts that have the Discussions/Announcements Redesign feature flag turned on)

Discussion feature is not used by ISD secondary staff for communications with parents. Caregivers can turn that feature off or keep Daily Summary turned on.
No impact.

Notifications – part 3

Note – For part 2 and 3 examples, email notifications are being sent to two email addresses. Caregivers can add the additional email address in “Settings” option found below the Notifications option.

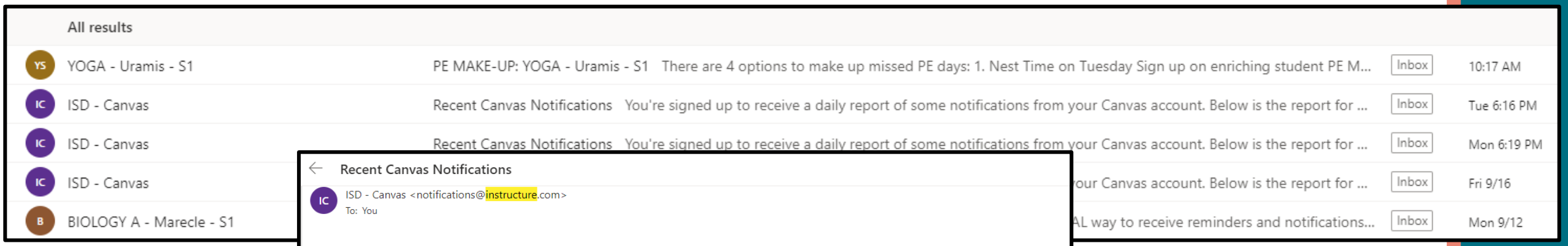


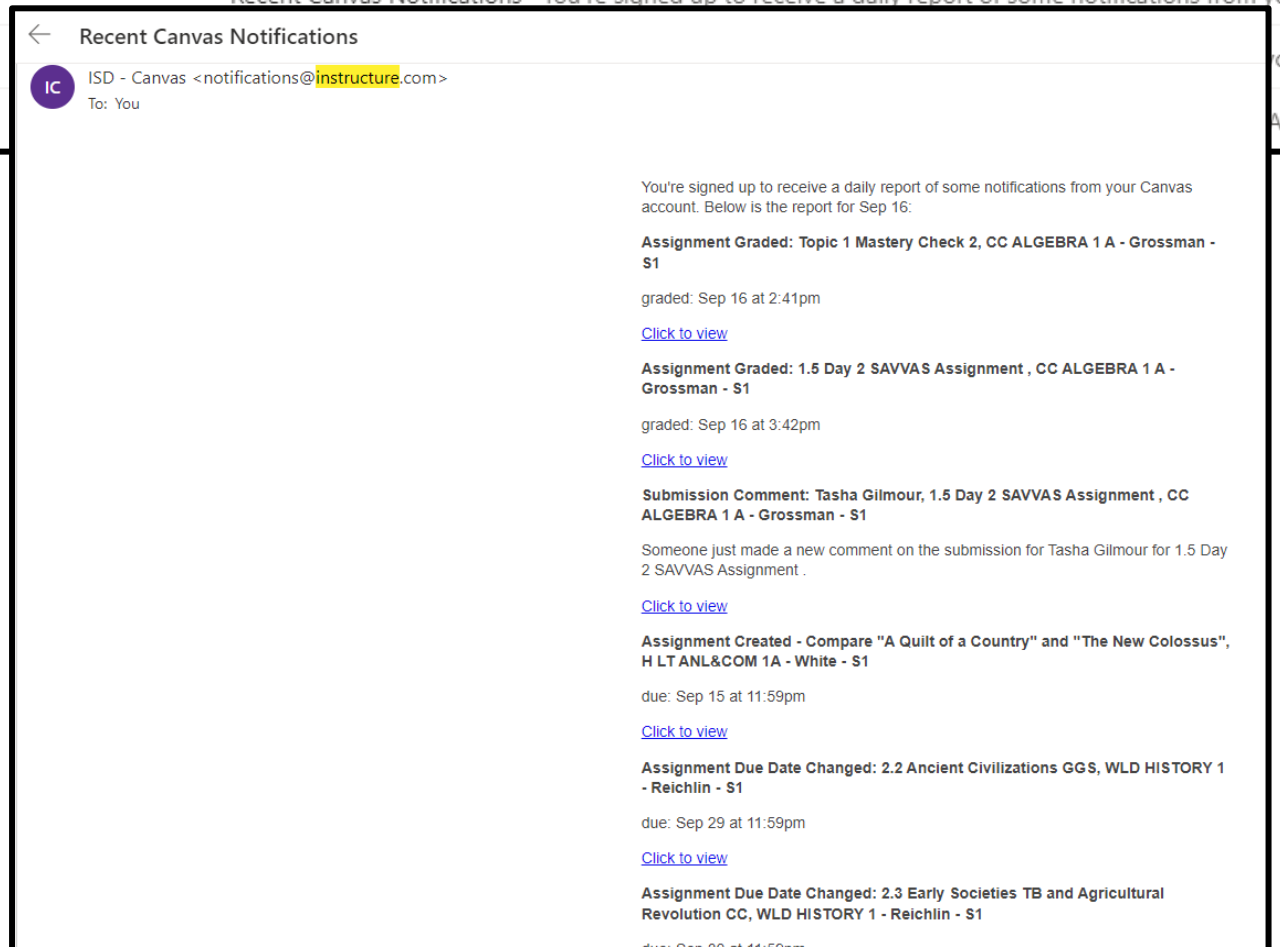
ISD Staff don’t use **Appointment, Groups or Conferences** features at this time. Caregivers can turn these features off or leave as Daily Summary. No impact

Recommended setting “Notify Immediately” since used for school wide announcements.

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Managing notifications tips – daily vs immediately





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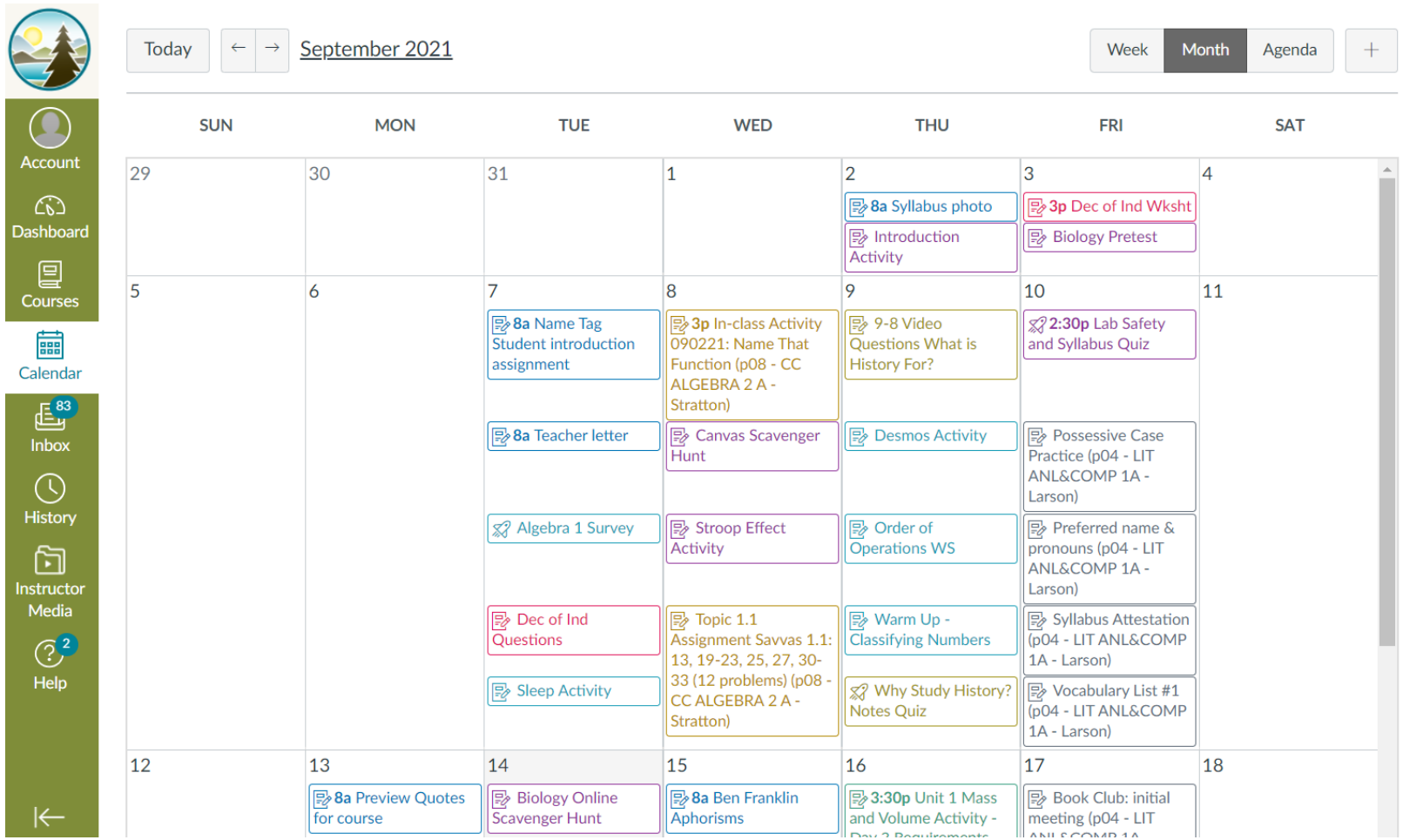
Calendar - Tips

