



ISD 728

EdVenture Club Childcare

Program **Policy Book**

A unique Enrichment with Extended Day
School-Age Program for grades K-5
Brought to you by ISD 728 Community Education.



Table of Contents	Page
Table of Contents	1
Online Registration	2
Scheduling and Payments	2-3
Cancellations and Changes	3
Operating Hours and Late Pick-Up Fees	4
Authorized Account Holders	4
Age and Grade Policy	4
Special Needs	4
Sign-In and Sign-Out	4
Absences and Unscheduled Attendance	5
Communication	5
Sibling Discount	5
Financial Assistance	5-6
Uncollected Payments for Outstanding Balances	6
Dependent Care Reimbursement Forms	6
Health and Medication Policies	6
Illness or Injury	7
School Accommodations	7
Rules and Discipline	7
Updates to Policies and Procedures	7
Dismissal Policy	7-8
No Contact Policy	8
Right or Refusal and Discontinuation in Program	8
Child Abuse and Neglect	8
Staff	8
Electronic Devices, Cell Phones and Texting	8
Personal Items	9
Visitors	9
Weather Policy	9
Enrichment Activities	9
Daily Schedule	9
School Release Days	10
What to Bring	10
Grievances	10
Data Privacy	10
Updates to Policies and Procedures	11
Parent Advisory Council	11
Contact Us	11
Rates	12
Parent Conduct	12

Welcome to EdVenture Club!

Please read this entire program policy book carefully.

District 728 Community Education's Enrichment Extended Day program provides a fun, safe, educational environment that is convenient and affordable for the members of our diverse community and features age-appropriate focused curriculum in arts, fitness, science and enrichment. We are open every school day and most non-school days.

Online Registration

- Registration for EdVenture Club must be completed online on Community Education's Eleyo website at www.isd728.ce.eleyo.com ***before the first day of attendance***. No student is allowed to participate in the program until all registration details are completed.
- The following information is needed to complete registration:
 - Names and contact information for emergency contacts and authorized pickups.
 - Child's allergy, medical and special needs details.
 - Automatic payment method (debit/credit card or checking/savings account). You may opt out of automatic payments after your registration is approved.
 - You do not need to know your schedule at the time of initial registration, but you must select at least one day of before and/or after school care to complete registration. You will be able to modify your requested schedule after your registration is approved.
- The person completing the online registration will receive all mailing/billing information and is responsible for payments and updates.
- Once you've created your childcare account, additional account holders may be added to the account by request of the **primary account holder**. This is a convenient option for dual households. Each account holder will have their own password to access the account; account holders will not be able to see each other's personal information and payment method details. Each account holder can schedule childcare and request schedule changes. Both account holders may enroll in automatic payments for weekly fees. To add an additional account holder, please complete the following steps:
- The additional account holder should create an Eleyo account at www.isd728.ce.eleyo.com by clicking Login/Create Profile on homepage.
- If you intend for both account holders to use the automatic payment option, the additional account holder should add a saved payment method to their account.
- BOTH account holders must email the EdVenture Club office and agree to the shared childcare account. If you intend for both account holders to use the automatic payment option, your email should also include the payment split arrangement (50/50, 60/40, etc.).

Scheduling and Payments

- This is a pay-in-advance program. Only those who have fully paid in advance for their week of childcare will be considered registered and may attend with prior approval.
- Contract schedules and payment will not be accepted by email or phone.
- Contract schedules must be submitted using your Eleyo online childcare account. **All contract schedules are pending until approved by the EdVenture Club office.** If the site is already full your child will be placed on a wait list even if the schedule request has been submitted by the schedule deadline or prior to the schedule deadline. We recommend scheduling all care that you will need for the school year. You are able to make changes if needed and will only be

billed for 1 week at a time.

