

Discrepancy in AP Exam Registration: What to Do When Your Total Registration Account Doesn't Match Your College Board Account.

If you get this email: *See how to resolve written in red*

Our records indicate a **discrepancy** between your exams in Total Registration and the College Board's systems. The exams you have selected in the College Board as "yes" for taking do not match those you have entered and paid for in Total Registration. Compare the two tables below to find the discrepancy.

Exams registered in Total Registration

World History - NMQLWE,

Exams enrolled in College Board

If it is **empty under College Board or missing an exam** under the "Exams enrolled in college Board" You need to either:

1. Change the "undecided" to "Yes" for taking the exam **OR**
2. You need to add the join code like a new course in College Board and select "Yes" for taking exam.
 - You can find all your join codes in Total Registration:

Exam	Exam Name	Exam Year	Registration Date	Exam Version	Exam Date/Time	Room/Location	School	Join Code
AP	Biology *	2025	2024-08-09 11:32:15	Regular	2025-05-05 07:30 AM		Alliance Academy For Innovation	66N7PW
AP	English Language *	2025	2024-08-09 11:32:15	Regular	2025-05-14 07:30 AM		Alliance Academy For Innovation	W37XDA
AP	Environmental Science *	2025	2024-08-09 11:32:15	Regular	2025-05-13 11:30 AM		Alliance Academy For Innovation	8ZPAJY

* - Exams pending approval for a fee waiver

If you are on your HOME page, you may find your join codes in Account Functions under **Account History**.

Once under Account History, the join codes are in the **Exam History Table** under **Join Codes**.

- Generally, students are needing to add second join codes for online courses or independent study courses, where they need to get the Exam Only join code.

If something is missing under Total Registration in the report:

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Exams registered in **Total Registration**

Microeconomics - 37R2ZY

*Notice in this case, **AP Computer Science Principles** is not showing up under Total Registration. The family needs to:*

- 1) log back into Total Registration*
- 2) Add the AP Computer Science Principles exams*
- 3) Complete payment for the added exam(s)*

Exams enrolled in **College Board**

AP Computer Science Principles,

AP Microeconomics,

If you need to register and pay for additional exams in TR you can do so by logging in at TotalRegistration.net/AP/110088