

Sanutrín
+
festpay

Food with technology
and practicality for you.



SHOPPING TUTORIAL

Everything you need to know
to use the **Festpay** platform
and ensure your child's meals.

Sanutrin, TOGETHER WITH festpay, HAVE ARRIVED AT YOUR SCHOOL!

Sanutrin is the company responsible for your child's school meals. We focus on developing good eating habits and promoting conscious choices from childhood.

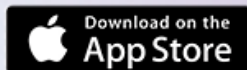
Our menus are carefully prepared by a team of nutritionists, taking into account the nutritional needs of each age group.

To make everything even more convenient, we use the **Festpay** platform. With it, you can track consumption, top up your cafeteria balance, purchase packages, and set limits simply and securely.

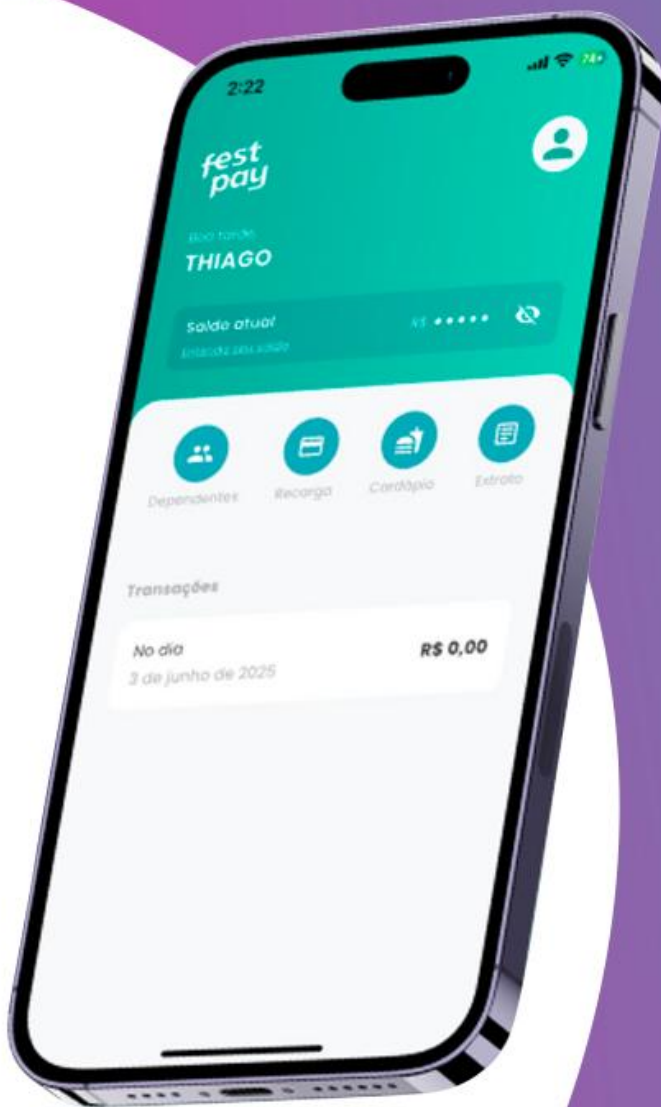


**REGISTER YOUR
CHILD'S FACE TO MAKE
EVERYTHING EVEN EASIER:**
fast, safe, and ideal for everyday use!

DOWNLOAD THE APP



DIGITAL WALLET



SUPPORT

We are always ready to help you



ONLINE RECHARGES

Ease for parents and students



SINGLE MANAGEMENT OF DEPENDENTS

Parents or guardians can add more than one user



CONSUMPTION STATEMENT

Transparency and security for you



FOOD PERSONALIZATION

Possibility of restriction on food items



