

Seeking Medical Treatment Instructions

Accessing Non-Emergency Medical Treatment

Not all medical providers accept patients that are treating under statutory workers' compensation benefits. To find a medical provider that does accept patients that are treating under statutory workers' compensation benefits, employees can access the Workers' Compensation Section's webpage at <https://www.fwisd.org/departments/risk-management/workers-compensation> and click "**Medical Providers**" located in the upper left corner of the page. As indicated in the paragraph above, you can also call your assigned adjuster or contact the Workers' Compensation Section for assistance.

Emergency Medical Treatment

Emergency treatment can be sought from any hospital's emergency room. As soon as possible after receiving emergency medical treatment, whether released with referrals to other medical providers or admitted to the hospital, the injured employee or their emergency contact person should contact their immediate supervisor, their assigned adjuster if known, or the Workers' Compensation Section directly to provide the following information: (1) date of emergency room visit, (2) status of whether discharged/released or currently hospitalized, name of hospital and address of the hospital. Regardless of any discharge instructions provided by the hospital, injured employees will need to select a treating doctor by accessing the Workers' Compensation Section's webpage at <https://www.fwisd.org/departments/risk-management/workers-compensation> and click "**Medical Providers**" located in the upper left corner of the page and obtain a **Texas Department of Insurance Division of Workers' Compensation Work Status Report (DWC-73 Form)**. Work Status Reports should be provided to the injured employee's immediate supervisor so that their immediate supervisor can follow the instruction listed in the "**Work Status Report Instructions for Injured Employee & Supervisor**" document that outlines the responsibilities for injured employee and their supervisor relating to Work Status Reports.