

How to access this benefit

You and your beneficiaries will be invited to take advantage of this program via the app or website when a life-threatening claim is filed by visiting join.empathy.com/securian-prep or downloading the Empathy app with access code: **emp-securianprep**.*

We encourage you to share this resource with your beneficiaries to better prepare for and process the loss of a loved one.



Questions?

Call **720-372-0804** (Monday-Saturday, 9 a.m.-8 p.m. EST), to be matched with a dedicated Care Manager or utilize the chat feature for 24/7 support.

*Empathy is offered to insured employees with life-threatening conditions and their families at the time of claim.

Value-added services availability and features may vary by state. The relationship between The Empathy Project Inc. and Securian Financial Group, Inc., is that of independent contractor. These services are not affiliated with Securian Financial Group, Inc. or its group contracts and may be discontinued at any time. Certain terms, conditions, and restrictions may apply when utilizing the services. The Empathy Project Inc. is responsible for the services it provides and does not have the power or authority to obligate or bind Securian Financial Group, Inc., in any manner beyond that which is contractually agreed to by the parties.

Insurance products are issued by Minnesota Life Insurance Company or Securian Life Insurance Company, a New York authorized insurer. Minnesota Life is not an authorized New York insurer and does not do insurance business in New York. Both companies are headquartered in St. Paul, MN. Product availability and features may vary by state. Each insurer is solely responsible for the financial obligations under the policies or contracts it issues.

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