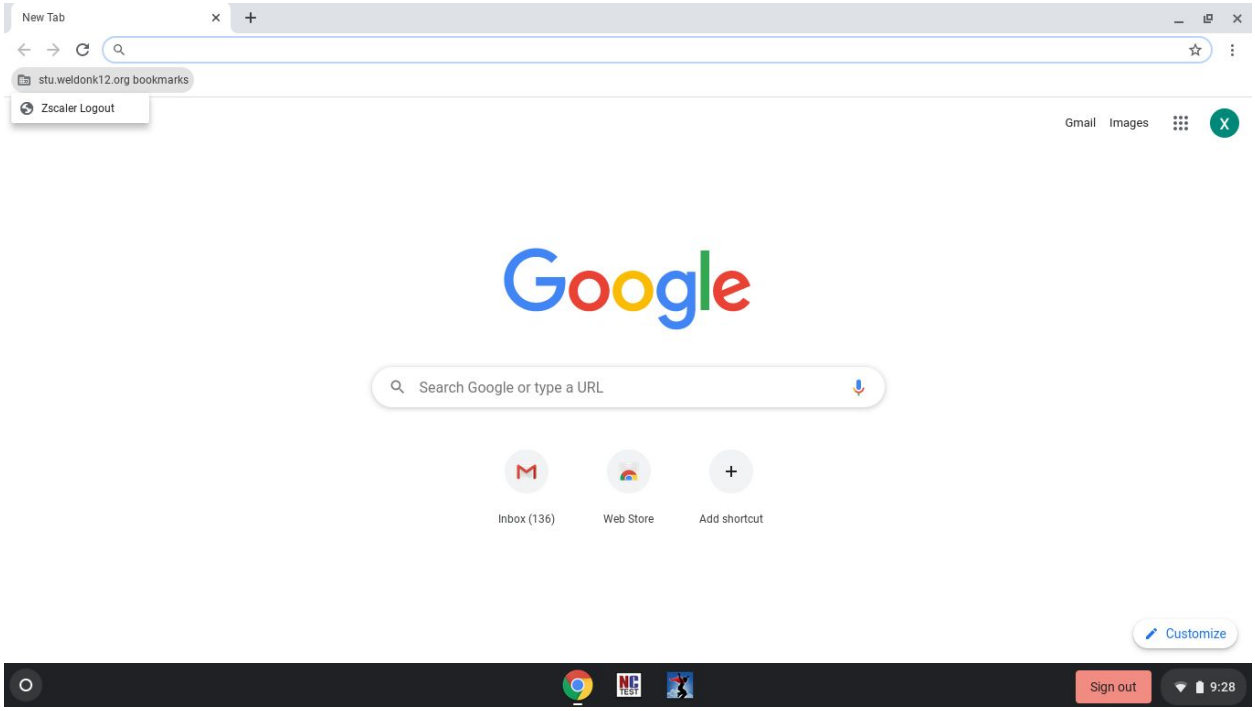
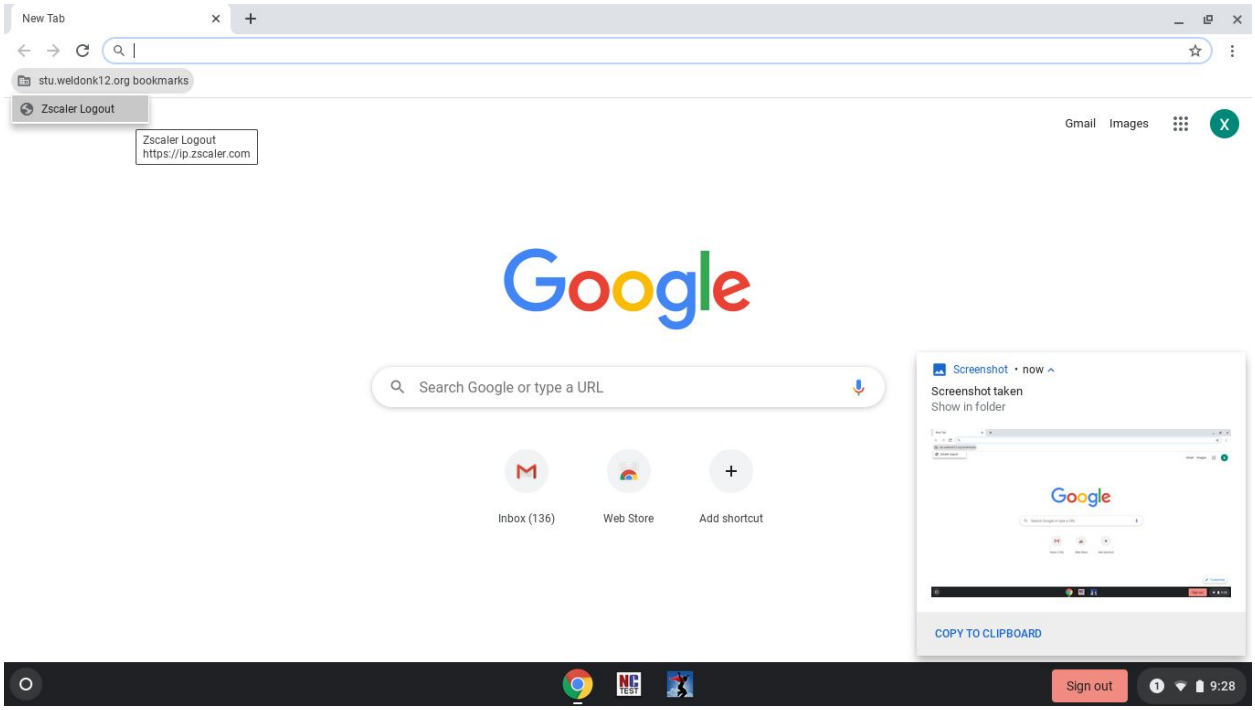
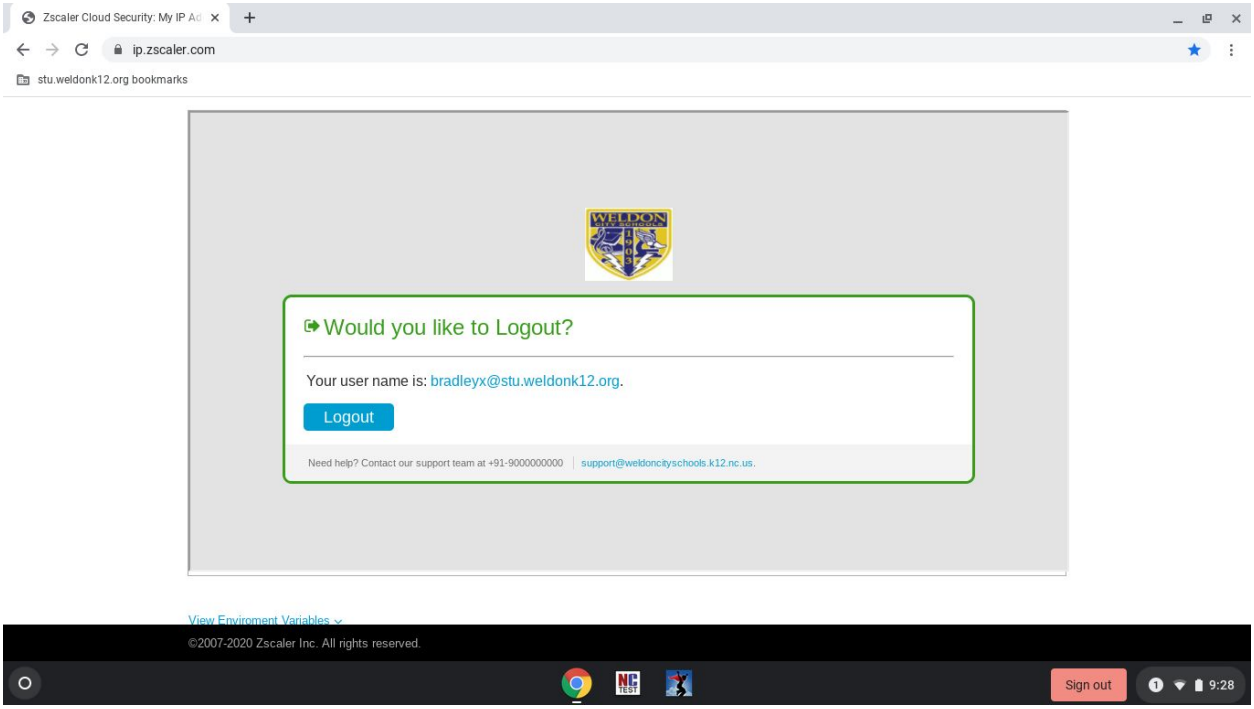
Here are the instructions on how to tell a parent to logout of zscaler and login back in. If they