

member guide.



revive³

welcome to revive.

Revive is revolutionizing healthcare, shattering the norms, delivering unmatched convenience, providing best-in-class care, and making access easier than ever before. While navigating life's demands, your access to healthcare needs to be easy and flexible, Revive does just that. You are in control of when and where you receive care. Whenever you need assistance, our unwavering team is ready to support you at every step. This guide explores your Revive benefits in full detail.

what is revive?

Revive delivers effortless access to healthcare benefits through your member portal, so you can access care whenever it's convenient for you. Complete your enrollment today and gain instant access to on-demand, personalized care.

HOW TO ENROLL

You will receive a welcome email with instructions on completing your enrollment.

You can also activate your profile by scanning the QR code and completing the form.

Enrollment code: **WSBAITREVIVE** (All Caps)

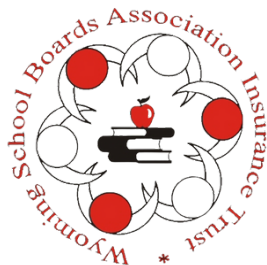


Registration: How to Enroll



STEP 1:

Scan the QR code or click the button below to get to the registration page.



[Registration](#)

STEP 2:

You will arrive at the page titled 'Account Lookup'.

Account Lookup

Please provide the information below to locate your account and complete your registration

Enrollment Code

First Name

Last Name

Date of Birth

Member Identifier

Unique Member Id

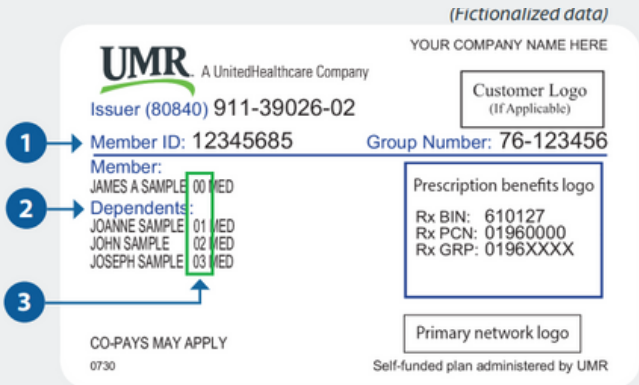
Unique Member Identifier

1234568500

Submit

REMEMBER

Your “Member Identifier” is your Member ID # on your UMR card plus your Dependent Code



- 1. **Member ID:** The number assigned specifically to you to track all of your benefits and claims information.
- 2. **Dependents:** A list of the family members who are covered under your plan.
- 3. **These two digits MUST BE added to the end of the Unique Member Identifier as shown on the left “1234568500”**

STEP 3:

Enter the following enrollment code: **WSBAITREVIVE** Followed by your first name, last name, DOB.

STEP 4:

Enter our Member ID (see sample below) Follow the steps to complete your profile and set password.

IMPORTANT

If you are a Spouse or Adult Dependent of a WSBAIT employee, the Member ID is a combination of the employee’s ID number followed by the two digits outlined in **GREEN** that matches the member registering.

First Name	Last Name	DOB	Employee ID	Member/Dependent code	Member Identifier
James (Primary)	Sample	04/15/1978	12345685	00	1234568500
Joann (Spouse)	Sample	12/28/1979	12345685	01	124568501
John (Adult Dep.)	Sample	05/25/2001	12345685	02	124568502
Joseph (Adult Dep.)	Sample	07/11/2003	12345685	03	124568503

Our Customer Care team is here to support you!

Should you have any trouble with registration or accessing your benefits, our customer care contact information is below!



membership services.

As a revive member, you have access to the services described in this guide with no copays, no deductibles, and no out of pocket costs.

CONCIERGE SUPPORT SERVICES

For any questions about your membership of benefits:



888-220-6650



customer care@revive.health

ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

WHO'S ELIGIBLE?

Employees are eligible for this benefit. Please check with your organization's benefits manager about adding family and dependents.



revive portal guide:

how to enroll



Enrolling with the welcome email

- STEP 1** You'll receive a welcome email from **membercare@info.revive.health**
- STEP 2** Click on the button, **Complete your Enrollment**.
- STEP 3** Enter your date of birth to **confirm your identity** and create a password when prompted.
- STEP 4** You can now access your Revive virtual care clinic anytime at **member.myrevive.health**



Get the Support You Need

Contact your HR team to learn more
and get your questions answered today!

revive portal guide:

how to add family members



Process Overview

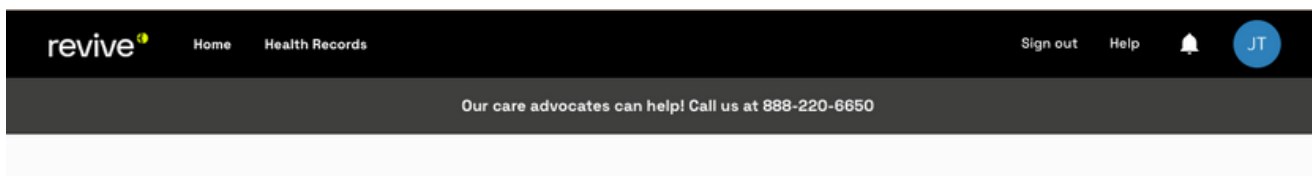
1. Log into your member portal.
2. Head to your profile.
3. Select 'Family Information.'
4. Add Your Family Members.
5. Enter the respective information.
6. Select SAVE - and you are all set!