- Already color coded based on dashboard colors so easier to identify which class belongs to certain child
- Use Agenda view to look a due dates
- Limited to 11 course calendars at one time

- **The Mobile Feature allows families to monitor the calendar of assignments for each student more easily.**
- **On Desktop version, families have to code classes and also toggle between classes they want to see.**

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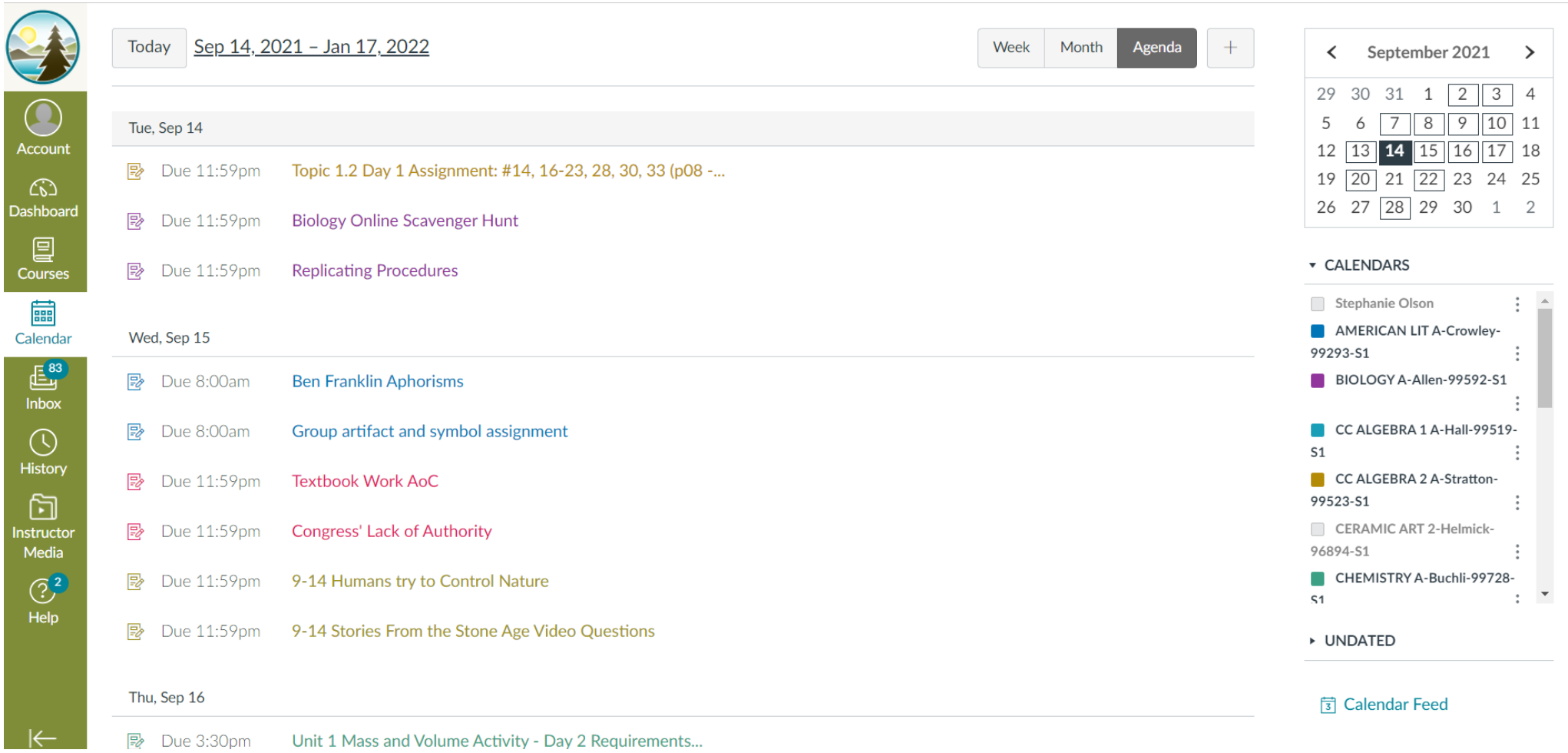
Calendar – Month view



Click on the box to select the class you want to see calendar. Note – can only see calendars for 11 courses at one time.

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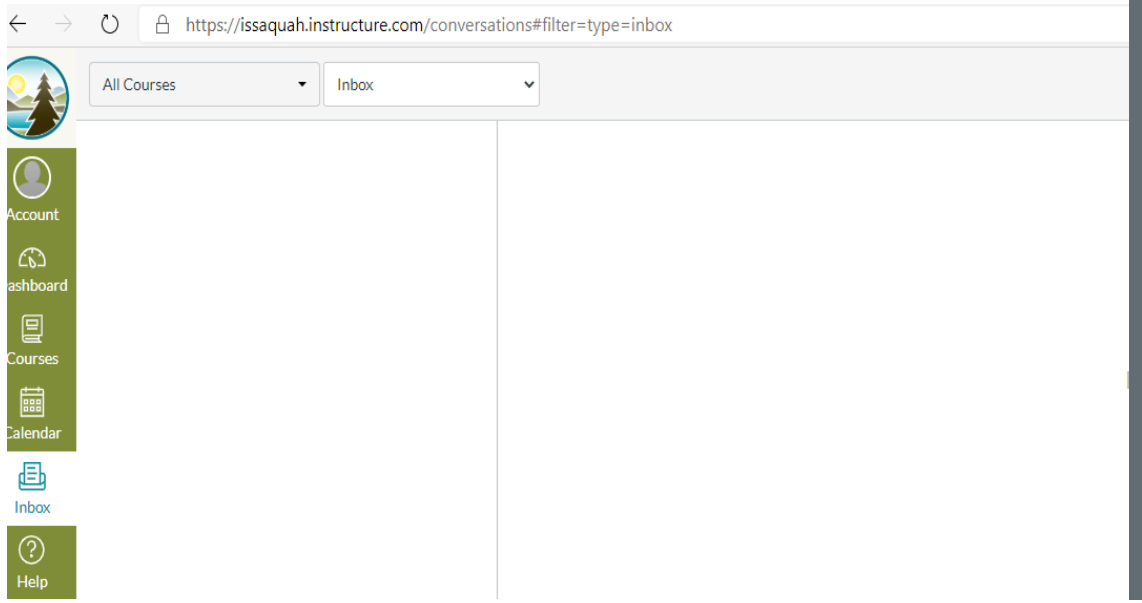
Calendar – Agenda view

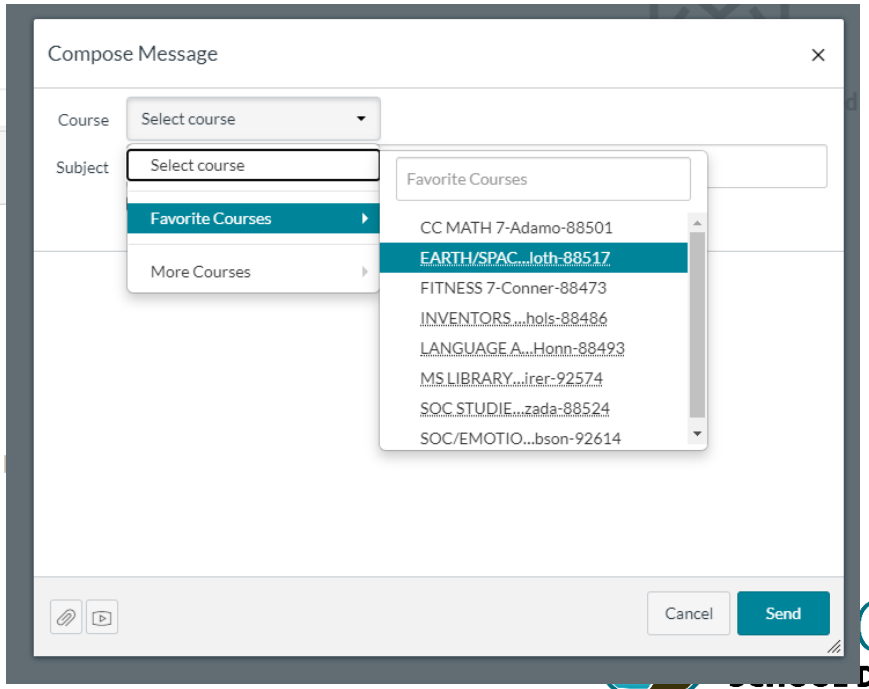


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Inbox (Conversations)

- Parent use of inbox will depend on preference setting
- If notification are sent to your email, then parents don't need to setup or use inbox
- Be sure to turn on the "Conversation" notification to immediately.





