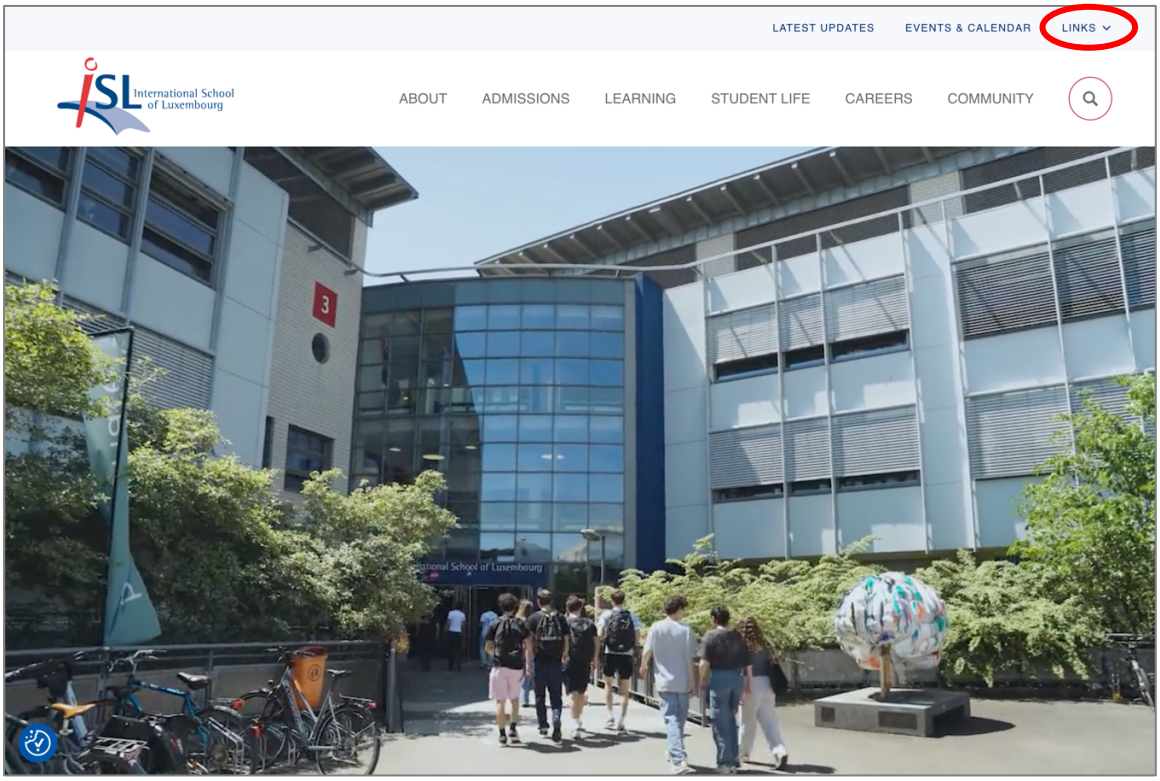
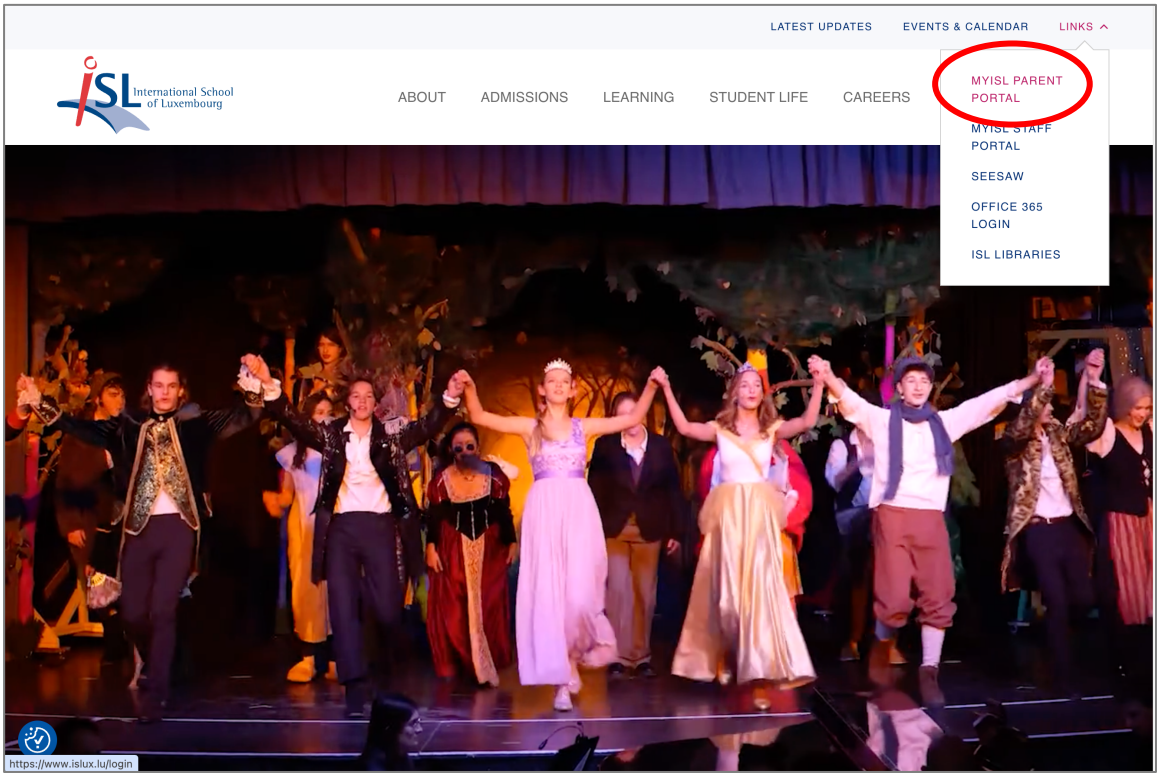
Parents | Step-by-step guide to defining your first password

