PARENTAL CONCERNS RESOLUTION PROTOCAL

ELEMENTARY, NORTH AVENUE, JUNIOR HIGH

Teacher
CONCERNS BROUGHT BY STUDENT OR PARENT

Assistant Principal
DISCIPLINE OR BEHAVIORAL CONCERN

- RESOLVED
- UNRESOLVED

Instructional Coach
ACADEMIC CONCERN

- UNRESOLVED
- RESOLVED

Counselor
SOCIAL, EMOTIONAL, OR RELATIONAL CONCERN

- UNRESOLVED
- RESOLVED

Principal
UNRESOLVED WITH CAMPUS LEADERSHIP

- RESOLVED
- UNRESOLVED

Administration Office
UNRESOLVED AT CAMPUS LEVEL

ADMINISTRATION OFFICE DEPARTMENTS

- **Coordinator of Testing & Accountability** — STUDENT TESTING CONCERNS
- **Executive Director of Operations** — TRANSPORTATION & SAFETY
- **Director of Food Services** — FOOD SERVICES CONCERN
- **Director of Technology** — TECHNOLOGY CONCERNS
- **Director of Educational Services** — DISCIPLINE, TRUANCY, DAEP, MTSS
- **Director of PEIMS** — REGISTRATION, ENROLLMENT, ATTENDANCE
- **Executive Director of School Leadership** — CAMPUS LEADERSHIP
- **Athletic Director** — ATHLETIC CONCERNS
- **Executive Director of Special Programs** — SpED, 504, DYSLEXIA, COUNSELOR'S

- RESOLVED
- UNRESOLVED

Administration Leadership
UNRESOLVED AT DEPARTMENT LEVEL

- RESOLVED
- UNRESOLVED → **Additional Resources** — CLICK HERE FOR DETAILS ON THE FORMAL GREIVANCE PROCESS