NEW JERSEY **HUMAN SERVICES**

New Jersey Resources

2024 First Edition

NEW JERSEY HUMAN SERVICES

This document was updated and published March 2024 and is available on our website. It will be updated periodically to reflect changes.

For additional assistance, to request copies, or to report corrections and updates, contact:

PO Box 705
Trenton, New Jersey 08625-0705
1-888-285-3036
www.nj.gov/humanservices/dds/
Email: dds.publications@dhs.nj.gov

DISCLAIMER

The New Jersey Department of Human Services (the NJ DHS), Division of Disability Services reserves the right to publish items selectively, as space permits. A listing does not imply the NJ DHS's endorsement of the program. The information provided is for general informational purposes only and is not a substitute for legal advice. The NJ DHS makes no representation regarding the accuracy, adequacy, validity, reliability, availability, or completeness of any information contained in this guide. The NJ DHS complies with applicable state and federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, or any other category protected by law. NJ DHS does not exclude people or treat persons differently because of race, color, national origin, age, disability, sex, or any other category protected by law. **The NJ DHS**:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters;
- Provides written information in other formats such as large print, audio, accessible electronic formats, other formats;
- Provides free language services to people whose primary language is not English, such as qualified interpreters; and
- Provides information written in other languages

If you need these services or if you believe that the NJ DHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, any other category protected by law, please contact: **NJ Civil Rights Coordinator, NJ Department of Human Services, Office of Legal and Regulatory Affairs, PO. Box 700, Trenton, New Jersey 08625-0700; 888-347-5345; DHS-CO.OLRA@dhs.nj.gov**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/** or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at **www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html.**

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Box Key

White boxes indicate program or program-related information.

Gray boxes indicate additional topical information.

Light blue boxes indicate resources and contact information.

Blue boxes indicate callout information.

PHILIP D. MURPHY
Governor

TAHESHA L. WAY
Lt. Governor

State of New Jersey
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SARAH ADELMAN
Commissioner

PERI L. NEARON
Executive Director

Dear NJ Constituents:

We are pleased to provide you with our newly updated **New Jersey Resources** publication. This comprehensive guide identifies the many helpful programs and services the Department of Human Services offers to New Jersey residents, caregivers, and advocates, as well as resources and programs offered by our partners in other agencies.

In this directory, families can find information on available food, income or employment assistance programs; caregivers can find information on support programs and services to assist them in caring for their loved ones; and individuals with disabilities can find information on services including in-home supports, vocational rehabilitation, personal care assistance and education. Information is also available on transportation programs, utility assistance, healthcare, and many other essential services available to New Jersey residents.

This directory is the result of a collaborative effort between the Department of Human Services and our many sister agencies.

While eligibility guidelines included in this print edition reflect 2024 standards, the online version is continually updated to reflect current information in an accessible digital format in English and Spanish through Human Services' Division of Disability Services (DDS) at: nj.gov/humanservices/dds/home/.

To request additional hard copies in English or Spanish, please email DDS at: Dds.publications@dhs.nj.gov.

If you have any questions or need further assistance, contact DDS' certified Information and Referral specialists toll-free at 1-888-285-3036.

We hope you find this resource to be of value.

Sincerely,

Sarah Adelman
Commissioner

HOTLINES

Disability-Related Information and Referral

NJ Division of Disability Services (DDS)

1-888-285-3036

For assistance navigating statewide disability-related supports and services

Aging and Disability Resource Connection (ADRC)

1-877-222-3737

For assistance navigating statewide caregiver and other services available for older NJ residents

NJ Division of Developmental Disabilities (DDD)

1-800-832-9173

For accessing services for adults (ages 21 and older) with intellectual/ developmental disabilities

PerformCare

1-877-652-7624

For accessing services for children and adolescents (up to age 21) with behavioral health, mental health, or substance use challenges, and/or intellectual/developmental disabilities

NJ Division of Deaf and Hard of Hearing

1-800-792-8339

Commission for the Blind and Visually Impaired

1-877-685-8878

General Information and Referral

NJ 2-1-1 provides a 24/7 call center to connect with services available in your local community.

Dial 2-1-1 OR text your zip code to 898-211 or visit their website at: www.nj211.org

Veterans

Veterans Benefit Hotline

1-888-865-8387

NJ Veterans Counseling Hotline

1-866-838-7654

988 Suicide & Crisis Lifeline

Dial **988** and press **1** to contact the Veterans Crisis Line or
Text 838255 or chat at:
VeteransCrisisLine.net/Chat

Insurance/Medical Assistance Hotlines

NJ FamilyCare

1-800-701-0710

NJ FamilyCare Fraud and Abuse Hotline

1-888-937-2835

NJ Medicare Information Line (State Health Insurance Assistance program, SHIP)

1-800-792-8820

Pharmaceutical Assistance to the Aged and Disabled (PAAD)/Senior Gold/Lifeline Utility Program

1-800-792-9745

Medicare

1-800-633-4227

Mental Health/Addictions Hotlines

988 Suicide & Crisis Lifeline

988 provides 24/7 access to trained crisis counselors. Call or text **988** or chat 988lifeline.org

NJ Disaster Mental Health Helpline

1-877-294-4357

NJ Mental Health Cares

1-866-202-4357

Addictions Access Center

1-844-276-2777

NJ Addictions Hotline

1-800-238-2333

NJ Connect for Recovery

1-855-652-3737

NJ Quitline

1-866-657-8677

Peer Recovery Warmline

1-877-292-5588

ReachNJ (Addictions Helpline)

1-844-732-2465

NJ Council on Compulsive Gambling

1-800-426-2537

Abuse/Neglect/ Exploitation

In immediate danger, call 911

Child Abuse and Neglect

1-877-652-2873

Health Care Facility Complaints

1-800-792-9770

Long Term Care Ombudsman

1-877-582-6995

Adult Protective Services

1-800-792-8820

Traumatic Brain Injury (TBI) Abuse/Neglect Hotline

1-800-832-9173 (then press 1)

Division of Developmental Disabilities (DDD) Abuse/Neglect Hotline

1-800-832-9173 (then press 1)

Domestic Violence

1-800-572-7233

NJ Coalition Against Sexual Assault

1-800-601-7200

Women's Referral Central Hotline

1-800-322-8092

Childcare Related

New Jersey Child Care Helpline

1-800-332-9227

Child support

1-877-655-4371

SAFE HAVEN

1-877-839-2339

Other

Home Energy Assistance Hotline

1-800-510-3102

New Jersey Poison Control

1-800-222-1222

CHAPTER 1:
INCOME ASSISTANCE

Work First New Jersey (WFNJ): Temporary Assistance for Needy Families (TANF) and General Assistance (GA)

New Jersey's cash assistance program is called Work First New Jersey (WFNJ). The program for families is known as Temporary Assistance for Needy Families (TANF) and the program for single adults and couples without children, is known as General Assistance (GA). To be eligible for TANF, a family of three can have a gross monthly income of $839. To be eligible for GA, a single adult can have a gross monthly income of $278. WFNJ provides monthly cash assistance, short-term housing support, child care, employment and training services. You can check your eligibility or apply online by visiting **www.NJHelps.gov** or in person at your county board of social services.

See Appendix 2 for a list of County Boards of Social Services.

Supplemental Security Income (SSI)

Supplemental Security Income (SSI) is a federal program that provides monthly payments to certain people who have limited income and few resources. The basic monthly SSI payment for 2024 is the same nationwide. It is: $943 for one person; or $1,415 for an eligible individual with an eligible spouse, but not everyone gets the same amount. Where and with whom you live also makes a difference in the amount of your SSI payment. In New Jersey, SSI recipients also receive NJ FamilyCare (Medicaid).

Eligibility

Eligibility: US residents who are 65 or older & those of any age, including children, who are blind or who have disabilities may be eligible if they also meet income and resource guidelines.

To apply for an adult, please visit: **www.ssa.gov/apply** or call Social Security **to schedule an in-person or telephone appointment 1-800-772-1213.**

Eligibility for children has different rules and is based on parental income. While a portion of the application for children can be completed online, you must schedule an in-person or telephone appointment to submit the full application for children.

For more information about benefits for children, please visit: www.ssa.gov/benefits/disability/apply-child.html or **call 1-800-772-1213**.

Receiving Social Security Disability and considering working?

The social security administration publishes the **Redbook: A Helpful Guide to Social Security Work Incentives**.

Find a copy here: www.ssa.gov/redbook/

Go to Chapter 7 to learn more about Social Security work incentives.

Social Security Disability Insurance (SSDI)

The Social Security Disability Insurance (SSDI) program pays benefits to workers who have a permanent disability and their families. To be eligible for SSDI, you must be determined to have a permanent disability and must have earned a minimum number of credits from work covered under Social Security. The required number of credits varies depending on your age at the time you became disabled.

You should apply as soon as you become permanently disabled. While disability determinations can be processed faster for certain conditions that are noted on the compassionate allowances list, processing an application can take three to five months.

To learn more or to apply, please visit: www.socialsecurity.gov or call Social Security at 1-800-772-1213 to schedule an in-person or telephone appointment.

Temporary Disability Insurance

Temporary Disability Insurance provides cash benefits to New Jersey who stop working due to a physical or mental health condition or other disability unrelated to your work, including pregnancy and childbirth recovery. Most employers in New Jersey are required to have Temporary Disability Insurance for their employees. Employers may choose an insurance plan offered by the state or by a private insurance carrier. Ask your employer which coverage you have.

See the current year's eligibility requirements, maximum weekly benefits and apply for benefits at: **myleavebenefits.nj.gov**

Family Leave Insurance

Family Leave Insurance provides New Jersey workers cash benefits for up to 12 weeks to bond with a newborn, newly adopted, or newly placed foster child, or to provide care for a loved one with a physical or mental health condition, and is also available to certain eligible domestic or sexual violence victims/survivors or the loved one of a victim/survivor. Employers may choose an insurance plan offered by the state or by a private insurance carrier. Ask your employer which coverage you have.

See the current year's eligibility requirements, maximum weekly benefit level and apply for benefits at: **myleavebenefits.nj.gov**

Workers' Compensation

Workers' compensation provides medical treatment, wage replacement and permanent disability compensation to employees who suffer job-related injuries or illnesses, and death benefits to dependents of workers who have died as a result of their employment. If a worker is injured at work, the employer must be notified as soon as possible. Notice can be given to the worker's supervisor, personnel office, or anyone in authority at the worker's employer. Under NJ workers' compensation law, the employer and/or the insurance carrier can select the physician(s) to treat injured workers for work related injuries. Please note that if a dispute arises, a worker may file a formal claim petition or an application for an informal hearing with the Division of Workers Compensation.

Learn more at: **www.nj.gov/labor/wc/wc_index.html or call 609-292-2515**

Maternity Leave Coverage

Temporary Disability Insurance provides benefits for birthing parents when they need to stop working before giving birth and while recovering afterward.

Family Leave Insurance provides benefits after the recovery period so new parents can bond with their babies during the first year.

Plan your maternity leave at: myleavebenefits.nj.gov/maternity

CHAPTER 2:
FINANCIAL ASSISTANCE PROGRAMS

Catastrophic Illness in Children Relief Fund

The Catastrophic Illness in Children Relief Fund is a financial assistance program for New Jersey Families whose children have an illness or condition and, as a result, have incurred expenses that remain uncovered by insurance, State or Federal programs, or other sources, such as fundraising. The child must have been 21 years old or younger when the expenses were incurred. In order to be eligible, qualified uncovered expenses must exceed 10 percent of the family's income (plus 15 percent of any income over $100,000). Families may reapply annually. **Applications may be submitted online or requested by calling 1-800-335-3863.** For more information, please visit **www.state.nj.us/humanservices/cicrf/home/**.

Housing and Utility Assistance

Homeownership Preservation Foundation

The Homeownership Preservation Foundation (HPF) is a nonprofit group that helps financially challenged homeowners navigate their budget problems and, whenever possible, helps them to avoid mortgage foreclosure. For more information, **please call 1-888-995-4673** or visit: **www.995hope.org**

The resources listed on pages 4-5 provide options for help paying utility bills. For an online list of all programs, please visit: **www.bpu.state.nj.us/bpu/assistance/programs/**.

