Community Agencies List

Updated July 2024, OSC; July 2025 OCS

AGENCY	HOURS	SERVICES
211 Maryland 9770 Patuxent Woods Dr., Suite 334 Columbia, MD 21046 www.211md.org 1-866-411-6803 or dial 211 or text your zip code 211 to 898-211	24 Hours a Day, 7 Days a Week, In Over 180 Languages	Maryland Residents can get help with MD 2-1-1 to help find information & referrals for Maryland programs & services 24 hours a day
Alcoholics Anonymous – Hagerstown P.O. Box 1153 Hagerstown, MD 21741 301-733-1109 www.hagerstownaa.org HOTLINE: 240-850-2677	Various locations and meeting times available	Provides Alcoholics Anonymous meetings for Hagerstown and Washington County
American Red Cross, Youth Services 1131 Conrad Court Hagerstown, MD 21740 301-739-0717 www.redcross.org/wmd	8:30 a.m. to 4:30 p.m. Monday thru Thursday 8:00 a.m. to 2:00 p.m. Friday	Provides young people (ages 11-22) with opportunities that will encourage them to become adult leaders of tomorrow
Behavioral Health - Meritus 11116 Medical Campus Road, Suite 2989 Hagerstown, MD 21742 301-766-7600	9:00 a.m. to 5:30 p.m. – Monday thru Thursday 9:00 a.m. to 4:30 p.m. – Friday	Offers individual and group outpatient counseling to couples and individuals. Also have psychiatric medical doctors available www.meritushealth.com/behavior
Bester Community of Hope 356 Mill Street Hagerstown, MD 21740 240-513-6370 www.besterhope.org	9:00 a.m. to 5:00 p.m. – Monday thru Friday	Non-profit organization which provides support, such as afterschool programs, health care clinic, education groups, etc. to families that live in the Bester Elementary School area
Big Brothers/Big Sisters 1037 Haven Road Hagerstown, MD 21742 301-739-4711 www.bbbswcmd.org	8:30 a.m. to 4:30 p.m. – Monday thru Friday	Helping children and youth (Littles) reach their full potential through professionally supported one-to-one relationships with mentors (Bigs). Caring Bigs support Littles in their healthy development into productive adult members of the community by assisting them in educational, social, emotional, and character development.
Boys and Girls Club 805 Pennsylvania Avenue Hagerstown, MD 21742 301-733-5422 www.bgcwc.com	Hours for children 2:30 p.m. to 6:30 p.m. (Monday thru Friday - during school year) Staff hours 9:00 a.m. to 9:00 p.m. (Monday thru Friday - during school year)	A guidance center organization established for the social, recreational, educational, and character development of youth, ages 6 – 18
Boy Scouts of America 18600 Crestwood Drive Hagerstown, MD 21742 301-739-1211 www.mdcscouting.org	Hours vary Please see website	Provides leadership training for adults and services for Cub Scouts, Boy Scouts, and Explorers relating to program organization, training, advancements, and camping within the scouting program
Brook Lane Health Services 13121 Brook Lane Hagerstown, MD 21742 301-733-0330 www.brooklane.org	Hospitalization - 24 hours, 7 days a week Other services by appointment	Private, not-for-profit psychiatric facility providing outpatient treatment and short-term hospitalization for all ages. For children and adolescents – Laurel Hall School, partial hospital program and residential care
CASA, Inc. 116 West Baltimore Street Hagerstown, MD 21740 301-739-4990 – day www.casainc.org 301-739-8975 – hotline available 24 hours	8:30 a.m. to 4:30 p.m. Monday thru Friday Evenings, weekends, and holidays, call Hotline	Provides crisis intervention, shelter, support groups, and counseling to victims of domestic violence and sexual assault. Also provides legal services for clients and counseling for children.
Children In Need, Inc. 131 West North Avenue Hagerstown, MD 21740 301-671-2014	For clients - 9:00 a.m. to 12:00 noon Wednesday and Friday Donations - 8:00 a.m. to 12:00 noon Monday through Friday	Provides free clothing, under-clothing, hygiene, and school supplies to school aged children. Eligibility letter for free or reduced lunch is used for registration. www.childreninneedwashingtoncounty.org
Community Action Council, Inc. 117 Summit Avenue Hagerstown, MD 21740 301-797-4161 www.wccac.org	8:30 a.m. to 4:30 p.m. Monday thru Friday	Provides crisis assistance such as court eviction, first month's rent, utility termination, and food pantry. Provides information, referrals, and direct assistance for such varied needs as housing assistance & counseling, property assistance programs, transportation, and the Maryland Energy Assistance Program.
Family Healthcare of Hagerstown 201 S. Cleveland Avenue Hagerstown, MD 21740 301-745-3777 www.familyhch.org	8:00 a.m. to 5:00 p.m. Monday thru Friday	Medical practitioners provide primary and dental care for patients of all ages, infants to seniors, and mental health care for adults. They are staffed by board-certified physicians and nurse practitioners who believe that the health of our community depends on providing care and treatment to all people, regardless of ability to pay.
