

2025/26 BCPS School Volunteer Liaison Training Webinar



BCPS School Volunteer Liaison Training Webinar

Welcome

- As you enter the webinar, please mute your mics and turn off your cameras
- During the webinar, please remain muted and place your questions for speakers in the chat

Presenters

- **Nyasha Mighty-Hinds**
 - BCPS Office of Strategic Partnerships
- **Shenee Rowe**
 - Assistant Principal, Blanche Ely High School
 - BCPS 2025 Assistant Principal of the Year
- **Michael DeBondt**
 - Raptor Technologies, LLC
- **Melissa Figas**
 - SVL, Eagle Ridge Elementary School
- **Eric Chisem**
 - BCPS Office of Strategic Partnerships

Agenda

1. The Importance of School Volunteer Liaisons
2. The Role of a School Volunteer Liaison
3. Level 1 and Level 2 Clearances
4. Volunteer Application Process
5. Raptor Volunteer Module
6. FDOE's Build Resiliency Program
7. Awards & Recognition
8. One Broward School Support Initiative
9. Closing Remarks

The Importance of School Volunteer Liaisons



Shenee Rowe

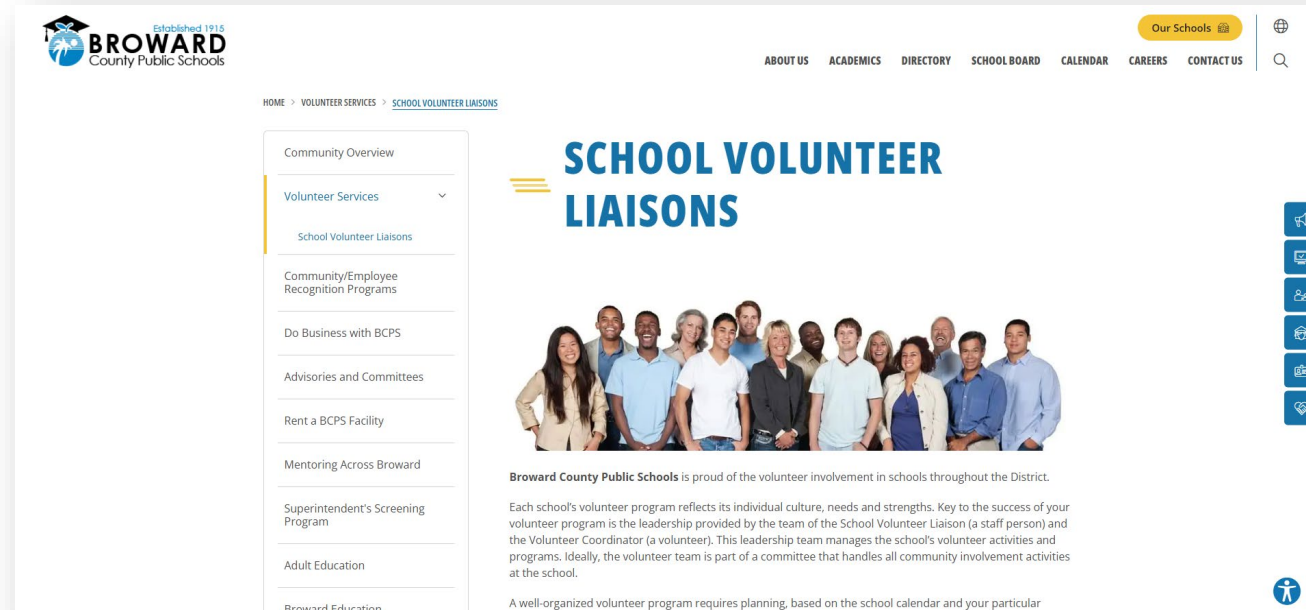
- *BCPS 2025 Assistant Principal of the Year*
- *Assistant Principal, Blanche Ely High School*

The Role of a School Volunteer Liaison

- **Collaborate with the school's administration to implement the volunteer program**
- **Provide ongoing support to staff and volunteers**
- Identify volunteer opportunities and actively recruit volunteers
- Conduct staff and volunteer orientation
- Ensure volunteer program materials and resources are updated
- Listen to volunteers' concerns and successes and resolve volunteer issues promptly

School Volunteer Liaison Webpage

browardschools.com/volunteerliaisons



- ☐ Guidelines for Volunteerism
- ☐ Safety and Security Information
- ☐ Links to forms and the SVL Manual
- ☐ Volunteer Recognition and Awards

Level 1 and Level 2 Clearances

Level 1

- Online application
- Renew application annually
- Automatically screened through Raptor
- Approval email sent
- Required for ALL volunteers, **except BCPS employees**
- View volunteers by running reports in Raptor

Level 2

- SVL/School personnel sends request to Security Clearance
- Online application and fingerprinting
- Up to 10-day waiting period
- Valid for five years; renew personal information annually
- View volunteers by checking the Security Clearance Filemaker Pro database

Level 1 Clearance: Volunteer Application Process

ALL VOLUNTEERS

CLICK HERE



APPLY ONLINE
BECOME A
BCPS
VOLUNTEER

Step
1

Complete online application at
browardschools.com/volunteer

Step
2

Wait to receive approval email
with information about volunteer
portal

Step
3

Contact school volunteer liaison
about current opportunities

Level 2 Clearance Information

- Level 2 clearance is **ONLY** for select volunteers such as overnight chaperones and band/athletic coaches
- Level 2 requests must ONLY include the following:
 - Name
 - Date of birth
 - School name
 - Specify role: overnight chaperone or band/athletic coach
- Volunteers must not contact Security Clearance for assistance unless their status is Denied
- BCPS employees are Level 2 cleared

Raptor Volunteer Module



Michael DeBondt

Raptor University Manager
Raptor Technologies, LLC

Broward County Public Schools – Volunteer Liaison Training

Michael DeBondt

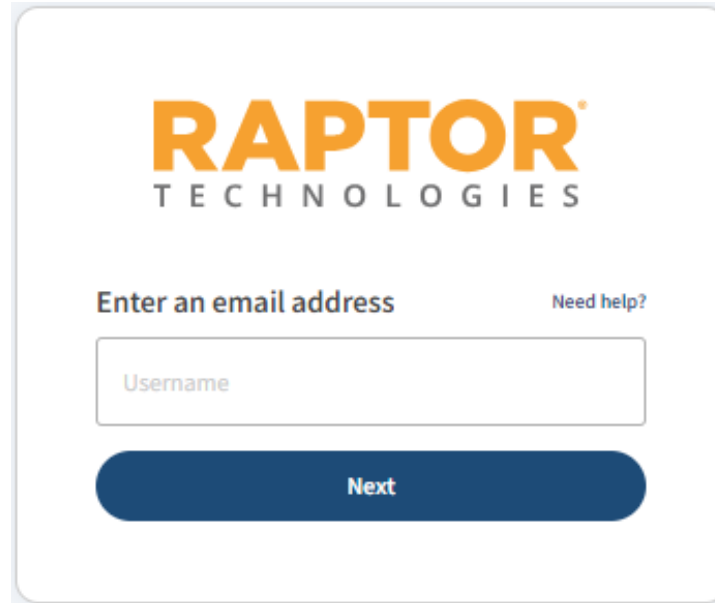
Raptor University Manager

Raptor Technologies, LLC



Volunteer Management

- Double-click **R** on your desktop or <https://apps.raptortech.com>
- Enter your District Credentials

A screenshot of the Raptor Technologies login interface. At the top is the Raptor Technologies logo, with 'RAPTOR' in orange and 'TECHNOLOGIES' in grey. Below the logo, the text 'Enter an email address' is displayed in a dark grey font. To the right of this text is a link that says 'Need help?'. Below the text is a white rectangular input field with the placeholder text 'Username' in a light grey font. At the bottom of the form is a dark blue rounded rectangular button with the word 'Next' in white text.