NOTIFICATIONS

Real-time consumption monitoring



SPENDING LIMIT

Total control over user consumption

COMPLETE YOUR REGISTRATION

1

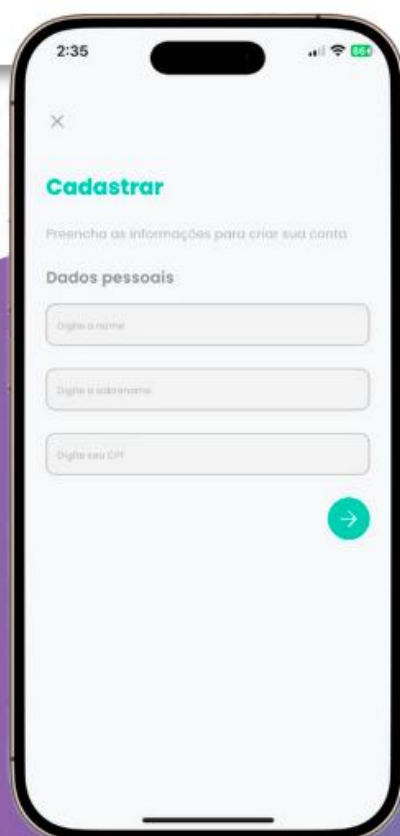
Download the **Festpay School app** from the **Play Store** or **App Store** and tap "I Want to Register" or "Create Account."

2

Fill in your details carefully: name, surname, CPF, date of birth, email, telephone number (confirm the number), whether the account will be in the name of the person responsible or the student, school code (**478213634367**), address and create your password.

3

Create a password with at least: 1 capital letter, 1 number and 1 special character (#, @, %, \$, & ...). Read the terms of use, accept and mark that you agree. Click **Confirm** and your account will be created.



LOG IN

1

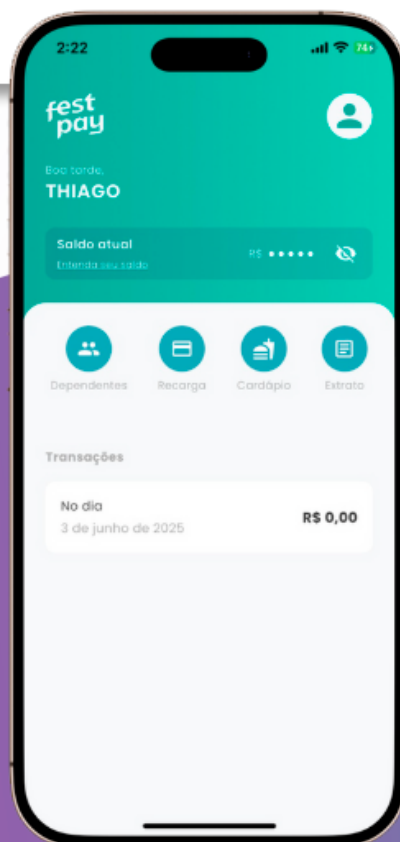
Enter the email and password you created during registration.

2

If you forget your password, it's easy, click on "**I forgot my password**", enter your email and you will soon receive a reset link.

3

Create a password with at least: 1 capital letter, 1 number and 1 special character (#, @, %, \$, & ...). Read the terms of use, accept and mark that you agree. Click **Confirm** and your account will be created.