Family Support Resource Center 10435 Downsville Pike Hagerstown, MD 21740 301-766-8221	8:30 a.m. to 3:30 p.m. Monday thru Friday Closed when schools are closed, except on Professional Days	Assists parents of children and young adults in Washington County Public Schools who have special needs. The center serves as a link between family, school, and community. email contact - maginmic@wcps.k12.md.us

Girl Scout Council Martinsburg Office and Girl Scout Shop 153 McMillan Court Martinsburg, WV 25404 304-263-8833 www.gscnc.org	Wednesdays 10:00 am to 3:00 p.m. Shop hours: call before going to the shop.	A leadership experience that provides outcome-based program activities that are designed to guide girls along a life-long path to lead with *courage, confidence, and character* as they continue to *make the world a better place*. Store sells numerous Girl Scout related items
Girls Incorporated 626 Washington Avenue Hagerstown, MD 21740 301-733-5430 www.girlsinc-md.org	Summer Hours: 7:45 a.m. to 5:00 p.m. M-F Winter Hours: 2:15 p.m. to 6:00 p.m. Monday thru Friday	Provides educational, recreational, and social programs for girls ages 6 to 18 in an environment that gives them a choice, a chance, and a challenge on a daily basis.
Goodwill Industries 14515 Pennsylvania Avenue Hagerstown, MD 21742 301-733-7330 www.horizongoodwill.org	8:00 a.m. to 6:00 p.m. – Monday thru Saturday Friday: 10:00 AM - 6:00 PM Saturday: 10:00 AM - 6:00 PM Sunday::12:00 PM - 6:00 PM	Offer a wide variety of services to the local community, ranging from business solutions, job training, and human resource assistance.
Hagerstown Area Pregnancy Center 152 West Washington Street, Hagerstown, MD 21740 301-739-8717	9:00 a.m. to 5:00 p.m. Monday & Wednesday 8:00 a.m. to 4:00 p.m. Tuesday & Thursday	Provides pregnancy testing, ultrasounds, counseling, education on sexual health, and lifestyle & relationship information.www.hapconline.com
Hagerstown City Police 50 North Burhans Boulevard Hagerstown, MD 21740 301-790-3700 (Non-emergency)	24 hours, 7 days a week	Responds to calls within the city limits. The City Police sponsor the Hagerstown Area Police Athletic League. They can be reached at 301-7396-8577 ext. 471 www.hagerstownmd.org/Directory.aspx?DID=20
Hospice of Washington County 1710 Underpass Way, Suite 300 Hagerstown, MD 21740 301-791-6360 www.hospiceofwc.org	8:00 a.m. to 5:00 p.m. Monday thru Friday	Provides community education and comprehensive care for the terminally ill person and his/her family as they face medical, emotional, social, and spiritual needs. Support is provided before and after the death of a loved one. Crisis counselling is available to all residents of Washington County. Sessions pertaining to assisting children can be arranged and can be held during the school day, with parent's permission.
Juvenile Services, WC Department of 44 North Potomac Street, Suite 300 Hagerstown, MD 21740 301-791-7171	8:00 a.m. to 5:00 p.m. Monday thru Friday	Seeks to ensure public safety and protection of the community, to hold juvenile offenders accountable to victims and communities, and to develop youth competency and character to assist them in becoming responsible and productive members of society
Juvenile Services, WC Diversion Program 44 North Potomac Street, Suite 300 Hagerstown, MD 21740 301-791-7314	8:00 a.m. to 5:00 p.m. Monday thru Friday	This program connects youth and families with necessary community-based services in an effort to help the youth and family to be more successful.
Mental Health Center, Inc. 1180 Professional Court Hagerstown, MD 21740 301-791-3045	8:00 a.m. to 6:00 p.m. M, W and Th 8:00 a.m. to 8:00 p.m. Tuesday 8:00 a.m. to 5:00 p.m. Friday	Offers a comprehensive and coordinated menu of outpatient treatment and rehabilitation services to children, adolescents, adults, and their families www.thementalhealthcenter.net
Meritus Health/Meritus Medical Center 11116 Medical Campus Road Hagerstown, MD 21742 301-790-8000 www.meritushealth.com	Hospital - 24 hours a day Other services' hours vary	The largest healthcare provider in Western Md. Programs range from inpatient care to occupational health services to physician practices and outpatient care. The system delivers patient care through two primary components, Meritus Medical Center (formerly W.C. Hospital) and Meritus Enterprises (formerly Antietam Health Services).
