

**When there is a question/concern regarding Special Education,
please use the following Path to Successful Communication**

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Step 1:	Address the matter with the <u>Site Staff Member</u> directly (Teacher, Case Manager, etc.)
Step 2:	If unresolved, please contact the school's <u>Principal or Designee</u>
Step 3:	If unresolved, contact the assigned <u>Special Education Director (see below)</u>
Step 4:	If unresolved, contact <u>Constituent and Customer Services (CCS)</u> at (916) 561-5253
Step 5:	If unresolved, CCS will contact the <u>Executive Director or Assistant Superintendent of Student Services and Support</u>
Step 6:	If unresolved, a formal complaint may be submitted in writing to <u>CCS</u> <u>customerservice@natomasunified.org</u>

- American Lakes School, Joann Day
- Bannon Creek School, Joann Day
- H. Allen Hight Elementary, Vanessa Mercado
- Heredia-Arriaga School, Vanessa Mercado
- Heron School, Vanessa Mercado
- Jefferson School, Vanessa Mercado
- Larry G. Meeks Academy, Joann Day
- Natomas Park Elementary, Joann Day
- Paso Verde School, Joann Day
- Two Rivers Elementary, Vanessa Mercado
- Witter Ranch Elementary, Vanessa Mercado

- Discovery High School, Wendy Rodriguez
- Inderkum High School, Wendy Rodriguez
- Natomas High School, Wendy Rodriguez
- Natomas Middle School, Wendy Rodriguez
- Leroy Greene Academy, Wendy Rodriguez

Special Education Number:

(916) 561-5287

Hours- 8-4:30

July 2025

