How to Use ParentVUE & StudentVUE
Access to Grades, Attendance, and More

Welcome to the essential guide for ParentVUE and StudentVUE, Stafford County Public Schools' online portals designed to keep parents/guardians, and students connected to academic progress. This guide will walk you through accessing your account to view grades, attendance, and more!

ParentVUE and StudentVUE are Stafford County Public Schools' parent/guardian and student portals. These platforms allow you to easily check grades, attendance, and other vital information, accessible through any web browser or the ParentVUE and StudentVUE mobile apps for Android and Apple devices.

Both the Web browser and mobile app versions of ParentVUE and StudentVUE are available in either English or Spanish. To translate the information, please select the "**English"** or "**Español"** language option located towards the bottom of the screen.

Creating Your ParentVUE Account

While Stafford County Public Schools automatically creates StudentVUE accounts for all students, parents and guardians will need to create their own ParentVUE account to enroll their child. If you are new to Stafford County Public Schools, simply navigate to the Online Registration system, click "Create a New Account," and follow the prompts.

Accessing Your ParentVUE/StudentVUE Account

Accessing your **ParentVUE** or **StudentVUE** account is straightforward, whether you prefer using a web browser on a desktop or laptop, or a dedicated mobile app on your Android or Apple device.

Web Browser Access

To log in via your web browser, navigate to **https://psp.staffordschools.net/**.

- **Students** will access their individual **StudentVUE** accounts.

- **Parents/Guardians** will use **ParentVUE** to access information for all their children enrolled in Stafford County Public Schools. If you have multiple children, once logged into ParentVUE, you can easily switch between their profiles using the dropdown menu in the top left of the screen.

On the login page, select either "**I am a parent >**" or "**I am a student >**" based on your account type, and then enter your username and password in the provided login section.

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Image 1. Access Landing Page

Mobile App Access

For convenient access on the go, download the **ParentVUE** or **StudentVUE** app from your device's app store.

- **First-Time Setup (Automatic):** When opening the mobile app for the first time, it may prompt you to swipe left to connect to our school district's server. Enabling this feature requires the app to use your location. Once connected, select "Stafford County Public Schools" from the list.

  o *Please note: You must create your ParentVUE account via the web browser first before attempting to access it through the app. If a pop-up appears regarding an activation key, select "Already Activated."*

- **Manual Configuration:** If you prefer to configure the mobile app manually, use zip code "22554" and select "Stafford County Public Schools." Our district URL is **https://psp.staffordschools.net**.

The mobile app may also ask to send you notifications; we highly recommend allowing these to receive important updates.

App Name	Platform	Download
ParentVUE	Apple iOS	Download on the App Store
	Android	GET IT ON Google Play
StudentVUE	Apple iOS	Download on the App Store
	Android	GET IT ON Google Play

Table 1. Mobile App Information

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Resetting Your ParentVUE/StudentVUE Password

Forgot your password? No problem! You can easily reset it by visiting
https://psp.staffordschools.net/. Simply select "**I am a parent >**" or "**I am a student >**,"
then click the **Forgot Password** icon. Enter your email address, and password reset
instructions will be sent directly to your inbox. Students should use their @scps.net
email address for this feature.

Navigating Your StudentVUE Account

This guide focuses on navigating **StudentVUE** primarily through a web browser. While
the mobile app offers similar features, its layout and navigation menus may vary slightly
from the screenshots and descriptions provided here.

Upon logging into your **StudentVUE** account, you will be greeted by the **Home** screen,
which serves as your default welcome page. From here, you can access various menu
options located on the left-hand side of the screen.