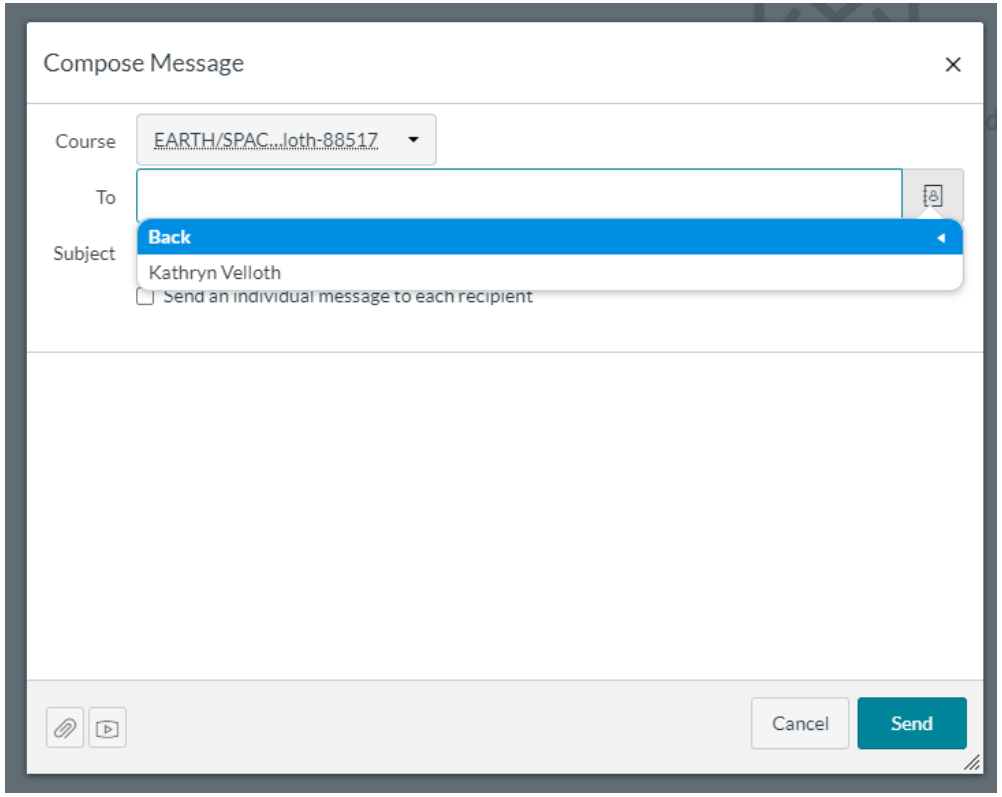
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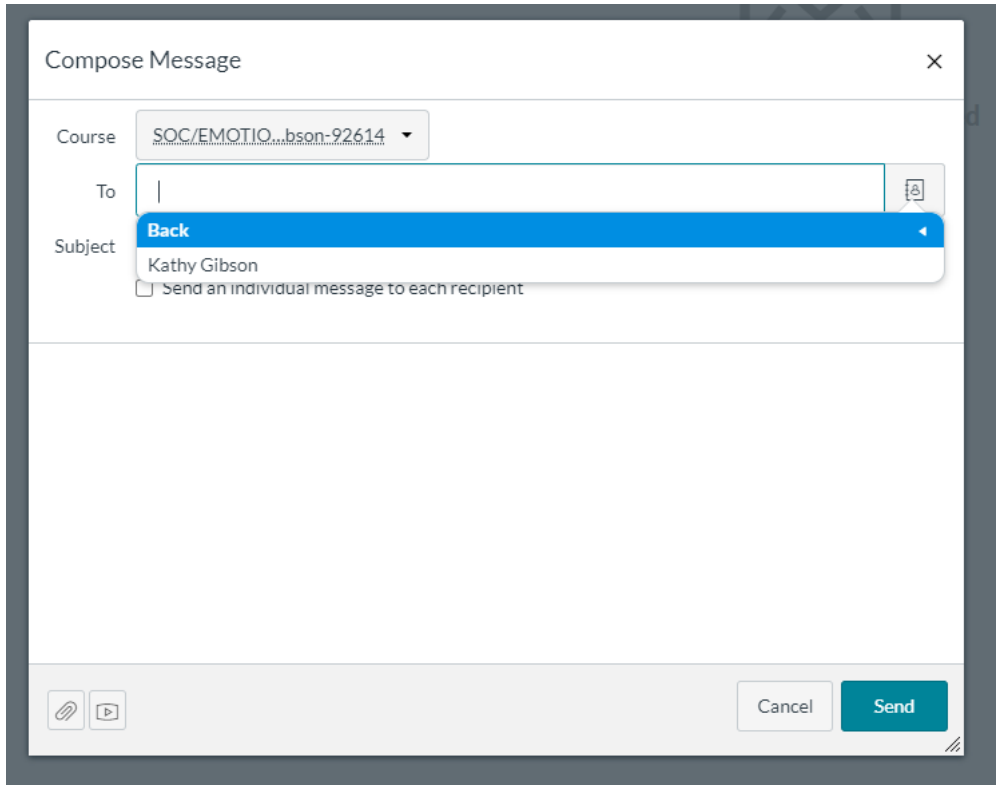
Tips for Using Canvas Inbox Messaging

- Available to all Canvas users
- Only current courses available to message in
- Students, depending on school, may be limited to teacher-only messaging
- More limited function than your personal email
- Best way to communicate with teachers is through personal email especially if including others in email or including attachments.

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Inbox – students can use inbox to communicate with teacher (sometimes easier since drop down menu with teacher names and address.





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Course Navigation Bar

Each teacher determines what links are available on the Course Navigation Bar found next to the main Canvas Navigation Bar. The Navigation bars may be different for each teacher.

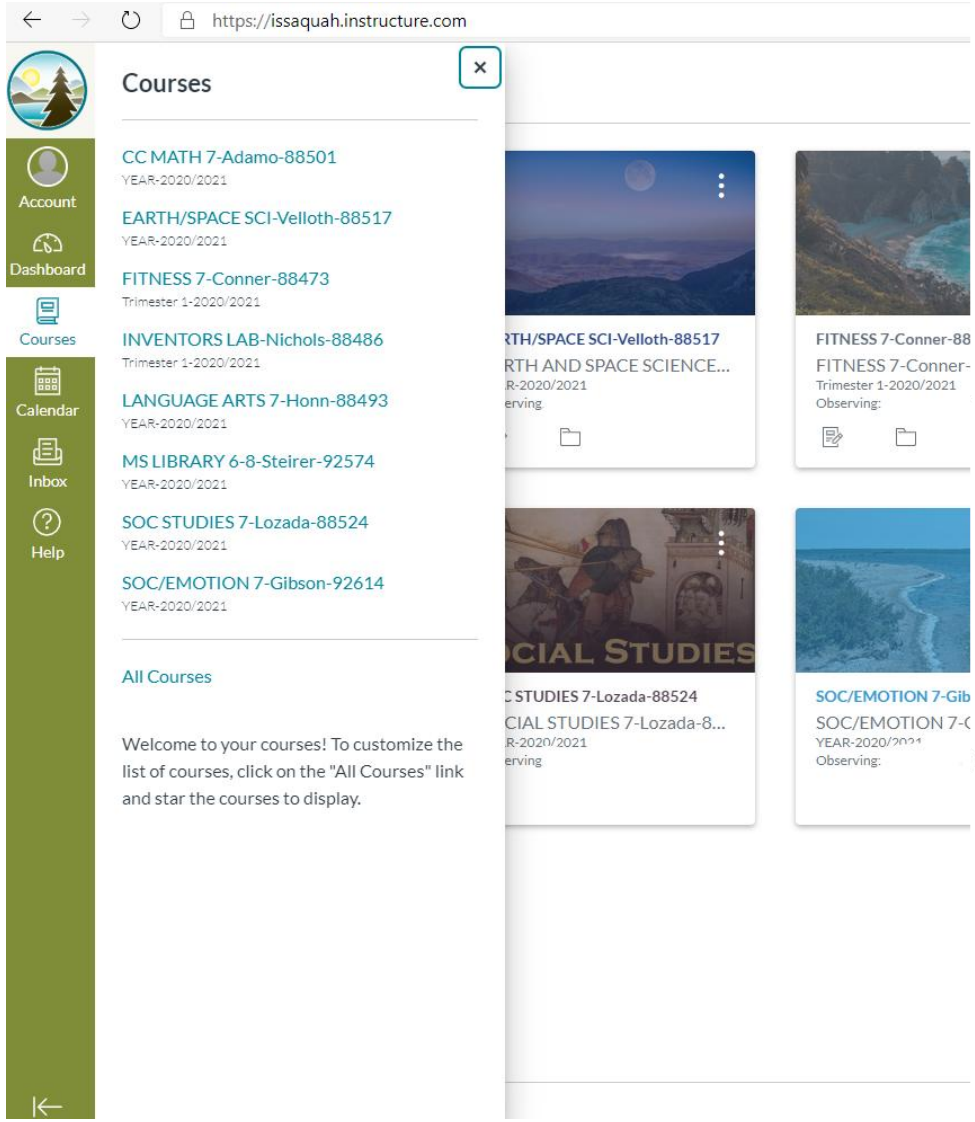
Here are some common links found on the Navigation bar.

- **Announcements:** Important information from the teacher that doesn't go into the modules.
- **Modules:** Gateway to the learning content such as assignments, assessments (quizzes/tests), academic resources and other helpful resources for students.
- **Assignments:** Assignments list and description
- **Discussions:** Only available to students. Students would access class discussions
- **Syllabus:** Course policies, grading information, curriculum information, classroom management and policies.
- **Assessments/Quizzes**
- **Grades:** Feedback and communication from teacher regarding academic progress. Skyward/Family Access grade reflects the final grade.
- **People:** Only in Student Canvas interface – List of classmates
- **Other Apps that will be used in the class may be linked here also**
  - Office 365
  - Flipgrid

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Course organization

- Another way to see the course list
- Staring to organize courses
- Easier to navigate since don't have to go
- back to dashboard



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Features on the Navigation Bar

- Navigating a course
- Modules
- Home page
- Syllabus
- Assignments

- **Demonstration of navigation features in a course**

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Grades on Canvas

- Access in from the dashboard for an overview of grades
  - Middle Schools have 3 trimesters
  - High Schools have 2 semesters and 2 quarter grading periods.