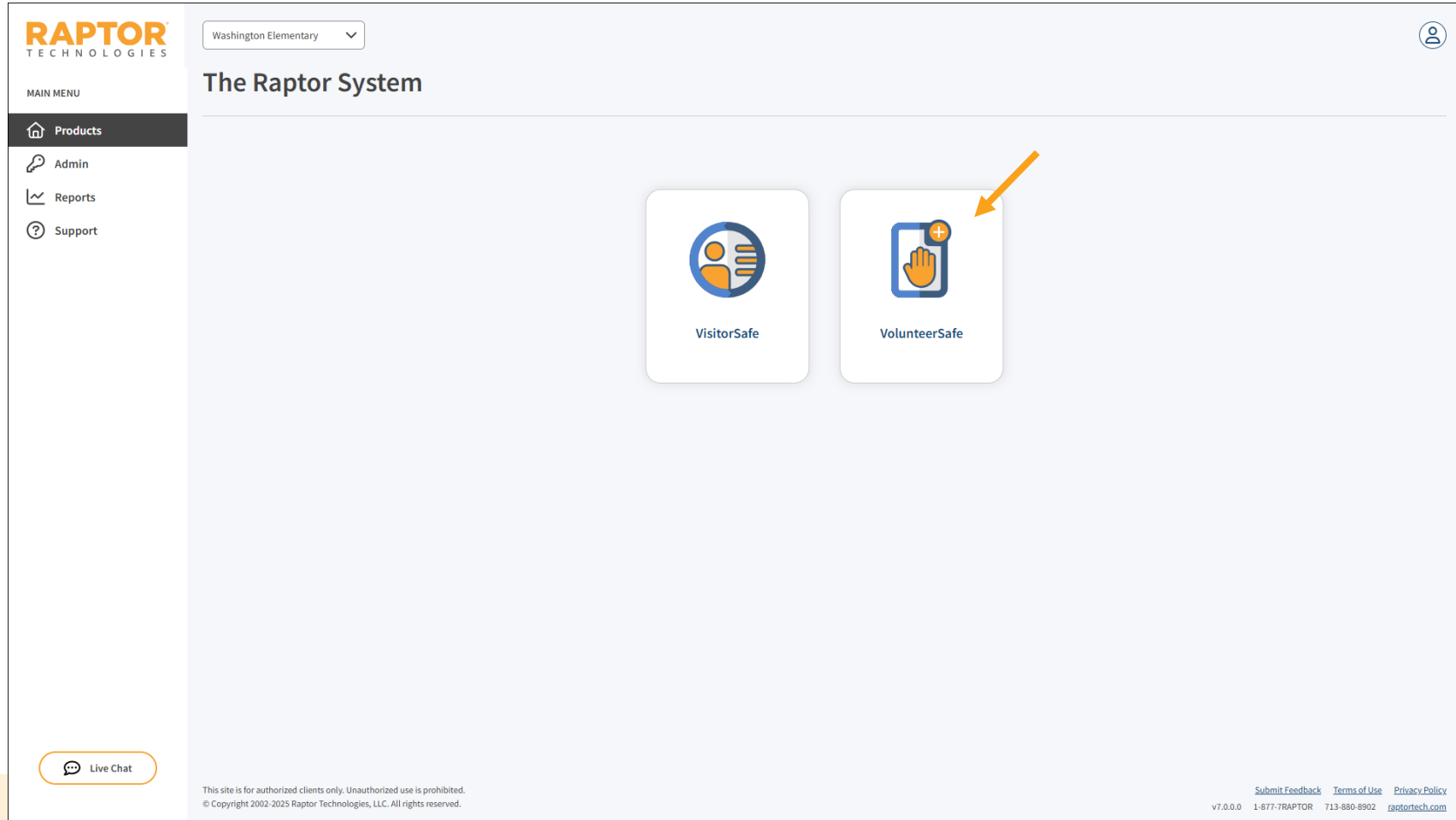
RAPTOR
TECHNOLOGIES

Enter an email address [Need help?](#)

Username

Next

Volunteer Management – Main Menu



Volunteer Management – Approved Volunteers



Washington Elementary



VOLUNTEER MANAGEMENT

Dashboard

Volunteers

Events

Reports

Support

Main Menu

Volunteers

All Volunteers

Action

Reset Search Active Volunteers

Details	First Name	Last Name	Status	Expiration Date	Last Visited	Options
Details	Bruce	Adams	Active	04/19/2027	01/08/2024	
Details	Jeremiah	Bown	Active	04/19/2027		
Details	Alma Jean	DeBondt	Active	09/01/2030	01/28/2025	
Details	Ralph	Delgado	Active	04/19/2027		
Details	Deborah	Harrington	Active	05/03/2027	05/08/2024	
Details	Joseph	Harrison	Active	04/19/2027		
Details	Macey	Johnson	Active	04/19/2027		
Details	Katherine	McDougall	Active	04/19/2027		
Details	Jennifer	Thompson	Active	04/18/2027	05/08/2024	
Details	Janet	Wilkes	Active	04/19/2027		

10 items per page 1 - 10 of 10 items

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Volunteer Management – Banned Volunteers

The screenshot displays the Raptor Technologies Volunteer Management interface. On the left is a sidebar with navigation links: Dashboard, Volunteers (selected), Events, Reports, Support, and Main Menu. The main content area is titled 'Volunteers' and shows a table of 'All Volunteers'. A search bar at the top of the table allows filtering by name, phone number, or email address. A yellow arrow points to a dropdown menu labeled 'Banned Volunteers' in the top right corner of the table, which is currently open, showing options: Active Volunteers, Banned Volunteers (highlighted with a red box), Expired Volunteers, Inactive Volunteers, and All Volunteers. The table contains one visible row for a volunteer named Kristen Barbour, whose status is 'Banned' and whose expiration date is '09/02/2021'. At the bottom of the table, there is a pagination control showing '10 items per page'. The footer includes a 'Live Chat' button, a copyright notice for Raptor Technologies, and links for feedback, terms of use, and privacy policy.