- Schedule contracts and contract change requests with additions are due by 11:59pm on Monday, **2 weeks prior to planned attendance week**, unless an early due date has been posted.
- Schedule contracts submitted after the deadline will automatically be added to a waiting list. Late schedules that are approved are subject to a \$20 late scheduling fee.
- Childcare accounts will be invoiced by 4:30pm on Thursday of the week prior to scheduled contract attendance week, at which point payments can be submitted via your Eleyo childcare account (if not enrolled in automatic payments).
- **Payments are due by 6:00pm on Friday, 1 week prior to planned attendance week and must be submitted online**; cash and check payments will not be accepted. Automatic payments will be processed on Friday morning of the week prior to planned attendance week.
- **A late payment fee of \$20 per week will be automatically applied to your childcare account if the invoiced amount has not been paid by 6:00pm on Friday or is returned to us by ACH, prior to planned attendance week and contract scheduling may be removed.**
- If payment is past due, your child may not be allowed to attend until all payments and late fees are paid.
- **Chronic late scheduling and payment may result in exclusion from the program.**
- There may be early scheduling and/or payment deadlines throughout the school year, typically around holidays. Refer to the schedules or signage posted at your child's EdVenture Club site for more information.
- Alternative invoicing and payments will apply for families receiving County Child care Assistance. You will be provided with a payment due date, each month. (see County child care Assistance below).
- Please direct all registration, scheduling, payment, and account questions or concerns to the EdVenture Club Central office staff only at 763-241-3544 or email edventureclub@isd728.org.
- EdVenture Club does not charge for days that are closed due to a Holiday.

Cancellations and Changes

- Contract schedule changes and cancellations should not be made with EdVenture Club site staff unless you are calling to cancel the same day or the same week.
- **Contract schedule change requests that are cancellations must be submitted online by 11:59pm on Wednesday, 1 week prior to planned attendance. All contract schedule change requests are pending until approved by the EdVenture Club central office.**
- Requests for additional days of care made after the registration deadline (11:59pm on Monday 2 weeks prior to planned attendance) will be added to a waiting list. You will be notified by email if the site is able to accommodate the requested change.
- **Same-day, same-week or contract cancellations made after the 11:59pm on Wednesday deadline will NOT be honored and are not refundable, regardless of circumstances (illness, death in family, family emergency, hospitalizations, etc.). Due to planning and preparation cost, we are unable to provide refunds for late cancellations.**
- **Eleyo Account holders (parents/guardians) are unable to cancel Approved Non School Days online. An email with student name, site and account number if known is required. Send email to edventureclub@isd728.org**

Operating Hours and Late Pick-Up Fees

Doors open at 6:00am for before school attendance and Non-School Day care. Doors close at 6:00pm for after school attendance and Non-School Day care.

A late pick-up fee of \$1 per minute your child remains at EdVenture Club past 6:05pm will be automatically applied to your childcare account. Pick-up time is determined by the iPad app used to sign your child in and out of EdVenture Club. Please communicate with the staff on-site if you anticipate any major changes in your “usual” schedule.

Chronic late pick-ups or extreme lateness can result in other penalties, including exclusion from the program.

Authorized Account Users

EdVenture Club Central Office is only allowed to share information with the primary account holder or dual account holder(s). We are unable to answer questions that come from non primary account holders regarding account information. (i.e. other family members, significant others, grandparents, siblings, non-family members, spouses, etc.).

Age and Grade Policies

EdVenture Club is a grade K-5 program at most of our childcare sites, but there are exceptions. **We do not offer Grade 5, AM and PM care at Otsego, Hassan, Rogers or Prairieview, there are no exceptions.**

Special Needs

Our program is inclusive of all needs of students. Please make sure to thoroughly complete the registration questionnaire. Depending upon the information provided the primary account holder may be contacted by a staff member for further clarification of your child’s needs.

