



FAQ: ONLINE REGISTRATION 2025-2026

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- **DO I HAVE TO ENROLL/REGISTER MY STUDENT ONLINE?**
- Yes, you can enroll/register your new student online at nlmusd.org under "ENROLL IN NLMUSD." For more information or assistance, please contact your school.
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- **WHAT FORM SHOULD I USE?**
- If your child is new to the district or previously unenrolled but is now returning, select **"New Student."**
 - New Student Enrollment is Open all year around.
 - If your child is currently enrolled in the district (including Ramona), complete the Registration under **"Returning Student"** in the Parent Portal.
 - Returning Student Registration opens on **April 8**.
 - If you're unsure, please contact your school for assistance.
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- **HOW CAN I ENROLL/REGISTER A NEW STUDENT ONLINE?**
- For new students you must create an Enrollment family account online.
 - You will need an active personal email. Do not use the email the district issued to your child.
 - The registration links are on the district website nlmusd.org under the link "ENROLL IN NLMUSD".
 - For returning students complete the registration using your parent portal account.
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- **WHAT IF I DON'T HAVE AN EMAIL?**
- You will have to create one or have someone help you to create one. **DO NOT** USE AN EMAIL THAT YOUR CHILD HAS ACCESS TO.
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- **WHAT IF I DON'T HAVE A COMPUTER?**
- Most school sites will have a computer or laptop that you can use in the main office.
 - You can use a smart phone with online access to create a family account.
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- **I'M HAVING TROUBLE LOGGING INTO THE PARENT PORTAL TO RE-REGISTER MY STUDENT.**
- If you've forgotten either your username or password, click 'Forgot Username or Password'. If you still need assistance, contact your school for help with resetting it.
 - If you cannot access the registration website because of an error, clear your browser history and site cookies. If you are not using Google Chrome, try using the Chrome browser.
 - If you are using a mobile device, please try using a desktop for better visibility.
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- **I ALREADY HAVE A PARENT PORTAL ACCOUNT AND I'M TRYING TO ADD ANOTHER STUDENT.**
- Please visit NLMUSD and click on 'Enroll in NLMUSD' under New Student. Then sign in to your account to complete the registration.
 - If you've forgotten either your username or password, click 'Forgot Username or Password'. If you still need assistance, contact your school for help with resetting it.
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➤ <i>I HAVE MULTIPLE STUDENTS TO REGISTER. DO I NEED TO SUBMIT A RETURNING STUDENT REGISTRATION FOR EACH OF THEM?</i>	- Yes, you will need to submit a returning student registration for each student to make sure the data is up to date for each of them.
➤ <i>THE SCHOOL OR GRADE IS WRONG IN MY RETURNING STUDENT ONLINE ENROLLMENT/REGISTRATION FORM, WHAT DO I DO?</i>	- Complete the form and submit it, then contact the school and let them know you submitted the registration but need the school and/or grade updated.
➤ <i>WHAT ADDITIONAL DOCUMENTATION DO I NEED?</i>	- The online registration form lists the required documents. If you are missing documents or are having trouble uploading them, please reach out to your school site.
➤ <i>HOW DO I MAKE AN APPOINTMENT?</i>	- Contact your school site to schedule an appointment.
➤ <i>WHAT IF I NEED A PERMIT OR WANT MY CHILD TO ATTEND IN ANOTHER SCHOOL?</i>	- Contact Student and Family Services to apply for a permit.
➤ <i>CAN I REGISTER BEFORE THE PERMIT IS APPROVED?</i>	- While you are waiting for a permit approval, you can complete the New Student online registration in your assigned zone. The school will be updated only after your permit is approved.
➤ <i>WHAT IF I NEED TO CHANGE THE EMAIL ON MY REGISTRATION FAMILY ACCOUNT?</i>	- If you need to change your email, please contact your school site.
➤ <i>I'M LOGGED INTO THE PARENT PORTAL AND DON'T SEE MY RETURNING STUDENT REGISTRATION BUTTON.</i>	- Registration opens for returning students on 4/8. If the button does not appear after registration opens, please contact your school site for assistance.
➤ <i>WHAT IF I NEED TO REGISTER MY CHILD AFTER SCHOOL STARTS?</i>	- Please contact the school to which you are zoned; they can provide you with further information. - If you need a permit to attend another school after school starts, please contact Student and Family Services.
➤ <i>WHEN WILL MY CHILD BE ENROLLED?</i>	- You must complete online registration and deliver required docs by appointment to your school site for your child to be enrolled. Contact your school site for more info.
➤ <i>POWERSCHOOL FAMILY ACCOUNT SUPPORT</i>	- https://help.powerschool.com/t5/Enrollment-Registration-Family/ct-p/PowerSchoolRegistration/en