RAPTOR TECHNOLOGIES

Washington Elementary

Volunteer Management

- Dashboard
- Volunteers**
- Events
- Reports
- Support
- Main Menu

Volunteers

All Volunteers

Search Name, Phone Number, or Email Address Reset Search

Details	First Name	Last Name	Status	Expiration Date	Last Visited
Details	Kristen	Barbour	Banned	09/02/2021	

10 items per page

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Volunteer Management – Reports

RAPTOR TECHNOLOGIES

Washington Elementary

Reports

Volunteers Subscriptions

Volunteer Reports

- Active Volunteers**
Profile information, including photo, on volunteers whose status is active
- Top Volunteers by Building**
Volunteers grouped by buildings sorted by greatest total time.
- Total Volunteer Hours Worked Per Affiliation**
Total number of volunteer hours associated to each affiliation.
- Total Volunteer Hours Worked Per Organization**
Total number of volunteer hours on behalf of an organization.
- Volunteer Sign-In History by Building**
Volunteer sign in history grouped by building.
- All Volunteers By Status**
Volunteer sign-in history grouped by status.
- Total Hours Per Volunteer**
Total number of volunteer hours associated to each volunteer.
- Total Volunteer Hours Worked Per Building**
Total number of volunteer hours associated to each building.
- Volunteer Count and Hours Per Age Group**
Total count of volunteers and hours for youth, adult and senior age groups.
- Monthly Monitoring History By Date**
Volunteer Monthly Monitoring history grouped by date
- Total Hours Per Volunteer By Building**
Total number of hours worked per volunteer grouped by building.
- Total Volunteer Hours Worked Per Function**
Total number of volunteer hours associated to each function.
- Volunteer Hours by Function and Building**
Volunteer Hours grouped by function and building.

Custom Reports
None Created

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Volunteer Management – Generate a Report

The screenshot displays the Raptor Technologies Volunteer Management interface. At the top left is the Raptor Technologies logo. A dropdown menu shows 'Washington Elementary'. The left sidebar contains a 'VOLUNTEER MANAGEMENT' section with links to Dashboard, Volunteers, Events, Approval Queue, Reports (highlighted), and Support, along with a 'Main Menu' link. The main content area is titled 'Reports' and has tabs for 'Volunteers' and 'Subscriptions'. Below these tabs, a breadcrumb trail shows 'All Reports > Active Volunteers'. A white box contains 'Generate Report' and 'Clear' buttons. A 'Live Chat' button is in the bottom left. The footer includes a disclaimer, version information (v7.0.1.6), contact details (1-877-7RAPTOR, 713-880-8902), and links for feedback, terms, and privacy.

RAPTOR
TECHNOLOGIES

Washington Elementary

Reports

Volunteers Subscriptions

All Reports > Active Volunteers

Generate Report Clear

Live Chat

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Volunteer Management – Add/Remove Columns to Customize a Report

The screenshot displays the RAPTOR Technologies Volunteer Management interface. The left sidebar shows navigation options: Dashboard, Volunteers, Events, Reports (selected), and Support. The main content area is titled 'Reports' and includes tabs for 'Volunteers' and 'Subscriptions'. Under 'Volunteers', there's a link to 'All Reports' and a sub-link for 'Active Volunteers'. A 'Generate Report' button is present, along with 'Clear' and 'Save As' options. Below this, a table of volunteers is shown with columns for 'First Name', 'Last Name', and 'ID Number'. A context menu is open over the 'ID Number' column, showing options for sorting (Ascending/Descending) and a 'Columns' button. The 'Columns' button is highlighted, and a sub-menu is visible showing various fields that can be added to the report, including 'Building Name(s)', which is circled in red. Other fields include Image, First Name, Preferred First Name, Middle Name, Last Name, Preferred Last Name, Full Name, Maiden Name, Date of Birth, Gender, Race, ID Number, Assigned ID, Last Visited, Approval Date, Expiration Date, Postal Address, Phone Number, Organization(s), Affiliation, Preferred Language, Address Line 1, Address Line 2, City, State, Zip Code, Email, and Primary Phone. The table also shows a 'Expiration Date' column with dates ranging from 04/19/2027 to 09/01/2030. The bottom of the interface includes a 'Live Chat' button, a copyright notice, and contact information for RAPTOR Technologies.

RAPTOR TECHNOLOGIES

Washington Elementary

Volunteer Management

- Dashboard
- Volunteers
- Events
- Reports**
- Support

[Main Menu](#)

Reports

Volunteers Subscriptions

[All Reports](#) > Active Volunteers

[Generate Report](#) [Clear](#) [Save As](#)

Drag a column header and drop it here to group by that column

First Name ↑	Last Name	ID Number
AlmaJean	DeBondt	↑ Sort Ascending
Bruce	Adams	↓ Sort Descending
Deborah	Harrington	Columns →
Janet	Wilkes	Filter →
Jennifer	Thompson	
Jeremiah	Bown	
Joseph	Harrison	
Katherine	McDougall	
Macey	Johnson	
Ralph	Delgado	

10 items per page

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- ☐ Image
- ☒ First Name
- ☐ Preferred First Name
- ☐ Middle Name
- ☒ Last Name
- ☐ Preferred Last Name
- ☐ Full Name
- ☐ Maiden Name
- ☐ Date of Birth
- ☐ Gender
- ☐ Race
- ☒ ID Number
- ☐ Assigned ID
- ☒ Last Visited
- ☐ Approval Date
- ☒ Expiration Date
- ☐ Postal Address
- ☐ Phone Number
- ☐ Building Name(s)
- ☐ Organization(s)
- ☐ Affiliation
- ☐ Preferred Language
- ☐ Address Line 1
- ☐ Address Line 2
- ☐ City
- ☐ State
- ☐ Zip Code
- ☐ Email
- ☐ Primary Phone

ited	Expiration Date
5 9:32 AM	09/01/2030
4 8:44 AM	04/19/2027
4 11:31 AM	05/03/2027
	04/19/2027
4 11:31 AM	04/18/2027
	04/19/2027
	04/19/2027
	04/19/2027
	04/19/2027
	04/19/2027

1 - 10 of 10 items

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Volunteer Management – Filter to Customize a Report

RAPTOR
TECHNOLOGIES

Washington Elementary

Reports

Volunteers Subscriptions

All Reports > Active Volunteers

Generate Report Clear Save As

Drag a column header and drop it here to group by that column

First Name ↑	Last Name	ID Number	Last Visited	Expiration Date	Building Name(s)	
AlmaJean	DeBondt	****4768	01/28/25 9:32 AM	09/01/2030	DeBondt Elementary Washington Elementary	↑ Sort Ascending
Bruce	Adams		01/08/24 8:44 AM	04/19/2027	Washington Elementary	↓ Sort Descending
Deborah	Harrington		05/08/24 11:31 AM	05/03/2027	Washington Elementary	Columns →
Janet	Wilkes			04/19/2027	Washington Elementary	Filter →
Jennifer	Thompson	****6734	05/08/24 11:31 AM	04/18/2027		
Jeremiah	Bown			04/19/2027		
Joseph	Harrison			04/19/2027		
Katherine	McDougall			04/19/2027		
Macey	Johnson			04/19/2027	Washington Elementary	
Ralph	Delgado			04/19/2027	Washington Elementary	

