



TECHNOLOGY HELP DESK

By providing detailed information, our Help Desk Technicians can ensure that each ticket is routed to the right person. They are dedicated to offering quick and effective remote support for Midland I.S.D. users and frequently act as the main point of contact for staff encountering technology-related issues.

Ways we can support the district:

- Password Resets
- Account Creation
- General Troubleshooting
- Software Maintenance and Deployment