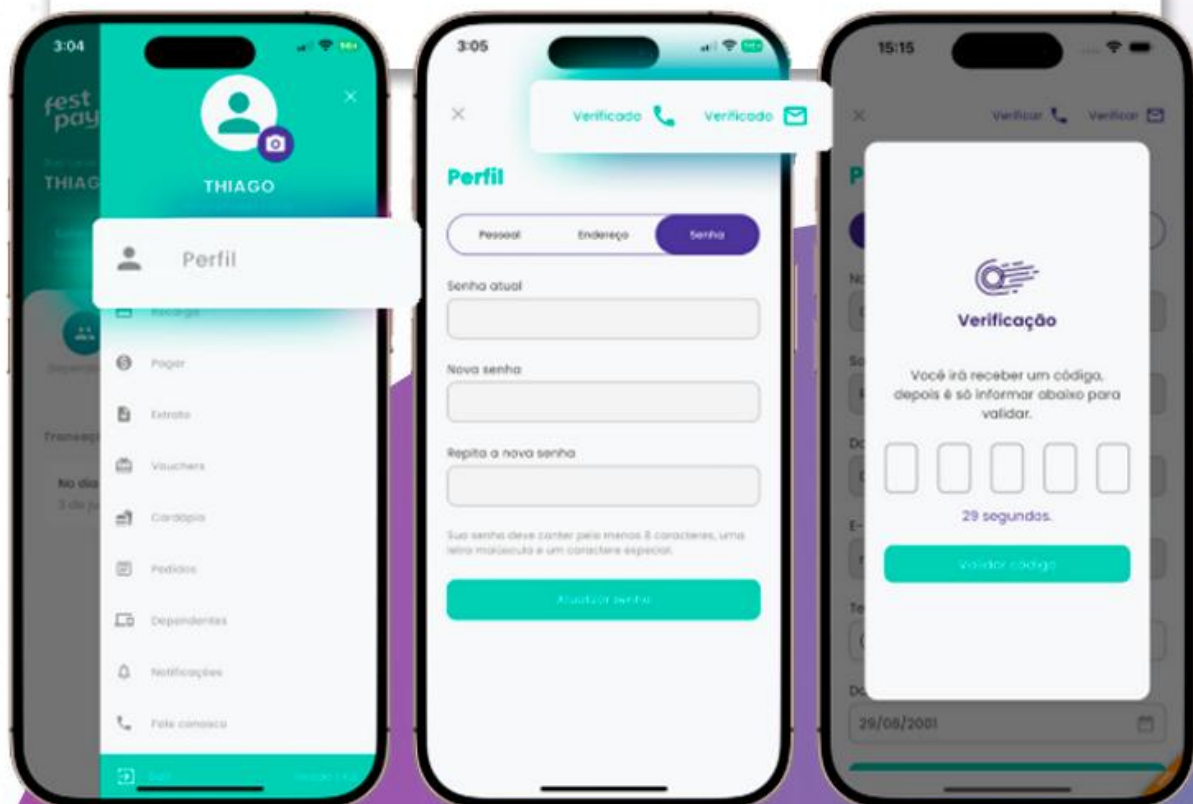
EMAIL AND CELL PHONE CONFIRMATION

1

You'll receive a confirmation email upon registration. If you don't receive one, log in to your account, go to **Profile**, and click **Submit** under the email and mobile phone confirmation options

2

If you didn't confirm your phone number when registering, go to **Profile** and click **Confirm** Phone Number. You'll receive a code via SMS! Enter this code to complete the confirmation process.



