

Parent Guide For Addressing Questions and Concerns



If you have a concern regarding your child's school or the district, please follow these steps:

CONTACT THE TEACHER OR STAFF MEMBER

1

Most concerns can be addressed at this level, including instruction, grading, classroom discipline, and bullying. Teachers and staff do their best to provide services for many students. Please allow one school day for a response. Your patience is appreciated.

→ For concerns about bullying or safety, you may file a report via [STOPit](#).

CONTACT THE SCHOOL PRINCIPAL

2

If your concern was not resolved at STEP 1, call or email the administrator of the school site or program that is the subject of the concern. You may also contact the principal with concerns about the campus, including safety, bullying or other non-classroom issues. Please allow one school day for a response. Your patience is appreciated.

CONTACT THE DISTRICT OFFICE

3

If your concern was not resolved at STEP 1 or STEP 2, please contact the district office.

CONTACT THE SUPERINTENDENT

4

If your concern is not resolved in STEPS 1-2-3 or involves a question on a policy or regulation, contact the Superintendent.

CONTACT THE BOARD OF TRUSTEES

5

If your concern is not resolved in STEPS 1-2-3-4, you may contact any or all members of the Board of Trustees via email at Board@BuckeyeUSD.org.