Sign-In and Sign-Out

You or another authorized person must use your family’s assigned On-Site Security Code and the iPad at your child’s site to sign your child in and out of EdVenture Club each day. Your On-Site Security Code will be provided in your confirmation email and can also be found in your childcare account. It is your responsibility to share your family’s On-Site Security Code with all other adult persons authorized to sign your child in and out of EdVenture Club.

Only legal-age adults (18 or older) will be permitted to pick up or drop off your student and must physically do so. *Your child is prohibited from checking themselves in and out.* Some exceptions may apply; please contact the EdVenture Club central office for explanation. You and other authorized persons may be asked to show identification before your child will be released from EdVenture Club’s care.

Please do not take offense to this measure; it is instituted for the safety of all. It is your responsibility to maintain the list of people authorized to pick up your child. This list can be managed through your online Eleyo account.

EdVenture Club cannot restrict a parent from picking up their own child/children. It is your responsibility to provide the EdVenture Club office with documentation of court orders that restrict named individual(s) from picking up your child. This documentation must include start and expiration dates.

Absences and Unscheduled Attendance

If your child is going to be absent, please notify the EdVenture Club office and/or your child's EdVenture Club site. You only need to contact the EdVenture Club central office if your absence or cancellation is prior to the cancellation deadline, otherwise you may contact the site directly. Site contact numbers are listed on page 11 of this policy booklet. Business cards with email and phone number can be found at each of our site locations for easy reference. Unscheduled attendance (drop in care) will be permitted ONLY in rare circumstances and will depend on management approval.

Communication

Site staff members will greet you and inform you of any specific notes related to your student and their experiences that day (behavior, questions, etc.). Please watch for emails, display board signage, and or Eleyo notices provided on the check in/out screen of the site iPad, and or other information emailed to the account holder. Emails will be sent to the primary account holder on your childcare account. Our intent is to keep you up to date about program changes. EdVenture Club preferred method of communication is via email. Only the primary account holder will be provided private information.

If your contact information changes during the school year, please update your online childcare account. You may also use your childcare account to manage emergency contacts and authorized individuals for pickups. If your child's health and/or other needs change during the school year, please contact the EdVenture Club central office.

Unless you specify otherwise, in writing, EdVenture Club staff and other school staff may engage in an exchange of information in an effort to better serve the needs of your child.

Sibling Discount

EdVenture Club offers a discounted rate for additional siblings. Discount will automatically be applied to the account holders' weekly invoice, if applicable.

Financial Assistance

- **If you receive County Childcare Assistance, the EdVenture Club office must receive an official "Notice of Decision" document from the county before your child may begin to attend.** If you choose to attend prior to approval notice from the county, you will need to pay all fees in advance.
- Scheduling deadlines apply for families that receive subsidized financial assistance.
- If financial assistance is canceled, you will be responsible for all expenses incurred. If you receive financial assistance, you assume responsibility for fulfilling county requirements, including providing information and childcare schedules, submitting timely reports, and making payments not covered by the financial assistance program. If you are eligible for the school year session you must contact your childcare worker to make sure you are also qualified for the summer program.
- If financial assistance is cancelled it is your responsibility to let the EdVenture Club Central Office know.

We are unable to offer an auto-payment feature for co-payments with our online Eleyo software because Eleyo does not offer a fixed weekly auto pay amount option. Therefore, we recommend that families that received CCAP remove the auto payment feature on Eleyo once registration is approved. You will need to add your weekly or bi-weekly co-payment manually on Eleyo.

An alternative invoicing and payments will apply for families receiving County Child Care Assistance. You will be provided with notice of any balances due via email, usually monthly, and provided a due date. We are required to report to the county if account balances are not met which means you may lose your childcare assistance.

Sliding fee scales, scholarships, etc., are not offered through EdVenture Club.

Uncollected Payments for Outstanding Balances

Failure to make payment on uncollected accounts will result in termination of childcare services. Delinquent balances will be forwarded to a collection agency for recovery. If forwarded, collection fees may be added to the current outstanding balance. If an EdVenture Club account has a delinquent balance, no attendance will be allowed until the balance has been paid. In addition, there will be a one-year probationary period once attendance resumes after payment.