For additional housing assistance resources, see chapter 3.

NJ SHARES

NJ SHARES is a non-profit corporation that provides assistance to income eligible households in paying their energy, telephone/broadband and water bills. A list of programs and eligibility guidelines can be found here: **www.njshares.org/program-eligibility/**. Inquiries on eligibility or how to apply can be made at any of the participating social service agencies throughout the state as listed here: **www.njshares.org/agencies/** or by visiting their website **www.njshares.org** or by phone at **1-866-657-4273.**

New Jersey 2-1-1

Dial 2-1-1 any day, any time for confidential referrals to local health and human service assistance services or search NJ 2-1-1's on-line database at: **www.nj211.org**. Funded by the United Ways of NJ in partnership with the State of New Jersey, 2-1-1's utility assistance prompt can help you find additional local utility assistance help after you have exhausted USF, LIHEAP and PAGE utility assistance benefits.

Low Income Home Energy Assistance Program (LIHEAP) and Universal Service Fund (USF)

LIHEAP and USF are two utility assistance programs designed to help households with their heating and electric bills. LIHEAP helps pay for heating costs and certain medically-necessary cooling expenses. Applicants can qualify for LIHEAP even if their heating and cooling costs are included in their rent. USF helps pay for electric and natural gas costs. The monthly USF credit amount is based on how much a customer spends on energy in relation to their income. One application serves both programs. Typically, applications for LIHEAP are accepted from October 1st through June 30th of each year, and are accepted year round for USF. Beginning October 1, 2023, both programs have the same income limits, which can be viewed at: **www.energyassistance.nj.gov**. You can apply online at **www.nj.gov/dca/dcaid**, or with a paper application available at: **www.energyassistance.nj.gov** or by **calling 2-1-1**. Agencies that assist the public with their USF/LIHEAP application can be found by **calling 2-1-1** or by going to **www.energyassistance.nj.gov.**

Fresh Start: Fresh Start is an energy debt forgiveness program for USF customers administered by the electric and gas utility companies in New Jersey and overseen by the New Jersey Board of Public Utilities. Fresh Start allows eligible USF households to earn forgiveness for pre-existing arrearages by making full, on-time payments of their current monthly charges for 12 months. You cannot apply for Fresh Start, but if you are eligible, you will be automatically enrolled by your utility company and receive information about the program in the mail. For more information about Fresh Start, please **call your utility company at the number on your bill**. For complaints about Fresh Start please call the New Jersey Board of Public Utilities at: **1-800-624-0241**. More information about Fresh Start is available at: **www.nj.gov/bpu/assistance/programs/.**

NJ Lifeline Utility Assistance

Lifeline is administered by the NJ Dept. of Human Services and provides a $225 annual energy benefit to seniors and people with disabilities who meet the pharmaceutical assistance to the aged and disabled (PAAD) eligibility requirements or who receive SSI. The benefit is also available to customers who have electric and/or gas costs included in their rent. For more information, call **1-800-792-9745**. To see annual income limits and to apply, **complete an NJSave application at**:
www.nj.gov/humanservices/doas/services/l-p/njsave/.

More information about the Lifeline program is available at:
www.nj.gov/humanservices/doas/services/l-p/lifeline-utility/.

Payment Assistance for Gas & Electric

PAGE is a state-funded utility assistance program designed to assist low to moderate income families in New Jersey with up to $700/year in benefits to pay their utility bills. Income eligible applicants must apply for the Universal Service Fund (USF) and Low Income Home Energy Assistance Program (LIHEAP) programs first before seeking supplemental assistance from PAGE. Applicant must have an overdue balance for gas and/or electric service of at least $100 to qualify for a grant. For more information or to

apply, **please call 1-855-465-8783** or visit: **njpoweron.org/page-update** Information is also available on the New Jersey Board of Public Utilities website: **www.nj.gov/bpu/assistance/programs/.**

Reduce Home Energy Bills through New Jersey's FREE energy efficiency programs:

Comfort Partners

This program is designed to improve energy affordability for income eligible households through direct installation of free energy efficiency measures and education about steps to save energy. (Electric and gas heating customers only). For more information including income eligibility limits or to apply, please call **1-866-378-4345** or go to: **www.njcleanenergy.com/CP**.

New Jersey Weatherization Assistance Program (NJWAP)

This program assists income eligible NJ residents in weatherizing their homes, improving their heating system efficiency and conserving energy. The NJ WAP contracts with a network of community based organizations that deliver weatherization throughout the State. (All heating types served). For more information about NJWAP, please **call 609-913-4159** or got to **www.energyassistance.nj.gov.**

New Jersey Utility Assistance Bill of Rights

Know your rights: Review the Utility Customer Bill of Rights at: **www.nj.gov/bpu/assistance/rights**

What do I do if I receive a shut off notice from my utility company or if my service is disconnected for non-payment?

1) Call your utility company at the number on your bill and request a payment arrangement where you can pay a portion of the amount you owe each month in addition to your current bill for a certain period of time. If you are not able to reach a fair payment arrangement with your utility company, contact the New Jersey Board of Public Utilities (NJ BPU) at **1-800-624-0241** or file a complaint online at: **www.nj.gov/bpu/assistance/complaints/**.

2) **Apply for the utility assistance and energy efficiency programs listed above to reduce your balance and your energy usage. If you don't know where to start, please call 2-1-1 or email: utilityhelp@nj211.org.**

Winter Termination Program

Administered by the New Jersey Board of Public Utilities (NJBPU), the Winter Termination Program (WTP) protects specific categories of customers from having their gas, electric, water or sewer service shut off between November 15th and March 15th. Those enrolled in specific programs (such as SSI, Temporary Assistance to Needy Families, USF, LIHEAP and Lifeline) are protected by WTP, and an additional “catch-all” category is included for people unable to pay their utility bills because of circumstances beyond their control, such as unemployment or illness. During the WTP period, customers should contact their utility company at the number on their bill to request protection under WTP. Then if further information is needed, they should contact the NJBPU at: **1-800-624-0241.**

Life-Sustaining Equipment Program

If you (or a member of your household) rely on electricity to operate life-sustaining equipment, such as a respirator or dialysis machine, it is important that you notify your utility company. In such cases, companies work with you to prevent shutoffs should you fall behind in paying your electric bills.

Lifeline (Free Smartphone Program)

Lifeline is a federal program that provides eligible low-income individuals with a free smartphone and free wireless phone service (free data, free monthly minutes and unlimited texting). This Lifeline program is operated by the federal government, and should not be confused with the state's Lifeline utility assistance program.

Affordable Connectivity Program

The Affordable Connectivity Program is a Federal Communications Commission (FCC) benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more.

For eligibility guidelines and information on how to apply for Lifeline and the Affordable Connectivity Program, visit:
www.nj.gov/humanservices/home/digitalaccessforall.shtml

Property Tax Reimbursement ("Senior Freeze")

www.state.nj.us/treasury/taxation/ptr/

Auto Insurance Assistance

The Special Automobile Insurance Policy (SAIP) is an initiative to help make limited coverage auto insurance available to drivers who are likely to go uninsured because of limited financial resources. The policy costs $365 for the year and is available to people who are currently enrolled in some, not all, NJ FamilyCare programs. For more information on eligibility and application **call 1-800-652-2471** or **visit**: www.state.nj.us/dobi/division_consumers/insurance/saip.htm

Did you know?

The New Jersey Motor Vehicle Commission (MVC) provides a discount on the cost of vehicle registration to SSI, PAAD and Lifeline recipients.

In order to receive this discount, PAAD recipients must provide a current PAAD eligibility card at the time of vehicle registration. Lifeline only and SSI recipients should provide a letter showing their eligibility in these programs (letter can be obtained from the Division of Aging Services) at the time of vehicle registration.

For more information, contact the MVC at 609-292-6500.

Saving Money for Disability Related Expenses

NJ Achieving a Better Life Experience (NJ ABLE)

With NJ ABLE, eligible individuals with disabilities can save money for disability-related expenses in tax advantaged savings and investing accounts. Savings in ABLE accounts are disregarded when determining eligibility for many government assistance programs with asset thresholds, including but not limited to: Medicaid, Supplemental Nutrition Assistance Program (SNAP), the Free Application for Federal Student Aid (FAFSA) and Housing and Urban Development (HUD) programs. For Supplemental Security Income (SSI), account balances of up to and including $100,000 are excluded from the SSI resource limit. If an individual's balance exceeds $100,000, the SSI cash benefit will be suspended, but he/she will continue to be eligible for Medicaid. Once the balance falls below $100,000 again, the cash benefit will be reinstated automatically—no need to reapply.

Allowable withdrawals or expenses are not limited to medical necessity and can include: education, housing, transportation, personal support services, and more. The individual with the disability is the account owner and anyone can contribute to the account. Income earned by the account is not taxed.

Want more information on NJ ABLE?

The Division of Disability Services (DDS) is available to host **NJ ABLE Presentations** at your request. To schedule an NJ ABLE presentation or to request brochures, please contact DDS at **1-888-285-3036**.

NJ ABLE Eligibility

To be eligible, individuals must meet two requirements:

1. **Their disability was present before age 26; and**
2. **One of the following is true:**
   - They are eligible for SSI or SSDI because of a disability
   - They experience blindness as determined by the Social Security Act; OR
   - They have a similarly severe disability with a written diagnosis from a licensed physician.

Apply online: www.savewithable.com/nj/home.html

Have questions? Call NJ ABLE at 1-888-609-8869 or email at: nj.clientservice@savewithable.com

NJ ABLE is administered in partnership with the contracted program manager, **Ascensus College Savings Recordkeeping Services**.

Special Needs and Pooled Trust

Special Needs Trust (SNT) are legal entities which are established by placing funds and other assets under the control of a trustee for the financial protection of an individual with a disability. Until the ABLE Act became law, creating a SNT was the only legal way to save money without sacrificing eligibility for government benefits. There are three distinct types of Special Needs Trusts: third party/supplemental trusts, first party/pay-back or self-settled/d(4)(A) trusts, or pooled Special Needs Trusts. The funds in the special needs trust supplement but do not supplant government benefits.

Generally, Special Needs Trusts are easy to tailor to specific needs and can handle larger sums of money, for example, from a settlement. However, in New Jersey, a SNT must be established in accordance with specific Medicaid guidelines in order to preserve an individual's eligibility for benefits.

For more information, visit: **www.state.nj.us/humanservices/dmahs/clients/snt.html**

Qualified Income Trust

A Qualified Income Trust (QIT), also known as a Miller Trust, is a special legal arrangement for holding a person's income. A QIT is a written trust agreement for which the trustee establishes a dedicated bank account. The income deposited into this dedicated bank account is disregarded when determining financial eligibility for Long Term Services and Supports. QITs require that a trustee is appointed to manage the monthly deposits and expenses and account for the funds in the trust. A trustee must be someone other than the Medicaid applicant/recipient. QIT written agreements have special conditions that must be met and are subject to the approval of, and monitoring by, the appropriate Medicaid eligibility determining agency (EDA) and the Division of Medical Assistance and Health Services (DMAHS). For more information, visit: **www.state.nj.us/humanservices/dmahs/clients/mtrusts.html**

CHAPTER 3:
HOUSING AND HOMELESSNESS ASSISTANCE

Emergency Assistance (EA)

Supplemental Security Income (SSI) recipients and Work First New Jersey (WFNJ) clients (individuals or families receiving cash assistance) facing immediate risks of homelessness and those who have experienced a substantial loss of housing, food, clothing or household furnishings due to a disaster may receive Emergency Assistance (EA) for a limited period of time. EA benefits may include, but are not limited to: essential food, clothing, shelter and household furnishings; temporary rental assistance or back rent or mortgage payments; utility payments (such as heat, water, and electric); transportation to search for housing; and moving expenses. **Contact your County Board of Social Services to request EA**.

See Appendix 2 for a list of County Boards of Social Services.

Homeless Hotlines

Call 2-1-1

Social Services for the Homeless/Homeless Hotline

The Social Services for the Homeless program provides assistance to families and individuals who are homeless or at risk of becoming homeless, but are not eligible for Work First NJ (usually because income is too high). The program provides emergency food, emergency shelter, and payment of security or utility deposits as well as back rent, mortgage and utilities costs. These services, also include referral services and limited case management.