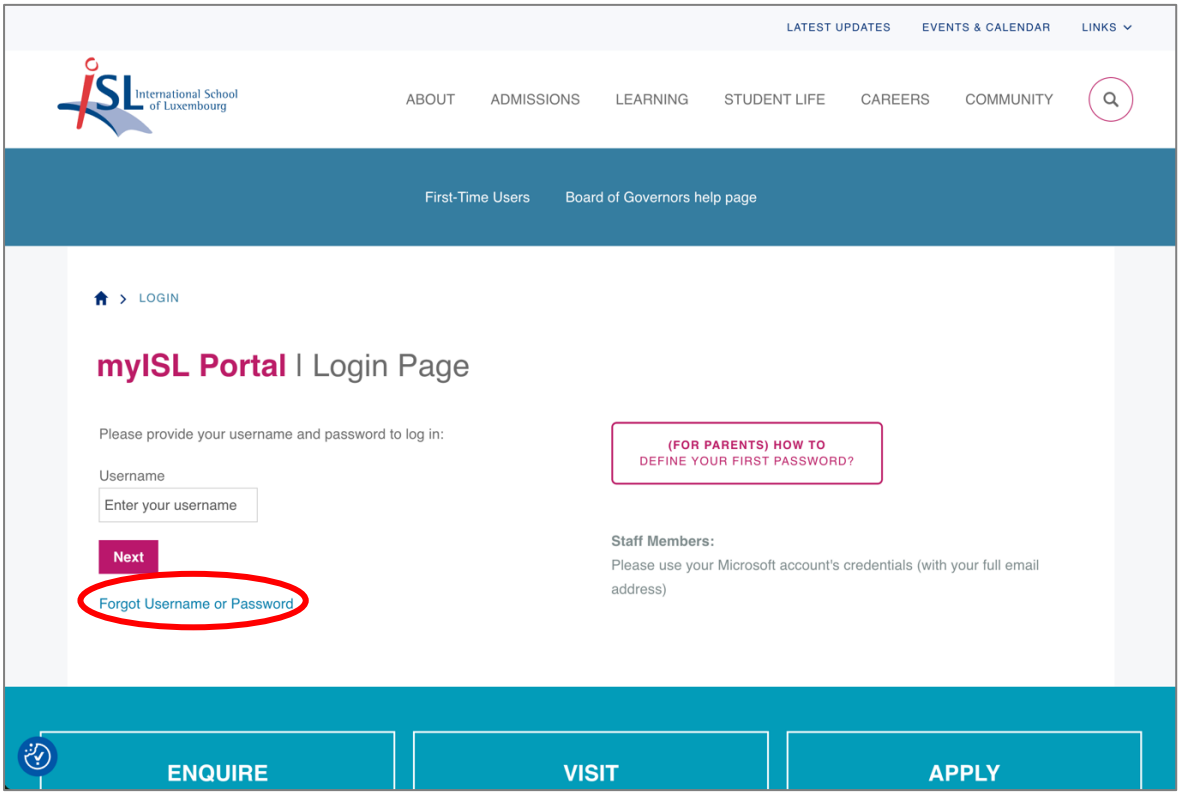
Welcome! This quick guide will show you how you can define your password on myISL Parent Portal.