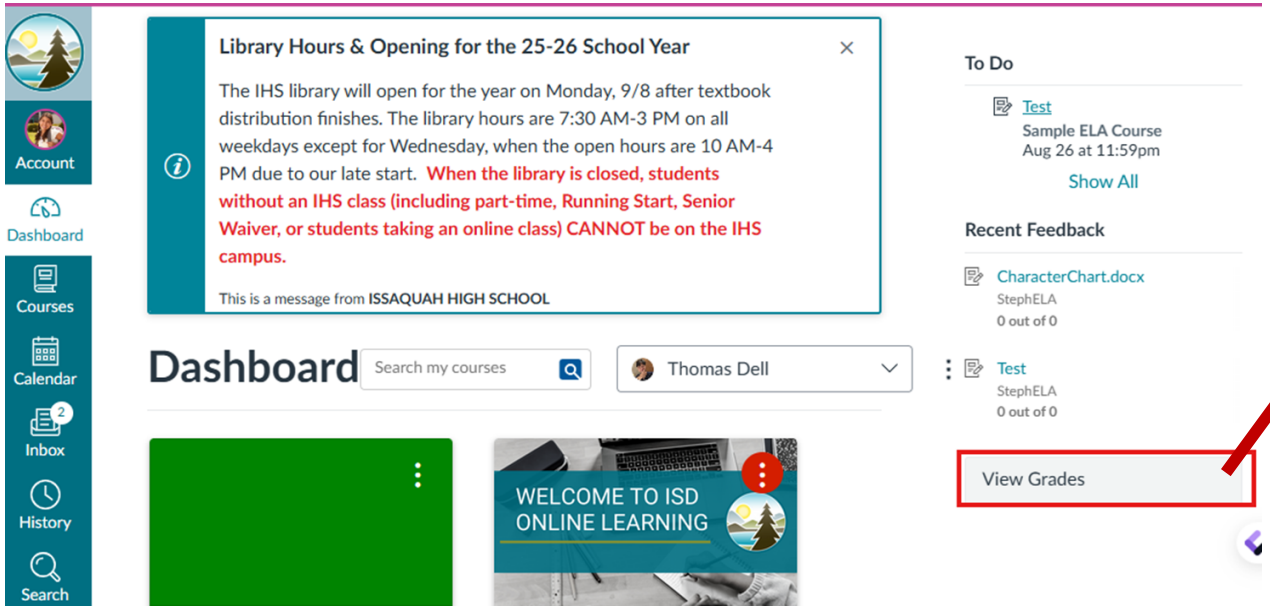
For high school, be sure you are looking at All Grading Periods not just Quarter 2 (only relevant in Quarter 2)

Demonstration video on accessing grades in Canvas

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Grades from Dashboard

Overall grades from all courses



Linked Student Accounts

Thomas Dell, Mastery Paths BTS Course	0.0%
Thomas Dell, Math 08 - Algebra	73.68%
William Dell, Carrie's Practice Class	76.06%
Thomas Dell, ELA 08 - Language Arts	90.0%
William Dell, ELA 08 - Language Arts	100.0%
William Dell, Science 08 - Physical	180.0%
William Dell, A Sample Course	100.0%
William Dell, Secondary Demo	no grade
Thomas Dell, Science 08 - Physical	87.5%

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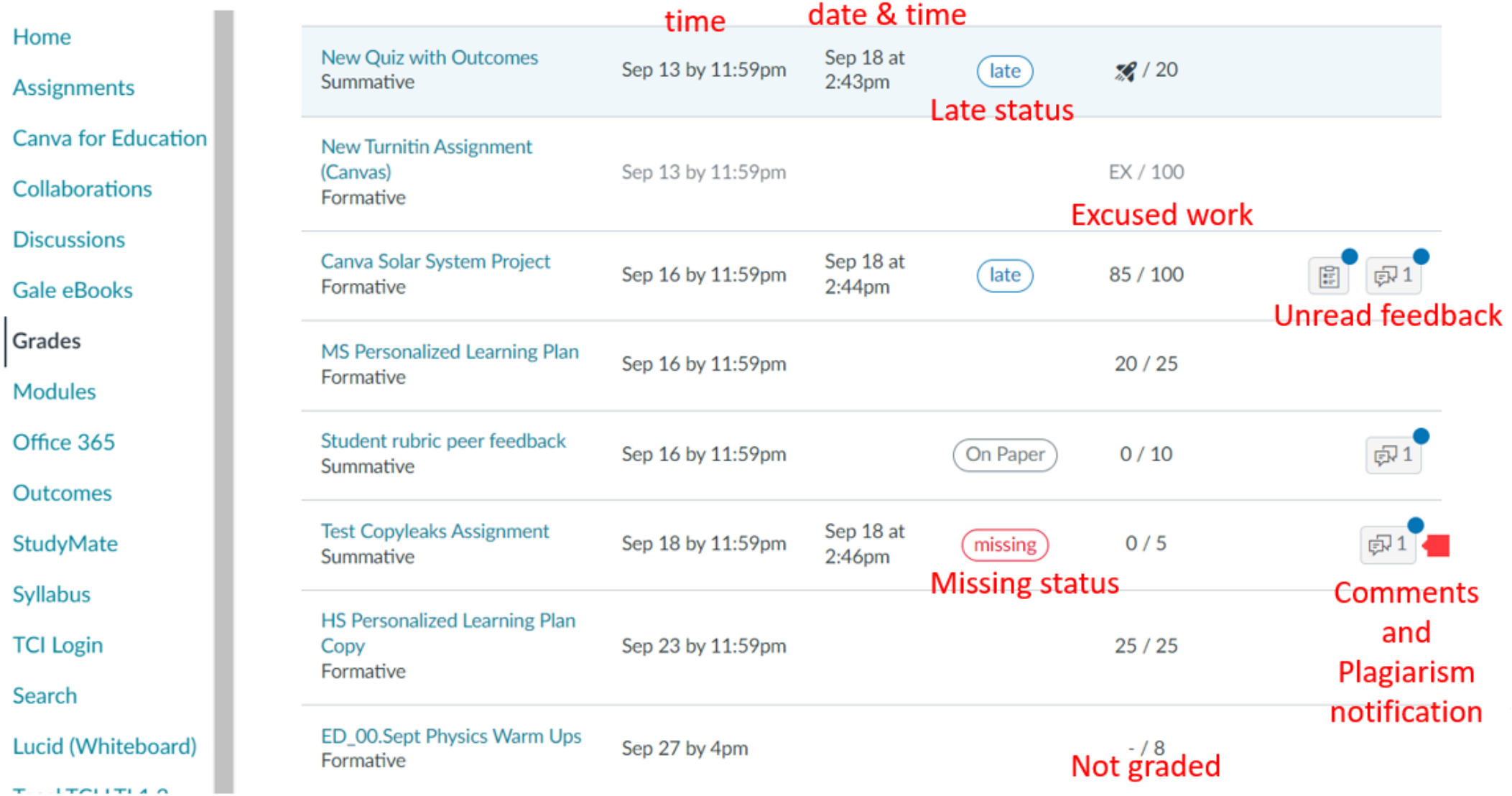
Course Grade Information in Canvas

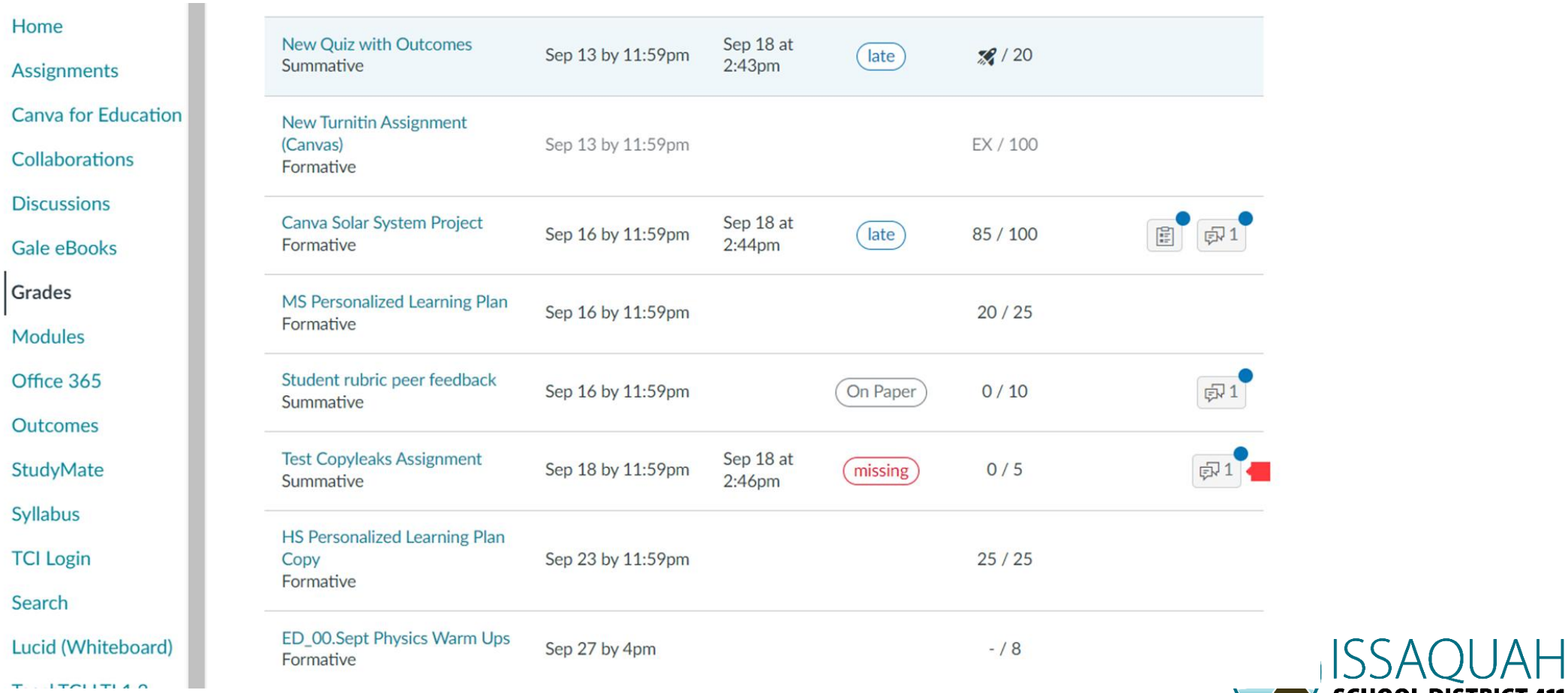
Course access for more detail to grades such as:

- Missing assignments
- Late assignments
- Scores
- Total grade
- Weighted groups (grading categories)
- How to calculate grade
- Feedback to student from teacher

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Courses Tab – Grades





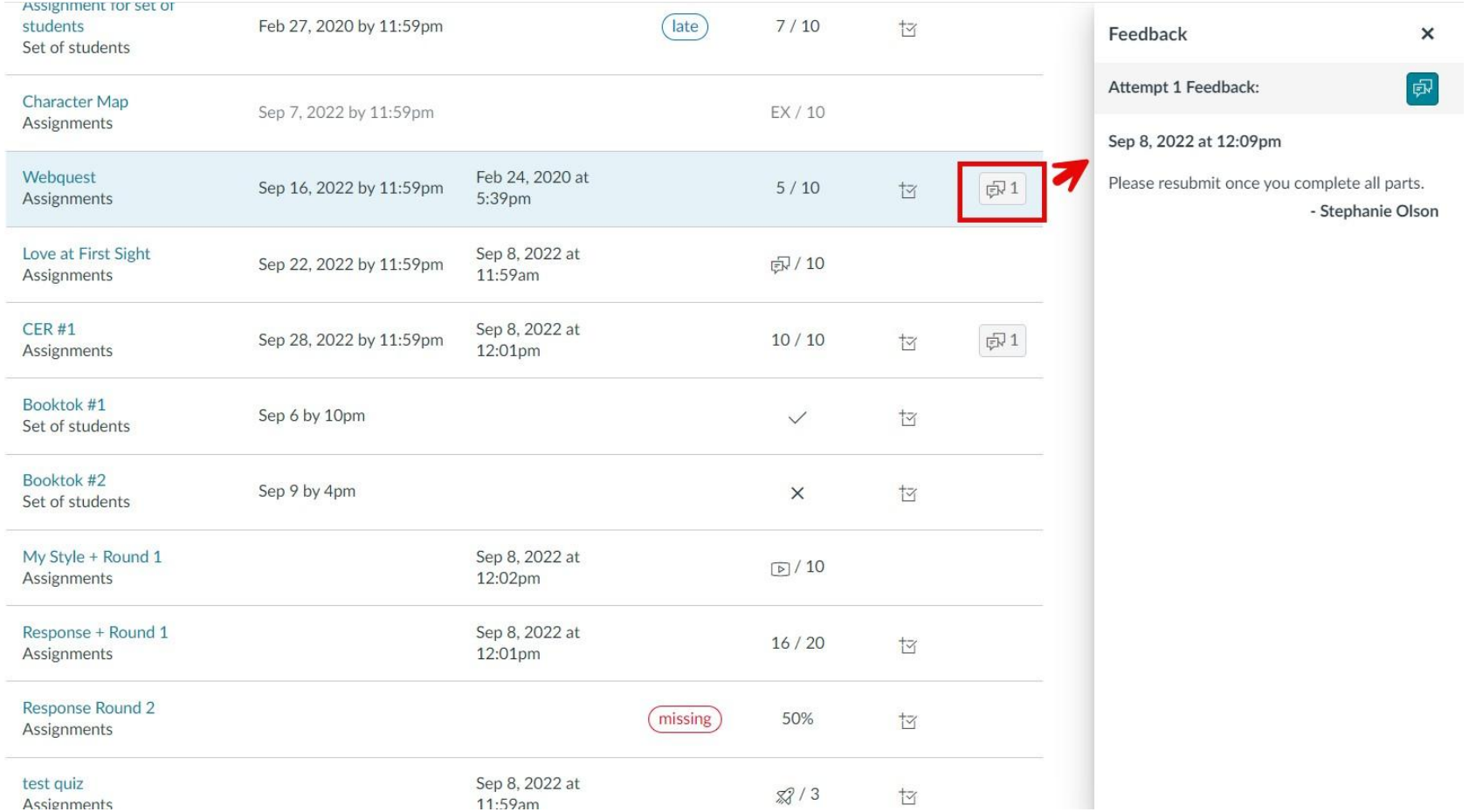
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Syllabus - grading policy

- Students may have a grade or a "0" if the assignment is missing.
- Look at the teacher's syllabus, some teachers give students 50% if the work is missing.
- Not all missing assignments are tagged as missing.
- Read the comments in grades to better understand student grades.
- Be familiar with the teacher's syllabus to understand the grading system.

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Understanding Gradebook



Assignment for set of students Set of students	Feb 27, 2020 by 11:59pm		late	7 / 10	
Character Map Assignments	Sep 7, 2022 by 11:59pm			EX / 10	
Webquest Assignments	Sep 16, 2022 by 11:59pm	Feb 24, 2020 at 5:39pm		5 / 10	1
Love at First Sight Assignments	Sep 22, 2022 by 11:59pm	Sep 8, 2022 at 11:59am		/ 10	
CER #1 Assignments	Sep 28, 2022 by 11:59pm	Sep 8, 2022 at 12:01pm		10 / 10	1
Booktok #1 Set of students	Sep 6 by 10pm			✓	
Booktok #2 Set of students	Sep 9 by 4pm			✕	
My Style + Round 1 Assignments		Sep 8, 2022 at 12:02pm		/ 10	
Response + Round 1 Assignments		Sep 8, 2022 at 12:01pm		16 / 20	
Response Round 2 Assignments			missing	50%	
test quiz Assignments		Sep 8, 2022 at 11:59am		/ 3	

Feedback ✕

Attempt 1 Feedback:

Sep 8, 2022 at 12:09pm

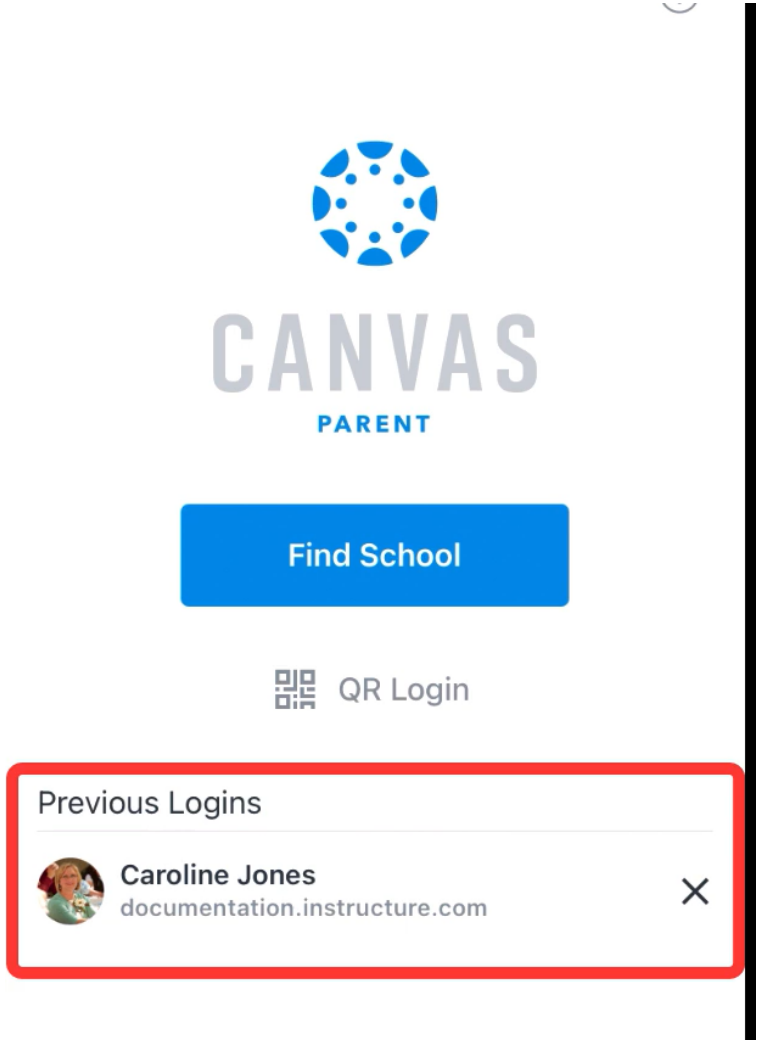
Please resubmit once you complete all parts.

