



hooker & holcombe

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January 30, 2019

Effective March 1, 2019, the Town of Killingly has transitioned the administration of the Town of Killingly Employee’s Retirement Income Plan to Hooker & Holcombe. This change brings you exciting new tools including PensionEdge® Plus, an online portal that provides you with instant access to your pension information 24/7.

Using PensionEdge® Plus, you will now be able to:

- ✓ View personal pension information;
- ✓ View & print annual benefit statements;
- ✓ Estimate future retirement income;
- ✓ Request final benefit calculations and benefit election forms (for terminees only);
- ✓ View related plan information and documents.

**You now have three ways to access your pension plan account information:**



Online through the PensionEdge® Plus portal at [www.PensionEdge.com](http://www.PensionEdge.com)



By calling the PensionEdge® Service Center toll-free at 1.866.495.3548, M-F from 8:30 am – 4:30 pm ET, multilingual services available



By sending an email to [ServiceCenter@PensionEdge.com](mailto:ServiceCenter@PensionEdge.com). Please note “Town of Killingly” in the email subject line.

**Take Action and Get Connected Today**

It’s easy to get started! Use the login information and the instructions on the reverse side of this letter to access your pension plan information.

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## Personal Password and Login Information for «First» «Last».

Your assigned User ID is: «User\_ID»

Your assigned initial password is: «Password» (case sensitive),

**Follow these easy steps to login and begin exploring all that PensionEdge® Plus has to offer:**

**Step 1:** From any computer with internet access, go to [www.PensionEdge.com](http://www.PensionEdge.com)

**Step 2:** Under the box that says DB PensionEdge® Plus, click on the link "Plan Participant Login" (see arrow below).



**Step 3:** Once the "Pension Benefit Login" screen opens, type in the assigned user name and password provided above to access your account. You will be asked to answer security questions and will be required to change your password. You can change your password at any time after initial login.

### Help is Just a Phone Call Away

If you have questions or need assistance, please contact the PensionEdge® Service Center at 1.866.495.3548, Monday-Friday from 8:30 am – 4:30 pm ET. Or, send an email to [ServiceCenter@PensionEdge.com](mailto:ServiceCenter@PensionEdge.com). Please note "Town of Killingly" in the email subject line.

### A Word About Security

Ensuring the privacy and security of your personal information is very important. The PensionEdge® Plus portal uses the strongest available internet encryption methods. You can help keep your information safe by not writing down or sharing your security information with anyone.