ADDING **DEPENDENTS**

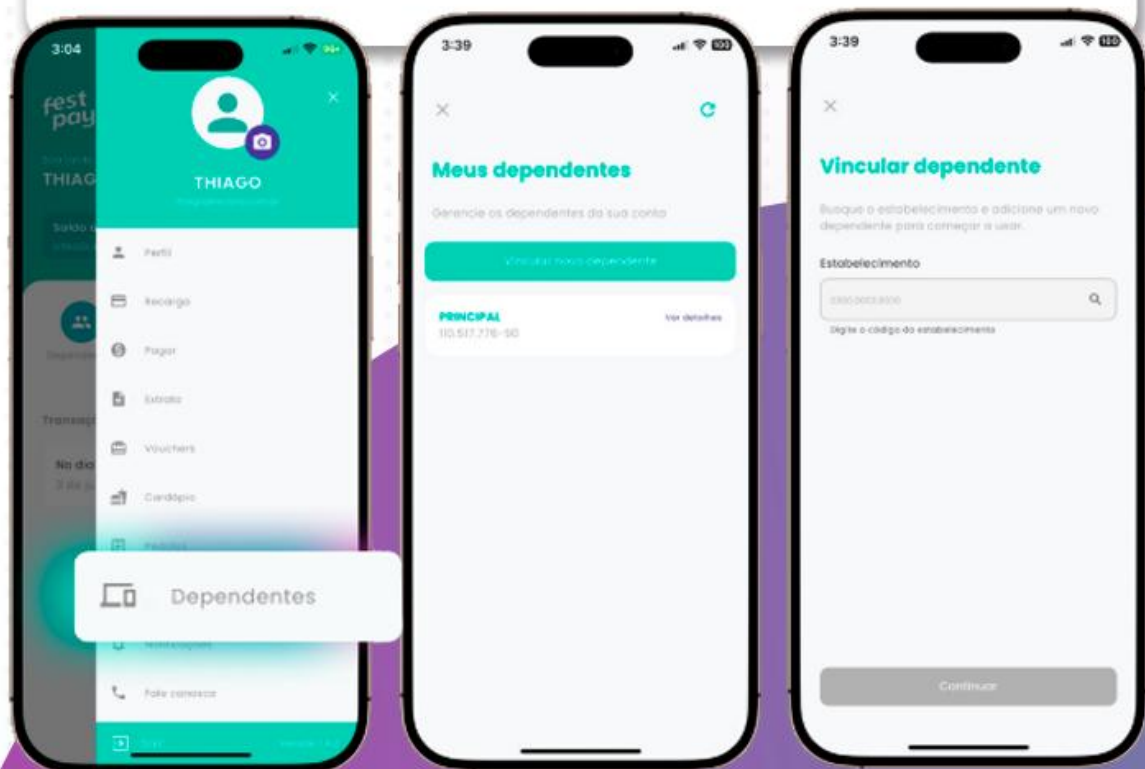
1

In the menu, go to **Dependents** and click **Link Dependent**.

2

Enter the establishment code, if necessary.
(478213634367)

*If the option for different units appears in your app, choose the desired establishment on the home screen to view dependents in different units.



MENU AND PRODUCT BLOCKING

Find out what's on the canteen menu.

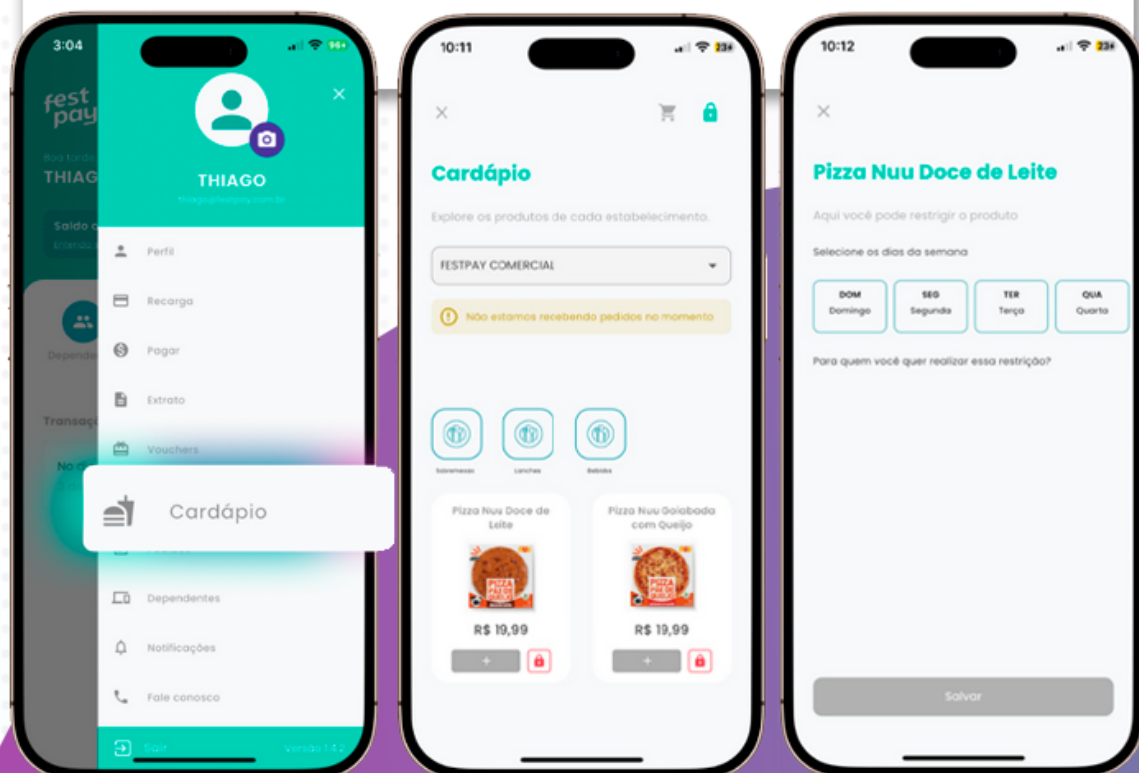
1

From the main menu, go to **Menu** and search for the cantina you want. You can also favorite it for quicker access next time

2

Click the padlock next to products or categories to restrict foods you don't want to be consumed.

You can set it for all days or just specific days of the week.



TOP-UPS

Top-up your digital wallet for your child's consumption in our Canteens and/or restaurants.*

1

In the menu, go to **Recharge**, enter the desired amount and click **Copy Pix code** or scan the **QR Code** to complete the payment.

