

TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

September 22, 2021

Present

Ryan Alruwaily

Shannon Bicknell

Janelle Biggs

Teri Bott

Cheryl Brumett

John Conner

Robert Cundiff

Clint Cunningham

Christopher Dryer

Joshua Edwards

Nathaniel Gleason

Brian Golish

Mary J. Heeren

Annette Hummel

Gail Lewis

Mark Lyman

Christine Martin

William Niles

Christina Orr

Michael Orr

Karen Petersen

Jessica Poulson

Caleb Seripinas

Cheryl Swafford

Julie Turner

Kristi Wagle

Kalyssa West

Alissa Wright

Chromebooks & Tablets

Shannon Bicknell at DHS stated that many students are coming into the library to exchange a broken device. Generally, LRC's don't have time to see if they can find the problem and wondered if they should be sending the students to the techs instead. Sometimes the LRC can do some troubleshooting, if time permits, but most often they don't have time.

The LRC at Mark Denman Elementary commented that teachers give the checked in devices to LRCs, but they don't know how to check out issues either.

At South View, teachers put in a ticket for IT and then they are switched out.

Annette Hummel recommended for LRC's to collect the devices from teachers, or directly from students, then put a ticket in to their building Tech if there is an issue. The building Tech can then check the device to see if repairs are needed.

We have purchase orders in for chromebooks & tablets and should be getting them in soon. We may also have some ESSER Funds we can use to purchase devices, as long as we follow the grant requirements that relate to COVID.

We are still reviewing the Wish list items we asked building Principals for last year and working with the Grants department to determine what can be purchased with ESSER funds.

The IT Department will be working on several upgrades during Fall Break. We are doing a conversion with Skyward and taking it to the Cloud, which will change how updates and storage are handled. All smaller locations will get new switch racks and switches. Hopefully we can also begin the new hyper-converge of scale.

Building Concerns / Needs

A question came up about devices/equipment that students break, such as tablets, chromebooks, headphones, and so on. A fee will be charged to student accounts for damage on D118 devices that they caused.

Shannon Bicknell commented that LRC's haven't been aware of charges for damage. If an LRC takes in a broken/damaged device, that is the point where they would need to enter a fee to the student. It is a lot of work to run a report and mail them out. They would need clarity and logistics on how this will work.

Brian Golish asked how buildings are handling computers for subs. The IT Department is trying to make laptops available for subs to use in a classroom when needed.

Bob Cundiff, South View CRP, asked for a status update on the TeacherEase program at South View. Chris Orr is updating information for TeacherEase is and waiting for approval on the report card.

A question was asked about who handles getting login information to a sub. If a sub has a question about their login, or needs technical assistance, they can always call the IT Help Desk at ext. 1583. Generally, only long-term subs have access to all D118 programs.

Gail Lewis, Edison LRC, asked if there was a plan for chargers or charging carts in the classroom. Annette commented that teachers should use existing wall mounts or Tech Tubs if they have them. Gail stated Edison has wall mounts in almost every room but in order to plug one in they have to take it off the wall. Josie Heeren commented that she pulled the strip out of the wall mount and put it on the side of it. Annette asked CRPs to send her an email if they need a solution for charging in their classrooms.

Meeting adjourned at 7:38 am