Dependent Care Reimbursement Forms

A 24- to 36-hour notice is needed to verify and sign reimbursement forms for childcare expenses. Forms must be signed by EdVenture Club central office staff and cannot be signed at sites.

Health and Medication Policies

We follow ISD 728 policies and CDC guidelines regarding illnesses and medications. Students should not come to EdVenture Club if they have any of the symptoms below or have had them within 24 hours. If you are unsure, please ask.

- If your student has had a fever of 100 degrees or more, they should stay at home for 24 hours after the temperature returns to normal.
- If your student has vomited or had diarrhea, they should stay at home for 24 hours after the last episode.
- If your student has any rash, check with your family physician before sending them to school. Any student with an undiagnosed rash will not be allowed to stay.
- If your student is found to have live lice and/or nits within ½ inch from the scalp, a parent/guardian will be notified.

Please note--broken bones, concussions, etc., are also considered illnesses and are non-refundable/transferrable if cancellation is received after the deadline, during the same day or same week.

Due to planning and preparation costs, we are unable to provide refunds for students who are ill.

If a student becomes ill during care, parents will be asked to take the student home. Medications that are necessary during the course of the day must be sent in a current prescription bottle with the doctor's directions printed on it. Only designated staff will have access and authority to administer the medications and will only give the dosages as printed on the label. Completion of a "Medications Form" is also required and must be turned in to the office or site. A health policy guideline is available upon request.

Please note: Your child's school does not share health/medical information with EdVenture Club staff. It is very important that EdVenture Club is aware of your child's health concerns before your student begins attending so that any concerns may be addressed with staff.

Illness or Injury

In the event of illness or injury, every reasonable attempt will be made to contact the parent(s)/guardian(s). If we are unable to reach the parent/guardian, we will then contact those listed as emergency contacts in your child's account. If the illness or injury is deemed more extensive, emergency treatment will be sought by calling 911, and, if transport is required, the student will be accompanied by a staff member to the nearest emergency facility.

School Accommodations

Food allergies can be life-threatening. The risk of accidental exposure to foods can be reduced in the EdVenture Club setting if parents and physicians work with EdVenture Club staff to minimize risks and provide a safe environment for students with food allergies. "Safe Eating Zones" practices will be used, as needed, in the cafeteria. For example, we will try to encourage students with food allergies to sit in a specific area and we will try to monitor students' lunches next to and across from that student. We encourage you to note ALL allergies on the Eleyo questionnaire with registration, or enter the information on your online family and student profile.

Rules and Discipline

The general rules and expectations will be covered with the students. Discipline will be handled by the class instructors and Site Leaders in a fair and respectful manner. The following steps are used:

- Inform the student of any inappropriate behavior and give them a warning. Remind them what behavior is expected.
- At the time of the second occurrence, redirection within the activity may be given (cumulative throughout the day).
- If the behavior continues, the student will be asked to leave the activity and will spend time with the Site Leader or childcare staff.
- When warranted, the student may work through a written Discipline Form with the Site Leader(s).
- Parental contact (if necessary) will be made either at the time of student pick-up or by telephone.
- See list of rules posted at the site for students and parents.
- In cases where a student is removed for a week, a day or partial day, refund is at the discretion of the Program Manager.

Dismissal Policy

For serious and/or repeated behavior concerns, it may become necessary for a student to be removed from our program. If a student is having trouble being successful in the program, this may not be the best setting for that student. Since we are concerned with the well-being and safety of a large group of students, we need to consider what is best for all of them. Therefore, any of the following behaviors may be brought to the attention of ISD 728 administration and the District's Police Liaison:

- **Verbal behavior** – includes the use of curse words, harmful put-downs, name-calling, disrespect for others, racist or sexist language.
- **Physical violence against others** – includes hitting, pushing, kicking, wrestling, biting, pinching, throwing objects at others or property.
- **Sexual behaviors** – includes showing private parts, negative words about sexuality, inappropriate touching of self, students or staff.
- **Threatening behaviors** – includes use of threats to do damage or harm to any other person(s) in the school or program, and/or threats of bringing or using a weapon at the program.

