

Empathy helps bring peace of mind to you and your loved ones – at no cost

There during the moments that matter

When faced with a life-threatening diagnosis, many of us are unprepared for the emotional and practical challenges that it may bring.

Available through your supplemental health coverage with Securian Financial, Empathy offers enrolled individuals holistic support when faced with a life-threatening condition at the time of a claim.

Empathy for what's ahead

Available at no cost, Empathy provides on-demand support to help cope with a critical health situation. This additional layer of care can help ease the burden, so you and your loved ones can focus on the things that matter most.

- **Dedicated Care Manager at the ready:** Live support available for expert guidance on all aspects of loss
- **Personalized care plan:** A step-by-step roadmap tailored to the family's needs, helping them understand what to do next
- **Family collaboration:** An intuitive dashboard for inviting family members to join the account, assigning tasks, sharing resources and keeping track of progress
- **Time-saving tools:** Assistance for families to help simplify complicated tasks such as funeral pre-planning, estate planning and more
- **Emotional support and grief resources:** A wide collection of meditations, tools and resources available to help process anticipatory grief

empathy.



Learn more

Scan the QR code to view a video or visit join.empathy.com/securian-prep for more information on the available services.

How to access this benefit

You and your beneficiaries will be invited to take advantage of this program via the app or website when a life-threatening claim is filed by visiting join.empathy.com/securian-prep or downloading the Empathy app with access code: **emp-securianprep**.*

We encourage you to share this resource with your beneficiaries to better prepare for and process the loss of a loved one.



Questions?

Call **720-372-0804** (Monday-Saturday, 9 a.m.-8 p.m. EST), to be matched with a dedicated Care Manager or utilize the chat feature for 24/7 support.

*Empathy is offered to insured employees with life-threatening conditions and their families at the time of claim.

Value-added services availability and features may vary by state. The relationship between The Empathy Project Inc. and Securian Financial Group, Inc., is that of independent contractor. These services are not affiliated with Securian Financial Group, Inc. or its group contracts and may be discontinued at any time. Certain terms, conditions, and restrictions may apply when utilizing the services. The Empathy Project Inc. is responsible for the services it provides and does not have the power or authority to obligate or bind Securian Financial Group, Inc., in any manner beyond that which is contractually agreed to by the parties.

Insurance products are issued by Minnesota Life Insurance Company or Securian Life Insurance Company, a New York authorized insurer. Minnesota Life is not an authorized New York insurer and does not do insurance business in New York. Both companies are headquartered in St. Paul, MN. Product availability and features may vary by state. Each insurer is solely responsible for the financial obligations under the policies or contracts it issues.

Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries. Minnesota Life Insurance Company and Securian Life Insurance Company are subsidiaries of Securian Financial Group, Inc.



PREPARE
PROTECT
SECURE

securian.com

400 Robert Street North, St. Paul, MN 55101-2098
©2024 Securian Financial Group, Inc. All rights reserved.

F105801-7 5-2024 DOFU 3-2024
3420788