

TRISTAR AspenCompRX First Fill Process

(Effective 02.01.25)

FWISD's Third Party Administrator, Tristar Risk Management, provides a pharmacy benefit for FWISD injured employees. The AspenCompRX First Fill process is designed to ensure injured employees receive prescribed medications pursuant to Statutory Texas Workers' Compensation Rules.

It is important for injured employees to note that some prescription medications require pre-authorization approval under Texas Statutory Workers' Compensation and will not be dispensed by pharmacies to injured employees until and if approved.

Pharmacy benefit cards are provided to injured employees via text message therefore it is beneficial for all injured employees to provide their personal cellular telephone numbers as part of the accident/injury reporting process. In the event an injured employee did not provide a cellular telephone number as part of the accident/injury reporting process, their assigned Claims Adjusters can assist them or, if an adjuster is not available, a member of the Risk Management Workers' Compensation Section can assist the injured employee.