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Parent Portal Account

Q: How do I create a Focus Parent Portal account?

A: To create a Focus Parent Portal account, visit <https://www.browardschools.com/focus>

The parent/guardian will need the following information:

A valid email address associated on file with the school(s) for your student(s)

- If you have multiple students, each student must have the same email address associated with you.
- Your name must be an exact match to the name on file with the school(s) for your student(s)
- **FOR BCPS STAFF ONLY:** You cannot use your browardschools.com email address.
 - If that is the email address you have on file for your student(s), please contact your student's school to update the email address on file to a non-BCPS email address.

Student information:

- Student's full name
- Student's ID number (begins with '06')
- Student's date of birth

If you need assistance with creating an account or connecting your student to your Parent Portal account, please contact your student's school.

Q: Can each parent have an account for their child?

A: Yes, parents/guardians may establish their own accounts. However, only contacts listed with the appropriate level of custody may establish an account.

Q: Focus says the student info does not match what is on record. What should I do?

A: For the safety and security of students, the information must have an exact match to the student and parent information on file. Please be sure you are not using nicknames to link to your student. For assistance, please contact your students' current enrolled school.

Q: I registered for the Focus Parent Portal account. One child was added successfully, but when adding my other children, I got a message that the info did not match the student in the system. How do we troubleshoot?

A: Contact your student's current school for assistance with setting up your account. In some instances, we have seen that the current system does not have the correct contact information. Making the correction with the school will update Focus so that the linking to the student(s) can be completed.

Q: I downloaded the app and added my credentials, but it says permission was denied. What should I do?

A: For the safety and security of students, the information must have an exact match to the student and parent information on file. Please be sure you are not using nicknames to link to your student. For assistance, please contact your student's current enrolled school.

Q: How do I sign in to the Focus Parent Portal?

A: View the instructions at <https://www.browardschools.com/focus>

Q: My login is not working. How do I get help?

A: If a password reset is needed, use the following link: [Reset Password Assistance](#)

You may contact your student's current school for assistance with setting up your account.

Q: If you are a BCPS employee, do I still need to create a login as a parent?

A: Yes, permissions as a parent versus a staff member are different. Be advised that staff may not use their BCPS email address to create their Parent account. BCPS staff must use a personal email address to create their Parent account.

Q: How do students access Focus?

A: Students will access Focus through Clever, and staff will access Staff Focus through Clever. Parent/Guardian accounts will use the weblink or the app for access.

Q: Will parents and students have separate usernames and passwords to log in?

A: User accounts are separate for parents/guardians from students, and students should not be permitted to access a Parent Portal or adjust the login credentials. Parents/Guardians can create one single account to attach and view all their students regardless of enrolled school or school grade levels.

Q: Is there a different sign-in for students and parents? For middle schoolers?

A: Parents/guardians will be able to create one singular account to attach and view all their students regardless of enrolled school or school grade levels. Charter students can also be linked, however, depending on the charter school's access to other information (real-time grades, attendance, discipline, etc.) it may not be the same as district schools.

Q: Can we view our child's records if they already graduated?

A: Parents can set up an account for inactive students, including previously graduated students, who were active/graduated in the 2021/22 school year forward. Please follow the same instructions for setting up an account for current, active students.

Grades

Q: Are parents able to view the student's assignments/missing assignments?

A: Yes, parents/guardians and students will be able to see missing assignments from their respective Portals.

Q: Will student old records/grades/test scores for previous years with BCPS be available in Focus?

A: Yes, the entire academic history of students has migrated into Focus.

Q: Will parents be able to see grades before interim reports for the first grading period?

A: Access to student grades will be available in the Parent Portal.

Q: Will students have access to the grades, attendance, etc.?

A: Similar to the Parent Portal, all students will have a Student Portal where access to real-time grades will be available. Attendance for each course will also be visible to students on the Student Portal.

Q: Will parents of charter school students be able to view state test scores on Focus?

A: Yes, state test scores will be available to all students, including charter and district. However, depending on the charter school, access to other information (real-time grades, attendance, discipline, etc.) may not be the same as district schools.

Q: Can you check your child's Fast test score in Focus?

A: Yes, state test scores will be available to all students, charter, or district. Depending on the charter school's access to other information (real-time grades, attendance, discipline, etc.) it may not be the same as district schools.

Q: Could you add the ability to navigate to the assignment material associated with a grade? For example, make it possible for a parent to navigate to the test questions and answers provided by their student for a test grade posted in Focus. This would be helpful for a parent to gauge what types of questions their student is missing.

A: This would be contingent on how assignments are completed by the student. Assignments completed in paper format will not be available for review within Focus. Some functionality is available for assignments created and submitted electronically. As the district uses and grows within the system additional features or current practices will be shifted to the Parent Portal.

Q: Will parents be able to see comments that teachers leave on assignments?

A: Yes, teacher comments will be visible on assignments when entered.

Other

Q: Will parents be able to see interactions from counselors or other school staff?

A: Parents will be able to see comments in Gradebook and Attendance. They will also be able to receive communication through Focus itself.

Q: Will this Portal include "My School Bucks" too?

A: Yes, a link will be available to My School Bucks from the Parent Portal.

Q: How do I register my child to ride the school bus?

A: Visit <https://www.browardschools.com/register2ride>. For assistance, please contact your students' current enrolled school.

Q: Will teachers be required to put all the information in Focus?

A: How often teachers update the gradebook is a school-based decision. All updates will be visible, and interims and report cards will be available through the Parent Portal.

Q: Can parents/guardians contact district departments directly from the Focus Parent Portal?

A: View the [BCPS Department Directory](#) for contact information.

Q: Will there be back-to-school forms as they had in the past when filling out Emergency Contact info, Acknowledgements, etc.?

A: The traditional back-to-school forms will be completed within Focus.

Q: Will course selection be available in Focus for middle and high schoolers?

A: Yes.

Q: How do online course requests apply to those classes that require teacher approval?

A: Questions about course requests within Focus will be addressed by your student's enrolled school.

Q: Will there be a summary transcript for high schoolers for graduation requirements met?

A: Focus has built-in features for tracking student's progress toward graduation.

Q: What does the BCPS Connect app look like on Google Play? There are about 5 different apps that look alike.

App Title is: **BCPS Connect**



Q: Is a recording of the Parent University webinar available to review?

A: Yes, click the link here: <https://www.browardschools.com/parentuniversity>