New Jersey residents experiencing homelessness can call 2-1-1 for help. NJ 2-1-1 will work in partnership with county agencies to ensure residents have a safe place to stay and get connected to resources.

NJ 2-1-1 operators will be available 24 hours a day, 7 days a week and accessible in different languages for non-English speakers. Information provided by the callers will be kept confidential, except for information that must be shared with providers involved in providing shelter or shelter-related services.

Call 2-1-1 for a list of agencies in your county or visit:
www.nj.gov/humanservices/dfd/programs/ssh/

New Jersey Housing Resource Center (NJHRC)

The New Jersey Housing Resource Center has an online tool that will allow you to search thousands of affordable, subsidized and market rate units throughout New Jersey. You can customize your search based on your specific needs, budget and desired location. The NJHRC is free, anonymous, and updated regularly. To access the NJHRC, **go to**: www.nj.gov/njhrc/ or **call 1-877-428-8844.**

The Section 8 Housing Voucher Program and the State Rental Assistance Program (SRAP)

Based on the premise that housing costs (rent and utilities) should not exceed 30 percent of a household's income, these programs assist in making safe and quality housing in the private rental market affordable to low and very low-income households by reducing housing costs through direct rent subsidy payments to landlords. There are waiting lists for these programs. To see if the waiting lists are accepting pre-applications, please visit the statewide open enrollment waiting list site at: www.nj.gov/dca/vouchers.html

609-292-4080
Email: customer.service@dca.nj.gov

DCAid

The New Jersey Department of Community Affairs' (DCA) Division of Housing and Community Resources (DHCR) created a user-friendly eligibility screening tool designed to help New Jersey residents find available housing-related assistance programs through DCA for which they may qualify.

The eligibility screening process is a series of questions that takes approximately 1-2 minutes to complete. Users can find out if they are eligible for DCA services that provide assistance with rent, including the Section 8 Housing Choice Voucher Program and the State Rental Assistance Program, heating costs, utility bills, removal of lead hazards in the home, Veterans Affair Supportive Housing (VASH), weatherization assistance, and homelessness prevention programs. The results, based on general income and household information entered, will provide the user with a brief description of eligible programs with contact information for the agency where the user can apply.

The **DCAid – Program Eligibility Screening Tool** can be accessed at: www.nj.gov/dca/dcaid. Individuals in emergency situations should dial NJ 2-1-1 for information on immediate assistance.

Homelessness Prevention Programs

Provide limited financial assistance to low and moderate-income tenants in imminent danger of eviction due to temporary financial problems beyond their control. Funds are used to disburse payments in the form of loans and grants to landlords on behalf of eligible households. You must have an eviction or foreclosure notice in order to be eligible for this program. For more information or to apply, please contact the number below to connect with the agency serving your County of residence.
www.nj.gov/dca/dhcr/offices/dhcrohp.shtml

County	Phone Number
Atlantic County	609-822-1108 x269
Bergen County	201-488-5100 x7166 or x7041
Burlington County	609-518-2378
Camden County	856-968-0210
Cape May County	609-886-2662
Cumberland County	856-691-1841
Essex County	973-266-7991
Gloucester County	856-845-9200
Hudson County	201-492-2368
Hunterdon County	908-782-2490
Mercer County	609-989-9417
Middlesex County	732-638-2870
Monmouth County	732-775-0525 x214
Morris County	908-454-7000 x1118 or 1160
Ocean County	732-363-5322
Passaic County	973-279-7100
Salem County	856-299-1296
Somerset County	908-454-7000 x1118 or 1160
Sussex County	973-579-1180
Union County	908-351-7727 x236
Warren County	908-453-2194

Community Action Agencies (CAA)

Offer various programs to assist low-income families and individuals, such as: rental assistance, housing rehabilitation, weatherization, relocation assistance, and family self-sufficiency. For more information or to apply, please contact the number below to connect with the agency serving your County of residence.
www.nj.gov/dca/divisions/dhcr/offices/caalist.html

County	Phone Number
Atlantic County	732-244-5333
Bergen County	201-968-0200
Burlington County	609-386-5800
Camden County	856-964-6887
Cape May County	732-244-5333
Cumberland County	856-451-6330
Essex County	973-395-8350
(Newark only):	973-642-0181
Gloucester County	856-451-6330, 856-881-2507
Hudson County	201-437-7222, 201-656-3711 201-656-3711, 201-210-0100
Hunterdon County	908-454-7000
Mercer County	609-989-6964, 609-392-2161, 609-396-8900
Middlesex County	732-324-2114 x124, 732-828-4510
Monmouth County	732-389-2958
Morris County	908-454-7000
Ocean County	732-244-5333
Passaic County	973-881-2834, 973-279-2333, 973-472-2478
Salem County	856-451-6330
Somerset County	732-846-8888
Sussex County	908-454-7000
Union County	908-753-3519, 908-527-4861
Warren County	908-454-7000

New Jersey Housing And Mortgage Finance Agency (NJHMFA)

The goal of the New Jersey Housing and Mortgage Finance Agency (NJHMFA) is to encourage the production of affordable housing for all New Jersey citizens. The NJHMFA provides a variety of programs to help prospective homebuyers purchase a home including first time homebuyer and down payment assistance programs, among others.

To learn more about their programs, please visit: **www.theroadhomenj.com/** or their full site at: **www.njhousing.gov/dca/hmfa/** or **call 1-800-654-6873**.

CHAPTER 4:
FOOD ASSISTANCE

Food Pantries/Soup Kitchens:

To locate local food pantries or soup kitchens, visit: www.nj211.org/ or **call: NJ 2-1-1 or text your zip code to 898-211**

The Emergency Food Assistance Program (TEFAP)

There are six Emergency Feeding Organizations working with the Pantries, Community Kitchens and Shelters serving NJ's Food Insecure residents. They offer USDA and State foods and provide support to families and individuals participating in other programs.

Bergen, Essex, Hudson, Middlesex, Morris, Passaic, Somerset, & Union Counties
Community Food Bank
908-355-3663
www.Cfbnj.org

Atlantic, Cape May & Cumberland Counties
Community Food Bank Southern Branch
609-383-8843
www.Cfbnj.org

Burlington, Camden, Gloucester & Salem Counties
Food Bank of South Jersey
856-662-4884
www.Foodbanksj.org

Mercer County
Mercer Street Friends Food Bank
609-406-0503
www.Mercerstreetfriends.org

Monmouth & Ocean Counties
Fulfill
732-918-2600
www.Fulfillnj.org

Hunterdon, Sussex & Warren Counties
NORWESCAP
908-454-4322
www.Norwescap.org

Atlantic, Camden, Cape May, Cumberland, Gloucester & Salem Counties
Southern Regional Food Distribution Center
856-327-3145
www.Ruraldevelopmentcorp.org/food-bank/

Supplemental Nutrition Assistance Program (NJ SNAP)

NJ SNAP is a food assistance program to help individuals and families with low-incomes buy the groceries needed to eat healthy. Eligibility depends on your household's income, size and resources. To be eligible for NJ SNAP, a single person can have a gross monthly income of $2,248. A household size of three can have a gross monthly income of $3,833. Eligibility numbers are from October 2023 to September 2024 and are updated every October. Visit **www.NJSNAP.gov** for current eligibility.

You can verify your eligibility by visiting **www.NJHelps.gov**. This is a quick and easy way to find out if you might be able to get help. Screening takes about 5-10 minutes to complete and submitting an application takes about 20-45 minutes.

You can apply online, by mail or in person at your County Board of Social Services. If you are unable to get to the County Board of Social Services due to illness or disability, you may send an authorized representative on your behalf or request a telephone interview. **NJ SNAP Hotline number: 1-800-687-9512**

If you need assistance with your application, a **SNAP Navigator** can teach you about SNAP availability and eligibility requirements, can answer your questions about applying and can assist you with your SNAP application. Navigators also can help you learn if you may be eligible for other programs, such as Work First New Jersey cash assistance. You can learn more about SNAP Navigators and find a SNAP Navigator in your area on the "Get Help Applying" (**www.nj.gov/humanservices/njsnap/apply/help/**) page on **www.NJSNAP.gov/**.

Households in which all members are applicants for, or recipients of, Supplemental Security Income (SSI) may apply for NJ SNAP at the Social Security District office at the same time you apply for SSI.

Supplemental Nutrition-New Jersey WIC

The Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides supplemental nutritious foods, nutrition education, breastfeeding promotion and support, immunization screening, and health care referrals to pregnant women, women who have delivered a child within the last six months, breastfeeding women who have delivered a child within the last year, and infants and children under five years old.

For local WIC agencies, call: **1-800-328-3838**
www.nj.gov/health/fhs/wic/index.shtml

Seniors Farmers' Market Nutrition Program (SFMNP)

Administered by the NJ Department of Health's WIC program, this seasonal program provides $50 worth of vouchers to purchase fresh, nutritious, unprepared, locally grown fruits, vegetables, herbs, and honey through participating farmers' markets, roadside stands and community-supported agriculture programs to low-income seniors. For more information, **contact your local Area Agency on Aging (AAA)**.

For a listing of your County AAA see Appendix 3.

Congregate or Group Meals

This service, administered by the Area Agencies on Aging (AAA) in each county, provides at least one hot nutritious meal per day, five or more days per week. These meals, along with education, socialization, and other services, are usually provided in locations such as senior centers, schools, or churches. The program is available to all persons age 60 or over and their spouses, regardless of age. Participants are provided with an opportunity to voluntarily contribute whatever they can afford toward the cost of these meals.

Home-Delivered Meals

This service, administered by Area Agencies on Aging (AAA) in each county, provides one (or sometimes more) hot meal a day at least five days per week to older persons who are homebound. This program is federally funded and serves only persons age 60 or older. A meal may be provided to the spouse if it is in the best interest of the homebound older person being served. This federal program has been supplemented by state legislation providing nutrition services on weekends and holidays for frail eligible participants.

A nutrition assessment is required for participation in these programs. There is no income requirement; financial need, however, may be used to prioritize service participation.

Participants are provided with an opportunity to voluntarily contribute whatever they can afford toward the cost of these meals.

CHAPTER 5:
HEALTH INSURANCE AND HEALTHCARE ASSISTANCE

Get Covered New Jersey

Get Covered New Jersey is the state's official health insurance marketplace, and a source of affordable health insurance for New Jersey residents who do not have health coverage from their employers or access to other health care programs. Financial help is available to help lower the cost of premiums and out-of-pocket costs for those who qualify. Residents can also learn at Get Covered New Jersey if they might qualify for NJ FamilyCare, New Jersey's publicly funded health insurance program. Open Enrollment is once each year and is typically the only time you can enroll in coverage; however special enrollment opportunities are available throughout the year under certain circumstances.

For more information, visit getcovered.nj.gov

NJ FamilyCare

NJ FamilyCare, New Jersey's publicly funded health coverage program, provides health coverage to children; pregnant women; parents; caretaker relatives; single adults; childless couples; individuals who are elderly, blind, and have disabilities; and individuals qualified for long-term care services. NJ FamilyCare's comprehensive health coverage program provides a wide-range of services including: doctor visits, hospital services, prescriptions, tests, vision care, mental health care, dental, nursing home care and other healthcare services, depending on the person's eligibility category. Most NJ FamilyCare beneficiaries are enrolled in managed care. With managed care, a managed care organization health plan, also known as an MCO, coordinates an individual's health care needs.

MCO Contact Numbers

Aetna Better Health of NJ 1-855-232-3596

Fidelis Care 1-888-453-2534

Horizon NJ Health 1-800-682-9090

United Healthcare Community Plan 1-800-941-4647

Wellpoint 1-833-731-2147

How to Apply to NJ Family Care:

The fastest way to apply is online at: www.njfamilycare.org/apply.aspx

If you need help enrolling, please visit: www.njfamilycare.org/ or call 1-800-701-0710.

The NJ Workability Program offers full Medicaid coverage to working individuals with permanent disabilities whose income or assets would otherwise make them ineligible. See Chapter 7: Employment Assistance for information regarding NJ WorkAbility.