Show items with value that:
Is equal to

CLEAR FILTER

10 items per page

1 - 10 of 10 items

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Volunteer Management – Exporting Reports

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- Volunteers
- Events
- Reports**
- Support

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Washington Elementary

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Volunteers Subscriptions

All Reports > Active Volunteers

Generate Report Clear Save As

↑ Expiration Date ×

First Name ↑	Last Name	Approval Date	Expiration Date	Building Name(s)	Function(s)	Last Visited
04/18/2027						
Jennifer	Thompson	04/18/2023	04/18/2027	Washington Elementary	Cafeteria Helper Field Trip Helper Library Helper Mentor Playground Helper	05/08/24 11:31 AM
04/19/2027						
Bruce	Adams	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Concessions Library Helper	01/08/24 8:44 AM
Janet	Wilkes	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Classroom Helper Library Helper Mentor Playground Helper	
Jeremiah	Bown		04/19/2027	Washington Elementary	Cafeteria Helper Library Helper Playground Helper	
Joseph	Harrison	04/19/2023	04/19/2027	Washington Elementary	Mentor	
Katherine	McDougall	04/19/2023	04/19/2027	Washington Elementary	Field Trip Helper	
Macey	Johnson	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Classroom Helper	

Volunteer Management – Saving a Custom Report

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Washington Elementary

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Volunteers Subscriptions

All Reports > Active Volunteers

Generate Report

Clear

Save As

PDF

↑ Expiration Date ×

First Name ↑	Last Name	Approval Date	Expiration Date	Building Name(s)	Function(s)	Last Visited
04/18/2027						
Jennifer	Thompson	04/18/2023	04/18/2027	Washington Elementary	Cafeteria Helper Field Trip Helper Library Helper Mentor Playground Helper	05/08/24 11:31 AM
04/19/2027						
Bruce	Adams	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Concessions Library Helper	01/08/24 8:44 AM
Janet	Wilkes	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Classroom Helper Library Helper Mentor Playground Helper	
Jeremiah	Bown		04/19/2027	Washington Elementary	Cafeteria Helper Library Helper Playground Helper	
Joseph	Harrison	04/19/2023	04/19/2027	Washington Elementary	Mentor	
Katherine	McDougall	04/19/2023	04/19/2027	Washington Elementary	Field Trip Helper	
Macey	Johnson	04/19/2023	04/19/2027	Washington Elementary	Cafeteria Helper Classroom Helper	

Volunteer Management – Custom Reports

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Subscriptions

Volunteer Reports

Active Volunteers

Profile information, including photo, on volunteers whose status is active

All Volunteers By Status

Volunteers grouped by status.

Monthly Monitoring History By Date

Volunteer Monthly Monitoring history grouped by date

Top Volunteers by Building

Volunteers grouped by buildings sorted by greatest total time.

Total Hours Per Volunteer

Total number of volunteer hours associated to each volunteer.

Total Hours Per Volunteer By Building

Total number of hours worked per volunteer grouped by building.

Total Volunteer Hours Worked Per Affiliation

Total number of volunteer hours associated to each affiliation.

Total Volunteer Hours Worked Per Building

Total number of volunteer hours associated to each building.

Total Volunteer Hours Worked Per Function

Total number of volunteer hours associated to each function.

Total Volunteer Hours Worked Per Organization

Total number of volunteer hours on behalf of an organization.

Volunteer Count and Hours Per Age Group

Total count of volunteers and hours for youth, adult and senior age groups.

Volunteer Hours by Function and Building

Volunteer Hours grouped by function and building.

Volunteer Sign-In History by Building

Volunteer sign in history grouped by building.

Custom Reports

Active Volunteers by Expiration Date

Edit/Delete

This report is filtered for Washington Elementary.
Created by: Patrick Edwards
Created date: 08/21/2025
Last run: 08/21/25 11:43 AM
Original Report: Active Volunteers

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Volunteer Management – Subscriptions

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VOLUNTEER MANAGEMENT

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Washington Elementary

Reports

Volunteers Subscriptions

Report name, effective date, delivery time, and contacts are required fields. Daily reports will include the last 24 hours of data, weekly reports will include the last 7 days of data, and monthly reports will include the prior month's data. Reports will be sent following the last day of the period covered. Please note that the email containing the data will expire after 24 hours for security reasons.

Subscriptions

+ Add Subscription

Details	Report Name	Effective Date	Frequency	Period Covered	Delivery Time	Enabled	Options
Details	Total Hours Per Volunteer	06/19/2023	Monthly	Prior Month	7:00 AM	Yes	

1

10 items per page

1 - 1 of 1 items

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Volunteer Management – Event Management

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Washington Elementary

Events

All Events

All Events

+ Add Event

Details	Name	Location	Start Date/Time	End Date/Time	Needed	Options
Details	Spring Fling	Rec Fields	03/17/26 3:30 PM	03/17/26 6:30 PM	3	
Details	Grandparent's Day Lunch	Cafeteria	01/23/26 10:45 AM	01/23/26 1:15 PM	5	
Details	Field Trip	Local Zoo	10/15/25 7:30 AM	10/15/25 4:30 PM	5	
Details	Field Day Festival	Gym	09/12/25 10:06 AM	09/12/25 11:06 AM	8	
Details	Bake Sale	Cafeteria	08/31/25 11:00 AM	08/31/25 3:00 PM	5	
Details	Holiday Clean Up	on campus	01/11/25 8:00 AM	01/11/25 3:00 PM	1	

1

 10 items per page

1 - 6 of 6 items

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Volunteer Management – Add an Event

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Washington Elementary ▾

⚙️

Events

All Events

⌵ All Events

+ Add Event

Details	Name	Location	Start Date/Time	End Date/Time ⌵	Needed	Options
Details	Spring Fling	Rec Fields	03/17/26 3:30 PM	03/17/26 6:30 PM	3	🗑️
Details	Grandparent's Day Lunch	Cafeteria	01/23/26 10:45 AM	01/23/26 1:15 PM	5	🗑️
Details	Field Trip	Local Zoo	10/15/25 7:30 AM	10/15/25 4:30 PM	5	🗑️
Details	Field Day Festival	Gym	09/12/25 10:06 AM	09/12/25 11:06 AM	8	🗑️
Details	Bake Sale	Cafeteria	08/31/25 11:00 AM	08/31/25 3:00 PM	5	🔒
Details	Holiday Clean Up	on campus	01/11/25 8:00 AM	01/11/25 3:00 PM	1	🗑️

⏪ ⏩ 1 ⏪ ⏩ 10 items per page

1 - 6 of 6 items 🔁

💬 Live Chat

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Volunteer Management – Add an Event, Cont.

