



STUDENT LEARNING DEVICE INFORMATION

STUDENTS OR
PARENTS/GUARDIANS
SHOULD REPORT
CHROMEBOOK ISSUES
THROUGH INCIDENT IQ.

INCIDENT IQ LINK

[HTTPS://HENRY.INCIDENTIQ.COM](https://henry.incidentiq.com)
(You will need the student HCS
login credentials to submit a ticket)

NEW TO HCS STUDENTS:

STUDENT LEARNING
DEVICES WILL BE ISSUED AT
YOUR CHILD'S SCHOOL.

empower STUDENT LEARNING DEVICES #BEREADYDAY1

We want to make sure all students are ready to learn
on the first day of school!

GET YOUR CHROMEBOOK READY FOR BACK TO SCHOOL

1

CHARGE IT

FIND YOUR CHARGER AND MAKE SURE YOUR DEVICE
IS CHARGED FOR CLASS ON JULY 31ST. LOST
CHARGERS CAN BE PURCHASED ON
MYSCHOOLBUCKS.COM.

2

POWER IT

TURN ON YOUR DEVICE AND LOGIN USING YOUR HCS
USERNAME AND PASSWORD. CONTACT YOUR CHILD'S
SCHOOL IF YOU DO NOT HAVE LOGIN INFORMATION.

3

INSPECT IT

IS EVERYTHING WORKING PROPERLY?
YES! YOUR CHROMEBOOK IS READY!
NO? SUBMIT A WORK ORDER AT
HENRY.INCIDENTIQ.COM.