



Please Remember

Buses may run a little late due to traffic or other unavoidable conditions; however, if the bus is 10 minutes or more late, please check the “Here Comes the Bus” app or call our office at 480- 497-3311. Your morning pick up times will likely change throughout the year as new students are added or removed from your child’s bus route. Unfortunately, these changes are unavoidable and pickup and drop off times cannot be set to accommodate each family’s specific needs.

FREQUENTLY ASKED QUESTIONS

Q: What arrangements are necessary for drop off of my child in the afternoon?

A: You have several options. Your child should always be met at the bus stop by a parent. You may, however, authorize us to drop off your child with other family members, friends or neighbors if necessary. Please have your child’s IEP team reflect these details on the IEP Pro Transportation Form. This is dependent upon the child’s age and disability of course and requires that you communicate clearly during the IEP meeting



CONTACT US

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Department of
Transportation
GILBERT PUBLIC SCHOOLS

SPECIAL EDUCATION TRANSPORTATION

POLICY FOR FAMILIES WITH SPECIALIZED
TRANSPORTATION

PUBLISHED JULY 2025

<https://www.gilbertschools.net>

GPS TRANSPORTATION RESPONSIBILITIES

GPS utilizes school buses, passenger vans and approved Vendors to transport students. Arizona's child restraint statutes exempt school buses from compliance; however, if your child requires assistance with being seated, and weighs less than 40 pounds, we may utilize a bus car seat. Please feel free to discuss preferences and options with your child's IEP Team.

All transportation personnel are CPR and First Aid trained and have received other training relating to transporting students with special needs. You may have a different morning and afternoon transportation team.

Drivers are not authorized to honk their horns at the bus stops, so please do not ask them to. Remember, the bus is only scheduled to wait two minutes for your child to board. Drivers are required to stay on schedule to the best of their ability. If they are delayed at each home just 3 minutes, they will eventually be running 30 minutes behind schedule.

If your child's bus has a monitor on-board, they will help your child on and off the bus if they are in elementary school or otherwise need assistance on the stairs. Parents may carry their child up and down the stairs if they are unable to do so on their own. The Monitor will ensure the child is buckled in properly before the bus moves.

We only transport students to and from a location within the District boundaries.

PARENTS' & GUARDIANS' RESPONSIBILITIES

Provide the IEP team a single pick-up address and a single drop off address that is specific to your child's special needs program boundary they are enrolled in.

We do not pick up or drop off at business or other non-residential locations except daycares that your child is currently enrolled in.

Accompany your child to and from the bus stop each day. Be at the bus stop five minutes before your child's scheduled bus arrival time.

Call 480-497-3311 to let us know if your child does not need the morning or afternoon bus.

Let the driver and/or assistant know anything that you feel will help them to ensure your child has a safe and calm bus ride. This includes any medical (short or longterm) details that might be helpful for your child's care.

Call or email Transportation if you have any concerns with respect to your child's transportation.

FREQUENTLY ASKED QUESTIONS

Q: What happens if no one is at the stop when the bus arrives to drop off my child and no other arrangements have been made?

A: Bus arrival times can vary due to traffic and if other students are absent. The bus arrives at the drop off location, will wait two minutes and then depart. Please do not wait until you hear the bus before going outside to the drop off point. We do not call the home or walk to the door if nobody is outside to receive your child. Your child will be returned to school and must then be picked up by the family.

Q: What are the procedures if my child does not need a ride to or from school?

A: Call Transportation day or night if you do not need service. The number is 480-497-3311.

Q: How long will the morning bus wait?

A: You should be outside with your child ready for school five minutes before the scheduled pick-up time. If the bus arrives early, the driver will not depart until your child is on board or until two minutes after the scheduled pick-up time, whichever comes first. After the bus has waited past the pick-up time, they will leave and will not be sent back to pick up your child that day.

Q: Where will the bus pick up my child?

A: The bus will pick up your child at the assigned bus stop, which may be in front of your home, or at a centralized location if you live in an apartment complex, mobile home park, etc.

Q: How do I arrange to have my child picked up and/or dropped off at a different address?

A: There are several parts to this answer. If you move to a new address, you must contact your child's District Homeless Education Liaison or Foster Care Liaison to arrange for a change in services. Pick up and drop off may be two different addresses, but only one am pick up address and one pm drop off address is allowed. **Again, there are no alternating day options and no temporary changes allowed.**

Q: Can my general education student ride the bus with my special needs student?

A: It is against district policy to transport general education students alongside our special needs students.

HERE COMES THE BUS

- Here Comes the Bus is a free app you can download to see where your bus is and get alerts when the bus is getting close to your stop.
- You can set the alert to be via text, email or push notification, and you can set when to be notified as well.
- Please scan the below QR code to download the app. And enter 85861 for the school ID code.