2

To pay by credit card, simply select the card option and enter the details.

* Please note that purchases will not be possible if there is no credit in the Festpay account.



CONSUMPTION LIMIT

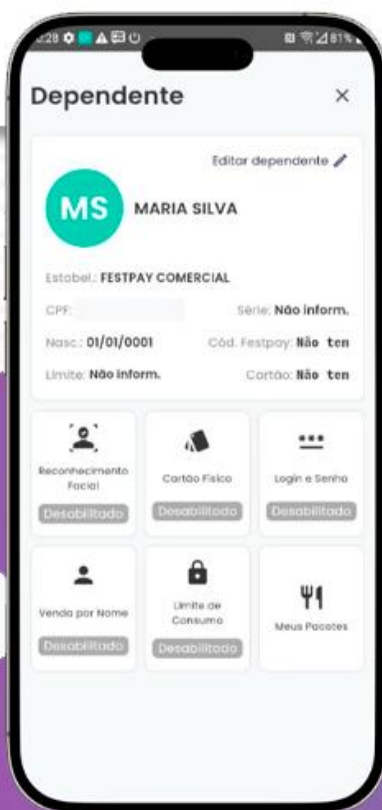
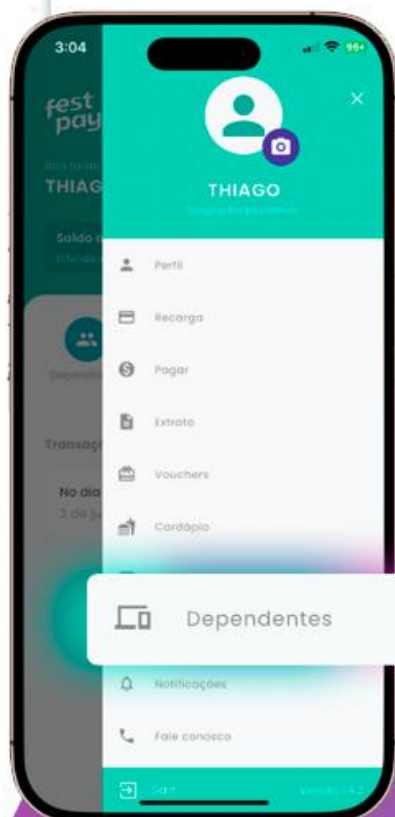
Top up your digital wallet.

1

Accessing the **DEPENDENTS** screen in the main menu, choose the dependent you want, and the Consumption Limit option.

2

Set daily, weekly, or monthly consumption limits and finish by clicking Activate.



FACIAL PAYMENT

Make purchases with facial payment.

