



Who To Call ↔ 2025-2026

RESOURCE/PROGRAM/ISSUE	PRIMARY CONTACT	SECONDARY CONTACT	PREFERRED METHOD
Accelerated Reader/STAR Reading	Redell Louis		Email
Amira High Dosage Tutoring K-8	Sarah Allen Charee Theriot	Melanie Taylor Christine Foster	Email
Avantis/Class VR	Redell Louis		Email
Cengage/Gale Group	Redell Louis		Email
CLEVER	Christine Foster		Email/Work Order
CodeMonkey	Redell Louis		Email
Cybersecurity Issues & Emergencies	Christine Foster	Todd Meche/Joshua Garbett	Email
Data Syncing Issues	Christine Foster		Email/Work Order
Discovery Education Mystery Science	Redell Louis	Christine Foster (CLEVER ISSUES)	Email
Imagine Learning/Edgenuity	Charee Theriot	Karen Dupont	Email
Edpuzzle	Redell Louis		Email
Eduspire/e-hallpass	Kevin Dugas		Email
Employee Email	Work Order or Request Form	IT Department	Work Order/Email
Facebook	Christine Foster		Work Order
Frontline/AESOP	J. Laviolette	Tassala Jones	Email/Work Order
Follett/Destiny	Redell Louis		Email
Goalbooks	Pamela Jordan		Email
Imagine Learning Classroom (formerly Learnzillion)	Redell Louis		Email
iReady	Nicole Hamilton	Redell Louis (licenses)	Email
IQWST	C. Theriot & Christina Riley	Redell Louis (licenses)	Email
JCampus	Christine Foster/Victoria Sinegal		Email/Work Order
Kami	Redell Louis		Email
LDOE FTP Secure Submission & Retrievals	Christine Foster		Email
LPB Learning Port /Discovery Education	Redell Louis		Email
Learning Ally	Nicole Hamilton (Program)	Kevin Dugas (Passwords)	Email
LER Portal	Christine Foster (access)	Julie Laviolette	
Life Skills	Khristy Hulin		Email/Call
One to One Plus	Louise Mellow	Joshua Garbett/Todd Meche	Email
OnCourse	Redell Louis		Email

Lesson Planner/Assessments/Classroom			
OnCourse Multiple Measures	Kevin Dugas	Redell Louis	Email
PBIS/ PBIS Rewards	Khristy Hulin		Email/Call
PhD Science	Sarah Allen	Kevin Dugas	Email
Prodigy	Redell Louis		Email
Progress Learning	Kevin Dugas		Email
Quote for Technology	Todd Meche	Joshua Garbett	Email
Read 180 Flex/Math 180	Redell Louis- Technology	Pamela Jordan- Rosters/Trainings	Email
Relay (Lightspeed)	Joshua Garbett		Work Order
Remind	Pamela Jordan		Email
Restorative Practices	Khristy Hulin	Kevin Bonhomme	Email/Call
Ripple Effects	Khristy Hulin		Email/ Call
Second Step	Khristy Hulin		Email/Call
ShareFile	Joshua Garbett/Todd Meche	Christine Foster	
See Saw	Nicole Angelle		Email
Spam/Phishing emails	Use "hook" tool via Google Email System		Email
Student Data Privacy Agreements\Contracts	Christine Foster		Email/Phone
Student Email	IT Department	Christine Foster	Work Order
Student Progress Center	Victoria Sinegal	Christine Foster	Email/Work Order
Technology Emergency	Todd Meche	Joshua Garbett and Christine Foster	Call or Text
Unique	Catherine Franks	Pamela Jordan	Email
World Book Online	Redell Louis		Email
Zearn	Sarah Allen	Charee Theriot	Email
Zoom	Redell Louis		Email

Revised 7/28/2025