

Division Showcase

Information Technology Commendations

A heartfelt shout-out to all of our Computer Technicians for their willing spirit and tireless support across the District

****Thank you for your accomplishments!****

2024–2025 Performance Metrics:

- First Response Time: 4 hours 59 minutes**
- Resolution Time: 10 hours 49 minutes**
- Satisfaction Rate: 99.1% (based on 456 responses)**