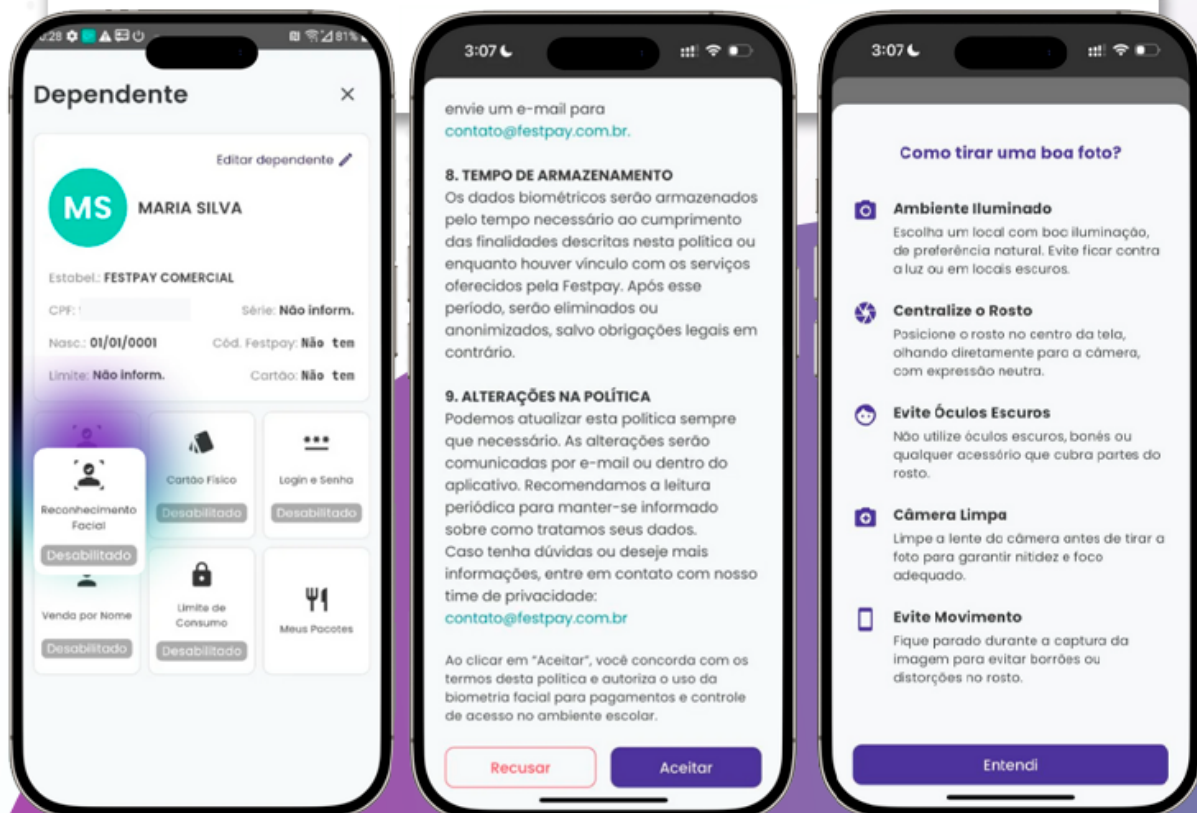
1

Go to the **Dependents** tab, select the desired profile, click **"View details"** and then click **"Facial recognition"** on the card to display the **"Register face"** option. **Accept the terms** of use and follow the instructions to take the photo.

2

Done! Your dependent is now eligible to use Face Payment for cafeteria and self-service kiosk purchases.

Whenever a purchase is made using facial recognition, a photo of the purchase will appear in the transaction history.



PAYMENT METHODS



FACIAL

The dependent's facial identification must be previously registered via the App.



NAME

Please provide your name at the time of payment.*

*(Only for sales with in-person service)



PASSWORD

Enter your registered login (e.g.: A123) and password.

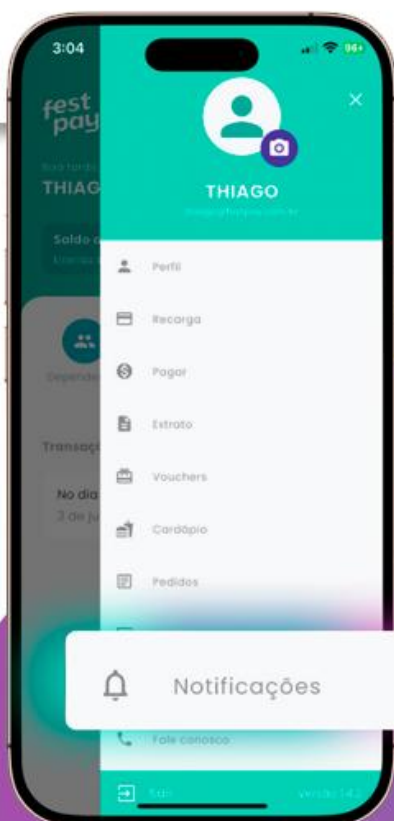
This information is on the dependent screen, if you wish to consult it.

NOTIFICATIONS

Receive notifications in real time.

In the main menu, under the **Notifications** option, enable or disable notifications for:

- ☞ Consumption;
- ☞ Recharge reminders;
- ☞ Marketing actions;
- ☞ Insufficient balance;
- ☞ Purchases made.



SERVICE

Sanutrin

We have a department dedicated to serving families.



To ensure agility and responsiveness in all matters related to student nutrition, Sanutrin has a dedicated team prepared to assist students.

CONTACT US MONDAY TO FRIDAY,
FROM 8 AM TO 6 PM, ON THE CHANNELS BELOW:

☎ 19 3500-2072

☎ 11 91360-7033

✉ atendimento@sanutrin.com.br

📷 @sanutrinoficial

🌐 sanutrin.com.br