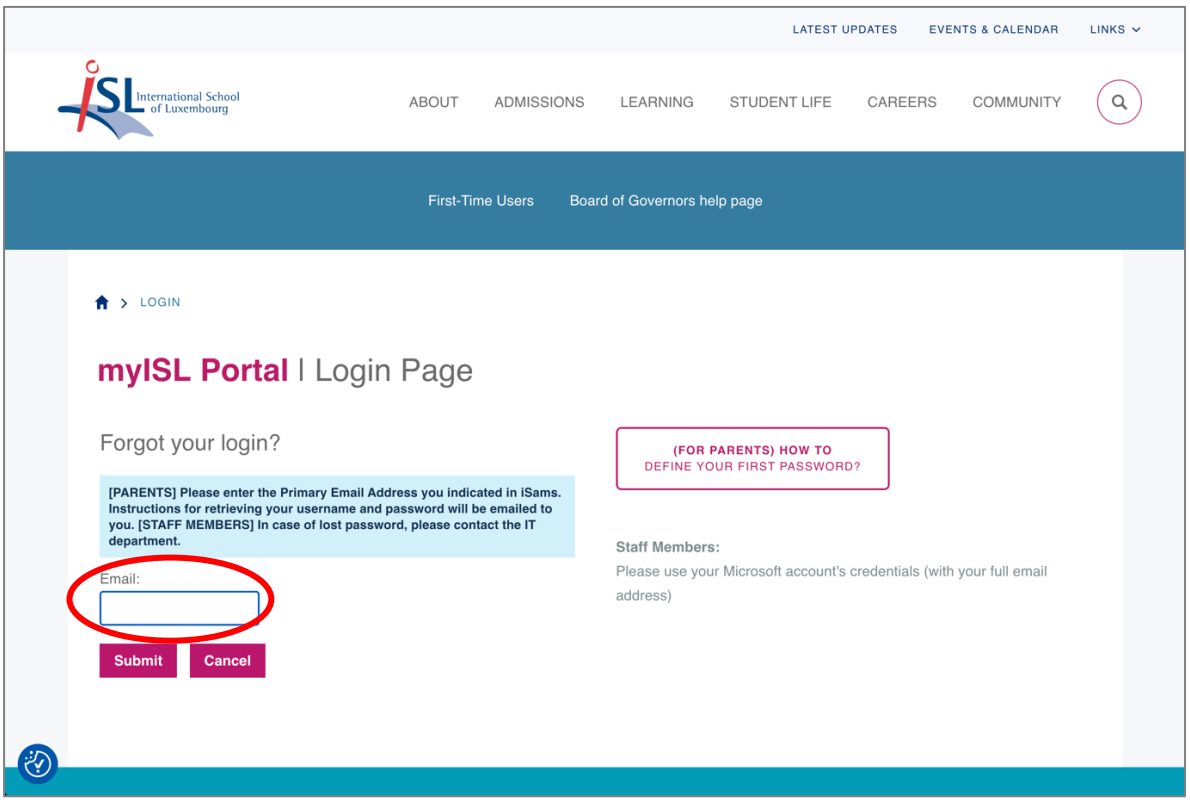
Go to: www.islux.lu (ISL public website).
Select 'myISL Parent Portal (New)' under the 'Links' menu



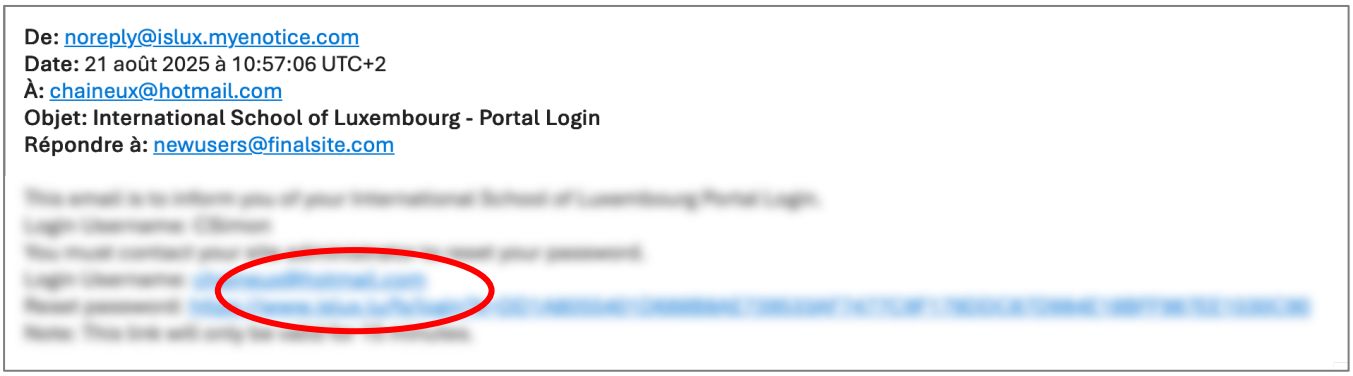
On the login page, click 'Forgot Username or Password'.



