

USER NOTIFICATION RADIUS & ZONE

There is now a setting in System Management where the district can set the DEFAULT notification time and radius for Alert Zones.



Alert Zone Configuration

Alert In for PPF

Setting number of minutes before pick-up time and after drop-off time for ALERT IN window.

To School Trip

Before Pick-up time

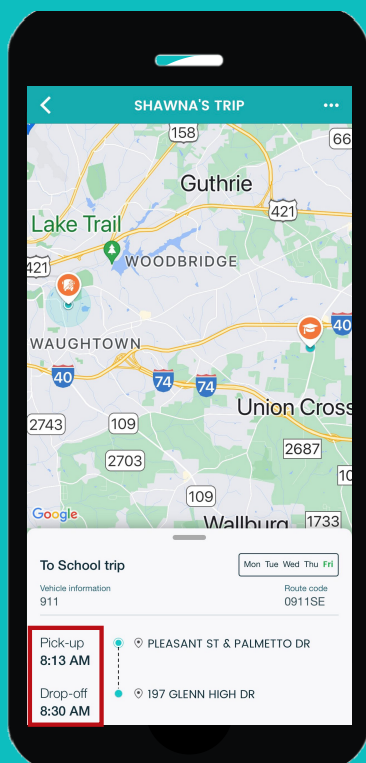
20

minutes

After Drop-off time

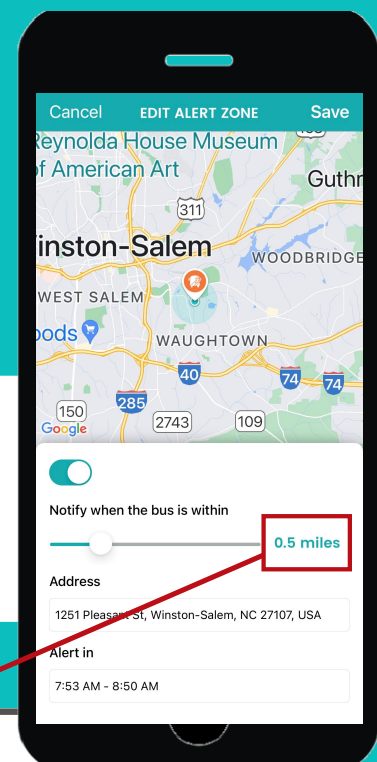
20

minutes



Previously, when a parent loaded a student in the full version of parent portal, the notification time window spanned the hour BEFORE pickup until an hour AFTER the dropoff time. This is now customizable by the district, with the default being 20 minutes BEFORE and AFTER.

20 minutes before pick up.
20 minutes after drop off.



Previously the notification zone was centered on the bus stop location with a default radius of 0.5 miles. The default remains 0.5 miles but can be modified in system management settings. In the app, the parent can still change the notification zone radius (0.1 - 2.0 miles).