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VOLUNTEER MANAGEMENT

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Support

← Main Menu

Washington Elementary ▾

Events

All Events > Add Event

Name *

Description

Location

Address

City

Postal/Zip Code

Start Date/Time *

End Date/Time *

Needed

Enter numeric value

Signed Up

Functions *

+ Add Function

Please select one

Cafeteria Helper

District Mentor (Campus Mentor Coordinator Prior Approval)

Athletics

Field Trip Helper

Chaperone

Classroom Helper

Notes

Save

Cancel

Volunteers Signed Up

First Name	Last Name	Email	Sign-Up Date/Time ↓	Options
There is no data to show here				

10 items per page

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Volunteer Management – Event Details

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VOLUNTEER MANAGEMENT

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Support

← [Main Menu](#)

Washington Elementary ▾

Events

All Events

⌵

+ Add Event

Details	Name ▴ ▾	Location	Start Date/Time	End Date/Time	Needed	Options
Details	Spring Fling	Rec Fields	03/17/26 3:30 PM	03/17/26 6:30 PM	3	
Details	Holiday Clean Up	on campus	01/11/25 8:00 AM	01/11/25 3:00 PM	1	
Details	Grandparent's Day Lunch	Cafeteria	01/23/26 10:45 AM	01/23/26 1:15 PM	5	
Details	Field Trip	Local Zoo	10/15/25 7:30 AM	10/15/25 4:30 PM	5	
Details	Field Day Festival	Gym	09/12/25 10:06 AM	09/12/25 11:06 AM	8	
Details	Book Fair	Library	09/24/25 9:00 AM	09/24/25 2:30 PM	5	
Details	Bake Sale	Cafeteria	08/31/25 11:00 AM	08/31/25 3:00 PM	5	

⏪ ⏩ 1 ⏪ ⏩

10 ▾

 items per page

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Volunteer Management – Email Options

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- Reports
- Support
- [Main Menu](#)

Washington Elementary

Events

[All Events](#) > Event Detail

Duplicate

Name *

Book Fair

Description

Annual book fair for Washington Elementary

Location

Library

Address

123 Sunny Ln

City

Houston

Postal/Zip Code

77002

Start Date/Time *

9/24/2025 9:00 AM

End Date/Time *

9/24/2025 2:30 PM

Needed

5

Signed Up

2

Functions *

+ Add Function

LIBRARY HELPER

Notes

Save

Cancel

Volunteers Signed Up

Email Options

Event Sign Up

First Name	Last Name	Email	Sign-Up Date/Time
Bruce	Adams	mdebondt74+828@gmail.com	08/21/25 11:53 AM
Jennifer	Thompson	mdebondt74+9999@gmail.com	08/21/25 11:53 AM

Email All Signed Up

Email All Eligible

Email Remove

Email Remove

1 - 2 of 2 items

Live Chat

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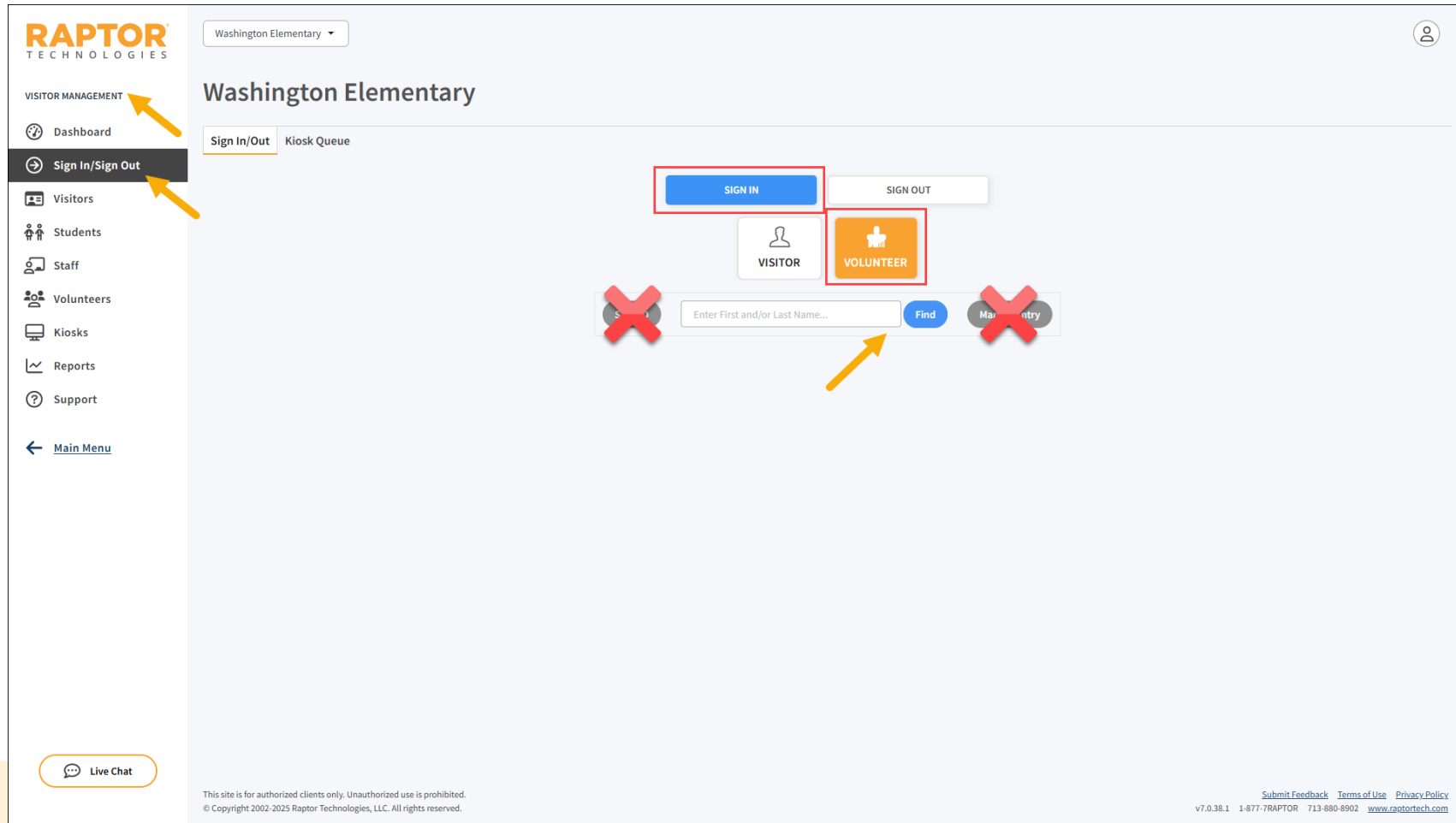
v7.0.38.1 1-877-RAPTOR 713-890-8902 [www.raptortech.com](#)

Volunteer Management – Email Options, Cont.

The screenshot displays the Raptor Technologies Volunteer Management interface. On the left is a sidebar with navigation links: Dashboard, Volunteers (selected), Events, Reports, and Support. The main header shows 'Washington Elementary' and a user profile icon. The main content area is titled 'Volunteers' and shows a list of all volunteers. A search bar with 'Reset' and 'Search' buttons is at the top of the list. The table has columns: Details, First Name, Last Name, Status, Expiration Date, Building Name, Last Visited, and Functions. A dropdown menu is open from the 'Action' button in the top right corner, showing options: Email All, Show/Hide Functions, Expire All, and Reset All Hours. Yellow arrows point to the 'Building Name' column, the 'Functions' column, and the 'Action' button.