are experiencing issues with the chromebook with blank screens when trying to access google classroom.

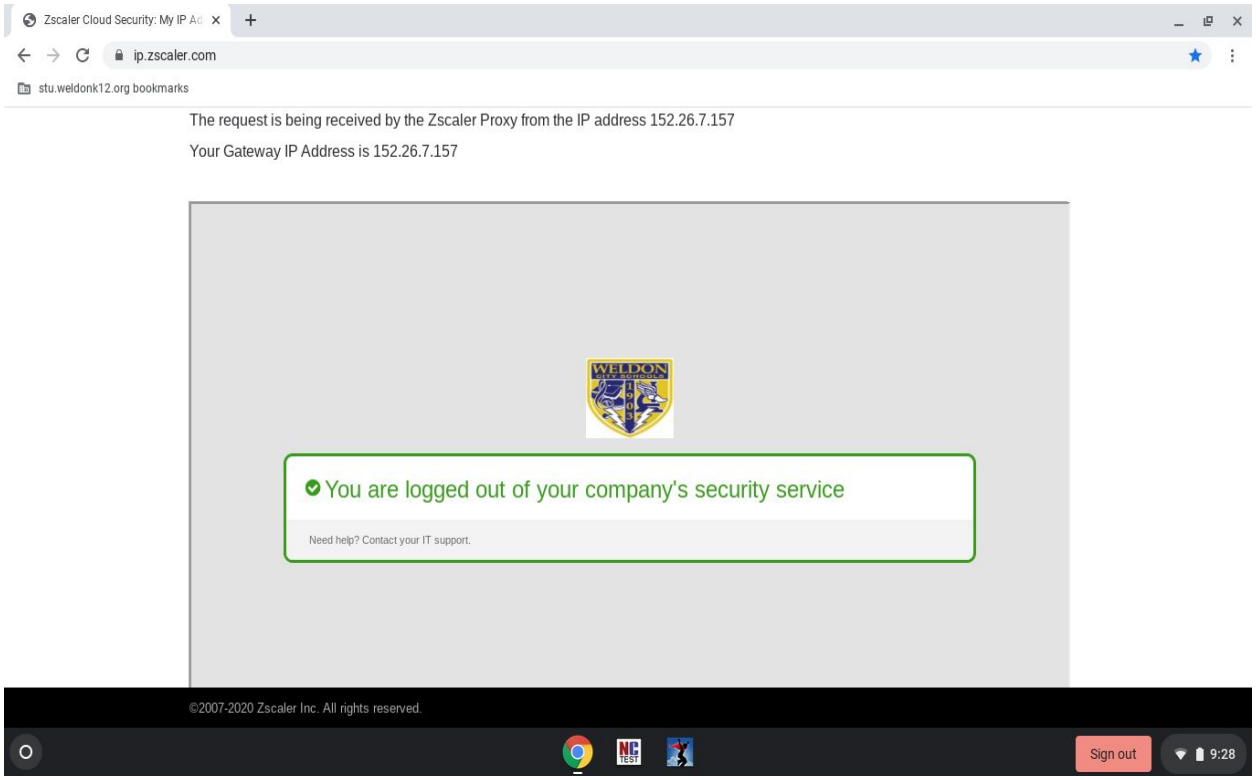


-In the top left corner of the browser there will be a folder called stu.weldonk12.org bookmarks
