

New Kent County Public Schools HRA Summary

10/01/2024 – 06/30/2025
Claims Filing Deadline: August 31, 2025

Benefit Summary

Individual Coverage:

The plan will reimburse employees up to \$500 after meeting the first \$500 of the \$2000 individual deductible.

(Maximum Reimbursement: \$500 per individual)

Family Coverage:

The plan will reimburse employees and their dependents up to \$500 after meeting \$500 of the \$2000 individual deductible. If the \$2000 family deductible is satisfied, the plan will reimburse up to a maximum of \$1000.

(Maximum Reimbursement: \$1,000 per family)

Reimbursement Process

1 Incur an eligible expense and obtain an Explanation of Benefits (EOB) from your Insurance carrier.

2 If your EOB shows you have incurred an HRA eligible expense, submit your EOB along with a copy of your Claim Form to Flores for processing.
Claims can be submitted either by upload at www.flores247.com, uploaded using the Flores Mobile application, by fax, or by mail.

3 HRA claims are processed for reimbursement on a weekly basis. If an email address is on file, you will be sent an email notification when we receive your claim and after your request is processed.
Reimbursement will be sent by check, mailed to your home address, or by direct deposit, if you have provided your banking information to Flores