Details	First Name	Last Name	Status	Expiration Date	Building Name	Last Visited	Functions
Details	Bruce	Adams	Active	04/19/2027	Washington Elementary	01/08/2024	Cafeteria Helper Concessions Library Helper
Details	Jeremiah	Bown	Active	04/19/2027	Washington Elementary		Cafeteria Helper Library Helper Playground Helper
Details	Ralph	Delgado	Active	04/19/2027	Washington Elementary		Concessions Field Trip Helper Fundraising
Details	Deborah	Harrington	Active	05/03/2027	Washington Elementary	05/08/2024	Classroom Helper Hall Monitor
Details	Joseph	Harrison	Active	04/19/2027	Washington Elementary		Mentor
Details	Macey	Johnson	Active	04/19/2027	Washington Elementary		Cafeteria Helper Classroom Helper Library Helper
Details	Katherine	McDougall	Active	04/19/2027	Washington Elementary		Field Trip Helper
Details	Jennifer	Thompson	Active	04/18/2027	Washington Elementary	05/08/2024	Cafeteria Helper Field Trip Helper Library Helper Mentor Playground Helper
Details	Janet	Wilkes	Active	04/19/2027	Washington Elementary		Cafeteria Helper Classroom Helper Library Helper Mentor Playground Helper

Volunteer Sign In/Out



Volunteer Sign In/Out, Cont.



Washington Elementary

VISITOR MANAGEMENT

- Dashboard
- Sign In/Sign Out**
- Visitors
- Students
- Staff
- Volunteers
- Kiosks
- Reports
- Support
- [Main Menu](#)

Live Chat

Washington Elementary

Sign In/Out Kiosk Queue

SIGN IN SIGN OUT

VISITOR VOLUNTEER

Scan ID Enter First and/or Last Name... Find Manual Entry

Search Results

Sign In	Photo	First Name	Last Name ↑	Date Of Birth	ID Number	Last Visited
Sign In		Macey	Johnson	03/04/1989		

Clear

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Volunteer Sign In/Out, Cont.

RAPTOR
TECHNOLOGIES

Washington Elementary

VISITOR MANAGEMENT

- Dashboard
- Sign In/Sign Out**
- Visitors
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- Volunteers
- Kiosks
- Reports
- Support

[Main Menu](#)

Washington Elementary

Sign In/Out Kiosk Queue

SIGN IN **SIGN OUT**

VISITOR **VOLUNTEER**

This approved volunteer's record is incomplete.
You should scan the volunteer's ID for security reasons.

Scan ID **Continue Without Scanning** **Cancel**

Search Results

Sign In	Photo	First	Last	ID Number	Last Visited
Sign In		Macey	Johnson	03/04/1989	

Clear

Live Chat

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Volunteer Sign In/Out, Cont.

RAPTOR
TECHNOLOGIES

Washington Elementary

Washington Elementary

Sign In/Out

Kiosk Queue

SIGN IN

SIGN OUT

VISITOR

VOLUNTEER

Scan ID

Enter First and/or Last Name...

Find

Manual Entry



Update Photo

Camera

Scan

First Name *

Macey

Middle Name

Last Name *

Johnson

Date Of Birth *

03/04/1989

ID Type

Not Specified

ID Number

Function *

Please select one

Organization

Please select one

Notes

Submit & Print

Submit

Cancel

Live Chat

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Volunteer Sign In/Out, Cont.

RAPTOR
TECHNOLOGIES

VISITOR MANAGEMENT

- Dashboard
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- [Main Menu](#)

Washington Elementary

Washington Elementary

Sign In/Out

Kiosk Queue

SIGN IN

SIGN OUT

VISITOR

VOLUNTEER

Currently Signed In

☐ Enable Multi-Sign Out

Sign Out	Photo	First Name	Last Name	Function	Signed In	Options
Sign Out		Macey	Johnson	Cafeteria Helper	08/21/25 12:11 PM	Edit Print

Live Chat

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Support – Go to Knowledge Base

RAPTOR TECHNOLOGIES

VISITOR MANAGEMENT

- Dashboard
- Sign In/Sign Out
- Visitors
- Students
- Staff
- Volunteers
- Kiosks
- Reports
- Support**

[Main Menu](#)

Raptor Support Center

Need Help? Check out the Options Below!

Community

Engage with others to seek advice and share common challenges and successes within our new online community.

[Go to Community](#)

Knowledge Base

Explore our product-specific articles and videos to quickly get the information you need on our ever-growing knowledge base.

[Go to Knowledge Base](#)

Learning Center

Expand your school safety expertise by enrolling in learning paths and training courses through Raptor University.

[Go to Learning Center](#)

Downloads & Installs

Installing your Raptor hardware?
Download driver files to get your hardware up and running.

[Go to Downloads & Installs](#)

Need Supplies?

Purchase additional equipment, replacement items and badges.

[Go to Store](#)

