

WHO SHOULD YOU CALL?

Contact our plan providers directly if you have questions or would like more detailed information about our plans. Then, if you need additional assistance regarding your benefits, contact Chandler's Benefits Department.

PLAN PROVIDER	FOR QUESTIONS ABOUT...	PHONE	WEBSITE
UMR	Medical eligibility and benefits; claims and appeals; precertification; ID cards	844.212.6811	UMR.com
MaxorPlus	Prescription benefits	800.687.0707	MaxorPlus.com
Teladoc	Virtual physician visits	800.835.2362	Teladoc.com
ComPsych	Employee assistance program; counseling and work-life services	833.955.3386	GuidanceResources.com
HealthEquity	Health savings account; flexible spending account	866.346.5800	HealthEquity.com
Delta Dental	Delta Dental plan	602.938.3131 800.352.6132	DeltaDentalAZ.com
Total Dental Administrators an EMI Health Company	TDA DHMO dental plan	888.422.1995	TDA dental.com
VSP	Vision benefits	800.877.7195	VSP.com
MetLife	Basic and supplemental life and AD&D plans; voluntary short-term disability; worksite benefits	877.638.7868	MetLife.com MyBenefits.MetLife.com
MetLife Hyatt Legal	Prepaid legal coverage	800.821.6400	LegalPlans.com
Nationwide	Pet insurance	877.738.7874	Petinsurance.com
WEX Health	COBRA administration	866.451.3399	WexINC.com
LIG Solutions	Health insurance coverage solutions (Medicare, COBRA, individual)	844.214.0598	Partner.LIGSolutions.com/ kairos-chandler
Chandler USD Benefits Department	All other benefit-related questions	480.812.7651 480.812.7036	CUSD80.com