

COMMUNICATION MATRIX

Parents/Patrons should use the matrix below to address questions or concerns. Issues should be addressed beginning at level 1. If the issue cannot be resolved, it is appropriate to move to the next level with the inquiry.

Areas of Concern	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
Academics, Curriculum, Instruction & Assessment	Teacher	Stasi Willmon Principal	Dr. John Nguyen Asst. Superintendent	Dr. Jessica Dain Superintendent	Board of Education	
Activities & Athletics	Sponsor	Stasi Willmon Principal	Dr. Jessica Dain Superintendent	Board of Education		
Discipline	Teacher	Stasi Willmon Principal	Dr. Jessica Dain Superintendent	Board of Education		
Facilities	Stasi Willmon Principal	Mike Williams Director of Facilities	Dr. Jessica Dain Superintendent	Board of Education		
Food Service	School Kitchen Manager	Kitty Mullins Director of Food Service	Regan Agre Student Information Specialist	Kim Buckner Director of Business	Dr. Jessica Dain Superintendent	Board of Education
General Concerns	Teacher	Stasi Willmon Principal	District Level Directors	Dr. Jessica Dain Superintendent	Board of Education	
Guidance, Social Emotional Learning & Mental Health	Teacher	Stasi Willmon Principal	Dr. John Nguyen Asst. Superintendent	Dr. Jessica Dain Superintendent	Board of Education	
Maintenance & Grounds	Stasi Willmon Principal	Mike Williams Director of Facilities	Dr. Jessica Dain Superintendent	Board of Education		
Special Education	Teacher	Stasi Willmon Principal	Diane Fleming Special Education Coordinator	Darcey Bast Director of Student Services	Dr. Jessica Dain Superintendent	Board of Education
Transportation	Stasi Willmon Principal	DS Bus Lines Director of Transportation	Kim Buckner Director of Business	Dr. Jessica Dain Superintendent	Board of Education	
504	Stasi Willmon Principal	Darcey Bast Director of Student Services	Dr. Jessica Dain Superintendent	Board of Education		