Depending on the severity of the conduct, immediate removal from the program may be warranted, and will be at the discretion of the Program Manager with input from the program staff. Parents/Guardians will be called to immediately pick up their student from the program site, and will be given the reason for the student's leave of absence from the program and the length of the leave or dismissal. Refunds will be at the discretion of the Program Manager.

No Contact Policy

EdVenture Club childcare staff are not allowed to physically handle children in our care.

- Sunscreen/Bug Spray- (For Summer Programming). You may send sunscreen spray and/or bug spray with your child. Please note that by sending sunscreen spray or bug spray with your child, you are giving permission for these products to be sprayed either by the child or a staff member at the site (if needed). If you choose to send a lotion, your child must apply it themselves. Please clearly label the sunscreen and/or bug spray with your child's first and last name. (We also recommend that you check for expiration dates.)
- Toileting: All children in the program must be toilet trained and be able to toilet themselves independently. Staff are not allowed to assist with toileting. Your child must be fully toilet-trained in order to attend the program. We are unable to physically change diapers due to student contact rules.
- For Pre K: Your child will be allowed to use a "Pull-Up" only during nap time and only if they are able to put it on and take it off without assistance.

Right of Refusal and Discontinuation in Program

District 728 Community Education and its staff reserve the right to reject or suspend registration or discontinue participation in the EdVenture Club program due to matters such as ongoing discipline or behavior concerns, violations of school policies or state laws, delinquent payments or similar circumstances. Parents will be kept informed of any student concerns and decisions made by staff.

Child Abuse and Neglect

EdVenture Club staff are required by state law to report to the proper authorities any instances of observed or suspected child abuse or neglect. This includes a parent who appears to be intoxicated or impaired when dropping off or picking up a child from EdVenture Club.

Staff

Site staff is chosen based on their experience with school-age children. They receive ongoing child development training. As school district employees, all staff must complete a criminal background check. Staff will directly supervise the students and interact with them. We follow a 1:15 adult-to-student ratio and we use a 1:10 adult-to-student ratio for outings or field trips.

Electronic Devices, Cell Phones and Texting

Student electronic devices, cell phone calls and texting are not allowed during EdVenture Club program hours. If you need to contact your student during EdVenture Club hours, please call the site phone number (see page 11). If your child needs to get in touch with you during EdVenture Club hours, they should ask their Site Leader if it is appropriate to call. They will be allowed to use a site phone if necessary to call home.

Personal Items

Any item that disrupts the learning environment, including electronic devices and cell phones, will not be tolerated and may be confiscated. The first time this occurs, an item may be returned to your child at the end of the program session. Repeated offenses may result in the items(s) being returned to parents only.

Electronic devices and other personal items are easily stolen and rarely recovered. EdVenture Club cannot be held liable for lost or stolen items and has no responsibility to provide a secure location for such items or to provide assistance if these items are lost or stolen. All personal items must be labeled with your child's name.

Visitors

EdVenture Club is not accepting visitors into the schools for the 2024-2025 school year program. We hope to return to this option at a future date.

Weather Policy

The following policies are in place to ensure the safety of your student(s) and our staff. Please note that it may be necessary to have back-up care in the event that EdVenture Club is closed.

In the event that the weather conditions force ISD 728 schools to close, EdVenture Club sites will be closed. If schools declare a late start, sites will open at 8am. If schools dismiss early, sites will also be closed the remainder of the day. In the event that weather conditions worsen or are declared dangerous once students are at EdVenture Club, we may be forced to close early. (If this occurs, parents or guardians will be called to pick up their students.) If there is inclement weather on non-school days, EdVenture Club sites may be closed, have a late start, or an early dismissal.