- Stephanie Olson

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Canvas Mobile App

- Please be sure you are accessing the **BLUE Canvas Parent app** and not the student app (red)
- Use QR code from the computer login
- Limited – can see Grades and Front Page for each class
- Can set alerts for grades and assignments
- Inbox access

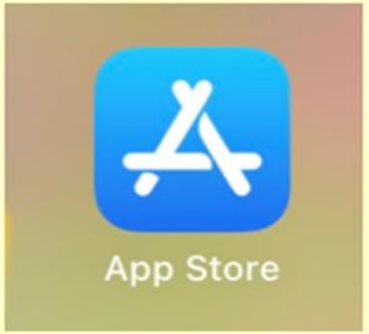


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Steps to download Canvas Mobile app

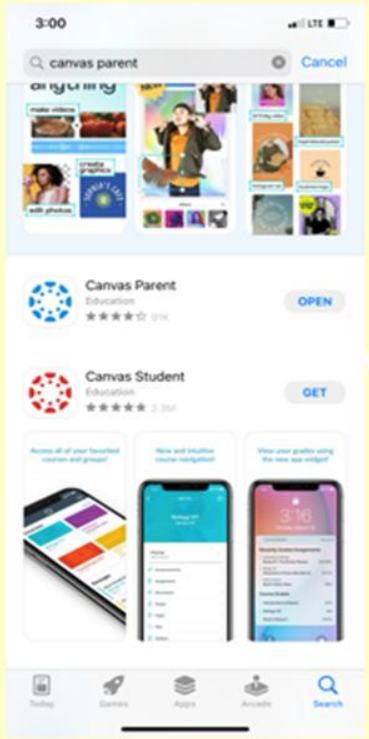
CANVAS MOBILE

1



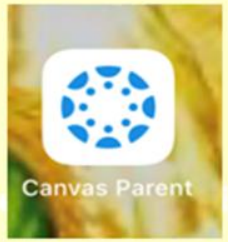
Go to your App Store- iPhone or Android

2



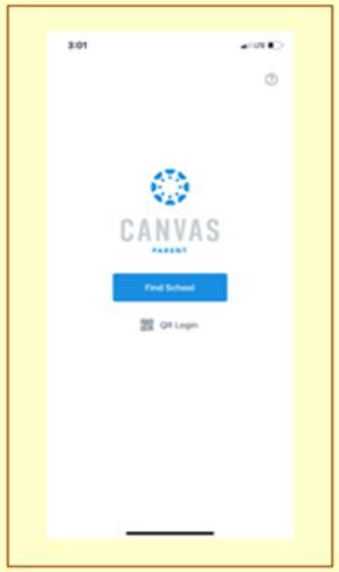
Look for Canvas Parent and download it on your phone

3



Look for this Icon on your phone

4



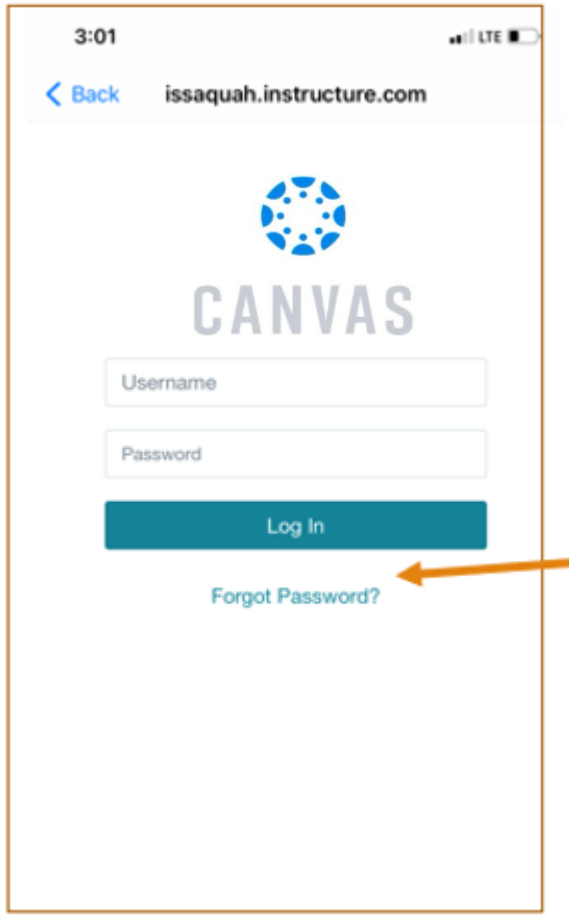
Click find school and type Issaquah School District

5

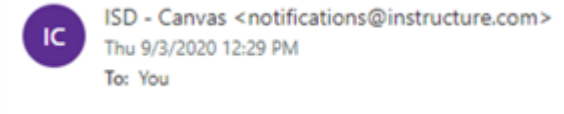


Log in screen

- Make sure it says Issaquah.instructure.com
- Use same Username or password
- Can reset password if necessary “Forgot Password”



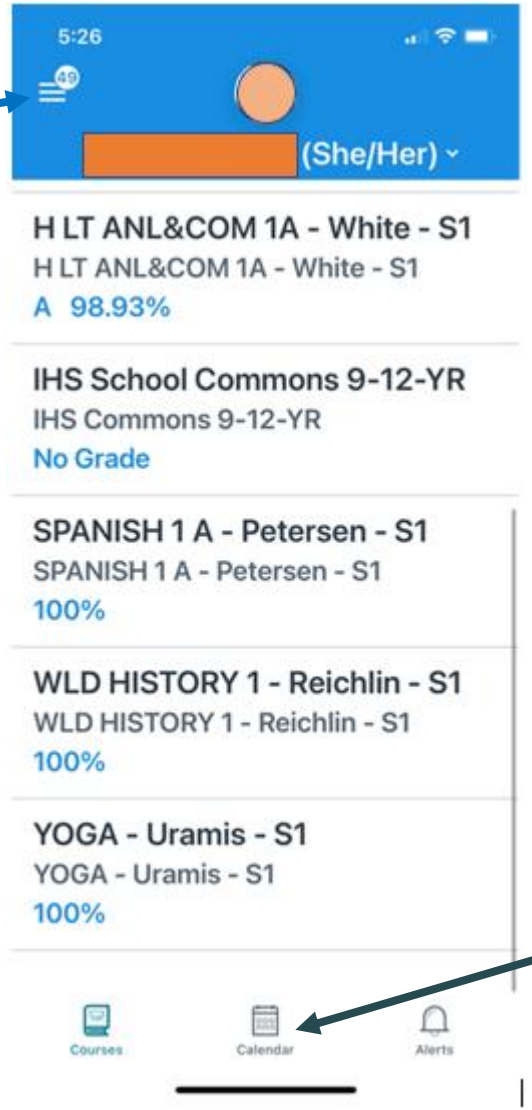
Password reset
Check email for reset link

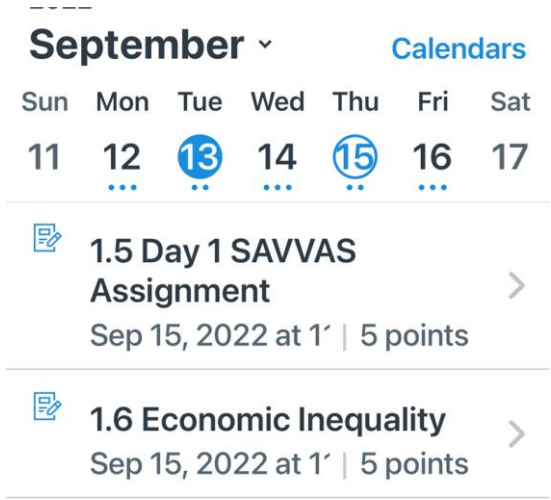


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Landing page for Canvas Parents

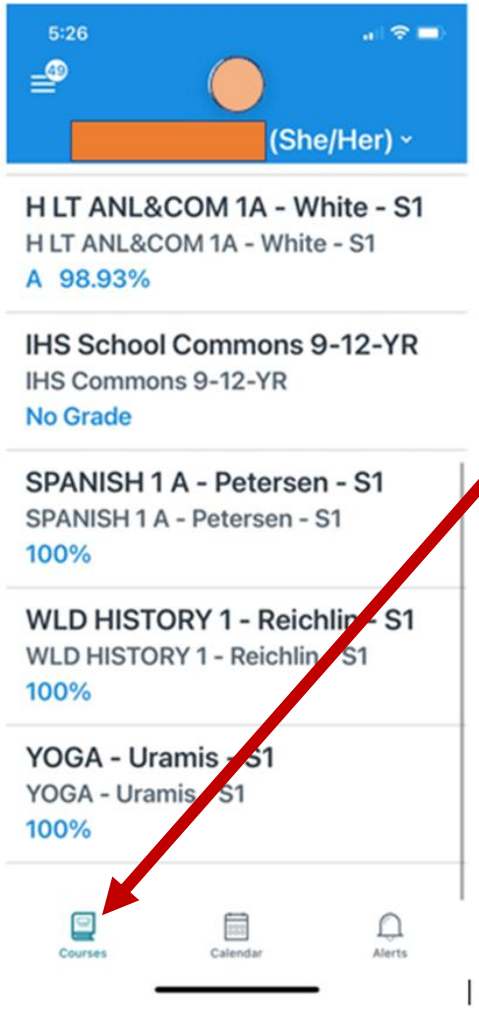
Inbox – messages from teachers

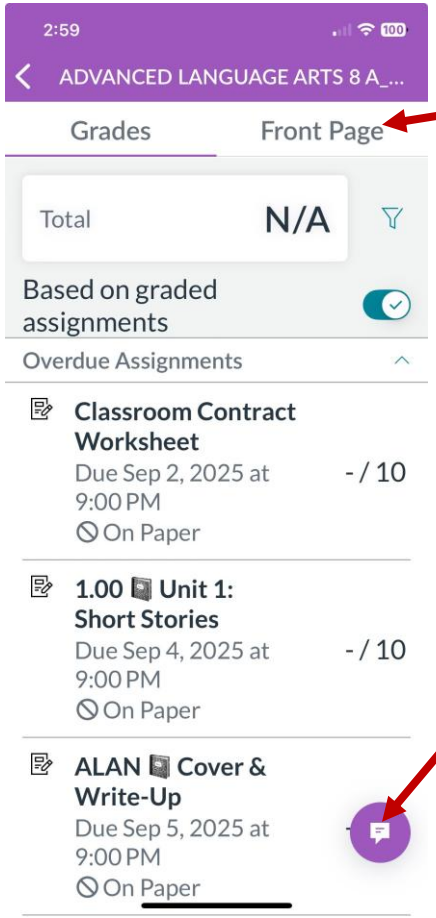




Quick glance of assignment due that day in calendar feature.