Member Portal

How to Add Family Members

1. Log into your member portal, at member.myrevive.health
2. Select your profile icon in the upper right hand corner.



3. Select the 'Family Information' tab, and click 'Add New Dependent'.



revive portal guide:

how to add family members



4.

Enter your family member's or dependent's information and select '**SAVE**' at the bottom of the page.

Edit Dependent

Member Type
Child

First Name

Last Name

Email

Phone Number
+1

Date of Birth

Notes

TOTAL DEPENDENTS

You are eligible to add up to 6 dependents (child, adult child, partner, spouse).

ADDING DEPENDENTS OVER 18

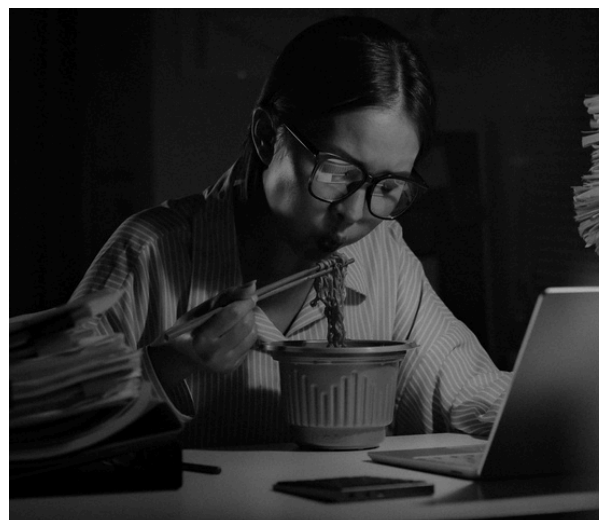
For any member added over the age of 18, a separate email will need to be used to create their profile. They will then receive a welcome email, prompting them to complete their enrollment and head to their member portal. You will not be able to see this members personal health information and account information.

revive^o

urgent care.

**Emergencies are inconvenient.
Getting help shouldn't be.**

Experience 80% faster expert medical care care. Save up to 100 minutes with virtual urgent care visits.



No claims/copays | **Quick availability** | **Nationwide coverage** | **Continuous care**

member benefit.

You have 12 virtual urgent care visits per member per year.

- Care is available 24/7/365
- Rapid, same-day appointments - 94% of visits occur in less than 20 minutes
- Ability to schedule appointments for your convenience
- Exclusive provider network trained to provide the quality care you deserve
- In-person care referrals when needed



**HOW TO SCHEDULE AN
URGENT CARE VISIT**

common conditions treated.

- | | | |
|--|-----------------------------------|----------------------------|
| • Allergies | • Headaches | • Sore throat |
| • Arthritis pain | • Insect bites and stings | • Stomach ache and nausea |
| • Back or joint pain, strain or injury | • Lyme disease | • Respiratory infections |
| • Cold Sores | • Nasal or respiratory congestion | • URIs / UTIs |
| • Conjunctivitis | • Neck and back pain | • Vomiting |
| • Earaches | • Pink eye | • Your individual concerns |
| • Fever and flu | • Sinusitis | |

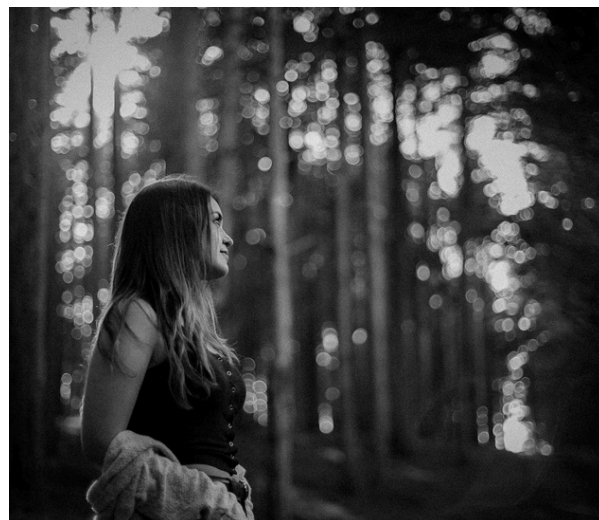
Throughout the calendar year, you will be notified of how many appointments you have remaining.

revive[®]

primary care.

Making exceptional primary care accessible wherever you are.

Experience healthcare unique to you. With expert guidance and personalized care plans.



No claims/copays | Consults in 1-3 days | Nationwide coverage | Continuous care

member benefit.

You have 12 virtual primary care visits per member per year and 12 care visits per covered child per year.

