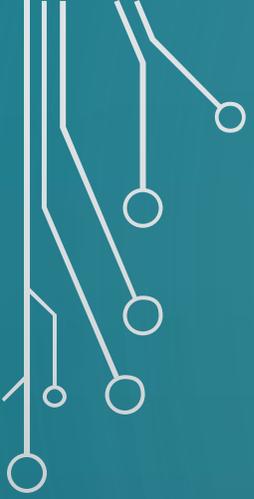




# TECHNOLOGY DEPARTMENT UPDATE

SEPTEMBER, 2025



# A MESSAGE FROM THE ESD TECHNOLOGY DEPARTMENT.

Dear K-12 Staff,

We want to extend a huge thank you for your patience and understanding during the first month of the school year. We know you're all working incredibly hard to get everything up and running, and we truly appreciate your collaboration. As you can imagine, the first few weeks of school are our busiest time of the year. During this period, we're focused on addressing a large volume of support tickets to ensure everyone has the technology they need to start the year strong. Our priority is to resolve as many of these requests as quickly as possible. We appreciate you being patient with us as we work through the queue. Your support helps us provide the best possible service to the entire district. Thank you again for all you do.

Sincerely,

The Technology Department



# TICKET STATISTICS

8/1/25 – 8/31/25