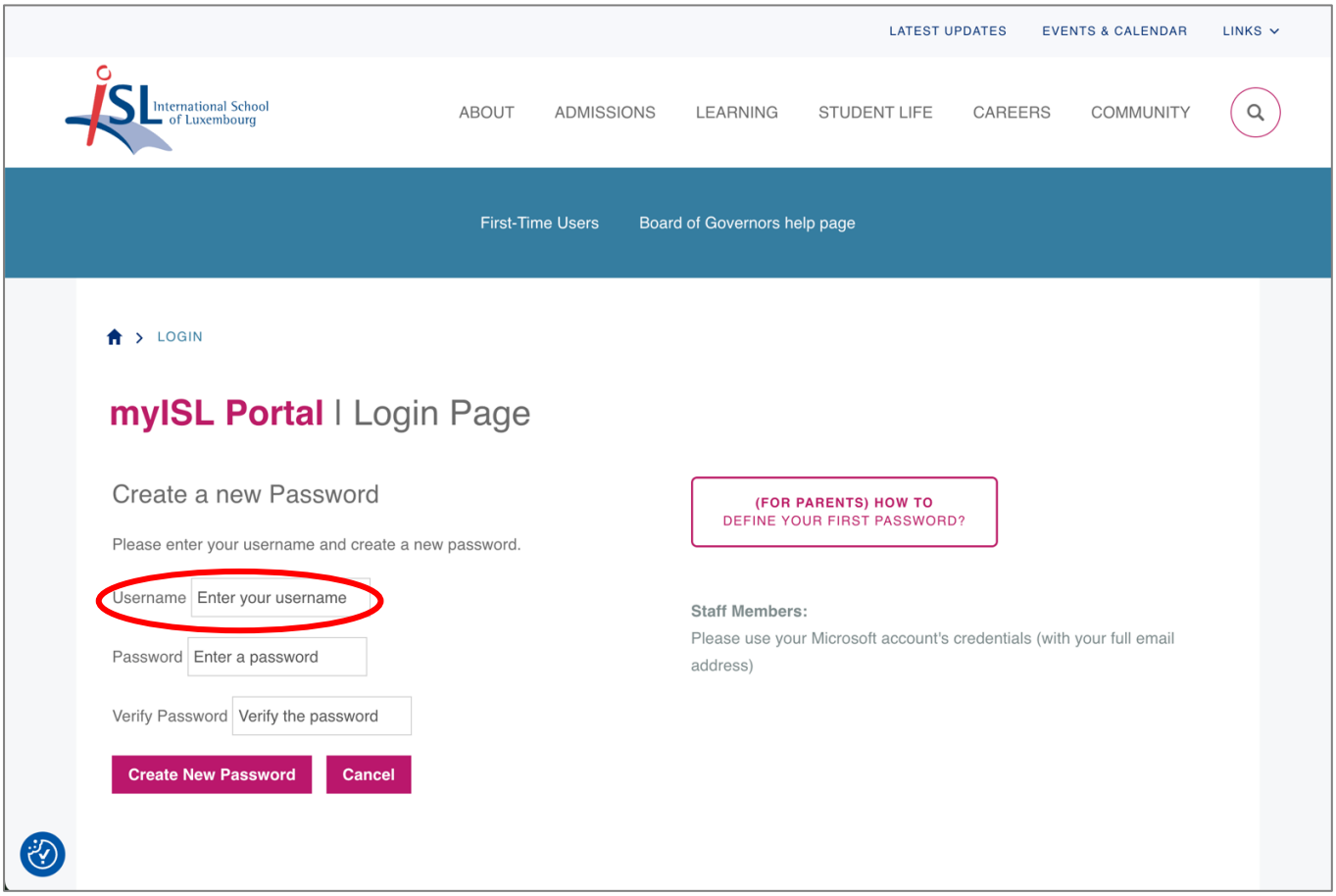
Enter your email. It must be the same email as you already provided to ISL as your contact information, (to ensure you are an ISL parent). Press 'Submit'.