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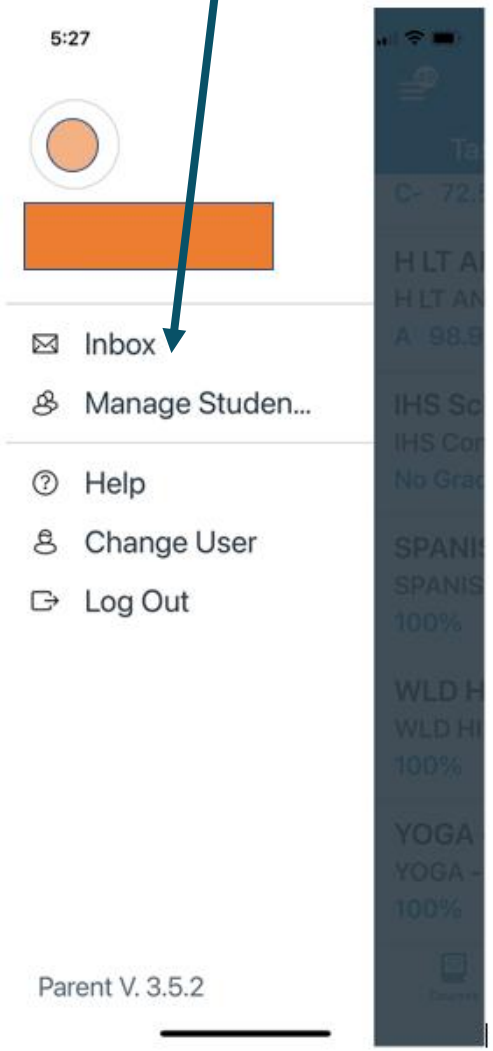


The Front Page tab allows access just as the desktop version of Canvas.

Click on the message icon to send a message via Inbox to the teacher for that course.

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Inbox on App



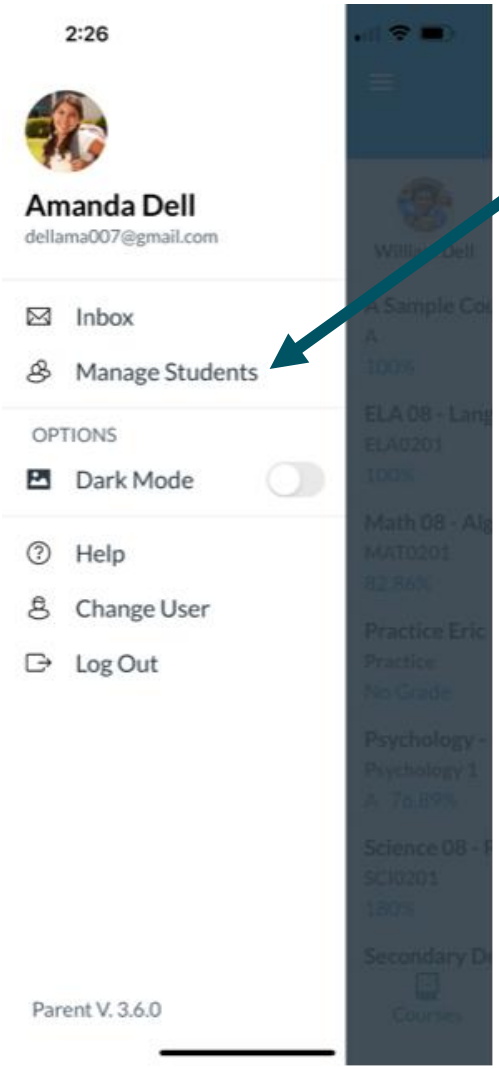


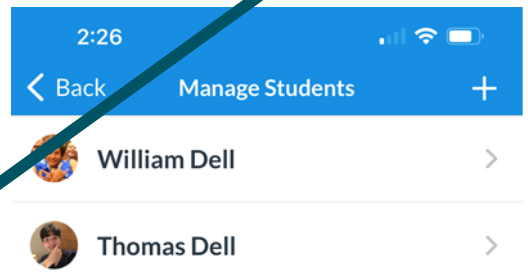
Families can read the messages in Inbox and reply to the teacher. *Observers can only reply to the teacher from current courses.*

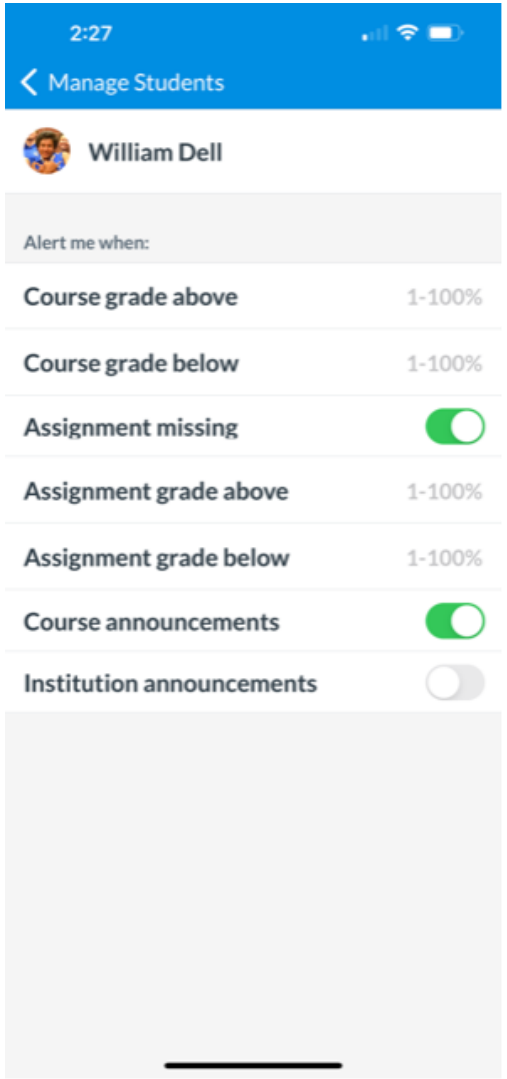
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Setting Alerts on Mobile App

under Manage Students







- Can set percentage for alert
  - Example 70%
- Suggestion:
  - Turn on alert for
    - Assignment missing
    - Course announcement
    - Institution announcement

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ISD Support for Canvas and Family Access

Issue or problem (beyond password reset directions online)	Contact email address or number
Student Access	Registrar
Family Access	School Registrar
Canvas for Students	Ask teacher or school librarian. They may refer you to the Ed Tech person at school.
Canvas for Parents	ISDEdTechHelp@issaquah.wednet.edu
School laptop hardware and login issues (including charging cables issue)	IT person at each building (list)
School apps (secondary) – Classlink, Xello,	Teacher where issue is encountered
Clever for parents	ISDEdTechHelp@issaquah.wednet.edu
Clever for students	Classroom Teacher

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Resources on ISD website

Canvas (Grades 6-12) - Issaquah School District 411 (isd411.org)