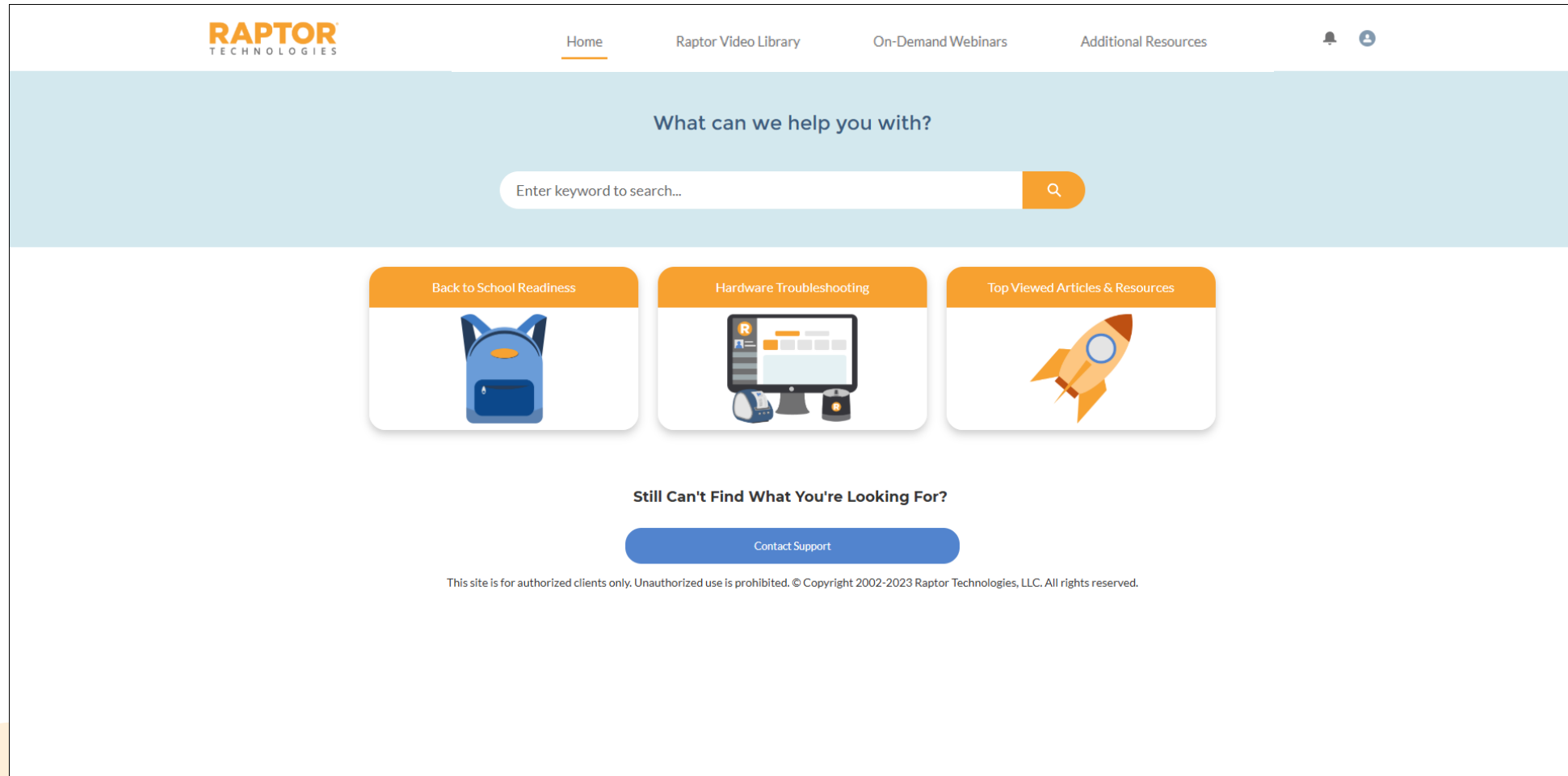
Remote Assistance

Are you on the phone with us right now? Enter the code provided by the support engineer when prompted to start the remote assistance session.

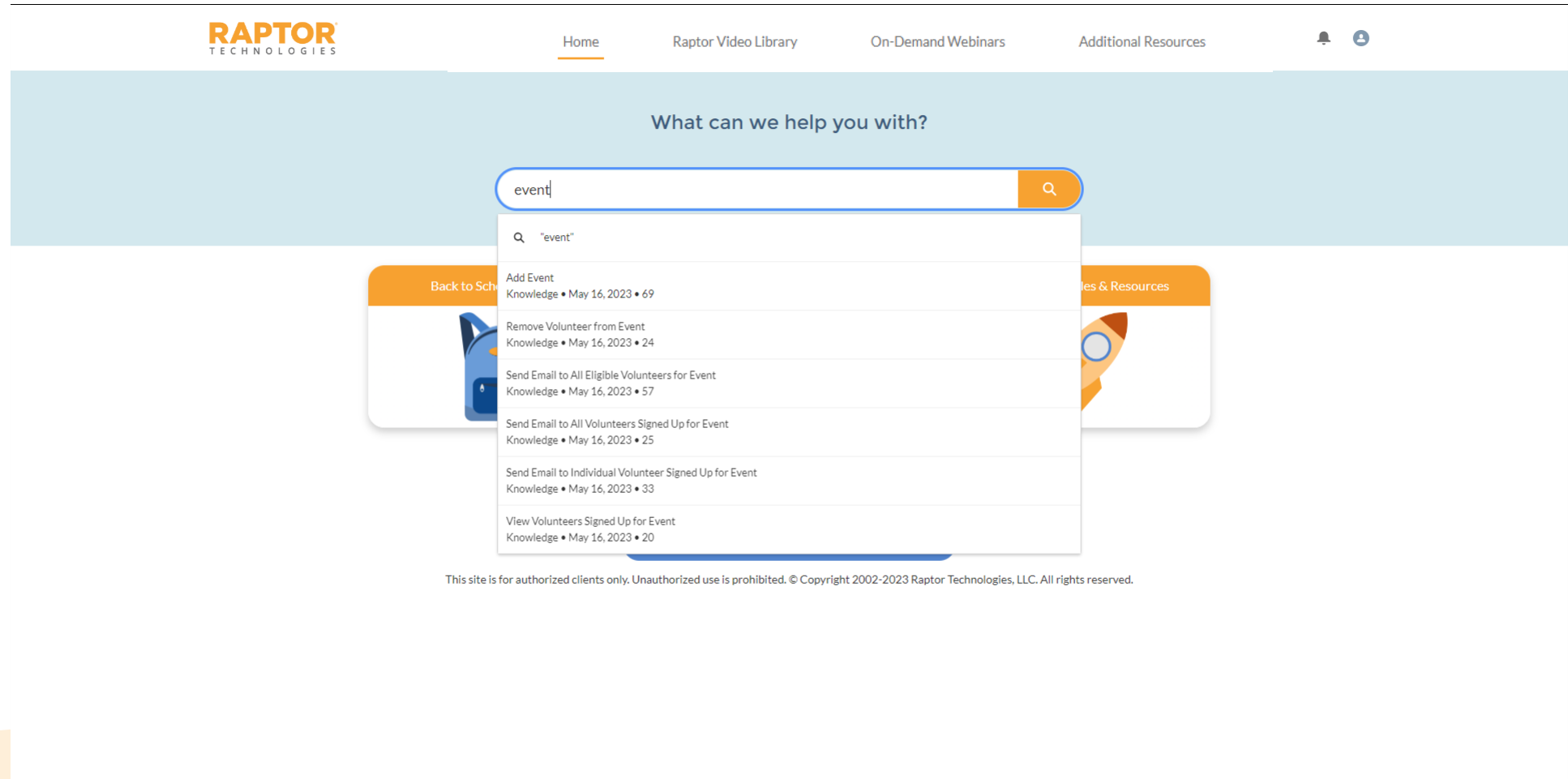
7-Digit Code

[Live Chat](#)

Raptor Knowledge Base



Raptor Knowledge Base – Search



FDOE Build Resiliency Florida Initiative



- Reframe mental health to help children become resilient
- Resiliency characteristics:
 - Grit
 - Perseverance
 - Problem solving
- Responsibilities of a Resiliency Coach
 - First layers of support
 - Support students
- Why Build Resiliency?
 - Academic achievement
 - Better attendance
 - Ability to set short- and long-term goals

Steps for Volunteers to Become Resiliency Coaches

1

**Background
Screening
Requirements**

2

**Complete
Online Training**

3

**Complete
Four-Hour
Practicum**

4

**Complete Final
Survey and
Receive \$150
Stipend for
Completion**

Volunteer Practicum Orientation and Guidelines

RESILIENCY COACH Volunteer Practicum Orientation



On behalf of the Florida Department of Education (FDOE), thank you for your dedication to Florida's students by learning more about building resiliency in students! Completing the 4-hour volunteer practicum is the next step in completing your Resiliency Coach training, followed by completion of the Resiliency Coach Final Survey.