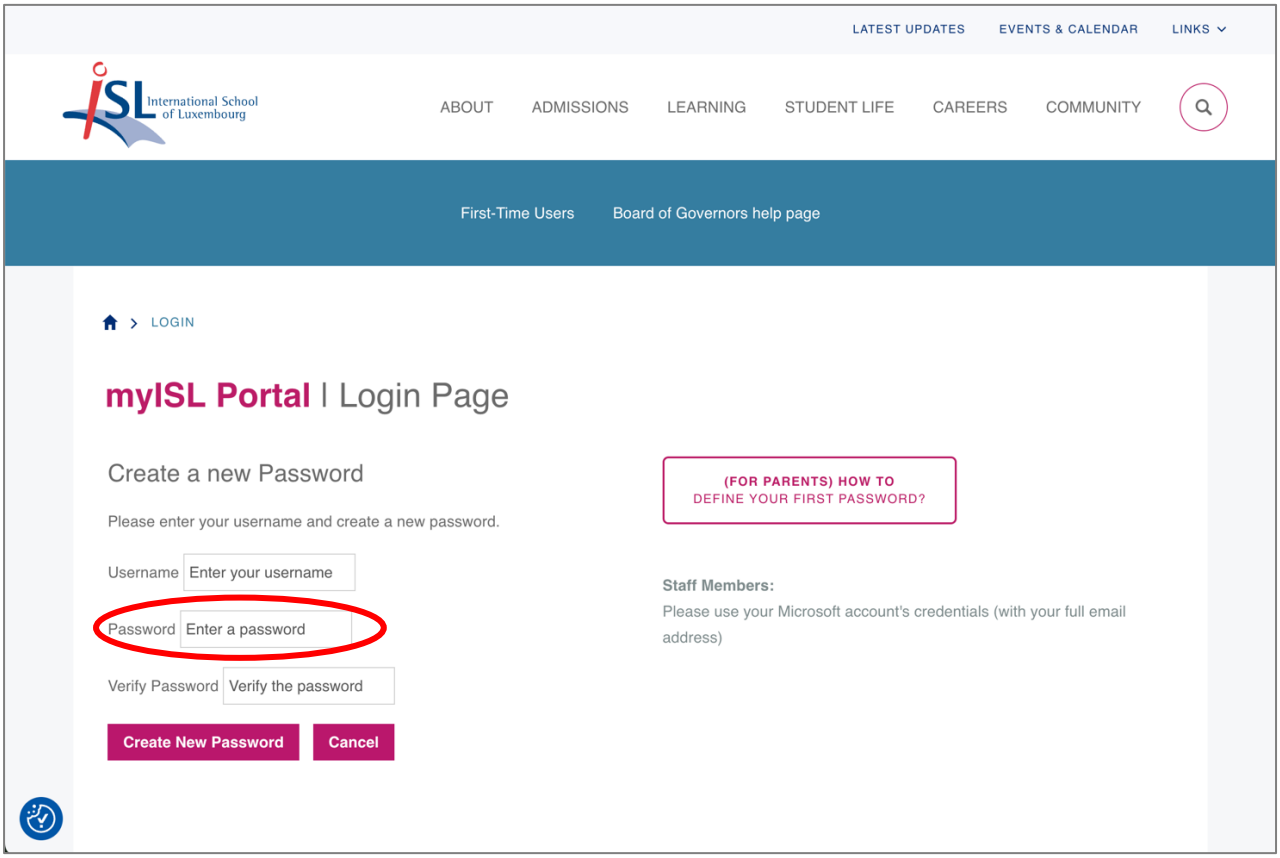
Click on the hyperlink in the email you will receive. If you don't see the email, check your spam folder.