Medicaid At A Glance

Medicaid services may include:

- Doctor checkups and sick visits
- Specialist services
- Vaccinations
- Emergency Care
- Inpatient and outpatient hospital treatment
- Laboratory tests and X-rays
- Behavioral Health
- Substance use disorder treatment
- Early and Periodic Screening, Diagnostic and Treatment
- Home health care
- Physician services
- Nurse-midwife services
- Family Planning and any necessary supplies
- Nursing facilities
- Transportation
- Licensed practitioner services
- Private duty nursing
- Services in a clinic
- Physical, occupational and speech therapy
- Inpatient psychiatric care
- Breast feeding equipment
- Doula
- Treatment in residential treatment centers
- Vision care, including optometry services
- Dental care
- Chiropractic services
- Psychologist
- Podiatrist
- Prosthetics and orthotics
- Drugs necessary during long term care
- Drugs at retail cost
- Durable medical equipment
- Hearing services, including hearing aids
- Hospice Care
- Personal Care Services

Questions About Your Medicaid Benefit?

Call Your County Medical Assistance Customer Centers (MACC):

County	Phone Number
Camden MACC: Atlantic / Burlington / Camden/ Cape May / Cumberland / Gloucester / Mercer / Salem Counties	856-209-0520
Passaic MACC: Bergen / Passaic / Morris / Sussex / Warren Counties	862-338-9890
Essex MACC: Essex County / Hudson County	862-682-4430
Monmouth MACC: Monmouth / Ocean / Middlesex / Hunterdon / Somerset / Union Counties	908-430-0231

Medicare

www.medicare.gov | **1-800-Medicare (1-800-633-4227)**

Medicare is the federal health insurance program for:

- People who are 65 or older
- Certain younger people with disabilities
- People with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD)

Medicare coverage is divided into four parts: Part A, Part B, Part C and Part D. Different parts of Medicare cover different services. ***See the guide on the next page for the breakdown of coverage.*** Some people get Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance) automatically, while others need to sign up for it. In most cases, it depends on whether you're getting Social Security benefits. If you are not receiving benefits from Social Security or the Railroad Retirement Board at least three months before you turn 65, you'll need to sign up with Social Security to get Part A and Part B. Because you must pay a premium for Part B coverage, you can turn it down if you have health coverage from an employer that pays claims before Medicare. You can wait to enroll into Part B when your employment ends or your health plan ends without incurring a penalty.

While costs vary, Medicare typically pays 80 percent of the cost of covered services, while you are responsible for the remaining 20 percent plus any required coinsurance or deductibles for each benefit period.

When to apply for Medicare: You can sign up for Medicare three months before reaching age 65, even if you are not ready to start receiving retirement benefits. During the Medicare application, you can opt out of receiving cash retirement benefits and will have the option to apply for them later.

Medicare Coverage at a Glance

Part	Description of Coverage
Part A:	**(Hospital Insurance)** Covers inpatient hospital stays, care in a skilled nursing facility, hospice care, and some home health care.
Part B:	**(Medical Insurance)** Covers certain doctors' services, outpatient care, medical supplies, and preventive services.
Part D:	**(Prescription drug coverage)** Covers medically approved pharmaceuticals. Monthly costs vary by plan.

Medicare Advantage (also known as Part C) is an all-in-one managed care alternative to original Medicare. Advantage plans include Part A, Part B, and usually Part D, and they are typically purchased through a monthly premium. Several companies offer Medicare Advantage plans at varying costs and levels of coverage.

FOR MORE MEDICARE INFORMATION:

Watch: Medicare & You at:
www.youtube.com/watch?v=WZVQSFBq2uw&feature=youtu.be

Visit: www.medicare.gov/

Call: 1-800-MEDICARE (1-800-633-4227)

Call: The NJ Medicare Information Helpline (SHIP) at 1-800-792-8820

How to Apply for Medicare

Online at www.ssa.gov/medicare/sign-up

OR

Call Social Security at 1-800-772-1213 or visit your local Social Security Office. Find a list of local offices here: secure.ssa.gov/ICON/main.jsp

Medigap

When an individual who is aged or disabled is not covered by an employer or union health care plan, it is possible to buy a supplemental policy to help bridge the gaps in original Medicare coverage. These policies are called Medigap, or Medicare Supplement Insurance. Medigap policies must follow federal and state laws and are standardized, so comparing different plans is relatively simple. Standardized policies cover co-payments for certain benefits. You must pay a monthly premium for Medigap policies, with costs varying based on your age and the level of the policy you purchase. To buy a Medigap

policy, you must be enrolled in Medicare Part A and Medicare Part B. **For a list of Medigap plans available in New Jersey, visit: www.nj.gov/humanservices/doas/services/q-z/ship/**

Need help paying Medicare Part B premiums?

New Jersey offers Medicare Part B premium assistance to individuals meeting income and asset guidelines.

If you have NJ FamilyCare, your Medicare Part B premium may be paid for you.

If you are not eligible for NJ FamilyCare, you may be eligible for Part B premium assistance through the **Medicare Savings Program (MSP)**. The MSP pays partial or full Medicare Part B premiums for eligible participants.

Eligibility for the Medicare Savings Program (MSP):

- Must be a New Jersey resident
- Must be enrolled in Medicare Part A
- Must not be financially eligible for NJ FamilyCare
- Must not exceed income or asset eligibility limits:
  - Income may not exceed $20,331* for single persons and $27,594* for married couples
  - Liquid assets may not exceed $9,430* for single persons or $14,130* for married couples

Reflects 2024 limits

Federally Qualified Health Centers (FQHCs)

Federally Qualified Health Centers (FQHCs) are community-based programs that provide primary and preventive healthcare regardless of a patient's ability to pay. **To find a FQHC in New Jersey, visit healthapps.state.nj.us/fhs/cphc/cphcSearch.aspx or see Appendix 12 for a full list of FQHCs in New Jersey**.

The New Jersey Hospital Care Payment Assistance Program (Charity Care)

Charity Care is a payment assistance program available to uninsured or underinsured patients for inpatient and outpatient services at all acute care hospitals throughout New Jersey. Patients who meet income and asset criteria may receive medically necessary services at reduced fees or free. Eligibility is determined at the hospital where the medical service is provided when the completed application is submitted.

For more information: 1-866-588-5696
For Spanish: 609-292-4715

Need help figuring all of this out?

New Jersey provides free Medicare Counseling services through local **State Health Insurance Assistance Program (SHIP)** offices. Trained counselors can provide information to assist Medicare beneficiaries in evaluating health insurance options, as well as those who have problems or questions about their health insurance.

NJ SHIP Medicare Information Hotline: 1-800-792-8820

Dental Care Assistance

The following resources offer reduced cost dental services to eligible individuals who are uninsured or underinsured:

Dental Lifeline Network New Jersey

Southern counties
PO Box 2117
Edison, NJ 08818
732-821-3056

Northern counties
PO Box 621
Lincroft, NJ 07738
973-967-9171
www.dentallifeline.org/new-jersey/

Rutgers New Jersey Dental School
Oral Medicine Room D881
110 Bergen Street
Newark, NJ 07103
973-972-7370
Alternate: 973-972-4242
sdm.rutgers.edu/patient-care-0

Rutgers University Hospital (Emergency Care)
150 Bergen Street, Unit 1
Newark, NJ 07103
Appointments: 973-972-4242
sdm.rutgers.edu/emergency-care

c/o New Jersey Dental Association
1 Dental Plaza
North Brunswick, NJ 08902-6020
732-821-9400
www.njda.org/for-the-public/find-a-dentist/dental-clinics-programs

Matheny Center of Medicine & Dentistry

PO Box 339
Peapack, NJ 07977
908-234-0011 ext. 1785
www.matheny.org/center-of-medicine-dentistry

The New Jersey Dental Clinic Directory is designed to assist people who have difficulty accessing dental care due to insurance or financial constraints.
www.state.nj.us/health/fhs/oral/documents/dental_directory.pdf

Vision Care Assistance

Project Best: Better Eye Health Services and Treatment

Through the Commission for the Blind and Visually Impaired, this program offers free eye screenings to preschoolers, adults, individuals with diabetes, and migrant workers. **For more information on this program and other services for individuals who are blind, visually impaired or deaf/blind, see Chapter 19**.

EyeCare America

Offers medical eye exams at no cost to eligible individuals.
www.aao.org/eyecare-america

Local Lions Club

Local Lions Clubs may provide eyeglasses or assistance for individuals with vision care needs. They may also know of other local resources in your area. Contact your local Lions Club for more information. **To locate the Lions Club nearest you, contact either the Chamber of Commerce or visit www.lionsclubs.org**

New Eyes

Provides vouchers for new eyeglasses for those with financial need and no other resources, public or private, to pay for glasses. Program accepts applications from third parties such as social service agencies or health professionals who are able to document financial needs of clients.

For more information: 973-376-4903 or www.new-eyes.org

Prevent Blindness

Patients who participate in a vision screening through Prevent Blindness, a Prevent Blindness affiliate or one of the organization's many health program partners, and receive a referral for an exam to an eye care professional, may then bring their new prescription with the card to participating locations. **For more information about this Eyeglass Program, please call 1-800-331-2020 or visit: www.preventblindness.org/**

Respectacle

Donates free, used eyeglasses. Users need to enter their prescription on-line and fill out some basic demographic information. Used eye glasses will be mailed within 7 to 10 days of order. No additional paperwork required. **Visit: www.respectacle.org/**

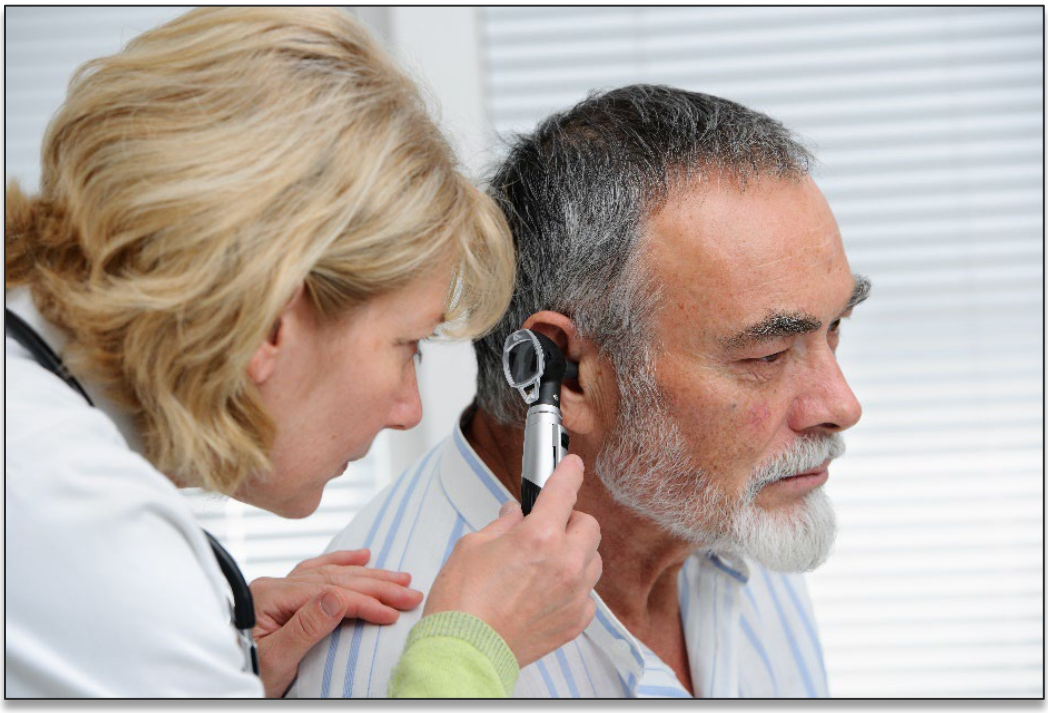
Hearing Aid Assistance

New Jersey Hearing Aid Project

Through this innovative project launched by the New Jersey Division of the Deaf and Hard of Hearing, Montclair State University, and Sertoma/Hearing Charities of America, used hearing aids are collected, reconditioned, and dispensed free to eligible seniors in need. Eligible New Jersey Residents must be 65 years of age or older and have an income of no more than 250 percent of the federal poverty level, $42,142 if single and $49,209 if married. **For more information on this program and other services for individuals who are deaf or hard of hearing, see Chapter 20.**

Hearing Aid Assistance to the Aged and Disabled (HAAAD)

This program provides up to a $500 reimbursement (or up to $1000 for a pair) to eligible recipients to offset the purchase of hearing aids. Income for 2024 must be less than $52,142 if single or less than $59,209 if married. **For more information: 1-800-792-9745**.



