

Employee Benefits Contact List



Benefits are complex and understanding how your plans work is confusing!
This contact list is intended to give you clear directions for getting your benefit questions answered and your claims issues resolved quickly and accurately.

Step One

Contact your insurance carrier directly.

Call or email your carrier using the contact information and group number listed in the table below.

Step Two

Contact the HUB Employee Advocacy Team.

If the insurance carrier has not answered your questions or resolved your issue satisfactorily, please contact an employee advocate at HUB for prompt, confidential, expert assistance.

**Call (844) 694-6726 or Email
HRT.HA.EEAdvocacy@hubinternational.com**

BENEFIT	CARRIER	GROUP NUMBER	PHONE NUMBER	EMAIL ADDRESS/ WEBSITE
Medical	Anthem	L03537	(844) 995-1752	www.anthem.com
Pharmacy	ARORx	N/A	(833) 306-4092	rx@arorrx.com
Dental	Sun Life	967871	(800) 442-7742	www.sunlife.com/us
Vision	EyeMed	1058505	(866) 723-0513	www.eyemed.com
HSA	Health Equity	N/A	(866) 346-5800	www.healthequity.com/contact
FSA	Health Equity	N/A	(877) 924-3967	www.healthequity.com/contact
Life & Long-Term Disability	AFLAC	GLD0000099	(800) 433-3036	www.myafllac.aflac.com
Short-Term Disability and Voluntary Plans	AFLAC	AGC0003084368	(800) 433-3036	www.myafllac.aflac.com
EAP	Telus Health	N/A	(844) 246-7674	https://one.telushealth.com