



## **OPTIONAL Chromebook Non-Refundable Insurance Plan 2025-2026**

In the fall of 2025, Cedar Hill ISD will offer families an optional protection plan to ensure the district-owned Chromebooks issued to students. This insurance program protects the Chromebook against loss, theft, or destruction as a result of accidental damage (drops/spills, fire, flood, and natural disasters). This insurance policy will provide replacement cost coverage and protect the Chromebook on and off school grounds for one school year.

This **OPTIONAL Non-Refundable Chromebook Insurance Plan Fee** can be paid to cover accidental damage for the first incident and provide discounts for subsequent accidental damage incidents. If you choose not to pay the OPTIONAL Non-Refundable Chromebook Insurance Plan Fee, you are responsible for repair or replacement fees as identified in the table below.

Please see details below about the program:

- Parents/guardians and students must acknowledge and consent to the [Cedar Hill Student Acceptable Usage](#), as well as the [CHISD Student Handbook](#), prior to participating in the program. Acknowledgement of both handbooks is a regular part of the registration process each year.
- **Parents/guardians are encouraged to review this agreement with their students prior to registration, as parental consent also includes student consent.**
- Program registration opens **during district open enrollment and will end September 30, 2025. Starting on August 18, 2025,** coverage fees will begin to show on MyPaymentsPlus accounts for those who opted in. Once the fee is added, families will receive an email notification. At that time, we ask that payment be made in the MyPaymentsPlus portal within 30 days. Payment is required to be fully covered.
- Program protection will not go into effect until after the MyPaymentsPlus fee has been **paid in full. Coverage lasts for one school year, which will span from the first day of instruction and will end the day prior to the first day of instruction of the next school year.**
- Parents/guardians will have **30 days to pay the opt-in fees** once they have been added to MyPaymentsPlus. After the 30-day window, all optional coverage fees not paid will be removed from student MyPaymentsPlus accounts, and the ability to **opt in will be forfeited.**
- **Students with outstanding technology fees must pay their fees prior to opting into the program.**
- Excessive breakage incidents will be reviewed and handled on a case-by-case basis as it relates to the determination of continued device issuance.



# Insurance Information

**Annual insurance must be purchased at the beginning of each school year *before* any damage occurs.**

You cannot purchase insurance for damages that have already happened.

## **What is covered:**

|   |   |
|---|---|
|  Mechanical Malfunction    |  Wi-Fi Failure                   |
|  Port Failure              |  Display Failure                 |
|  Won't Power on            |  Hard Drive Failure              |
|  Battery Failure           |  Theft, Robbery & Burglary       |
|  Cracked screens           |  Fire, Flood & Natural Disasters |
|  Liquid spills & Immersion |   |
|  Power Surge by Lightning  |   |
|  Accidental Damage       |   |

The plan will also provide a loaner Chromebook while the broken Chromebook is being repaired. **Any invoice for repairs must be paid, and the loaner Chromebook must be returned before receiving the repaired/replaced Chromebook.**

## **What is NOT covered:**

- This policy does not cover dishonest, fraudulent, intentional, criminal, or negligent (not locked/stored in an unsecured manner, or location) use.
- This policy does not cover consumables (the USB charging cable and the case).
- Damage that does not affect the functionality of the Chromebook is not covered. This includes, but is not limited to, scratches, dents, broken ports/parts, and port covers.
- "Jailbreaking" or otherwise voiding the manufacturer's warranty by altering the software also voids this protection.
- Cedar Hill ISD is not liable for any loss, damage (including accidental, consequential, or punitive damages), or expense caused directly or indirectly by the equipment.