- No refunds will be given for weather-related closures. With our family-friendly fee structure of packaged pricing for scheduled days, we do not have the systems in place to accommodate refunds. Our registration system cannot identify if a refund should be given for the large number of student accounts we handle. Drop ins will not be accepted.

Enrichment Activities

Academic help and challenge activities, art projects, science topics and physical education programs will be offered regularly. Students go to various classrooms or the computer lab for these programs and are divided by grade levels.

Daily Schedule

While we strive to stay as close to the daily schedule as possible, times and activities are subject to change. Snack and beverage is provided by EdVenture Club. We do not provide meals.

Before School

6:00am-7:30am Quiet activities

7:30am-8:30am Optional gym/outdoor time

8:30am-8:45am Morning snack and beverage

8:45am-9:00am Prepare and group for school

After School

3:30pm-4:00pm Afternoon snack and beverage

4:00pm-5:00pm Enrichment activities

5:00pm-6:00pm Outdoor and indoor choices

School Release Days

Registration for Non School Day is separate from contracted AM and PM contract days and available for registration at the time you register for the school year. Each child must have an active contract and register and be approved in advance for each day. (No drop in days available). Each child will need to bring a lunch and beverage for each day attending. A list of Non School days and closure dates can be found on our EdVenture Club Eleyo Homepage under Quick Links. Non School Day all day care is offered for grades PreK-5. Registration will be approved first-come, first serve until sites are full. ***Approved Non School Days can not be canceled online. Parents will be required to send an email to the EdVenture Club central office by the cancellation deadline with their student name site registered for and include their account number.***

Non School days will not be found on the Eleyo contract for AM and PM childcare but rather as a header that can be located by scrolling past your AM/PM Calendar.

What to bring

- A school bag, duffle, backpack or something similar. These are helpful for extra clothes, shoes, paperwork or projects.
- Additional morning and/or afternoon snack and/or beverage, if desired.
- Any games, toys or books that your child would like to use or share. They must be appropriate to a school setting (non-violent, etc.)and approved by the site leadership. Your child will be responsible for the safety and care or any items brought from home and for following the rules of how or when they may be used. ***All items MUST be labeled. Please note EdVenture Club does not allow anything to be brought from home if it disrupts the learning environment. (see section: personal items)***
- Your child should wear or bring appropriate clothing for the scheduled activities and the weather; sneakers and comfortable clothes are recommended for phy-ed activities, a plain shirt or old clothes for art-related projects.

Grievances

Parents and guardians are encouraged to give their input regarding the operation of the EdVenture Club program. If you have a concern about the program, please use the following grievance order to ensure that the concern is addressed:

1. Child Care Worker involved
2. Site Lead
3. EdVenture Club Program Coordinator assigned to the school
4. Assistant Administrative Clerks in the EdVenture Club Central Office
5. Manager of Extended Day Programs
6. Director of Community Education and Community Engagement.

Data Privacy

EdVenture Club complies with state and federal data privacy laws. Information gathered from registration and medical forms may be shared with EdVenture Club staff. Information regarding families who are funded by child care assistance may be shared with the County Department of Human Services. ***We do not provide any information to the non primary account holders unless authorized by the owner of the account.***

Updates to Policies and Procedures

The aforementioned policies and procedures may be suspended or amended as a result of developments after/during the program year begins. In the event of any policy changes, EdVenture Club will notify you via the email address in your online childcare account. Please keep your account's email address current so you receive important program notices, updates and reminders.

Parent Advisory Council

Community Education has an Advisory Council of local citizens to address policies and programs. If you are interested in participating on this council or a specific council for EdVenture Club, please contact the Community Education office at 763-241-3520.

