

TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

August 23, 2023

Present

Ryan Alruwaily

Brett Brown

Cheryl Brummett

MaryEllen Bunton

John Conner

Robert Cundiff

Nathaniel Gleason

Scott Hannah

Matt Harmless

Sam Harmless

Dane Hinds

Timothy Hubbard

Annette Hummel

Gail Lewis

Mark Lyman

Christine Martin

Tamara Medina

Mandy Mourer

William Niles

Christina Orr

Michael Orr

Francisco Pantoja

Karen Petersen

Jacob Roskovensky

Jarren Saucedo

Joshua Smith

Cheryl Swafford

Andrea VanLeer

Kristi Wagle

Melissa Willer

Annette Hummel welcomed the committee members to the first meeting for the 2023-24 school year. She reported that we are continuing to learn to work with Skyward Q. We had a few hiccups, but school started and we hit the ground running. There's been a definite learning curve, and many are still trying to figure out how things get done now in comparison to how they used to be in the SMS version. Some of the issues took us by surprise at the start of the school year. Everyone is putting in long hours and working extremely hard.

We are making progress and now have Skyward Q syncing with Clever, and Clever is now working with Ren Learn. Cheryl Brummett stated that a lot of people are saying that teachers can't see classes or attendance. Some of this is due to student class rostering not being completed yet. Keep in mind, even though Clever may be working, the students that are not rostered will not show up. Secretaries are working long hours to learn the new program, which has just slowed the process down somewhat.

MaryEllen Bunton stated we have the high school gradebook working now. We are hoping to get TeacherEase working later today or tomorrow. Counselors are responsible for putting Gr 5 through 12 in class, which is different than the Elementary grade levels who are scheduled by the building secretary. We may have to bump Fast Bridge back a little bit but hopefully we will meet the set date. We know it's difficult to not have the tools needed to do your job, but everyone is working day & night to get everything up and running.

IDimage is working but Ryan has a few more things to complete and should be done by 9am. Student badges should be able to be done after that.

Building Concerns / Needs

Gail Lewis, Edison, had a classroom of chromebooks that quit connecting to the D118 network. They eventually got them back up and never figured out what caused it.

Timothy Hubbard commented that some kids at South View like to play with the wi-fi settings, so he was wondering if that could have been what caused Edisons issue.

Jacob Roskovensky reported he has some chromebooks & laptops that are not connecting to the network. Mike Orr suggested some things he could try to see if it resolves the problem. Mike said he also recently discovered some hallways in DHS that are missing access points. Ryan Alruwaily commented that some access points were put in the ceiling during construction. It was also noted that the door to the high school green room has to stay open so the IT racks can stay cool until cooling issues are resolved.

Andrea Vanleer commented that the high school needs to have the gradebook up & running instead of using Google Classroom. She also stated the new background on the desktop is causing issues. Teachers are having trouble seeing their icons because of the white background font. Mike commented that he will be changing the background soon because they will change monthly.

There was a comment about there being 2 different email groups in Outlook for DHS Staff, which is causing some confusion. There are Email groups available for all district staff to access and Annette commented that we have been cleaning them up. At the present time the option to create new email groups is shut off and no one can create one

unless it is requested through proper channels. Individuals can still create their own 'contact group' or 'distribution list' in Outlook, but they will be the only one with access to it.

Andrea Vanleer asked if IT had any idea when new students would be able to login to chromebooks. Cheryl Brumett commented they should have logins this morning. If there is a long list of new students needing logins, Annette asked her to give Cheryl a list of them so she can check the import. Mark Lyman said we are still working to get the process automated with Q but over 300 student accounts were set up yesterday.

Jacob Roskovensky asked how students get rostered in Google Classroom. MaryEllen stated that students have to be added by the teacher. Andrea asked about the student password and Mike stated we will be creating a new password and get that information out to everyone once it is set up.

Gail Lewis asked if there was any way Reading & Math coaches could get in the back door to FastBridge. MaryEllen commented there was not but that we can adjust the SLO deadlines and testing dates if necessary.

Cheryl Swafford, Liberty, commented that Papercut is their biggest issue at the time. Sometimes they can print, and other times they can't, then the print queue gets backed up. She's had to use her personal home printer & ink to print many things she needed in the classroom, along with several other teachers. Other CRPs commented that their building is having the same problem with printing. Mark Lyman responded that we are looking into options to address the issue with Papercut. The Business office uses Papercut to track printing for the print contract. We are switching from Ricoh to Watts printer company over Fall Break. Printers in all buildings will be swapped out and we will be going back to issuing print codes to staff.

Mandy Mourer, North Ridge, commented that Papercut is sometimes an issue at North Ridge but overall, they have had a smooth start, thanks to their building techs Caleb & Dane.

MaryEllen reminded everyone that this is the last year for ESSER funds, which means we will have to trim back on program purchases due to funding. She asked building CRPs to talk to their building staff and find out what is & is not being used so decisions can be made on what to cut out.

Some people still have things they cannot access in Skyward Q. Security in Q is based on the job, not the person now. Annette commented that we are working through access issues and hope to get it all ironed out soon.

Meeting adjourned at 7:55am
Next meeting 9/27/23