ORIENTATION AGENDA

- ★ The Resiliency Coach and School Volunteer Coordinator review:
 - ▶ The 11 Resiliency Characteristics
 - ▶ Volunteer Practicum Guidelines
 - ▶ School-related rules, safety measures and volunteer expectations
 - ▶ School map
 - ▶ School contact information (including for the school and district volunteer coordinator)
- ★ During the practicum, the Resiliency Coach should:
 - ▶ Utilize the Resiliency Florida resources when working with students;
 - ▶ Model the Resiliency Characteristics with words and actions;
 - ▶ Use age-appropriate language when communicating with children;
 - ▶ Listen attentively and check for understanding;
 - ▶ Assist children with understanding the Resiliency Characteristics and how to apply them in day-to-day challenges;
 - ▶ Celebrate children's efforts when they exhibit Resiliency Characteristics; and
 - ▶ Keep the school administrator or designee informed of concerns, potential problems or unusual events.
- ★ Questions and Answers

FOLLOWING THE 4-HOUR PRACTICUM

The Resiliency Coach and the School Volunteer Coordinator:

- ✓ Briefly discuss the activities completed during the volunteer practicum.
- ✓ Ensure there is time and computer access, if needed, to complete the Resiliency Coach Final Survey (BuildResiliency.org). The Resiliency Coach can indicate that he or she would like to receive the \$150 stipend as part of the survey.
- ✓ Plan for the next volunteer opportunity!



Scan the QR Code
Above to Take the
Resiliency Coach
Final Survey

www.BuildResiliency.org

RESILIENCY COACH TRAINING Volunteer Practicum Guidelines



PARAMETERS FOR PARTICIPANTS

DO'S

- ✓ The Resiliency Coach online training is completed prior to the 4-hour volunteer practicum.
- ✓ The participant must engage with students and practice using the Resiliency Characteristics learned during the online Resiliency Coach training.
- ✓ The participant finishes the 4-hour volunteer practicum within thirty days of starting the Resiliency Coach online training.
- ✓ Practicum hours must be completed with elementary, middle and/or high school level students.

DON'TS

- ✗ The participant may not satisfy the 4-hour volunteer practicum with clerical or organizational activities (ex.-making copies, shelving books, etc.).
- ✗ Volunteer hours completed prior to the online training may not be counted towards the 4-hour volunteer practicum requirement.

PARAMETERS FOR DISTRICTS AND SCHOOLS

EXAMPLE ACTIVITIES

Participants must complete the four-hour volunteer practicum requirement through activities with students.

- ✓ Engaging with students in the media center;
- ✓ During school or district athletic or fine arts practices or events;
- ✓ Tutoring;
- ✓ Mentoring;
- ✓ Reading buddies;
- ✓ Supporting students during a college and career fair; and
- ✓ Civics, Math or Family Literacy nights.

- ★ Each school should make it easy for new Resiliency Coaches to practice what they have learned about Resiliency with students!
- ★ The District's Volunteer Coordinator is the point of contact to confirm the 4-hour volunteer practicum has been completed.
- ★ The District's Volunteer Coordinator should ensure that new volunteers starting the 4-hour volunteer practicum are introduced to the School's Volunteer Coordinator.
- ★ District Volunteer Coordinators will be expected to nominate an outstanding Resiliency Coach at the end of the semester to recognize their contributions to the students they have coached.

COACH DEBRIEF

The School's Volunteer Coordinator should debrief with the Resiliency Coach after the completion of the hours. Sample questions to ask during the debrief are:

- 1 What Resiliency Characteristics were you able to support during your 4-hour volunteer practicum?
- 2 How did the student(s) respond?
- 3 What ideas do you have to support students during your next volunteer experience as a Resiliency Coach?



Scan the QR Code
Above to Learn More
About Resiliency
Florida or visit
www.BuildResiliency.org

FDOE Build Resiliency Florida Initiative



Melissa Figas
School Volunteer Liaison
Eagle Ridge Elementary School

Awards & Recognition

- District-Level Awards
 - 2026 Community Involvement Awards
 - ✓ Wednesday, April 29, 2026
 - ✓ Lauderhill Performing Arts Center
 - ✓ Outstanding Volunteer Awards
 - ✓ Years of Service Awards
 - ✓ Nominations open in January
 - Hours of Service Award
- Florida School Volunteer Appreciation & National Volunteer Appreciation Month
 - April 2026



One Broward School Support Initiative

One Broward School Support Initiative

**District Staff
Making a Difference!**

2025/26 Launch Date:
Wednesday, September 3, 2025

District Staff - Watch your emails for next steps!

REMINDERS: Upcoming Annual Training Webinars

For School Volunteer Liaisons (SVLs)
Thursday, August 21
3:30 - 5 p.m.

For ALL Volunteers
Thursday, August 28
6 - 7 p.m.

District staff are encouraged to dedicate one to five hours per month to BCPS schools, colleges and centers. Thank you to staff who are already making a difference at our schools.

For questions, call Volunteer Services at 754-321-2300 or email volunteer@browardschools.com.

 **BROWARD**
County Public Schools

The School Board of Broward County, Florida, prohibits any policy or procedure which results in discrimination on the basis of age, color, disability, gender identity, gender expression, genetic information, marital status, national origin, race, religion, sex or sexual orientation. The School Board also provides equal access to the Boy Scouts and other designated youth groups. Individuals who wish to file a discrimination and/or harassment complaint may call the Director, Equal Educational Opportunities/ADA Compliance Department & District's Equity Coordinator/Title IX Coordinator at 754-321-2150 or email eeo@browardschools.com. Individuals with disabilities requesting accommodations under the Americans with Disabilities Act Amendments Act of 2008, (ADAAA) may call Equal Educational Opportunities/ADA Compliance Department at 754-321-2150 or email eeo@browardschools.com.

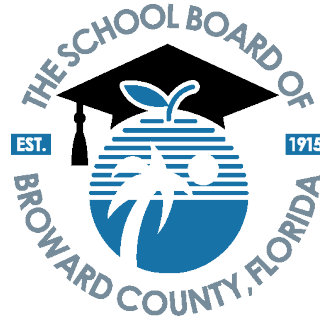
Eric M. Chisem

Director

Office of Strategic Partnerships

Closing Remarks

- **To access the Raptor database - send your name, school and P-number to volunteer@browardschools.com**
- Volunteers receive a name tag for each visit
- **Only email volunteers who select your school**
- Level 2 clearance is ONLY for select volunteers such as overnight chaperones and band/athletic coaches
- Contact Raptor Support at support@raptortech.com
OR 877-772-7867 Ext. 2



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Sarah Leonardi, Vice Chair

Lori Alhadeff
Maura McCarthy Bulman
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Dr. Jeff Holness
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Rebecca Thompson
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Superintendent of Schools

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Individuals with disabilities requesting accommodations under the Americans with Disabilities Act Amendments Act of 2008, (ADAAA) may call Equal Educational Opportunities/ADA Compliance Department at 754-321-2150 or email eeo@browardschools.com.

browardschools.com