SMART tag

Parent App

A mobile app that allows you to keep track of your student's bus-riding activity and receive SMART Alerts.

Available for Android and iOS. Scan the QR code or use the link to download the app.

https://www.qbit.codes/q/smart-tag-parent-app

No cell phone? Please contact your transportation department.

Benefits

- View your student's profile and assigned routes.
- Monitor your student's riding activity.
- Get notified when your student loads/unloads the bus at your home stop and school.
- Get notified when the bus is on its way to your home stop.
- View live bus location from when you receive the arrival alert up to your home stop.
- Manage guardians authorized to receive your student at their PM drop-off stop (for primary parents only and if enabled by your district).

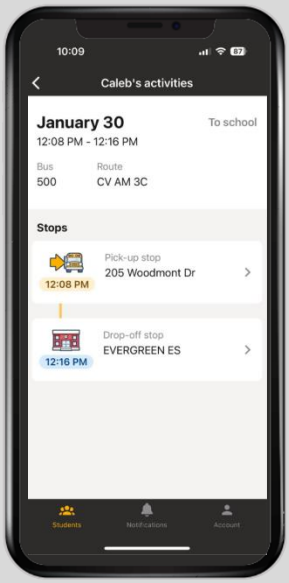
Register now!

IMPORTANT: The "primary parent" is the parent associated with the student in the school district's system. The primary parent must complete their app registration and link to the student first before any co-parent can proceed.

Create an account

1. Download the app on your mobile device.
2. Tap **Create an account**. Enter the email address associated with your school district (if applicable). Otherwise, use your current email address.
3. Enter the 6-digit code emailed to you.
4. Create a password.

Link your account to your student



1. Sign in with your email and password.
2. On the Welcome screen, tap **Find students**.
3. Select your school district.

If your email exists in the district's records, the next page will display "Email address recognized". You may begin linking to your students. For each student, enter student ID, date of birth, and school. Once the student is found, tap **Link student**.

If your email is not recognized, it is not associated with any student in the district.

You may try:

- **Using your phone number.**
  If your phone number is associated with a student, a 6-digit code will be texted to you. Once received, proceed with linking to your students.

- **Linking to the student as a co-parent.**
  Co-parents can request to link to a student if the student is already linked to a primary parent.
  Enter the student ID, date of birth, and school then submit the request to the primary parent for approval. The student will appear as pending in your "Students" list until approved. If there is no action from the primary parent, please contact your transportation office.

*If you are the primary parent and your email address and phone number are not in our system, please contact your district to update your information. The district's contact info is in the Parent App's Help Center.

4. Once students are linked, you will be asked if you'd like to receive push notifications from SMART tag™. If you wish to receive SMART Alerts (student load/unload/bus arrival notifications) and district communications, you must choose "Yes, allow notifications". You can then select your SMART Alert preferences for each student.

Check out our **Frequently Asked Questions (FAQs)** in the app's Account section!