-Click that
-Then Click Zscaler Logout (As shown in next screenshot)

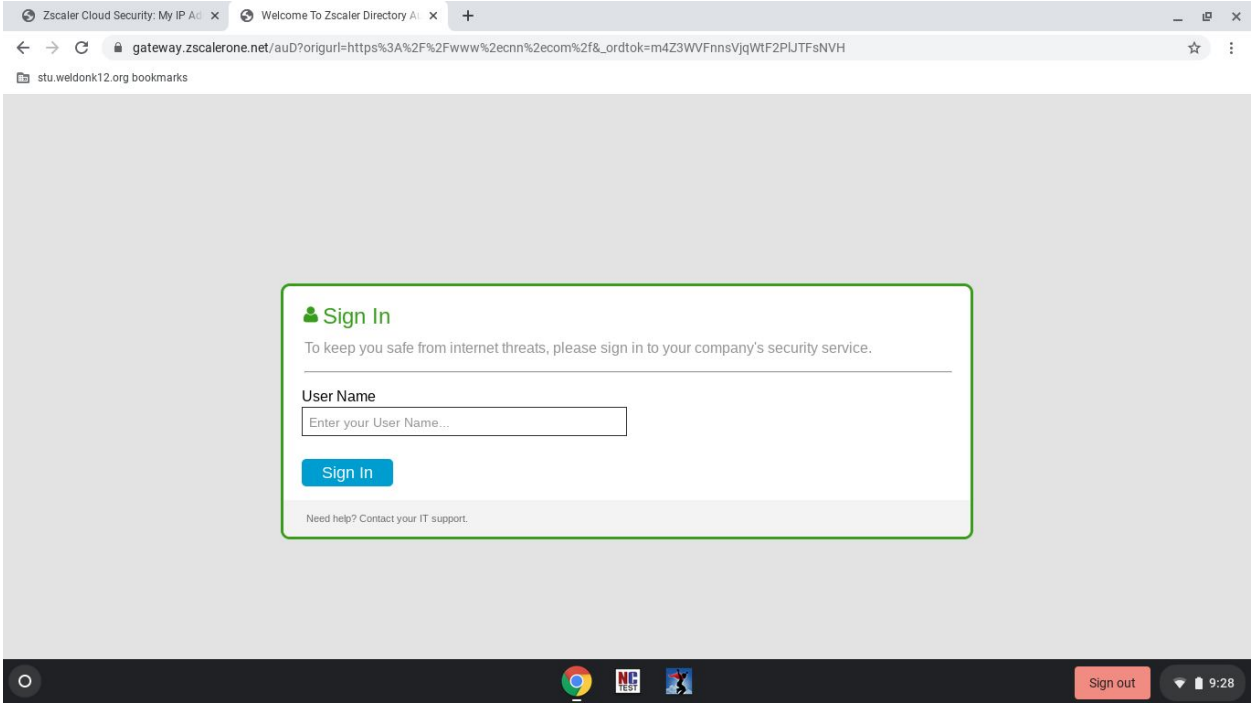


-Once Clicked you will be prompted to Logout
-Click Logout





-Next Message you will see is “You are logged out of your company’s security service”
-Open a New Tab and try to go to CNN.com and press enter



-Next you will be prompted to login with school email.
-Once logged in try to access Google Classroom