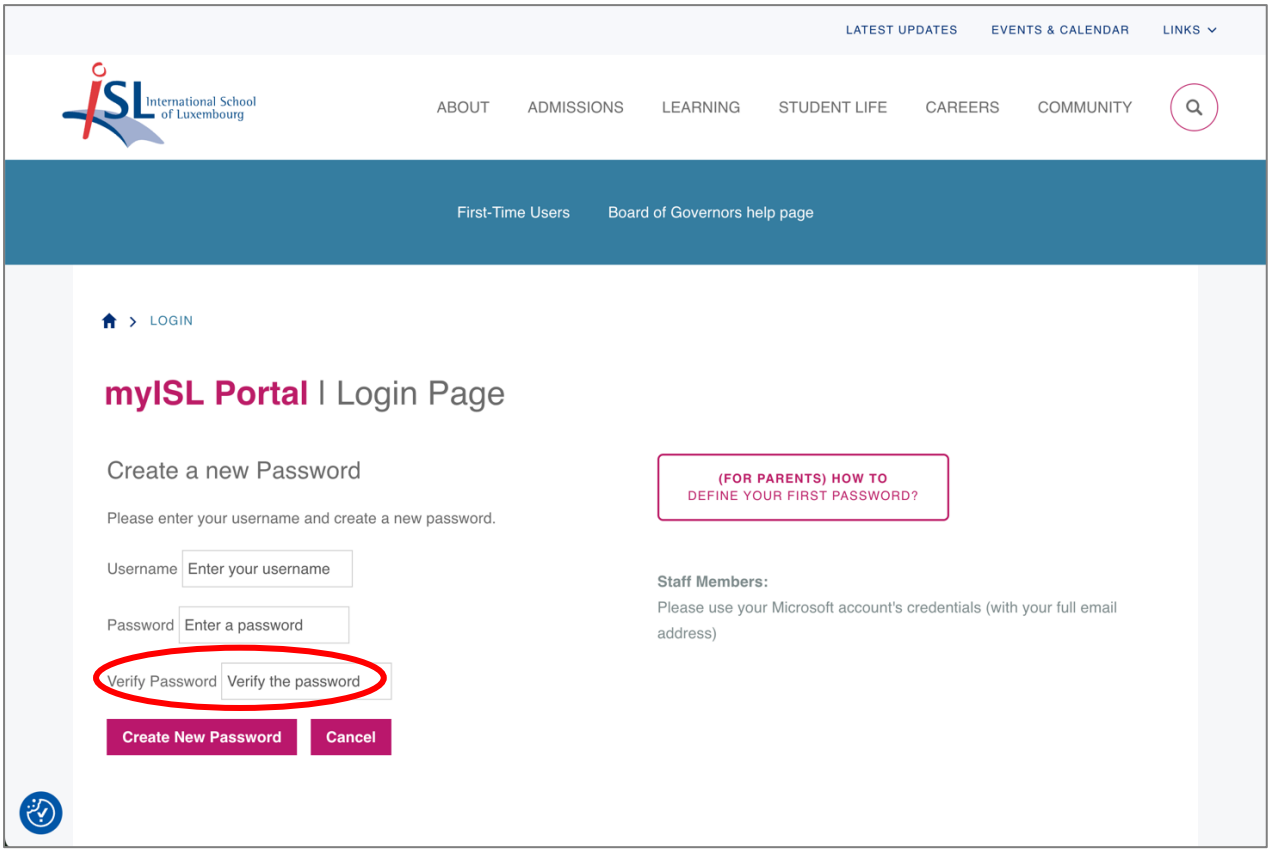
Enter your e-mail here.



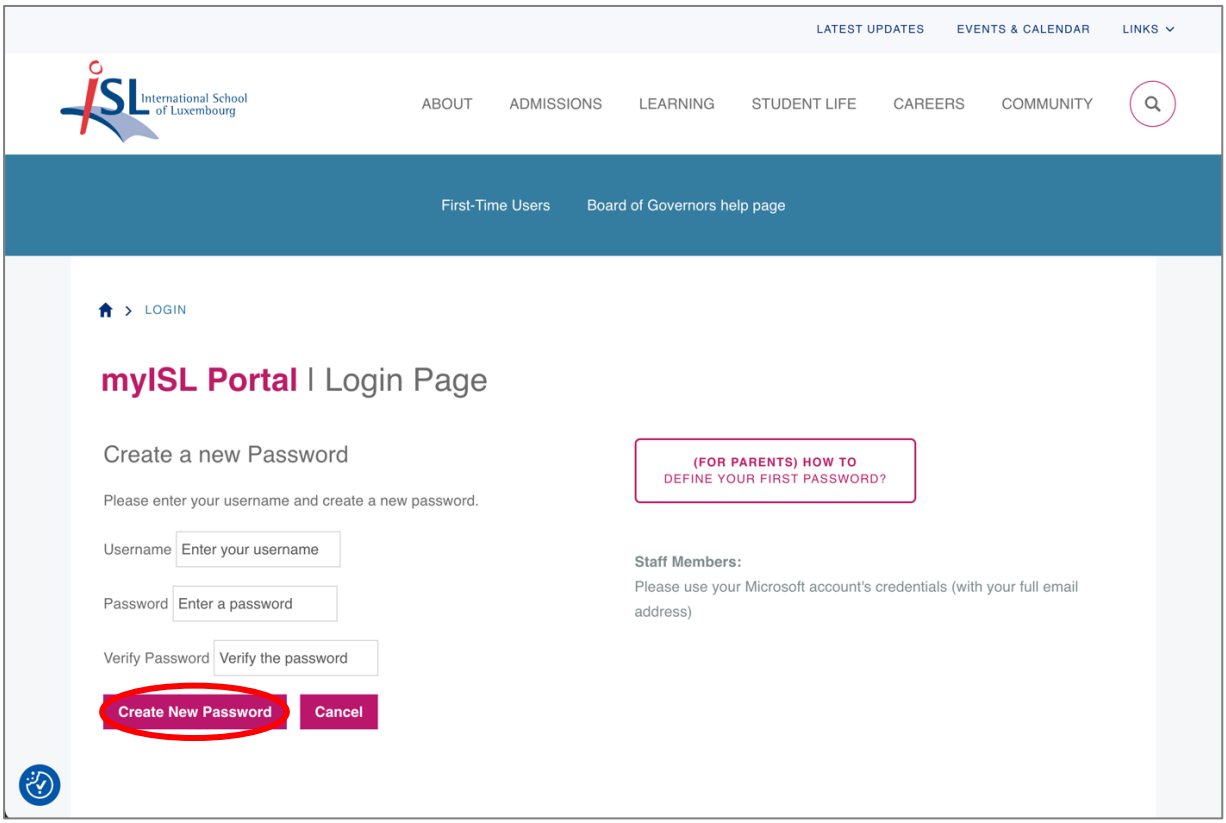
Choose a password. It must be at least 8 characters long.