Mental Health Walk-in Care 11116 Medical Campus Road Hagerstown, MD 21742 301-393-4357 *https://www.meritushealth.com/locations/mental-health-walk-in*	8:00 a.m. to 6:00 p.m. Monday thru Friday	Services: Immediate care for ages 6 and older, mild to moderate mental health crisis, and evaluation, brief stabilization, and next steps
Narcotics Task Force of Washington County 301-791-3205	8:00 a.m. to 5:00 p.m. Office	Investigates the improper use of narcotics or drugs. www.wcntf.net
Potomac Community Services 324 East Antietam Street, Suite 301 Hagerstown, MD 21740 301-791-3087	8:00 a.m. to 4:30 p.m. Monday thru Friday	Early childhood, general case management, intensive adult foster care, juvenile drug court, Journey Life Care, Love & Logic, and in-home behavioral health. www.pcmsinc.org
QCI Behavioral Health 201 North Burhans Boulevard Hagerstown, MD 21740 301-791-2660	8:30 a.m. to 5:00 p.m. - Monday thru Friday	Provides mental health outpatient and mobile treatment services to children, adolescents and adults. www.qcihealth.com
Reach of Washington County 140 W. Franklin Street, Suite 300 Hagerstown, MD 301-733-2371 www.reachofwc.org	Available 24 hours a day	A faith-based, non-profit organization available 24 hours a day for emergencies such as motel placements for homeless families, shelter, day resources, and crisis assistance. Financial education and stability classes are also provided.
Robert W. Johnson Community Center, Inc. 109 West North Avenue Hagerstown, MD 21740 301-790-0203 www.rwjcc.net	After school program - 2:00 p.m. to 7:00 p.m. Monday thru Friday Summer Camp: 8-week program 9a.m. to 3p.m. Early drop-off at 8a.m. available for a fee Call for dates	Provides recreational, educational, social, and character-building activities designed to meet the needs of youth.

The Salvation Army 525 George Street Hagerstown, MD 21740 301-733-2440 www.salvationarmyhagerstown.org	9:00 a.m. to 4:00 p.m. Monday thru Friday Office closed between 12:00 and 1:00 p.m.	Administers funds for emergency family relief (food, fuel, rent, and medicine) and provides family counseling, marriage counseling, aid to transients, and emergency housing for women and children.
Sheriff's Department of Washington County 500 Western Maryland Parkway Hagerstown, MD 21740 240-313-2100 (Non-Emergency)	Patrol and Detention Center services available 24 hours. Administrative staff 8:00 a.m. to 4:00 p.m., Monday thru Friday	Enforces all of the traffic, civil and criminal laws of Maryland and Washington County. www.washcosheriff.com
Social Services, Washington County Dept. 122 North Potomac Street Hagerstown, MD 21740 240-420-2100	8:00 a.m. to 4:30 p.m. Monday thru Friday 240-420-2222 (emergency after hours) www.dhs.maryland.gov/local-offices/washington- county/	Grants financial assistance and provides specific social services to individuals, families, and children who are in need and who meet specific eligibility requirements including aid to families with dependent children, disability assistance and loan program, food stamps and medical assistance. Handles any human trafficking for minors.
Turning Point of Washington County 328 North Potomac Street Hagerstown, MD 21740 301-733-6063 www.sheppardpratt.org/way-station/	8:00 a.m. to 6:00 p.m. Monday thru Friday	Offers mental health and social services for individuals with special education needs, co-occurring disorders, and developmental disabilities throughout Maryland.
Washington County Community Mediation Center 5 Public Square, Ste. 204 Hagerstown, MD 21740 301-665-9262 www.wccmc.org	9:00 a.m. to 5:00 p.m. Monday thru Friday Mediations also held evenings & weekends by appointment	Trained, neutral mediators help disputing parties find "win win" solutions to their conflicts. Mediators guide the participants through a communication process that helps them to first identify their issues and then generate their own solutions. All services are free and confidential.
Washington County Family Center 221 McRand Court, Suite 300 Hagerstown, MD 21740 301-790-4002	8:00 a.m. to 4:00 p.m. Monday thru Friday	Provides positive support, adult education, child development services, parent education, and limited transportation to help young parents become self-sufficient.
Washington County Health Department 1302 Pennsylvania Avenue Hagerstown, MD 21742 240-313-3200 www.washhealth.org	8:00 a.m. to 5:00 p.m. Monday thru Friday (various evening clinics and support groups) **Note: Addictions and Mental Health are located at 925 N. Burhans Blvd.**	Offers services for those of all ages with all types of health issues. Addictions & Mental Health 240-313-3310 Children's Medical Services 240-313-3280 Healthy Families Program 240-313-3270
Washington County Mental Health Authority 339 East Antietam Street, Suite 5 Hagerstown, MD 21740 301-739-2490 www.wcmha.org	8:00 a.m. to 4:30 p.m. Monday thru Friday Can leave message	Provides information and referrals to persons with mental illness who are looking for assistance.
Washington County Public Schools 10435 Downsville Pike Hagerstown, MD 21740 301-766-2800 School Counseling Office: 301-766-2963 Student Services Office: 301-766-2960	8:00 a.m. to 4:30 p.m. Monday thru Friday	**School Counseling** - Bullying, college & career readiness, scheduling, self-injury, School Crisis Response www.wcpsmd.com/school-counseling **Student Services** - Interpretation of school policies, including policies on attendance, special classes, court referral, exclusion, exemption from high school, promotion www.wcpsmd.com/student-services