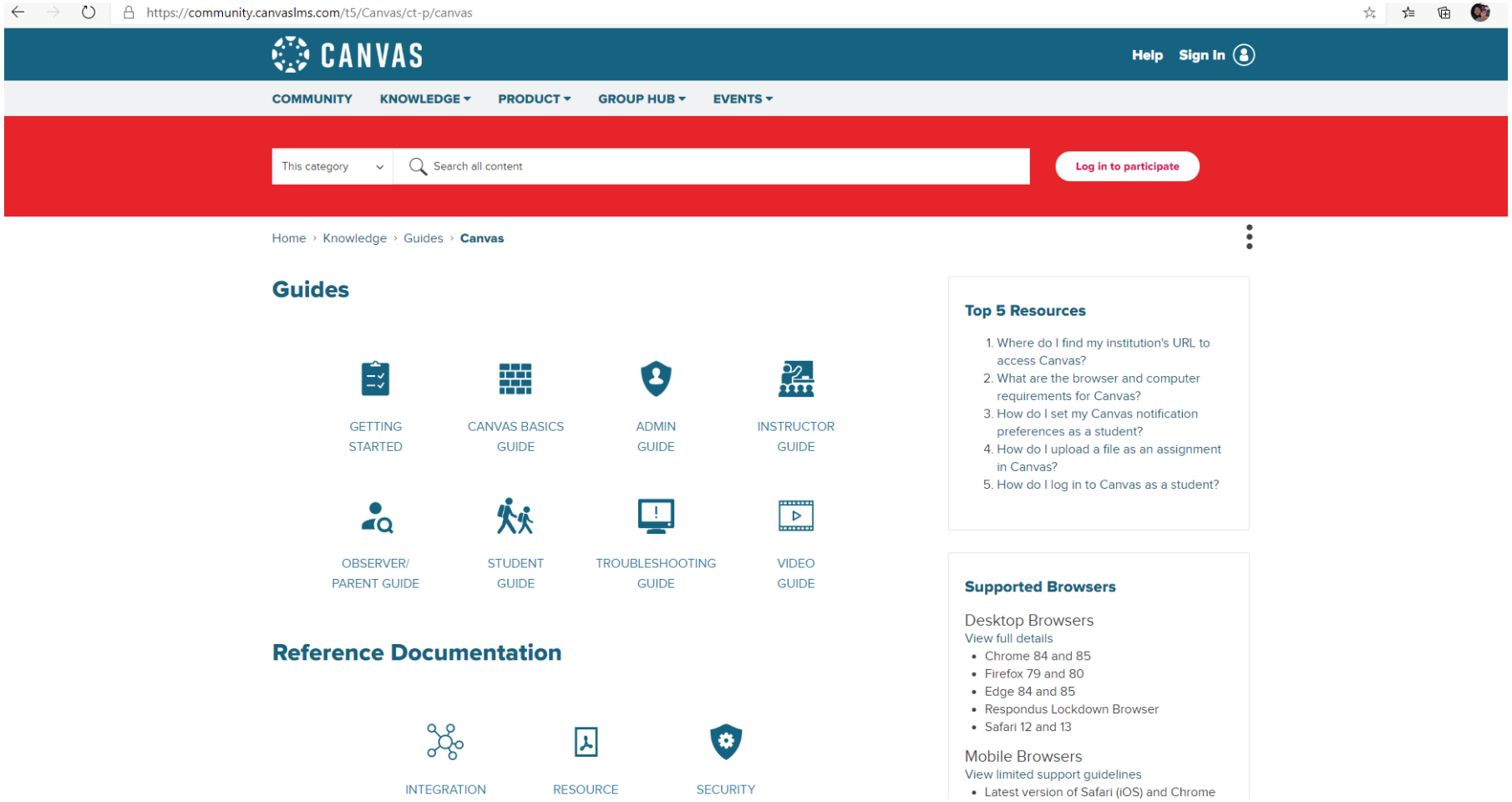
Parent login site: https://Issaquah.instructure.com

Videos for parent support

- Logging in
- Dashboard
- Notifications
- Grades

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Resource in Canvas Platform: Help tab



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Additional help with Canvas

- Contact a Family Liaison at your school

- Liliana Medina 425-837-7141 text 425-331-9555 MedinaL@issaquah.wednet.edu

  Pacific Cascade, Issaquah Middle, Issaquah High

- *Lina Marin 425-837-7008 text 252-563-3498 marinl@issaquah.wednet.edu*

  Maywood, Cougar Mountain, Liberty High

- Wenli Mithal 425-837-7106 text 978-252-3686 MithalW@issaquah.wednet.edu

  Beaver Lake, Pine Lake, Skyline High

- In-person help Sept 29 at ISD Admin building 6:30-8:30 pm (various time slots)

https://forms.office.com/r/WFxCZm6zuC

- For help with Canvas Login contact

ISDEdTechHelp@issaquah.wednet.edu



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Securly Home

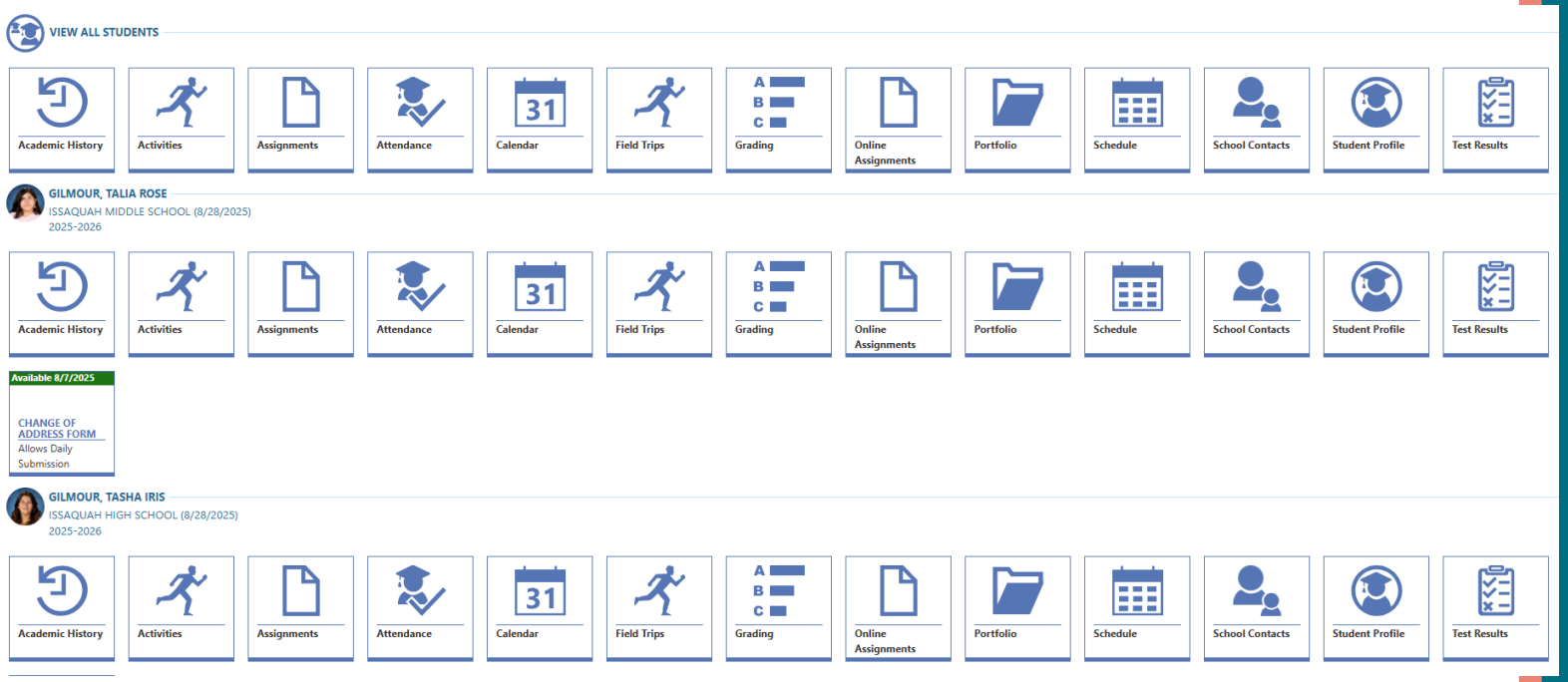
- •**Securly Home** provides families the ability to manage their student's **school laptop** while at home (you cannot override school plan).
- Slide deck: PowerPoint Presentation
- Video recording: Securly Home Introduction Video
- Some of the features include
  - Flagging sites - identifying web searches of concern
  - setting alerts
  - establishing rules for internet use while your child is at home
  - setting offline schedules
  - pausing the internet with the push of a button
  - viewing activity reports



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Family Access

- Calendar – no school days
- Student Profile
  - Family 1 – Guardians information
  - Emergency contact information
  - Locker number and combination
- Schedule – can print student schedule
- Test Results (not updated since Qmalativ)
  - SBA scores
  - IReady scores
- Attendance
  - Please call and discuss unexcused absences if possible
- Academic History and Student Grades
  - Semester/Trimester grades
  - High School Students – calculated GPA listed in Academic History



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Thank you!

Questions

- Please don't forget to complete the feedback form!
- The feedback form will be used to send a copy of the presentation to attendees.
- https://forms.office.com/r/v3TEC3aWgq
- Lorna Gilmour
  - Gilmourl@issaquah.wednet.edu
  - 425-837-7205



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Recent Canvas Notifications

IC ISD - Canvas <notifications@instructure.com>
To: You

You're signed up to receive a daily report of some notifications from your Canvas account. Below is the report for Sep 20:

Assignment Graded: 1.4 & 1.5 Practice Quiz, CC ALGEBRA 1 A - Grossman - S1

graded: Sep 20 at 7:17am

Click to view

Assignment Graded: 1.4-1.5 Additional Review WS, CC ALGEBRA 1 A - Grossman - S1

graded: Sep 20 at 9:51am

Click to view

Assignment Due Date Changed: 1.4 & 1.5 Practice Quiz, CC ALGEBRA 1 A - Grossman - S1

due: No Due Date

Click to view

Assignment Created - Leer 9/20-9/21, SPANISH 1 A - Petersen - S1

due: Sep 21 at 11:59pm

Click to view

Assignment Created - Draft "Still I Rise" Paragraph, H LT ANL&COM 1A - White - S1

due: Sep 21 at 11:59pm

Click to view

CANVAS

Update your notification settings

YS YOGA - Uramis - S1 <notifications@instructure.com>
To: You

There are 4 options to make up missed PE days:

1. Nest Time on Tuesday Sign up on enriching student PE MAKE UPS -->TRACK
2. Nest Time on Wednesday Sign up on enriching student PE MAKE UPS -->WEIGHT ROOM
3. Wednesday before school from 9:15-9:45 at the weight room. Arrive on time.
4. Thursday's after school at the track. Starts at 2:57. Make sure to sign in with PE teacher at the track

CANVAS

View announcement | Update your notification settings

B BIOLOGY A - Marecle - S1 <notifications@instructure.com>
To: You

This is an OPTIONAL way to receive reminders and notifications about upcoming events and important dates in our class.

View announcement | Update your notification settings

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