

# REQUEST FOR PROPOSAL

## OFFSITE/IMMUTABLE BACKUP

### ADDENDUM #1

#### QUESTIONS & ANSWERS

##### **-Section 2, Part 3.**

1). What is the schedule of the backups? Hourlies, dailies, weeklies, monthlies, yearlies, archive?

Backup Frequency: Once Daily

Retention Policy:

21 Daily

4 Weekly

6 Monthly

2 yearly

##### **-Section 2, Part 6.**

1). What is the RPO/RTO for the organization or for the disaster recovery plan?

- **Student Information System (SIS) / Gradebook / Attendance**
  - RTO: 1 business day
- **Learning Management Systems (LMS) / Instructional Tools**
  - RTO: 1 business day
- **Email / Communication Systems**
  - RTO: 1 business day
- **Core Network Services (DNS, DHCP, Domain Controllers)**
  - RTO: 4 hours
- **File Storage / Shared Drives**
  - RTO: 72 hours
- **Financial / HR / Payroll Systems**
  - RTO: 72 hours

2). Is the organization looking for immutable storage only or a disaster recovery failover solution that meets their PRO/RTO? *Immutable storage only. However, the proposed immutable storage solution should lend itself to being used as part of the district's disaster recovery efforts. DR services can be presented as optional items.*

2a). If a DRaaS failover solution is needed, what are the estimated #VMs, #vcpu, #vram, #disk space (both hybrid and flash numbers). *N/A*

##### **-Section 2, Part 7.**

1). How many VMs? The Veeam Cloud Connect solution licenses per VM. *24*