CHAPTER 6:
PHARMACEUTICAL ASSISTANCE

Pharmaceutical Assistance to the Aged and Disabled (PAAD)

The Pharmaceutical Assistance to the Aged and Disabled (PAAD) program is a state-funded program that helps eligible older adults and individuals with disabilities save money on their prescription drug costs. The program will pay any costs above the co-payment of $5 for each covered generic drug or $7 for each covered brand-name drug.

Eligibility for PAAD:

- You are a New Jersey resident;
- You are age 65 or older or between ages 18 and 64 and receiving Social Security Disability benefits; and
- Your income for 2024 is less than $52,142* if single or less than $59,209* if married.
- Medicare-eligible PAAD beneficiaries are also required to enroll in a Medicare Part D Prescription Drug Plan. PAAD will pay the monthly premium for certain Part D plans with a monthly premium at or below the regional benchmark. These plans will cover medically necessary prescription medications under Medicare Part D, and will pay any costs above the PAAD co-payments.
- If a Medicare Part D plan does not pay for a medication because the drug is not on its formulary, PAAD beneficiaries will have to switch to a drug on their Part D plan's formulary or their doctor will have to request an exception due to medical necessity directly to their Part D plan. Medicare Advantage participants must add a prescription benefit to their coverage and PAAD will contribute up to the regional benchmark amount toward the prescription portion of their total premium.

Reflects 2024 limits

Senior Gold Prescription Discount Program

The Senior Gold Prescription Discount Program (Senior Gold) is a state-funded prescription program with different co-pays and income eligibility guidelines than those of PAAD.

Eligibility for Senior Gold:

- You are a New Jersey resident;

  You are age 65 or older or between ages 18 and 64 and receiving Social Security Disability benefits;
- Your annual income* for 2024 is between $52,124 and $62,124 if you are single, or $59,209 and $69,209 if you are married.
- All Medicare-eligible Senior Gold beneficiaries are also required to enroll in a prescription drug plan of their choice. They will be responsible for paying the monthly premium directly to the Medicare Part D plan. They also will be responsible for paying any late enrollment penalty imposed by Medicare for each month they were eligible to enroll in Medicare Part D but did not enroll.

  Reflects 2024 limits

For information about applying for Pharmaceutical Assistance to the Aged and Disabled (PAAD) or Senior Gold, contact the Division of Aging Services PAAD Hotline at 1-800-792-9745 or your local pharmacy.

You can also contact your county's Aging and Disability Resource Connection (ADRC) at 1-877-222-3737 or visit: www.adrcnj.org/

You can also apply online through NJSave at:
www.nj.gov/humanservices/doas/services/l-p/njsave/

Medicare Part D: Low Income Subsidy (LIS)

Beneficiaries with Medicare who have limited income and assets may qualify for help with the costs of their prescription drugs through the Part D Low Income Subsidy (LIS), also known as Extra Help. Those enrolled will receive either a full or a partial subsidy, depending on their income and asset levels. Most people on LIS pay no premiums or deductibles (unless receiving the partial subsidy) and no more than $10.35 for each drug their plan covers. LIS beneficiaries can switch their Part D plan quarterly and beneficiaries who enrolled in Part D after their initial eligibility date pay no late enrollment penalty.

Eligibility for LIS:
In 2024, the income limits are $22,590 for individuals and $30,660 for couples and the asset limits are $17,220 and $34,360, respectively.

To apply, go to **www.ssa.gov/benefits/medicare/prescriptionhelp**, the NJSave online application **www.nj.gov/humanservices/doas/services/l-p/njsave/**, **or contact the Division of Aging Services PAAD Hotline at 1-800-792-9745**

Medicine Assistance Tool (MAT)

PhRMA's Medicine Assistance Tool (MAT) is a search engine designed to help patients, caregivers and health care providers learn more about the resources available through the various biopharmaceutical industry programs. MAT is not its own patient assistance program, but rather a search engine for many of the patient assistance resources that the biopharmaceutical industry offers. MAT includes information in the following areas as well: prescription savings cards, finding free or low cost clinics, and other healthcare assistance resources.

For more information visit: www.medicineassistancetool.org/

AIDS Drug Distribution Program (ADDP)

The AIDS Drug Distribution Program provides life-sustaining and life-prolonging medications to low-income New Jersey residents with no other source of payment for these drugs.

For more information call 1-877-613-4533 or visit www.nj.gov/health/hivstdtb/hiv-aids/medications.shtml

NJ Medicinal Cannabis Program (previously the Medicinal Marijuana Program)

The New Jersey Medicinal Cannabis Program allows patients with specific conditions to be certified by a physician to receive medicinal cannabis products for medical use. Individuals interested in participating in the program should talk to their physician or a physician participating in the program. Physicians are responsible for establishing bona fide relationships with their patients, conducting a comprehensive evaluation of the patient, certifying the use of medicinal cannabis, and determining the amount to be obtained in a given certification period. There is a $50 registration fee for patients and caregivers. Reduced $20 fees are available for veterans, seniors and individuals receiving government assistance.

For more information: 609-292-0424
www.nj.gov/cannabis/medicinalcannabis/

CHAPTER 7:
EMPLOYMENT ASSISTANCE

One-Stop Career Centers

One-Stop Career Centers throughout the state offer a wide range of tools to help people, including military veterans, those who are 55+, and individuals with disabilities, find a new job or career. **All services are free of charge to help New Jersey's workers:**

- Find a job
- Strengthen job-search skills
- Get training
- Improve reading and basic skills
- Network the way to a job
- Use labor market information to make career decisions
- Start a business

To connect with your local One-Stop Career Center, call: 1-877-872-5627 or visit www.nj.gov/labor/career-services/contact-us/one-stops/index.shtml

Vocational Rehabilitation Services

Any individual with a physical, mental, cognitive, or other form of disability that has a substantial impediment to employment may be eligible for vocational rehabilitation services. Each consumer is evaluated individually for eligibility and assistance needed to achieve employment.

Within the Division of Vocational Rehabilitation Services (DVRS), counselors work with individuals and their families to develop and carry out a plan for training and placement. If financial need is established, the Division will purchase other rehabilitative services from private providers, such as further evaluation or counseling, training at a vocational center or technical school and on-the-job training. Individuals who are blind or visually impaired are served by the Commission for the Blind and Visually Impaired (CBVI). All others receive services from DVRS.

For more information on CBVI and services for individuals who are blind and visually impaired or deaf/blind, see Chapter 19.

New Jersey Division of Vocational Rehabilitation Services (DVRS)

Administrative Office:
1 John Fitch Plaza, 12th Floor
PO Box 398
Trenton, NJ 08625-0398

Telephone: 609-292-5987
VP: 609-498-6221

www.nj.gov/labor/career-services/special-services/individuals-with-disabilities/index.shtml

Vocational Rehabilitation at a Glance

Services Provided

- Diagnostic Evaluation
- Individual Vocational Counseling and Guidance
- Job Seeking Skills Training and Selective Job Placement
- Employment Support Services
- Post-Employment Services
- Physical Restoration
- Job Coaching, Vocational, Professional, or On the Job Training
- Business Outreach Team
- Pre-Employment Transition Services
- Benefits Counseling Services

Self-Employment Initiative

Individuals with an interest in becoming self-employed can work with their vocational rehabilitation counselor to develop a business plan that can lead to self-employment.

Fee for Service

Many of the services are provided free of charge. Coverage of expenses for medical services, training, books and supplies, tools, and other equipment are based on an individual's ability to pay.

See Appendix 7 for DVRS County Offices

State as a Model Employer (SAME) Program

The New Jersey State as a Model Employer program, often referred to as "SAME," is an initiative aimed at promoting inclusive and equitable employment practices within the State government of New Jersey. Founded on the principles of diversity, equity, and inclusion, this program strives to set an example for employers across the State and the nation.

At its core, SAME is a response to the need for a more inclusive and representative workforce, and was established to enable New Jersey state agencies to hire, promote, retain, and advance qualified individuals whose physical or mental disabilities impact their ability to participate in the competitive hiring and promotion process within the State workforce.

SAME seeks to eliminate barriers to State employment and provide reasonable accommodations that enable individuals with disabilities to thrive in their roles. The NJ Civil Service Commission's Division of Equal Employment Opportunity & Affirmative Action is charged with developing and implementing the SAME program, including the creation of a fast-track hiring process for qualified individuals with significant disabilities, a work-based learning and internship program for students with disabilities, and a mentorship program with a focus on supporting employees with disabilities. This program uses a fast-tracking process to ensure that people who are eligible for the program are offered an opportunity to participate in interviews when applying for unclassified, non-competitive permanent and temporary positions.

The SAME program shall be implemented by each State agency, inclusive of any State department, authority, commission, office, department, division, bureau, board, or any other agency or instrumentality thereof, including institutions of higher education.

For additional information, see: **www.nj.gov/csc/same/fast/index.shtml**
For SAME Job Announcements, see: **www.nj.gov/csc/jobs/announcements/otherstate/**

Ticket to Work & Work Incentives Improvement Act

Social Security's Ticket to Work Program is available to people ages 18 through 64 who are blind or have a disability and who receive Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI). Participation in the Ticket to Work program is free and voluntary. If you choose to participate, you will receive services such as career counseling, vocational rehabilitation, and job placement and training from authorized Ticket to Work service providers, such as Employment Networks (EN) or your State Vocational Rehabilitation (VR) agency. The service provider you choose will serve as an important part of your "employment team" that will help you on your journey to financial independence.

For more information, contact: 1-866-968-7842 www.choosework.ssa.gov

Plan to Achieve Self-Support (PASS)

PASS is an SSI provision to help individuals with disabilities return to work. If you receive SSI or could qualify for SSI after setting aside income or resources and wish to pursue a work goal, you could benefit from a PASS. A PASS can include supplies to start a business, school expenses, equipment and tools, transportation, uniforms and other items or services you need to reach your employment goal. PASS can help the participant save to pay these costs without jeopardizing SSI eligibility.

For more information, contact a PASS specialist at: 1-866-348-5403 (Last names A-M: dial extension 23648, N-Z: dial extension 23645) or visit: www.socialsecurity.gov/disabilityresearch/wi/pass.htm

Work Incentives Planning and Assistance

Receiving Social Security Disability and considering working?

The social security administration publishes the Redbook: a helpful guide to Social Security Work Incentives. Find a copy here: **www.ssa.gov/redbook/**

Need more help? Contact the Ticket to Work helpline to get connected with *FREE* Work Incentives and Planning Assistance.

Ticket to Work Help Line: 1-866-968-7842

Work Incentives Planning and Assistance (WIPA), also referred to as “benefits counseling”, is available for free to any SSI and SSDI beneficiary. The following two organizations are authorized by the Social Security Administration to provide free benefits counseling to help you make informed choices about work.

Goodwill Industries of Greater New York and Northern New Jersey

Serving residents of Bergen, Essex, Hudson, and Union Counties

NJ WINS (New Jersey Work Incentive Network Support) www.njwins.org

Serving residents of Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Hunterdon, Mercer, Middlesex, Monmouth, Morris, Ocean, Passaic, Salem, Somerset, Sussex, and Warren Counties

NJ WorkAbility

The NJ WorkAbility Program offers full New Jersey Medicaid health coverage to working individuals with disabilities whose income or assets would otherwise make them ineligible.

NJ Workability has expanded to make health care coverage available to all workers with disabilities!

Eligibility

NJ WorkAbility offers NJ FamilyCare health care coverage to people who are:

- At least 16 years old;
- A New Jersey resident;
- Employed, either full or part time and able to show proof of employment income below 250% of the Federal Poverty Level; and
- Determined as disabled by the Social Security Administration OR the Medical Review Team at the Division of Medical Assistance & Health Services, prior to age 65.

