



# Parent App Guide

1

## Download The App

The Pikmykid app is available for download on your smartphone's app store (Google-Play, Apple Store). Each user will need to download and register on their own smartphone.

### App Store Download Links



iOS



Android

2

## Register

Select "Create Account" or use your Google/Apple account. Follow the prompts to sign up. You will verify your email address and phone number to complete registration.

What's your cell phone number?

Please enter your cell phone number here. We'll send confirmation code to verify it.

USA

+1 (123) 123-1234

Need help?

NEXT

Cancel

What's your name?

Please enter full name here which is registered with the school as Parent or Delegate

First Name

Last Name

Need help?

NEXT

Or Continue With

Google Apple

Email

Need help?

Set a strong password

A strong password will have an uppercase, lowercase, character, a number, and special symbol

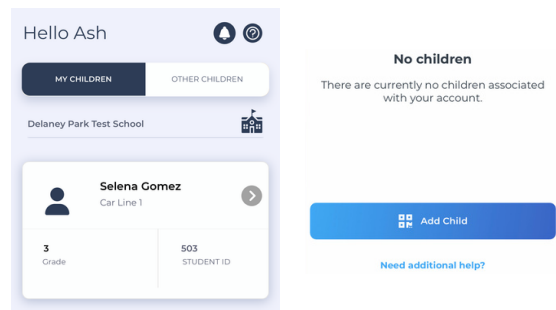
Enter Password

Confirm password

3

## How To Add A Child

Schools might connect your children automatically! If you see the "No Children" on screen & the school gave one time Parent Connection QR code, then select "Add Child" to scan the code and add one child at a time, else tap on "Need Additional Help?" to reach our support desk.



## Secure Way To Connect

Parents can use our website also – **parentapp.pikmykid.com** to register and make pick-up changes, report student absences or checkins.

**Note:** Announcement is only available through the parent phone app.

### Need Help?

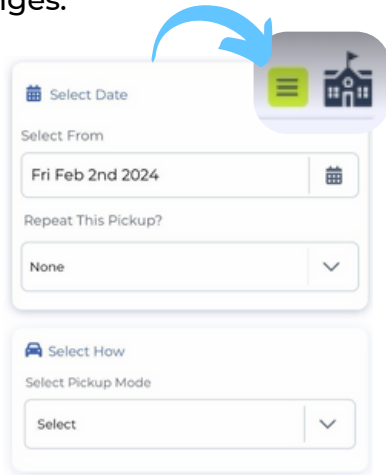
Email [support@pikmykid.com](mailto:support@pikmykid.com). Be sure to include the name of the school, the child's name, the dismissal ID, and your mobile phone number, with your questions.



4

## Schedule Pickup Changes

Choose the child from the children's tab (tap the green icon next to your school's name to make changes for multiple students). Choose the date or select the three-dot icon. You will be able to make single or recurring changes.



**Select Date**

Select From

Fri Feb 2nd 2024

Repeat This Pickup?

None

**Select How**

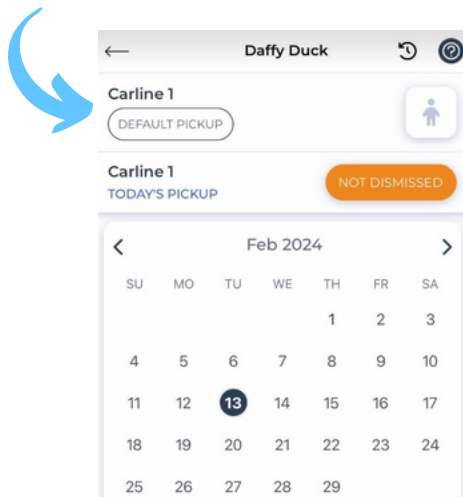
Select Pickup Mode

Select

5

## Change Default Pickup

Select Default Pickup from this screen to change your child(ren) default pickup mode. The app will prompt a message if the schools have restricted this.



**Daffy Duck**

Carline 1

DEFAULT PICKUP

Carline 1

TODAY'S PICKUP

NOT DISMISSED

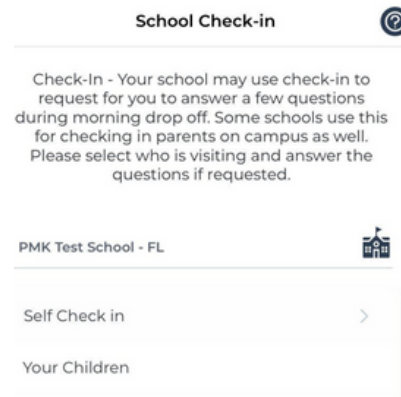
Feb 2024

| SU | MO | TU | WE | TH | FR | SA |
|----|----|----|----|----|----|----|
|    |    |    |    | 1  | 2  | 3  |
| 4  | 5  | 6  | 7  | 8  | 9  | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 |    |    |

6

## Check In

On Check In tab, you will be able to complete the check in for you or your children. Contact App Support if the Check In tab is not available for you.



**School Check-in**

Check-In - Your school may use check-in to request for you to answer a few questions during morning drop off. Some schools use this for checking in parents on campus as well. Please select who is visiting and answer the questions if requested.

PMK Test School - FL

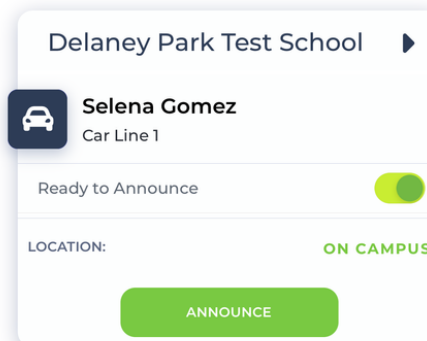
Self Check in

Your Children

7

## Announce Your Arrival

The app's Pickup tab allows you to see your children, view their pickup mode, and announce your arrival.



**Delaney Park Test School**

Selena Gomez

Car Line 1

Ready to Announce

LOCATION: ON CAMPUS

ANNOUNCE

## App Support

Go to the Account page (at the bottom of your home screen), and then select "Contact Support". Fill out and submit the form to be connected with a friendly customer service human or email [support@pikmykid.com](mailto:support@pikmykid.com).