Update Your Contact Information in the ATLAS Parent Portal

Follow the steps below to ensure your mobile number, email, and emergency contacts are accurate and up to date.

Step 1: Log In to the Parent Portal

Go to parents.fresnou.org and or scan QR code to log in using the **email and password** you created when setting up your ATLAS Parent Portal account.

Forgot Password?

Reset your password by clicking "forgot password"

Step 2: Access the Contacts Tab

Once logged in, click on the **"Contacts & Siblings"** tab on the left-hand side
Then, select **"Edit Contact Information."**

Step 3: Make Your Edits

Click directly on the field you want to update—such as **mobile phone number**, **email address**, or **emergency contact information**—and enter the correct information.

Step 4: Save Your Changes

After making your updates, click **"Submit"** to save your changes.
Your contact information will now be updated across all connected systems, including communication tools like ParentSquare.

***Important:** We encourage families to regularly check and update their contact information to avoid any communication issues and ensure they receive all important messages from their school and the district.*

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