



OPTIONAL Non-Refundable Device Protection Program 2025-2026

Fall of 2025, Cedar Hill ISD offers families an optional protection plan to insure the district-owned laptop issued to employees. This insurance program protects the laptop against loss, theft or destruction as a result of accidental damage (drops/spills, fire, flood and natural disasters). This insurance policy will provide replacement cost coverage and protect the Chromebook on and off school grounds for one school year.

This **OPTIONAL Non-Refundable Device Protection Program Fee** can be paid to cover accidental damage for the first incident and provide discounts for subsequent accidental damage incidents. If you choose not to pay the OPTIONAL Non-Refundable Device Protection Fee you are responsible for repair or replacement fees as identified in the table below.

Please see details below about the program:

- Employees must acknowledge and consent to the [Staff Device Agreement and Acknowledgement](#), as well as the [CHISD Employee Handbook](#) prior to participating in the program. Acknowledgement to both handbooks is a regular part of the registration process each year.
- Program registration opens **during district open-enrollment and will end September 30, 2025. Starting on August 4, 2025,** coverage fees will begin to show on MyPaymentPlus accounts for those who opted-in. Once the fee is added, families will receive an email notification. At that time, we ask that payment is made in the MyPaymentsPlus within 30-days. Payment is required to be fully covered.
- Program protection will not go into effect until after the MyPaymentsPlus fee has been **paid in full. Coverage lasts for one school year which will span from the first day of instruction and will end the day prior to the first day of instruction of the next school year.**
- Employees will have **30 days to pay the opt-in fees** once they have been added to MyPaymentsPlus. After the 30-day window, all optional coverage fees not paid will be removed from Employee's MyPaymentsPlus accounts, and the ability to opt in will be forfeited.
- **Employees with outstanding technology fees must pay their fees prior to opting into the program.**
- Excessive breakage incidents will be reviewed and handled on a case-by-case basis as it relates to the determination of continued device issuance.



Insurance Information

Annual insurance must be purchased at the beginning of each school year *before* any damage occurs.

You cannot purchase insurance for damages that have already happened.

What is covered:

Mechanical Malfunction	Wi-Fi Failure
Port Failure	Display Failure
Won't Power on	Hard Drive Failure
Battery Failure	Theft, Robbery & Burglary
Cracked screens	Fire, Flood & Natural Disasters
Liquid spills & Immersion	
Power Surge by Lightning	
Accidental Damage	

The plan will also provide a loaner Chromebook while the broken Chromebook is being repaired. **Any invoice for repairs must be paid, and the loaner Chromebook must be returned before receiving the repaired/replaced Chromebook.**

What is **NOT** covered:

- This policy does not cover dishonest, fraudulent, intentional, criminal, or negligent (not locked/stored in an unsecured manner, or location) use.
- This policy does not cover consumables (the USB charging cable and the case).
- Damage that does not affect the functionality of the Chromebook is not covered. This includes but is not limited to scratches, dents, broken ports/parts, and port covers.
- “Jailbreaking” or otherwise voiding the manufacturer’s warranty by altering the software also voids this protection.
- Cedar Hill ISD is not liable for any loss, damage (including accidental, consequential, or punitive damages) or expense caused directly or indirectly by the equipment.



2025-2026 Cedar Hill ISD OPTIONAL Device Protection Program Entry Charge		
LAPTOPS: Teachers		
Optional Program Entry Fee	\$23.00	Notes
1st Incident	No Charge	For a broken screen, keyboard, camera, power, or trackpad damage, if I have insurance and I was not negligent ^ Total Loss - is multiple damages at the same time; Non-repairable damage, example, Headphone Jack damage; Charger Port
2nd breakage and more	\$50.00	For a broken screen, if I have insurance and I was not negligent
2nd breakage and more	\$30.00	For a keyboard, camera, power, or trackpad damage, if I have insurance and I was not negligent
Stolen (Police Report Required) *	\$0.00*	*Insurance will cover one stolen incident per the school year; after that it will be \$800.00 for a replacement.
Lost	\$800.00	Not covered by insurance
Total Loss	\$400.00	For multiple damages at the same time; Non-repairable damage, example, Headphone Jack damage; Charger Port Damage
Asset Tag / Name Tag	\$5.00	
Intentional Damage/Negligence	\$800.00	Not covered by insurance
Graffiti Charge	\$15.00-\$150.00 (depending on extent of damage)	depending on extent of damage
<p>PAYMENT: Once Employment and Orientation have been approved by the district, you will be eligible to register for optional device protection via the 1to1Plus form. The OPTIONAL Device Protection Program Entry Charge will be applied to your employee's account via MyPaymentsPlus. Hotspots or accessories are not covered under this program.</p>		



DEVICE REQUEST AFTER DEVICE DAMAGE PAYMENTS: Per department procedure, if a replacement district issued device is required after fee has been resolved, a new device request ticket must be entered in the work order system by parent/guardian/student to initiate that process.

DAMAGE OF ANOTHER STUDENT'S DEVICE: Paid device coverage does not extend to the breakage of another student's device that is identified as a disciplinary issue by campus administration.

*Insurance will cover one stolen per the school year; after that it will be \$800.00 for a replacement.



REMINDER: If you choose not to purchase the Optional Device Protection Program Entry Charge, you are responsible for the fees outlined below for the repair or replacement. See the table below for the costs associated.

REFRAIN FROM SELF-REPAIR: Per the CHISD Device Handbook, students/guardians should never try to repair a district-issued device or have someone outside the district work on the device. Replacement devices must be purchased via the district.

NO COVERAGE (Opted out of protection program)

*** Please note that pricing is subject to change as manufacturers make pricing adjustments.*

LAPTOPS: Teachers

No Coverage	Did not pay \$23 fee	Notes
For a broken screen	\$100.00	The bezel is a part of the screen.
For keyboard, camera, or trackpad damage	\$60.00	
For power issues, charging port	\$100.00 - \$800.00	Not powering on
Liquid damage	\$100.00 - \$800.00	
Stolen (Police Report Required)	\$800.00	A Police Report is required.
Lost	\$800.00	Not covered by insurance
Total Loss	\$800.00	For multiple damages at the same time; Non-repairable damage, example, Headphone Jack damage; Charger Port Damage
Asset Tag / Name Tag	\$10.00	
Intentional Damage/Negligence	\$800.00	Not covered by insurance
Graffiti Charge	\$15.00-\$150.00 (depending on extent of damage)	depending on extent of damage

^Note: See prices below for accessories.



The Optional Device Protection Program does not pay for or allow discounts for the following items. You are responsible for the **full cost** of hotspots and laptop/Chromebook accessories. See the table for associated costs. Accessory fees must be paid prior to the distribution of a replacement item.

NOTE: Keep in mind that all replacement components must be purchased from the district, not from outside vendors

Chromebook Accessories & Components

Power Supply (AC Adapter) Replacement	\$45.00 Cost includes both power supply and AC cord.
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If an employee retires, resigns and is no longer employed with Cedar Hill ISD for any reason, the protection plan becomes null and void on that date. There are no refunds once the payment has become active on the first day of school or on the subsequent date when the Laptop is issued after the first day of the school year.