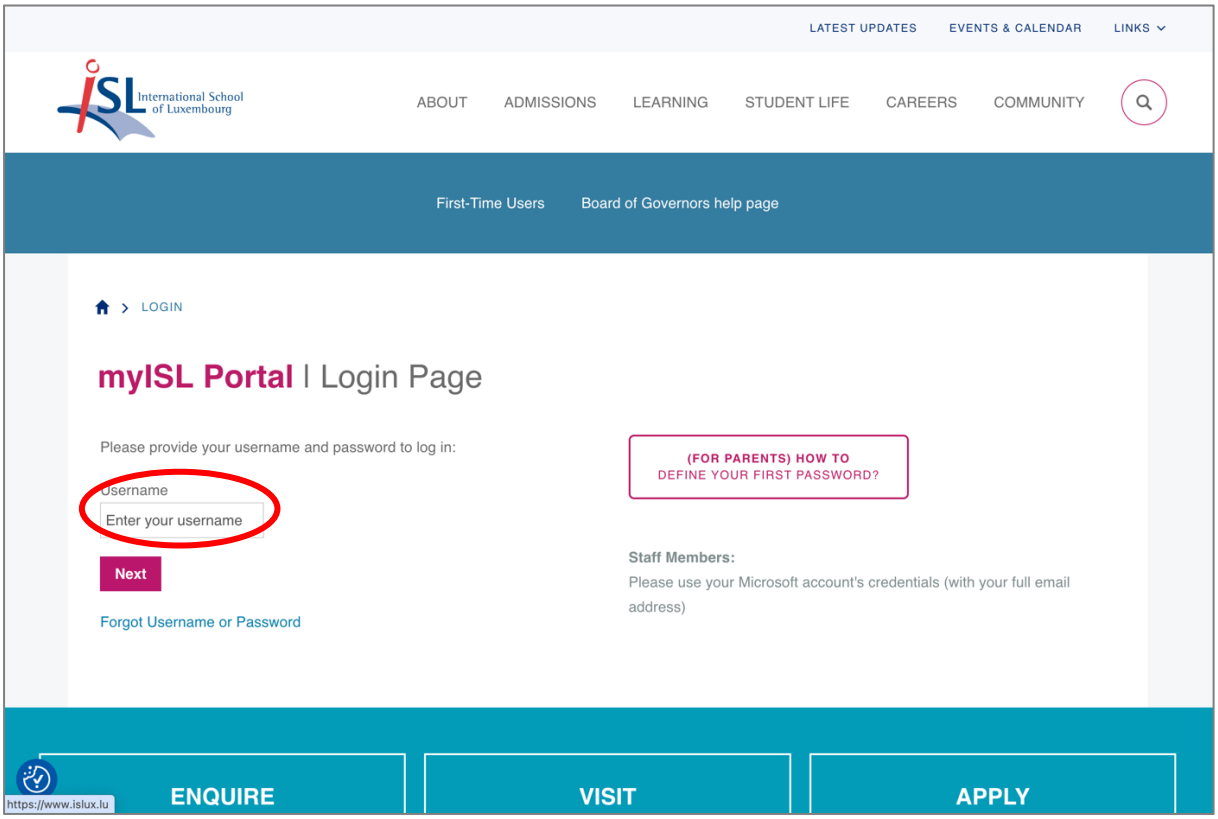
Repeat the password



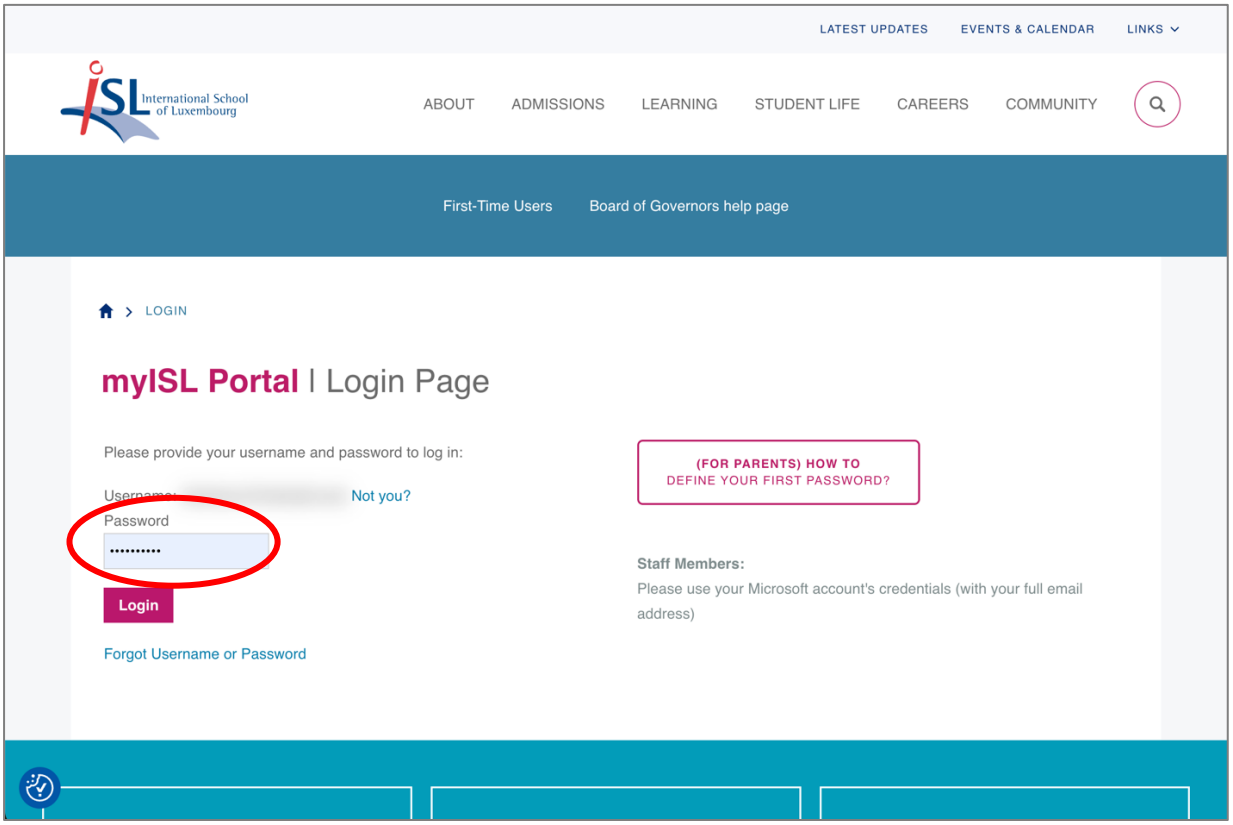
Click on 'Create New Password'



Type your username. Click 'Next'



Type your password. Click ‘Login’.



Congratulations for completing this guide.
If you have any question or issue, please contact the IT department: helpdesk@islux.lu