

# Rapides Parish School Board



## Parent Sign in Information

How to get access to the OnCourse Connect Portal.

1

**GO TO**  
[HTTPS://WWW.ONCOURSECONNECT.COM/LOGIN](https://www.oncourseconnect.com/login)

2

Choose forgot password  
Use email you used in powerschool parent portal

**If the email address provided is associated with an OnCourse Connect account, you will receive an email with instructions on how to reset your password.**

## Frequently Asked Questions:

### **What if I do not receive the email to reset my password?**

If you do not receive the email, please verify that you used the right email address or contact your school district. If you have not received the reset email, and you are unsure about what email you used. Please contact your child's school and have them either add your email address to your guardian contact or have them verify which one you used.

If you believe that you are using the correct email address, then please reach out to your student's school. Our school staff are the ones who are best equipped and prepared to help you

### **I am getting an error that says "I do not have portal access."**

Unfortunately, during the crossover over not all email addresses made it over to OnCourse. You may not be connected to your student, or you may not have access to your student. Please reach out to your student's school for additional help.

### **I gained access to OnCourse Connect, but I am missing a student, or I have a student on my portal that I do not know.**

Please reach out to your school and ask them to add your student to your guardian account. You will only need one OnCourse Connect account that will be associated with one email address.

Schools can only edit student guardians of the students that are enrolled at their school. If you have a student at another school, then please contact that school to check/add that student.