Contact Us

The EdVenture Club central office is open 8:00am-4:30pm all year. Voicemails and emails will be responded to in the order they are received during business hours.

- EdVenture Club office phone:
 - 763-241-3544
 - 763-241-3520 (choose prompt for EdVenture Club)
- EdVenture Club office email: edventureclub@isd728.org
- Community Education telephone 763-241-3520

If you have concerns or information to share, please talk with your Site Leader during the sign-in and sign-out times, when possible, to limit the amount of time our Site Leaders are on the telephone and to maximize their time with the students. Business cards with address and phone can be found at each of our site locations for easy reference

EdVenture Club Locations Sites are at ISD 728 Schools.

Hassan Elementary (Door E)	14055 Orchid Ave, Rogers
Lincoln Elementary (Door 2)	600 School St, Elk River
Meadowvale Elementary (Door 7)	12701 Elk Lake Rd, Elk River
Otsego Elementary (Door 4)	8125 River Road NE, Otsego
Parker Elementary (Door 3)	500 School St, Elk River
Prairie View Elementary (Door 1)	12220 80 th St NE, Otsego
Rogers Elementary (Door 4)	12521 Main St, Rogers
Twin Lakes Elementary (Door 3)	10051 191 st Ave NW, Elk River
Westwood Elementary (Door 1)	13651 4 th Ave S, Zimmerman
Zimmerman Elementary (Door 6C)	25959 4th. St. NW, Zimmerman

Site telephone numbers (with voicemail):

- Hassan Site 612-685-6692
- Lincoln Site 763-464-5008
- Meadowvale Site 612-685-6681
- Otsego Site 763-225-7938
- Parker Site 612-685-1150
- Prairie View Site 763-438-8036
- Rogers Site 612-685-3774
- Twin Lakes Site 763-225-7925
- Westwood Site 763-225-7935
- Zimmerman Site 612-685-1149

Parent Conduct

EdVenture Club has adopted the following parent/guardian code of conduct to strive for a supportive and safe environment for all EdVenture Club children, families, and staff.

- 1) Parent/Guardian will speak respectfully and calmly with all EdVenture Club site staff and central office staff.
- 2) EdVenture Club staff are mandated reporters of suspected child abuse and/or neglect under Minnesota State Law and are required to report suspected cases of abuse.
- 3) Parent/Guardian will refrain from using harsh or threatening verbal or physical forms of discipline with my child while in the EdVenture Club program space. Parent/Guardian will not attempt to discipline any children in EdVenture Club other than my own. I understand that EdVenture Club staff will address these issues.
- 4) Parent/Guardian will express concerns through the proper channels and in a respectful manner. Parent/Guardian discussions about concerns or situations with the EdVenture Club staff will be in a private area, away from children and only when staff are in ratio with children, and know they are available for a scheduled conference.
- 5) EdVenture Club staff will request that another individual pick up the child/ren, if they observe a parent/guardian that is impaired due to the use of drugs and/or alcohol. In the event that the choice is made to drive from site with the child, after EdVenture Club staff makes this request, the police will be contacted.
- 6) EdVenture Club staff are instructed to disengage from interaction, when they feel threatened and verbal or physical harassment is being experienced. Verbal harassment may include; disrespect of EdVenture Club staff, or any harsh or threatening language being used; such as swearing or yelling.
- 7) Parent/Guardian may not engage in sexual advances towards staff, such as comments about their personal appearance, lewd comments of any kind, or inappropriate physical contact with staff.
- 8) EdVenture Club staff are unable to disclose information about other children or their families due to the data privacy policy. Any violations of the above code of conduct may result in the parent/guardian having to have someone else pick up and/or drop off my child/ren at EdVenture Club or may lead up to and/or include immediate termination of care from the EdVenture Club program.
- 9) Parent/guardian will share this code of conduct with all authorized parties who may pick up and/or drop off my child/ren at the EdVenture Club program.