- Care is available for children ages 2+
- Appointments can be scheduled and, in some instances, are available as early as the same day
- Appointments are available Monday - Friday from 8 AM to 5 PM ET
- You have the option to see the same providers every time
- If your doctor orders lab work, you will be able to locate the lab order in your member portal. You can then take the order to your preferred lab.

- Get personalized treatment from the same doctor to achieve your ongoing health goals
- Receive a tailored health strategy following your annual wellness visit to help you thrive
- All appointments are confidential, protected, and easy to schedule

common conditions treated.

- Arthritis
- Allergic conditions
- Blood pressure
- Diabetes
- GI tract issues
- Hypertension
- High cholesterol
- Obesity and weight management
- Rashes
- Respiratory conditions

Throughout the calendar year, you will be notified of how many appointments you have remaining.

revive^o

mental health.

Asking for help can be scary.
Our expert mental health care isn't.

Discover mental healthcare tailored to you. With expert guidance and personalized mental wellness plans.



No claims/copays | Consults in 1-3 days | Nationwide coverage | Provider matching

member benefit.

You have 12 mental health therapy visits per member per year.

- 24/7 support (ages 12+) with a master's level clinician
- Thorough needs assessment
- Streamlined session scheduling for mental health coaching and counseling
- Rapid appointments for urgent needs

Your mental health is personal, and we keep it that way. Services are completely confidential.



common conditions treated.

- Alcohol and drug dependency
- Anxiety
- Burnout
- Child or elder care matters
- Codependency
- Daily stress
- Depression
- Eating disorders
- Physical, emotional, or sexual abuse
- Relationship concerns
- Work conflicts

Throughout the calendar year, you will be notified of how many appointments you have remaining.

revive[®] pharmacy.

Filling prescriptions can be a hassle.
We've made it fast & easy.

More than 1/3 of Americans (37%) say they haven't filled a prescription for medication because of its cost.



No claims/copays | **Free home delivery** | **Nationwide coverage** | **Fast & easy refills**

member benefit.

You have over 1,000 medications available via home delivery

- Access to 1,000+ of the most commonly prescribed generic medications and formulations
- It takes about 3-5 business days to process, send, and receive your prescription.
- All medications come in an unmarked box for privacy purposes.
- Twelve (12) free medication shipments/year; \$7.99 per additional shipment. More than one prescription can be sent in a box.
- If you are currently taking a medication that is on our list, you can transfer it to our mail-order pharmacy to receive the medication at no charge.

You have over 70 medications available at retail

- 70+ urgent care medications available at 70,000 pharmacies
- If your virtual urgent care visit provider prescribes an urgent medication, you can pick it up at your local retail pharmacy at no added cost

pharmacist consultation.

Get quick, reliable answers to all your medication-related questions.

pharmacy discount card.

Our discount card ensures affordability for medications not covered on our formulary.



Medication Formulary



Prescriptions Explainer

revive[®]

weight health.

Personalized weight health support, designed for lasting results.

Achieve your weight health goals with expert support every step of the way.



Sustainable results | **Personalized care** | **Clinical care coordination** | **All 50 states**

member benefit.

- **Personalized coaching sessions** with a Revive health coach to keep you motivated, focused, and moving forward.
- **Complimentary access to the FitOn PRO** platform for all members.
- **Provider-prescribed weight loss medications** for eligible members. WSBAIT will cover 20% of medication costs.
- **Free home delivery** of essential weight health medications, saving you a visit to the pharmacy.

Rx shipped by Revive's Pharmacy. Medications and pricing are subject to change in response to regulatory updates.

weight health programs.

Weight health programs may support overall well-being and healthy lifestyle choices, which can contribute to better outcomes for conditions such as:

- Fatty Liver Disease
- Gastroesophageal Reflux Disease (GERD)
- Heart Disease
- High Cholesterol
- Hypertension (High Blood Pressure)
- Metabolic Syndrome
- Obesity
- Osteoarthritis
- Polycystic Ovary Syndrome (PCOS)
- Sleep Apnea
- Type 2 Diabetes

Revive's Weight Health Program adheres to state-specific regulations concerning the prescription and availability of weight health medications. In Louisiana (LA), weight loss medications are not prescribed. In California (CA) and Alabama (AL), oral compounded semaglutide medications are not included as part of the program. In Mississippi (MS), compounded GLP-1 products are similarly excluded. These guidelines are established in accordance with applicable state laws and Revive's program policies, which are subject to change. For clarification or additional questions, please contact us directly.



empowered selfcare to healthcare starts here.

Activate your account today and
redefine your healthcare experience.
If you need help getting started,
contact your benefits manager or
our concierge support team.

CONCIERGE SUPPORT

For any questions about your benefits:



888-220-6650



customer care@revive.health



[Member Portal](#)

Our best experience is our web portal, but for your
convenience, we also have an app on the App Store
and Google Play. The app delivers the same quality of
care, but may look different than the web portal as
our journey evolves.