Below is a description of each available menu option, accompanied by a labeled
screenshot for the web browser version. The "#" column in the table corresponds to the
numbers in the screenshot, while the "Mobile Icon" column indicates the icon displayed
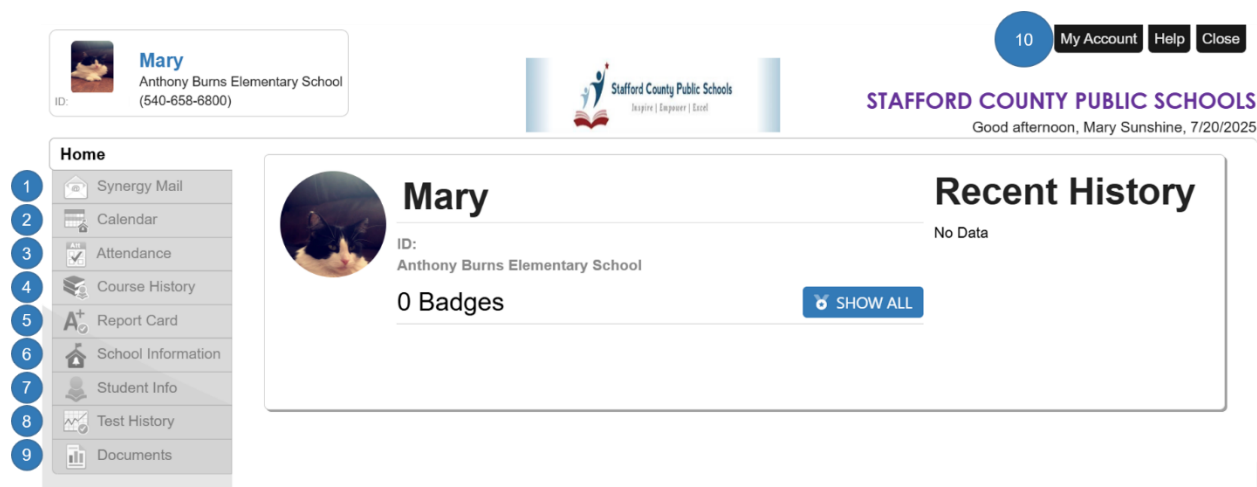in the mobile app.

Image 2. StudentVUE Home Page

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#	Name	Mobile Icon	Description
1	Synergy Mail		View district and school-based messages. Messages from teachers will display here too.
2	Calendar		View assignments such as homework, quizzes, and projects. Select a certain date to view assignments for that particular date. Keep in mind that teachers use Canvas to post homework, class syllabus, and more. Parents may register as Canvas Observers by following the directions found here. You can also see holidays and school events.
3	Attendance		View the student's attendance record for the current school year. The legend for attendance is below: ✔: Excused 🕐: Tardy ❌: Unexcused 🏳: Activity ⊘: Not Scheduled
4	Class Schedule		View the student's class schedule, along with the teacher's name and room location. Viewing **Semester 1** will display the student's Fall Term courses. Viewing **Semester 2** will display the student's Spring Term courses. The same courses will be viewable in Semester 1 and Semester 2 for any Year-Long courses the student may be enrolled in. Year-Long courses alternate based on the school day type, either X or Y.
5	Report Card		This is where you can review a student's grades for their courses. There is also a legend provided for the grading structure.
6	School Information		View information specific to the student's school, including Principal, address, phone number, etc.
7	Student Info		View the student's name, student ID number, gender, and grade
8	Test History		View a record of the tests the student has completed and the dates in which they were administered.
9	Documents		Review all uploaded documents for the student including report cards, course requests, testing, etc.
10	My Account*	N/A	View your account information and review your account access history.

Table 2. StudentVUE Navigation

Synergy®
Education Platform

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*Only available in a Web browser.

Navigating Your ParentVUE Account

This guide primarily focuses on navigating **ParentVUE** through a web browser. While the mobile app offers similar features, its layout and navigation menus may vary slightly from the screenshots and descriptions provided here.

Upon logging into your **ParentVUE** account, you will be greeted by the **Home** screen, which serves as your default welcome page. If there are any acknowledgements, like a Code of Conduct, you will be prompted to agree or disagree with them before reaching the Home screen. From here, you can access various menu options located on the left-hand side of the screen. If you have multiple children enrolled, you can easily switch between their profiles using the dropdown menu in the top left of the screen.

