

# Update Student Information in Aspen

## Aspen login page

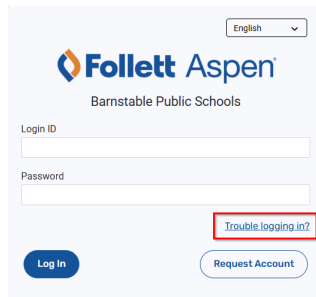
Click here if you already have an account and you need to verify the email address:

### Create Your Aspen Account

[Click or tap here](#) if you are new to the district and the system doesn't contain any of your information.

[Click or tap here](#) to have the account verification email resent.

Enter your email address (Login ID) and password – If you are having problems logging onto Aspen – **CLICK** “Trouble Logging in?” to reset your password



### Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

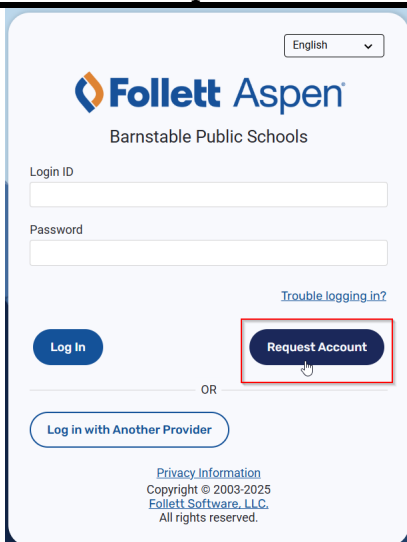
[Reset your password](#) if you have forgotten your password.

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school will be able to answer your requests or questions about access to the system.

Close

If you DO NOT have an account, then click “Request an Account”



Click here if you are NEW to Aspen

### Create Your Aspen Account

[Click or tap here](#) if you are new to the district and the system doesn't contain any of your information.

[Click or tap here](#) to have the account verification email resent.

Locate your student's SASID (State Assigned Student Identifier) in Aspen

### Mobile view:

Click on the Family side-tab > select your student > look for the “State Identifier” number

The mobile app interface shows a blue sidebar on the left with icons and labels for Home, Family, My To Do Tasks, Assignments, Attendance, Classes, Calendar, Forms, and New Student. The 'Family' tab is highlighted with an orange background and a red box. To the right, the 'Demographics for Test BHS, TestRW' section is shown. It includes fields for Student Name (Test BHS, TestRW), Local Identifier (123456), State Identifier (0987654321, highlighted with a red box), and Gender (F).

### Desktop view:

Click on the Family top-tab > select your student > look for the “State ID (DOE02)” number

The desktop app interface shows a green top navigation bar with tabs for Pages, Family, Academics, Groups, Calendar, and Mobile View. The 'Family' tab is highlighted with a red box. Below the navigation bar, the 'Students :: 08 - Test BHS, TestRW' section is shown, with the student name highlighted by a red box. On the left, a sidebar contains links for Details, Contacts, Daily Attendance, Transcript, Schedule, Membership, Documents, and Notification. The 'Details' section is active, showing a 'Demographics' tab. The 'Demographics' section includes fields for Name (Test BHS, TestRW), Local ID (DOE01) (123456), State ID (DOE02) (0987654321, highlighted with a red box), Gender (F), and Date of birth (10/1/2011 Age 13).