NJ WorkAbility no longer has income or asset limits, and is now open to people over age 65.

Coming soon in 2024: NJ WorkAbility will be open to all income levels!

While NJ WorkAbility was traditionally limited to workers under 250% of the Federal Poverty Level, coverage will soon be available at all income levels. Higher income levels will require a sliding scale premium agreement.

Please visit www.nj.gov/humanservices/dds/programs/njworkability/ for current eligibility information or **call the Division of Disability Services at 1-888-285-3036**.

Visit the New Jersey Benefits to Work Calculator at www.nj.db101.org

This site assists individuals ages 18-64 who are using public disability benefits in understanding how working may affect their total income or health benefits.

Senior Community Service Employment Program (SCSEP)/WorkForce 55+

The SCSEP/Workforce 55+ is the only federal program targeted to help older workers obtain employment and self-sufficiency. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, libraries, hospitals, day-care centers and senior centers. Participants work an average of 18 hours a week and are paid minimum wage. This training serves as a bridge to employment for participants. Participants must be at least 55, unemployed and have a family income of no more than 125% of the federal poverty level.

For more information, visit:
www.state.nj.us/labor/wioa/workforce55/workforce55.html

Displaced Homemaker Programs

The New Jersey Department of Children and Families' Division on Women administers 22 Displaced Homemaker Programs in all 21 New Jersey counties. Displaced Homemaker Programs provide training and employment-related services for individuals who worked in the home for many years and through the death, disablement, or divorce of a spouse, find themselves as the primary source of household income. Displaced Homemaker Programs are designed to enhance employability and create new job opportunities and include the following services:

- Educational and vocational counseling, short term certificate/education funds, interest and aptitude testing, information on financial aid for education, job readiness training and computer training.
- Resume writing, interviewing skills, referrals and job search assistance.
- Life skills workshops in self-confidence and self-esteem, assertiveness, goal setting, career development, financial planning and the legal implications of separation and divorce.

See Appendix 9: Displaced Homemaker Programs, for the full list of Displaced Homemaker Programs throughout the state.

Hispanic Women's Resource Centers

Hispanic Women's Resource Centers (HWRCs), which are administered through the New Jersey Department of Children and Families' Division on Women, provide programs that facilitate professional development to increase the employability of Hispanic women. These agencies serve people identifying as women who are of Spanish or Latin American culture, with origins in Mexico, the Caribbean Islands, South or Central America. Programs are designed to enhance the job prospects of Hispanic women and positively impact their earning potential. The Centers focus on helping Hispanic women gain workplace skills, including but not limited to: English language classes, resume preparation, interviewing skills, and computer training.

See Appendix 13: Hispanic Women's Resource Centers (HWRC) for the full list of HWRCs throughout the state.

Other Helpful Resources

AbilityJobs

www.abilityjobs.com

The leading career website dedicated to employment of people with disabilities. Individuals can search through thousands of jobs and post resume for free. Employers can utilize website to search for qualified candidates for employment openings.

US Small Business Administration

www.sba.gov

The SBA helps Americans start, build and grow businesses. Assists individuals in various aspects including developing business models, counseling, locating funding sources, and establishing professional contacts.

US Office of Disability Employment Policy

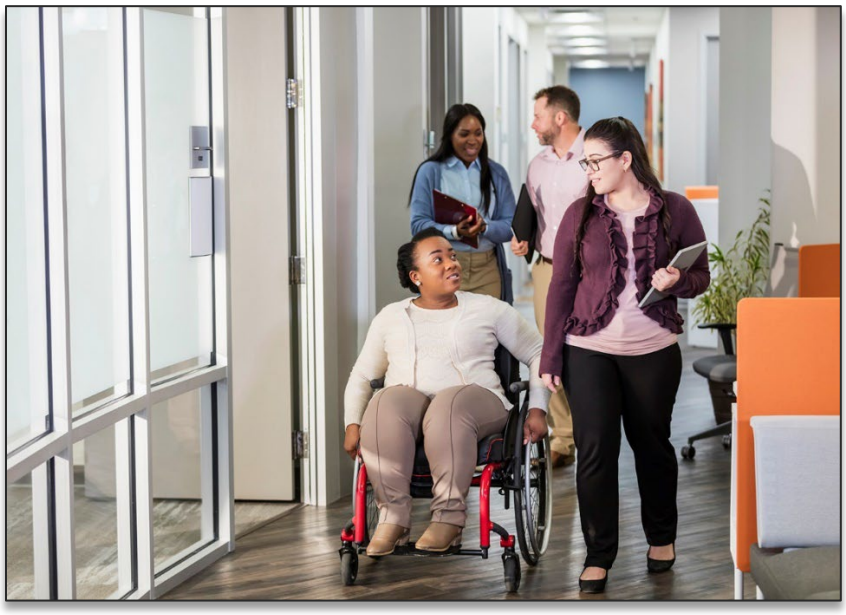
www.dol.gov/odep

This office's mission is to develop and influence policies and practices that increase the number and quality of employment opportunities for people with disabilities.

Employer Assistance and Resource Network on Disability Inclusion (EARN)

www.askearn.org/

EARN helps employers and HR professionals recruit, hire, retain and advance people with disabilities in the workplace. EARN offers information and resources, including training and materials, to assist employers in building a disability-inclusive environment and meeting their workplace diversity, equity, inclusion and accessibility (DEIA) goals.



CHAPTER 8:
TRANSPORTATION

Transportation Management Associations

Transportation Management Associations (TMA) are non-profit, public-private partnerships dedicated to reducing traffic congestion and improving mobility by promoting alternative commuting modes like transit, community shuttles, and van/carpool programs. Eight TMAs cover all 21 counties in New Jersey.

Find the TMA serving your county at: 1-800-245-7665
www.state.nj.us/transportation/commuter/rideshare/tma.shtm

Modivcare

Modivcare provides non-emergency medical transportation to NJ FamilyCare clients living anywhere in the state. Passengers should call to request rides two days prior to their appointment and provide the following information:

- Your NJ FamilyCare ID number
- Your pick-up address and zip code
- Name, phone number and address of medical provider
- Appointment time and date
- Special transportation needs

Modivcare

Make an appointment for a ride: 1-866-527-9933

Book your trip online: tripcare.modivcare.com/login

Healthcare Facility Line: 1-866-527-9945 (for standing orders and hospital discharges)

"Where's my Ride?"

For return trips (will call) or if a Transportation provider is running late or doesn't arrive, call: 1-866-527-9934

To file a formal complaint: 1-866-333-1735

For more information about the service, visit:
www.mymodivcare.com/members/nj

New Jersey Transit

New Jersey Transit provides commuter services through bus routes and rail lines in New Jersey and into New York and Pennsylvania. Lift-equipped and kneeling buses, as well as accessible rail stations, are important elements of New Jersey Transit's services to people with disabilities.

Access Link: New Jersey Transit's ADA Paratransit

Access Link can be used for any purpose including the following: travel to places of employment, education, recreation, shopping, to attend social functions, visit family, friends, physicians, dentists, run errands or just to get out of the house and relax. Comparable to the local bus service, it is a "shared-ride" system, meaning other customers may be picked up and dropped off while transporting you to your final destination, service is available during the same days and hours as the regularly scheduled local fixed route service, and you are charged a fare to ride.

While riders generally need to be able to leave their house and board the bus on their own, drivers may assist individuals in walking from house to bus. This is done on a case by case basis as long as riders, when scheduling, ask for an accommodation.

For more information, refer to the box below.

Access Link: New Jersey Transit's ADA Paratransit

Access Link provides origin to destination public transportation to eligible people with disabilities who are unable to use local bus service. Individuals need to apply for eligibility. Once eligible, all rides must be scheduled by reservation.

For more information: accesslink.njtransit.com
To apply: 973-491-4224

New Jersey Transit Reduced Fare Program

Special rates are available for residents 62 years of age or older and people with disabilities. Personal assistants ride for free when proper identification is presented by the person with a disability. Even qualifying out-of-state residents can ride on NJ TRANSIT buses and trains at the reduced rate. Passengers with disabilities and those who are 65 and older may simply show their valid NJ Transit Reduced Fare ID or Medicare Card to the vehicle operator and present the appropriate fare. Those between the ages of 62-64 may be asked to present a valid ID including date of birth to get the reduced fare.

For more information: 973-491-7112 or visit: www.njtransit.com/schedules-and-fares/reduced-fare-program

Amtrak

Amtrak offers additional services to passengers with disabilities.

For more information: 1-800-872-7245
www.amtrak.com/accessible-travel-services

County Paratransit System

Each of the 21 counties in New Jersey provides a paratransit service for older residents and people with disabilities.

For more information on local paratransit services, including hours of operation, reservation procedures and any fees:

County	Phone Number
Atlantic County	609-645-5910
Bergen County	201-368-5955
Burlington County	877-603-5111
Camden County	856-456-3344
Cape May County	609-889-3700
Cumberland County	856-691-7799
Essex County	973-618-1280
Gloucester County	856-686-8350
Hudson County	201-369-4320
Hunterdon County	800-842-0531
Mercer County	609-530-1971
Middlesex County	800-221-3520
Monmouth County	732-431-6480
Morris County	973-829-8103
Ocean County	877-929-2082
Passaic County	973-305-5756
Salem County	856-339-8644
Somerset County	908-231-7115
Sussex County	973-579-0480
Union County	908-241-8300
Warren County	908-454-4044

Out of State Accessible Transit Services

Similar to NJ Transit's Access Link, the services below provide door to door transportation for individuals 65 years of age or older and individuals with disabilities who are unable to use public transportation. Rides are required to be scheduled 1-3 days ahead of time.

Pennsylvania:

SEPTA's Customized Community Transportation Paratransit Service
215-580-7145
www.septa.org

New York:

MTA's Access-A-Ride
718-393-4999
web.mta.info/nyct/paratran/guide.htm

NJTIP @ Rutgers

The New Jersey Travel Independence Program (NJTIP) teaches individuals with disabilities and older adults how to use public transportation safely and independently. NJTIP customers learn how to read bus and train schedules, plan their trips, pay their fares and take safety precautions. The only cost to customers during training is paying their own fares. Each graduate receives a free one-month bus pass. Training is offered in English and Spanish through one-on-one instruction, individual concierge and trip-planning services, small and large group instructions, and in-school instruction.

Telephone: 848-932-4499

Email: njtip_info@njtip.rutgers.edu

Website: vtc.rutgers.edu/njtip/

CHAPTER 9:
CHILD CARE AND ASSISTANCE PROGRAMS

Child Care Assistance

The state's Child Care Assistance Program helps lower-income families who are working, in school, job training or a combination of these activities by paying a portion of their child care. To apply, you will need to provide proof of income, work/school/training hours and household size to help determine eligibility. **To see if you are eligible, visit www.ChildCareNJ.gov.**

Child Care Resource and Referral (CCR&R) Agencies
Located in every county, CCR&Rs have trained staff to provide information about the availability of child care services provided through the Child Care Assistance Program, different types of child care providers and other social service programs for which you may be eligible. To get more information or connect to your local CCR&R, **call 1-800-332-9227 or visit www.ChildCareNJ.gov/CCRR**.

Grow NJ Kids, New Jersey's Quality Rating Improvement System, is an initiative to raise the quality of child care and early learning across the state. Programs that choose to participate are provided with training along with on-site quality improvement technical assistance and access to information on the most current evidence-based practices. For parents, Grow NJ Kids helps you select a quality provider so you can make the most of your child's early learning opportunities.

ChildCareNJ.gov has all the information you need if you are thinking about or applying for the Child Care Assistance Program. You can search for child care in your area, view licensing information and inspection reports, and find a Grow NJ Kids rated or participating program near you.

Child Support

New Jersey's Child Support Program promotes financial stability and helps parents meet the needs of their children by offering a full range of support to both custodial and non-custodial parents. For more information on how to file an application and resources, visit **www.NJChildSupport.org**, **contact your local child support office located at your county's board of social services, or call 1-877-655-4371** and request an application.

For a list of County Boards of Social Services, **see Appendix 2**.