Below is a description of each available menu option, accompanied by a labeled screenshot for the web browser version. The "#" column in the table corresponds to the numbers in the screenshot, while the "Mobile Icon" column indicates the icon displayed in the mobile app.
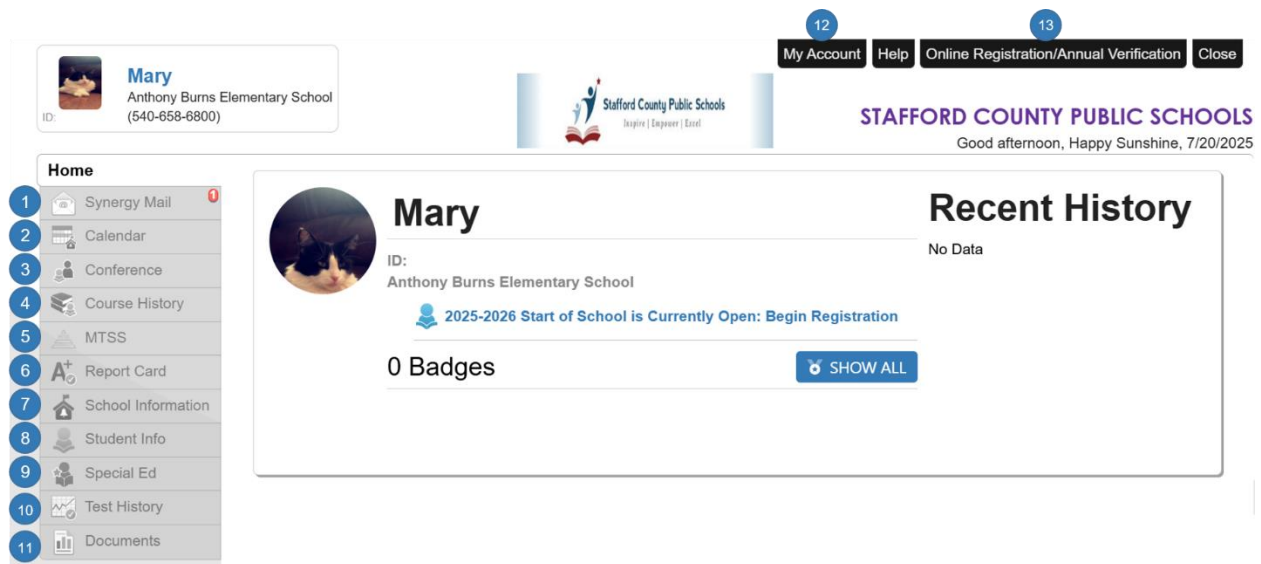

Image 3. ParentVUE Home Page

#	Name	Mobile Icon	Description
1	Synergy Mail		View district and school-based messages. Messages from teachers will display here too.
2	Calendar		View assignments such as homework, quizzes, and projects. Select a certain date to view

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3			assignments for that particular date. Keep in mind that teachers use Canvas to post homework, class syllabus, and more. Parents may register as Canvas Observers by following the directions found here. You can also see holidays and school events.
3	Conference		View any scheduled conferences between you and your student's teacher. Review the conference summary, as applicable.
4	Class Schedule		View the student's class schedule, along with the teacher's name and room location. Viewing **Semester 1** will display the student's Fall Term courses. Viewing **Semester 2** will display the student's Spring Term courses. The same courses will be viewable in Semester 1 and Semester 2 for any Year-Long courses the student may be enrolled in. Year-Long courses alternate based on the school day type, either X or Y.
5	MTSS		Multi-Tiered System of Supports (MTSS) is a framework designed to provide academic and behavioral support to all students. If your student has a MTSS Plan, parents will receive communications, invitations to meetings, and letters outlining their student's progress within MTSS.
6	Report Card		This is where you can review a student's grades for their courses. There is also a legend provided for the grading structure.
7	School Information		View information specific to the student's school, including Principal, address, phone number, etc.
8	Student Info		View the student's name, student ID number, gender, and grade
9	Special Ed		If your student receives special education services, you can find relevant information here.
10	Test History		View a record of the tests the student has completed and the dates in which they were administered.
11	Documents		Review all uploaded documents for the student including report cards, course requests, testing, etc.
12	My Account*	N/A	View your account information and review your account access history.
13	Online Registration/	N/A	At the start of each school year, students should review and complete the annual verification.

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	Annual Verification		Additionally, if a parent/guardian needs to enroll another child, they can do so via this link.

Table 3. ParentVUE Navigation

*Only available in a Web browser.

Middle and High School: Grade Book Grading Periods and Mark Definitions

Below are the grading periods and mark definitions that are used in our middle and high schools. Mark definitions shown in parenthesis () indicate the abbreviation that will appear in ParentVUE and StudentVUE.

Grading Period	Mark Definitions for Fall Term Semester Classes	Mark Definitions for Spring Term Semester Classes	Mark Definitions for Year-Long Classes
1st Quarter	Fall Quarter 1 (FQ1)		Quarter 1 (Q1)
2nd Quarter	Fall Quarter 2 (FQ2)		Quarter 2 (Q2)
1st Semester	Fall Semester 1		Semester 1
3rd Quarter		Spring Quarter 3 (Q3)	Quarter 3 (Q3)
4th Quarter		Spring Quarter 4 (Q4)	Quarter 4 (Q4)
2nd Semester		Spring Semester 2	Semester 2
Year			Year

Table 4. Grade Book Mark Definitions

Questions or Additional Support

Should you have any questions or require further assistance, please don't hesitate to contact your child's school directly.