TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

September 27, 2023

Present

Ryan Alruwaily
Brett Brown
Cheryl Brumett
MaryEllen Bunton
John Conner
Robert Cundiff
Nathaniel Gleason
Scott Hannah
Matt Harmless
Sam Harmless
Dane Hinds
Timothy Hubbard
Annette Hummel
Gail Lewis
Mark Lyman
Christine Martin
Tamara Medina
Mandy Mourer
William Niles
Christina Orr
Michael Orr
Francisco Pantoja
Karen Petersen
Jacob Roskovensky
Jarren Sauceda
Joshua Smith
Cheryl Swafford
Andrea VanLeer
Kristi Wagle
Melissa Willer

Fall Break Projects

We have many projects taking place in the IT Department. We are replacing all wireless access points which should give better coverage for wireless connectivity.

The Business Department accepted a contract with Watts which will change our printers/copiers to Kyocera. IT will be helping replace all copiers/printers that were under contract with Ricoh.

MaryEllen Bunton asked for CRP's and the rest of the committee to help share this information with all staff in their building so they are aware of these changes. We realize this will be an adjustment for staff as they get used to the new Kyocera printers/copiers. Annette commented that once she receives more information, she would share it with everyone.

Bob Cundiff asked if we had information about the new printers/copiers, such as model numbers so he could research them ahead of time. MaryEllen started a Google doc and share it with the committee for Q & A. Bob also asked if staff is going to have to enter a code, like we used to do, before making copies and as we understand it, we believe so. The codes probably won't be set up until we've had time to adjust to the new printers/copiers. Mandy Mourer asked if printers would be ready to go Monday morning when we return from Fall break. MaryEllen suggested everyone be prepared by printing things ahead of time that they'll need right after returning from fall break, just in case there are some install issues. Annette commented that this is a different model of printer, we are still getting information about them, so we are still not fully aware of what is going to change.

Mike Orr is planning to finish up the phone upgrade project over fall break. He will be working with Comcast to port over some phone numbers. This project shouldn't have much of an impact on staff.

We will also be moving to Illinois Century Network (ICN) during fall break. ICN is a statewide educational network that will provide & maintain our fiber connectivity. We are hoping this is a smooth transition and doesn't impact anyone. Fiber will be dropped for a short time during fall break while we are changing over.

TeacherEase Update

MaryEllen commented that we are all upset this isn't working and pointed out that it is not TeacherEase that's causing the problem. TeacherEase used to go through Skyward, but when we transitioned to Q, the communication process changed. We talked to Clever support to see if they could be the communication tool and were led to believe that would work, but in the process, found that wouldn't work either. We went back to Skyward to try to get the communication part to work with TeacherEase and everyone is working very hard to get this to happen. We are working day, and some at night, to try to get this to work. We are doing everything we can. This is a software communication issue, no fault to any department here.

Mandy Mourer asked if there was going to be time to work with gradebooks during PD on Oct 6th. MaryEllen stated there will be breakout sessions and has penciled in time for teachers to work on their gradebook if needed. North Ridge setup a Google doc to put grades in. We can't convert Google classroom for grades to Skyward, but we don't think it is wise to wait to put grades in somewhere. Elementary is a little different since they

are standards based. We will use TeacherEase in the middle school once it is working. If there are questions about the gradebook, they can be sent to MaryEllen.

Christy Orr is waiting for Skyward to send her the new sync credentials for TeacherEase. She commented that things are looking up but there is more work to be done before TeacherEase is ready.

Skyward Gradebook & Skylert Update
Cheryl Brumett commented that Skyward went over the gradebook setup process with them. The migration from Skyward SMS to Q is a completely new platform so everything changed. It wasn't just an update; it was a major switchover. We still have areas to work on, one being the GPA settings for the high school. There is a meeting next Wednesday with Skyward, and they are hoping to verify everything with the gradebook process is cleaned up and ready to go. They are also working on setting up KDBA.

The Skylert update brought some changes with it too. Names and phone numbers are set up in a different way in Q. There is one more update to make, then attendance calls will start going out. Administrative staff should pay close attention to reviewing their attendance call reports and check to verify the phone numbers are correct, and working, because we still have some old, bad data that came in with the transition to Q.

MaryEllen Bunton reiterated that this committee truly is here to help everyone with technology issues, and we are trying very hard to get answers.

Annette Hummel sent a service request to Skyward for Andrea Vanleer about teachers having access to student referrals. Skyward replied that, under student name, there is an option to check student entity and class, and that should give you a way to check and make sure you have all the student referrals.

Building Concerns / Needs
A DHS CRP asked if there was any progress on Skyward talking to Google Classroom. Cheryl Brumett is working on this. Another issue that came up from DHS was about printers being offline. Some teachers are coming in over the weekend and the printers are not working. Annette commented that we are aware of the print issue, we just haven't identified what is causing it yet.

Marlee Miller, South View CRP, asked when the ID program will start talking to Skyward Q. Ryan Alruwaily said he would look into this for South View.

Tamara Medina said Mark Denman Elementary is still having some issues with student information in Destiny. Annette asked Tamara to send information about this to Christy Orr and she will try to help with the issue.

Meeting adjourned at 7:5am
Next meeting 11/15/23