**2025-2026 Cedar Hill ISD OPTIONAL Device Protection Program Entry Charge**

**CHROMEBOOK: Grades K-12 (All Campuses)**

| Optional Insurance Plan Entry Charge | \$23.00          | Notes  |
|--------------------------------------|------------------|--|
| 1st Break or Total Loss <sup>^</sup> | No Charge        | For a broken screen, keyboard, camera, power, or trackpad damage, if I have insurance and I was not negligent<br><sup>^</sup> Total Loss - is multiple damages at the same time; Non-repairable damage, for example, Headphone Jack damage; Charger Port |
| 2nd Break                            | No Charge        | For a broken screen, keyboard, camera, power, or trackpad damage, if I have insurance and I was not negligent  |
| 3rd breakage and more                | \$30.00          | For a broken screen, if I have insurance and I was not negligent   |
| 3rd breakage and more                | \$25.00          | For a keyboard, camera, power, or trackpad damage, if I have insurance and I was not negligent   |
| Stolen (Police Report Required) *    | \$0.00*          | *Insurance will cover one stolen incident per the school year; after that, it will be \$275.00 for a replacement.  |
| Lost                                 | \$137.50**       | **Insurance will cover one lost incident per the school year; after that, it will be \$275.00 for a replacement.   |
| Total Loss                           | \$137.50         | For multiple damages at the same time, Non-repairable damage, for example, Headphone Jack damage, Charger Port Damage  |
| Asset Tag / Name Tag                 | \$5 each         |  |
| Intentional Damage/Negligence        | \$275.00         | Not covered by insurance   |
| Graffiti Charge                      | \$15.00-\$275.00 | depending on extent of damage  |

**PAYMENT:** The OPTIONAL Chromebook Insurance Plan Entry Charge will be applied to your child's account via MyPaymentsPlus. Hotspots or accessories are not covered under this program.

**DEVICE REQUEST AFTER DEVICE DAMAGE PAYMENTS:** Per department procedure, if a replacement district-issued device is required after the fee has been resolved, a new device request must be given to the CTA on campus.



**DAMAGE OF ANOTHER STUDENT'S DEVICE:** Paid device coverage does not extend to the breakage of another student's device that is identified as a disciplinary issue by campus administration.

^You can claim 1 Total Loss OR 2 breaks. Not both. If you claim 1 break and then have a total loss, that total loss will cost you \$137.50 because it was not the first incident.

\*\*The insurance will only cover 1 Lost incident OR 1 Stolen incident in a school year.

**REMINDER:** If you choose not to purchase the Optional Chromebook Insurance Plan Entry Charge, you are responsible for the fees outlined below for the repair or replacement. See the table below for the costs associated.

**REFRAIN FROM SELF-REPAIR:** Per the CHISD Device Handbook, students/guardians should never try to repair a district-issued device or have someone outside the district work on the device. Replacement devices must be purchased via the district.

**NO COVERAGE (Opted out of Chromebook insurance plan)**

*\*\* Please note that pricing is subject to change as manufacturers make pricing adjustments.*

**CHROMEBOOK: Grades K-12 (All Campuses)**

| No Coverage                              | Did not pay \$23.00 | Notes   |
|--|---------------------|---|
| For a broken screen                      | \$60                | The bezel is a part of the screen.  |
| For keyboard, camera, or trackpad damage | \$50                | Individual keys are not replaceable. The entire keyboard assembly will be replaced.                                   |
| Stolen (Police Report Required) *        | \$275.00            | Student/Guardian must file a police report.   |
| Lost                                     | \$275.00            |   |
| Total Loss                               | \$275.00            | For multiple damages at the same time; Non-repairable damage, for example, Headphone Jack damage, Charger Port Damage |
| Asset Tag / Name Tag                     | \$10 each           |   |
| Intentional Damage/Negligence            | \$275.00            |   |
| Graffiti Charge                          | \$50.00-\$275.00    | depending on extent of damage   |

^Note: See prices below for accessories.



**The Optional Chromebook Insurance Plan does not pay for or allow discounts for the following items.** You are responsible for the **full cost** of hotspots and laptop/Chromebook accessories. See the table for associated costs. Accessory fees must be paid prior to the distribution of a replacement item.

**NOTE:** Keep in mind that all replacement components must be purchased from the district, not from outside vendors

#### Chromebook Accessories & Components

|                                       |   |
|---------------------------------------|---|
| Power Supply (AC Adapter) Replacement | \$30.00<br>Cost includes both power supply and AC cord. |
|---------------------------------------|---|

If a student is unenrolled from Cedar Hill ISD for any reason, the protection plan becomes null and void on that date. There are no refunds once the payment has been made and becomes active on the first day of school or on the subsequent date when the Chromebook is issued after the first day of the school year.