

Student Device FAQs 2025-2026 School Year

How do parents opt for Optional Device Protection (ODP)? Parents may opt-in during the Infinite Campus Online Registration (OLR) process.

What happens after opting into the ODP? Once the OLR is submitted, parents will receive an email with instructions for payment. If no demographic changes are made, the application posts automatically. If changes are made, the school must process the OLR before it posts.

What is the cost of ODP? \$50 annually, \$25 students who qualify for free/reduced lunch. The cost is per student.

Can schools use SAF or local funds to pay for ODP? Yes. However, any applicable deductible or replacement cost is still the responsibility of the student/family.

What if a parent doesn't pay? Payment is due within 30 days of the start of school. Once payment is received, the student's account will be flagged as covered by ODP.

Can parents opt in after enrollment/verification process is complete? Yes. They can contact the Technology Support Center at 470-254-4357. The TSC will verify with the local TSS that the device is undamaged, and the fee will be added to the student's account.

How are device fees assigned? Fees are applied after fault determination, based on ODP coverage. For example, a lost or damaged charger is \$20—not the full \$50 deductible.

Who determines responsibility and charges? Building administrators determine who is responsible. Charges are pre-determined by the district for the 2025–2026 school year.

How are parents notified? Parents/guardians will receive a notification via Infinite Campus after responsibility determination is completed.

Are schools responsible for unpaid fines? No. Fines remain with the student and are sent to collections if they are not paid.

What is the administrator's role? Principals or Assistant Principals are responsible for determining fault in cases of damage.

When are families notified of charges? On the same day the incident is reported, parents are notified that an investigation is underway. Once the fault is confirmed, the charge is applied, and a payment notice is sent.

Can a student be restricted from receiving a device? To be determined.

Can parents dispute a charge? Yes. Families may contact the Technology Support Center to appeal or discuss a charge.

What if past charges (2024–2025) still appear after payment? Schools should email the Finance Department to clear any prior-year charges that were paid.

When should students have their devices? All students should have a device in hand by August 22nd based on the deployment date determined by the schools.