The Kinship Navigator Program

The Kinship Navigator Program (KNP) provides assistance to caregivers who have taken on the responsibility of caring for their relatives' or family friends' children, including siblings, grandchildren, nieces and/or nephews. KNP aids caregivers of children under age 18 or, if disabled, age 21. Local kinship agencies help caregivers navigate other forms

of government assistance, determine their eligibility for Kinship Navigator Program benefits, and provide technical support with legal commitments to the child. Services available through the program include, but are not limited to, help with the following:

- Wraparound case management and subsidies for short-term or one-time expenses, such as furniture, moving costs, clothing, tutoring, or summer camp for the child,
- Guidance and support to a caregiver who desires to petition the court to be appointed as a Kinship Legal Guardian (KLG) for the child and seek a KLG subsidy,
- Recommendations and referrals to support the family, such as child care, medical coverage, housing assistance, legal services and support groups.

To be eligible for KNP services, the following criteria must be met:

- The child is under 18, or between 18-21 and has a disability;
- The relationship of caregiver and child has been established; the caregiver is a guardian, has custody, provides for, or has control of the child;
- The child and caregiver live in the same household;
- The caregiver meets income criteria; and
- There is no active case with the Division of Child Protection and Permanency.

KNP services are available in all 21 counties. To access KNP services, contact 211 to be referred to your local kinship agency. Caregivers can also contact their local kinship agency directly:

- **Care Plus, NJ: 201-398-9110, ext. 5645**
  - Serving Bergen, Hudson, Morris, Passaic, Sussex and Warren Counties
- **The Salvation Army: 973-623-5959**
  - Serving Essex County
- **Children's Home Society: 1-800-396-4518**
  - Serving Mercer, Middlesex, Monmouth, Ocean, Somerset, Hunterdon, and Union Counties
- **Center for Family Service: 1-877-569-0350**
  - Serving Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester and Salem Counties

For more information, visit: www.nj.gov/dcf/families/support/kinship/

Family Success Centers

Located throughout the state, New Jersey's 57 Family Success Centers (FSC) are "one-stop shops" that provide information, resources, and supports that families need in order to thrive. FSCs offer a calendar of free family-friendly activities that focus on: health services, economic self-sufficiency and job readiness, information and referral services, life skills training, housing services, parent education, parent-child activities, and advocacy. All FSC programming is free to community members and affirms the rich ethnic and cultural diversity of their communities.

To obtain more information or to locate the nearest Family Success Center, please visit **www.nj.gov/dcf/families/support/success/** or see **Appendix 11: Family Success Centers**.

Connecting NJ

Connecting NJ is a network of county-based agencies dedicated to helping New Jersey families thrive. Connecting NJ provide mothers, fathers, grandparents, and guardians free or affordable access to people, organizations, and other sources of information needed to raise healthy children. Connecting NJ provides referrals to community resources, programs, and services such as:

- NJ FamilyCare, New Jersey's publicly funded health insurance program that includes coverage for doula care, doctor visits, prescriptions, vision, dental care, mental health, substance use services, and more.
- Community doulas who provide culturally competent, emotional, and social support to mothers before, during, and after pregnancy.
- Home visiting programs, like Nurse-Family Partnership, Healthy Families, Parents as Teachers, and Universal Home Visiting (Family Connects), that provide community-based education and in-home support to parents.
- Women, Infants and Children (WIC), a successful public health nutrition program that provides wholesome food, nutrition education and community support for income eligible women who are pregnant and post-partum, infants, and children up to five years old.

Individuals and families who are interested in getting connected can contact a Connecting NJ office listed in the following table.

See Appendix 10: Connecting NJ for information on where to find Connecting NJ Offices in each County.

NJ Parent Link

A website designed to meet the information and resource needs of expectant parents, families with young children (newborns up to children entering kindergarten) and professional stakeholders vested in the health & well-being of New Jersey's children & families. Parenting and support resources for families with older children, school aged to young adulthood, are also available. **Visit:** www.njparentlink.nj.gov

NJ Healthy Families-TIP Program: is a home visitation program that offers in home parenting support to expectant and new parents receiving Temporary Assistance for Needy Families (TANF) to help improve their parenting skills. TIP creates a training plan that best suits each parent's situation, providing them with guidance on good nutrition, available medical and child care services, resume writing, job interview skills and more.

For more information:
www.state.nj.us/humanservices/dfd/programs/workfirstnj/tip/

CHAPTER 10:
SPECIAL CHILD HEALTH SERVICES

Each of NJ's 21 counties has a Special Child Health Services Case Management Unit that works with the child's parents, physician, and/or specialists to evaluate a child's strengths and needs and collaborates with the family and community-based partners to develop an individual service plan (ISP) for the child and family.

See The Following Chapters For Additional Information Regarding:

Early Intervention Services: Chapter 11

Educational Services: Chapter 11

PerformCare (Services for Children With Intellectual And Developmental Disabilities): Chapter 18.

Special Child Health Services

PO Box 364 Trenton, NJ 08625-0364
609-777-7778
www.state.nj.us/health/fhs/sch/index.shtml

County Case Management Units

County	Phone Number
Atlantic County	609-909-9269
Bergen County	201-634-2620 ext. 5
Burlington County	609-914-8550 ext. 42837
Camden County	856-374-6021
Cape May County	609-465-6841
Cumberland County	856-327-7602
Essex County	973-395-8836
Gloucester County	856-218-4111
Hudson County	201-204-0004 ext. 7
Hunterdon County	908-788-6399
Mercer County	609-588-8460
Middlesex County	732-745-3100
Monmouth County	732-224-6950
Morris County	973-971-4155
Ocean County	732-341-9700 ext. 3
Passaic County	973-523-6778
Salem County	856-935-7510 ext. 8305
Somerset County	908-725-2366
Sussex County	973-948-5239
Union County	908-889-0950 ext. 2544
Warren County	908-475-7960

CHAPTER 11:
EDUCATIONAL RESOURCES

The Individuals with Disabilities Education Act (IDEA) guarantees children with disabilities, ages 3 to 21, the right to a free, appropriate public education delivered in the least restrictive environment. The New Jersey Department of Education, Office of Special Education provides leadership to ensure compliance with state and federal regulations and to establish standards that promote improved outcomes for students with disabilities. The New Jersey Department of Health also provides services to support children with disabilities. Below are some of the resources available.

The New Jersey Early Intervention System (NJEIS)

Children develop at different paces, but there are developmental milestones that children should reach by certain times during the first three years of their lives. The Early Intervention System can conduct an evaluation if your child is not meeting those developmental milestones. The NJEIS implements New Jersey's statewide system of services for infants and toddlers, birth to age three, with developmental disabilities. The cost of Early Intervention services for a child is determined by their family income. Families may receive Early Intervention services at no cost depending on their household income.

1-888-653-4463
www.nj.gov/health/fhs/eis/

Project Child Find

Project Child Find is a free referral service and public awareness campaign to assist in the identification of youth with a disability from ages birth through 21.

1-800-322-8174
www.nj.gov/education/specialed/policy/index.shtml

Regional Collaboratives

The Regional Early Intervention Collaboratives (REICs) are independent, non-profit corporations established to provide a community-based, culturally competent and consumer-driven early intervention system. The collaboratives are responsible for child find, public awareness, initial referral, service coordination, training and technical assistance and family support.

Family Link Regional Early Intervention Collaborative
2333 Morris Avenue, Suite A204 (2nd Floor)
Union, NJ 07083
908-964-5303
www.familylinkreic.org
(Essex, Morris, Sussex, Union, and Warren Counties)

Helpful Hands Northeast Regional Early Intervention Collaborative
82 Totowa Road
Wayne, NJ 07470
973-256-8484
www.nreic.org
(Bergen, Hudson, and Passaic Counties)

Central Jersey Family Health Consortium Regional Early Intervention Collaborative
Central Jersey Family Health Consortium
30 Silverline Dr., 2nd Floor, Suite 1
North Brunswick, NJ 08902
732-937-5437
www.cjfhc.org
(Hunterdon, Mercer, Middlesex, Monmouth, Ocean, and Somerset Counties)

Southern New Jersey Regional Early Intervention Collaborative (SNJREIC)
1044 South Route 73, Suite A
Berlin, NJ 08009
856-768-6747
www.snjreic.org
(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties)

See Chapter 10 for information regarding Special Child Health Services

Head Start

Head Start is a comprehensive preschool program for low-income children ages birth through five years old. It provides children with a developmentally appropriate early childhood education. The program ensures that young children get health checkups and treatment, oral health screenings and treatment, are fed a nutritious hot meal every day. Families who are not currently employed qualify for Head Start/Early Head Start programs.

To see if you are eligible for Local Head Start Programs or to find a location near you, call: 609-376-9077
eclkc.ohs.acf.hhs.gov/center-locator

Parental Rights In Special Education Guide (PRISE)

This document describes the state and federal laws affecting the provision of special education to help parents understand their rights in the special education process. It is available in English, Spanish, Arabic, Chinese and Portuguese at:
www.nj.gov/education/specialed/parents/index.shtml

Child Study Teams

A Child Study team (CST) is a multidisciplinary group of professionals employed by the board of education to provide parents and teachers with a variety of learning related services. These services include consultative, evaluative and prescriptive services for students who are experiencing academic difficulties. A typical CST consists of a psychologist, a learning disabilities teacher-consultant, and social worker. The CST is responsible for conducting evaluations to determine eligibility for special education and related services.

When a student is determined eligible for special education and related services, an Individualized Education Program (IEP), with stated goals and objectives, is written with the participation of the parents. An IEP is a written document that defines the student's goals and specific accommodations, supports, and services the school will provide for a student with disabilities to help them succeed in school.

County Offices of Education

Each county office serves as a resource for parents and educators, is led by an Executive County Superintendent and has a core staff, which includes an Executive County Business Official, a County Education Specialist and a County Special Education Specialist. **www.nj.gov/education/about/counties/**

Learning Resource Centers

Learning Resource Centers provide research reports, educational guides, training, and workshops for parents and educators of students with disabilities.
www.nj.gov/education/specialed/LRC.shtml

Learning Resource Center - Northern Region
7 Glenwood Avenue, 2nd Floor, Suite 201
East Orange, NJ 07017
973-414-4491
Serving: Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren Counties

Learning Resource Center - North Satellite
William Paterson University
1600 Valley Road, Suites G001-G016
Wayne, NJ 07470
973-706-0080
Serving: Bergen, Essex, Morris, Sussex, Passaic & Union Counties

Learning Resource Center - Central Region
200 Riverview Plaza, First Floor
PO Box 500
Trenton, NJ 08625
609-376-3955
Serving: Hunterdon, Mercer, Middlesex, Monmouth, Ocean, Somerset, and Union Counties

Learning Resource Center - Southern Region
Rowan University – James Hall 1140
1 Memorial Circle
Glassboro, NJ 08028
856-256-4704
Serving: Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, and Salem Counties

For more information on services for children and adults with intellectual and/or developmental disabilities, see Chapter 18.

NJDOE Office of Special Education

This office provides professional development, technical assistance, coaching, and resources to educators, parents and other stakeholders across the state to improve outcomes for students with disabilities, ages 3 through 21.

The office also provides dispute resolution options such as mediation and due process hearings when there is a disagreement between the school district and parents.

Office of Special Education
P.O. Box 500
Trenton, NJ 08625-0500
609-376-9060
Email: oseinfo@doe.nj.gov

NJDOE Special Education Ombudsman

The Office of the Special Education Ombudsman offers valuable resources and information to support parents, students and educators regarding special education rights and services.

P.O. Box 500
Trenton, NJ 08625-0500
609-376-9060
Email: specedombudsman@doe.nj.gov
www.nj.gov/education/specialed/parents/index.shtml

New Jersey Higher Education Student Assistance Authority (HESAA)

HESAA provides New Jersey students and families with the financial and informational resources for students to pursue their education beyond high school.

1-800-792-8670
www.hesaa.org

CHAPTER 12:
ASSISTIVE TECHNOLOGY RESOURCES

Assistive technology is equipment or a service that serves to increase, maintain or improve the functional capability of an individual with a disability. This section lists agencies, outside of state government, that provide assistive technology services.

Assistive Technology Advocacy Center (ATAC): "Back in Action"

Provides information on assistive technology and maintains a used equipment recycling program that provides used items at low cost or free. View available items on their website. www.at4nj.org/

210 S. Broad Street, 3rd Floor
Trenton, NJ 08638
Toll free: 1-800-922-7233
609-292-9742
disabilityrightsnj.org/how-we-help/areas-of-assistance/assistive-technology/

National Disability Institute: Assistive Technology Loan Program

Provides affordable loans of $500 to $45,000 to residents of New Jersey and New York.

202-449-9521
www.nationaldisabilityinstitute.org/financial-wellness/assistive-technology-loan-program/

Advancing Opportunities: Assistive Technology Services/Lending Center

Assists people with disabilities, their families, teachers and employers identify and learn how to use the technology that will be most effective in meeting their goals. Their Technology Lending Center allows NJ residents with disabilities the opportunity to borrow assistive technology for a trial period, for free.

1005 Whitehead Road Ext., Suite 1
Ewing, NJ 08638
Toll free: 1-888-695-0845
609-882-4182
www.assistivetechnologycenter.org

Goodwill Home Medical Equipment

Refurbishes donated home medical equipment and offers it to individuals and families at low costs.

300 Benigno Blvd.
Bellmawr, NJ 08031
609-396-1513, 609-812-2210
www.goodwillhomemedical.org

CHAPTER 13:
LEGAL AND ADVOCACY RESOURCES

NJ Council on Developmental Disabilities (NJCDD)

The NJCDD provides a forum for public and private agencies serving individuals with disabilities to come together with consumers, family members, and advocates, to develop a coordinated social policy. The Council also funds projects to educate and inform decision-makers, legislators, and the general public about developmental disabilities.

Mary Roebling Building
20 West State Street, 6th Floor
PO Box 700
Trenton, NJ 08625-0700
Toll free: 1-800-792-8858
Email: njcdd@njcdd.org
www.njcdd.org/

Regional Family Support Planning Councils (RFSPCs)

RFSPCs provide a venue for parents and family members of people with developmental disabilities to exchange knowledge and information about available family support services. RFSPC members advise state agencies on how they can best meet the needs of families and individuals with developmental disabilities. Family members of people with developmental disabilities are encouraged to serve on a council. Councils generally meet monthly and may have up to 11 voting members. Meetings are open to the public and all families are welcome to attend. All 21 counties are represented by 10 regional councils. To find the council representing your county, visit: www.njcdd.org/the-regional-family-support-planning-councils/family-support-planning-councils/ or contact:

Kyoko Coco, Statewide RFSPC Coordinator
Telephone: 609-341-3112
Email: kyoko.coco@njcdd.org

Centers for Independent Living (CILs)

CILs are community-based, consumer-driven organizations designed to support individuals with disabilities by providing a multitude of services based on individual needs, such as life skills training, advocacy, information and referral, peer counseling, socialization and community based activities. Membership is open to all people with disabilities, their able-bodied friends, and supporters. CILs promote personal growth and empowerment through choice, self-determination, and participation in programs providing information, education, skills development, and networking opportunities.
See Appendix 4 **for a list of CILs by County.**

Association for Special Children and Families

This nonprofit consists of a group of parent consultants who support and educate other parents raising children with disabilities.

PO Box 494
Hewitt, NJ
07421-0494
973-728-8744

www.ascfamily.org

SPAN Parent Advocacy Network

This nonprofit group provides education to families and professionals, family workshops, support groups and advocacy in the following areas: effective parent involvement, child care, general and special education, dropout and bullying prevention, child welfare, health care, mental health, youth leadership, transition to adult life, incarcerated youth, military family support, violence prevention and more.

35 Halsey Street, 4th Floor
Newark, NJ 07102
Toll free: 1-800-654-7726
www.spanadvocacy.org

Adult Protective Services

Adult Protective Services (APS) receives reports of suspected abuse, neglect, and/or exploitation of vulnerable adults ages 18 or older who reside in the community. Reports to APS that meet state criteria will generate a thorough assessment, including a private face-to-face interview with the potentially at-risk adult, to determine if further intervention is warranted. All information generated by the investigation is confidential. A report of suspected maltreatment should be made directly to the APS office in the county in which the vulnerable adult resides. The Division of Aging Services may be contacted to help facilitate the report to APS by calling **609-588-6501**.

See Appendix 5 **for a list of APS offices by County.**

Court Appointed Special Advocates (CASA) of New Jersey

CASA of New Jersey provides a voice for abused and neglected children by empowering a statewide network of county-based programs. Working through community volunteers, these programs advocate on behalf of children in foster care and other out-of-home placements to ensure their well-being and ultimate placement in safe and nurturing permanent homes.

77 Church Street
New Brunswick, NJ 08901
609-695-9400
info@casaofnj.org
www.casaofnj.org/

American Civil Liberties Union (ACLU)

This private, nonprofit, nonpartisan organization is devoted to defending the principles of freedom, justice and equality guaranteed by our state and federal constitutions and civil rights laws. They undertake litigation and advocacy on behalf of individuals and lobby for civil liberties in state and local government.

PO Box 32159
Newark, NJ 07102
973-642-2084
www.aclu-nj.org

Legal Services of New Jersey (LSNJ)

LSNJ coordinates the statewide legal services system in New Jersey, providing free legal assistance to low-income people in civil matters. This service is provided at no charge, but applicants must be financially eligible to qualify. Legal help is available in all languages and to the hearing-impaired. Services are provided in all 21 counties through local offices. Visit www.lsnj.org/LegalServicesOffices.aspx to find contact information for your local office.

100 Metroplex Dr.
PO Box 1357
Edison, NJ 08818
Toll free: 1-888-576-5529
www.lsnj.org

Community Justice Center

This nonprofit legal service serves low-income and homeless individuals with disabilities and returning disabled veterans and their families, primarily within Central New Jersey.

310 W. State Street, Third Floor
Trenton, NJ 08618
609-218-5120
www.nj-communityjusticecenter.org

Disability Rights New Jersey (DRNJ)

DRNJ provides free legal and advocacy services to individuals with disabilities. They also provide education, training and technical assistance to individuals with disabilities, the agencies that serve them, advocates, attorneys, professionals, courts and others regarding the rights of individuals with disabilities.

210 South Broad Street, 3rd Floor
Trenton, NJ 08608
Toll free: 1-800-922-7233
advocate@drnj.org
www.disabilityrightsnj.org

Community Health Law Project (CHLP)

This organization provides low cost, fee-for-service legal services to assist individuals living with disabilities and their families pursue civil and entitlement issues. This organization also provides free services to individuals receiving services through the Division of Developmental Disabilities (DDD). They have several offices throughout the state. Visit www.chlp.org/contact to find contact information for your local office.

CHLP Administrative Office
185 Valley Street
South Orange, NJ 07079
973-275-1175
www.chlp.org

CHAPTER 14:
DISABILITY RIGHTS AND LAWS: INFORMATION, TECHNICAL ASSISTANCE, AND ENFORCEMENT

Many laws protect the rights of individuals with disabilities. Brief overviews of relevant laws and local contacts for additional information and enforcement have been provided below. For a more comprehensive guide to disability rights and laws, please visit: www.ada.gov/resources/disability-rights-guide/

The NJ Law Against Discrimination (NJ LAD)

The New Jersey Law Against Discrimination (N.J.S.A. 10:5-12) (NJLAD) prohibits discrimination and bias-based harassment based on actual or perceived: race or color; religion or creed; national origin, nationality or ancestry; sex, pregnancy or breastfeeding; sexual orientation; gender identity or expression; disability; marital status or domestic partnership/civil union status; liability for military service; age, atypical hereditary cellular or blood trait, genetic information, the refusal to submit to a genetic test or make available to an employer the results of a genetic test; familial status and source of lawful income used for rental or mortgage payments.

The LAD prohibits unlawful discrimination in employment, housing, places of public accommodation, credit and business contracts. **Learn more about the types of discrimination covered by the LAD at: www.njoag.gov/about/divisions-and-offices/division-on-civil-rights-home/know-the-law/.**

The New Jersey Family Leave Act (NJFLA)

The NJFLA requires covered employers to grant time off from work to eligible employees for the birth, adoption or placement for foster care of a child, or the serious illness of a family member or a person equivalent to family. Learn more about the NJFLA at: www.njoag.gov/wp-content/uploads/2021/09/fact-FLA.pdf and/or email NJFLA@njcivilrights.gov.

The Fair Chance Housing Act (FCHA)

The FCHA bars housing providers from asking about criminal history on housing applications in most instances. The FCHA is the first state law of its kind in the country and is intended to ensure people with past criminal histories have a fair shot at accessing safe and affordable housing. **Learn more about the types of discrimination covered by the FCHA at: www.njoag.gov/about/divisions-and-offices/division-on-civil-rights-home/fcha/**

New Jersey Division on Civil Rights:

The NJ Division on Civil Rights (NJ DCR) is responsible for enforcing the New Jersey Law Against Discrimination (NJLAD), the New Jersey Family Leave Act (NJFLA), and the Fair Chance in Housing Act (FCHA). The Division investigates claims of discrimination in employment, housing, and places of public accommodation (e.g. schools, stores, parks). The Division also offers free seminars and other outreach activities to educate the public on anti-discrimination laws. **Complaints may be filed online via the NJBIAS portal, which is accessible at: bias.njcivilrights.gov**. Complaints must be filed with the Division within 180 days after the alleged act of discrimination. Complaints may also be filed in New Jersey State Superior Court within two years of the alleged act of discrimination.

NJ DCR Regional Offices:

Northern Regional Office
31 Clinton Street, 3rd Floor
Newark, NJ 07102
973-648-2700

Southern Regional Office
5 Executive Campus, Bldg 5, Ste 107
Cherry Hill, NJ 08034
856-486-4080

Central Regional Office
140 East Front Street: 6th Floor
PO Box 090 Trenton, NJ 08625
609-292-4605

South Shore Regional Office
1601 Atlantic Ave, 6th Floor
Atlantic City NJ 08401
609-441-3100

DCR Housing Discrimination Toll-Free Hotline:

1-866-405-3050

The Americans with Disabilities Act (ADA)

The ADA prohibits discrimination on the basis of disability in employment, state and local government, public accommodations, commercial facilities, transportation, and telecommunications.

ADA Title I: Employment

Prohibits discrimination in recruitment, hiring, promotions, training, pay, social activities, and other privileges of employment against otherwise qualified individuals with disabilities.

Enforced locally by:
NJ Equal Employment Opportunity Commission (EEOC):
Newark Area Office
Toll free: 1-800-669-4000; ASL Video Phone: 844-234-5122

ADA Title II: State and Local Government Activities

Requires that state and local governments provide people with disabilities an equal opportunity to benefit from all programs, services, and activities.

Enforced by:
US Department of Justice, Civil Rights Division
Toll free: 1-800-514-0301
TTY: 1-833-610-1264
civilrights.justice.gov/

ADA Title II: Public Transportation

Requires that public transportation authorities do not discriminate against people with disabilities in the provision of their services. Requires accessible vehicles and the provision of paratransit services where they operate fixed-route bus or rail systems.

Enforced by:
US Office of Civil Rights, Federal Transit Administration
Toll free: 1-888-446-4511
www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/

ADA Title III: Public Accommodations

Requires that places of public accommodation provide full access to goods and services to people with disabilities by removing barriers in existing buildings where it is easy to do so without much difficulty or expense and by allowing "reasonable accommodations" when serving people with disabilities. It also requires that places of public accommodation take steps necessary to communicate effectively with customers with vision, hearing, and speech disabilities.

Enforced by:
US Department of Justice, Civil Rights Division
Toll free: 1-800-514-0301
TTY: 1-833-610-1264
civilrights.justice.gov/

ADA Title IV: Telecommunication Relay Service (TRS)

Requires that common carriers establish TRS Services, which enable callers with hearing and speech disabilities who use TTYs (also known as TDDs), and callers who use voice telephones to communicate with each other through a third party communications assistant. Title IV also requires closed captioning of federally funded public service announcements.

Enforced by: The Federal Communications Commission (FCC)
Toll free: 1-888- 225-5322; VP: 1-844- 432-2275
www.fcc.gov/encyclopedia/telecommunications-relay-services-trs

ADA Title V: Miscellaneous

Contains a variety of provisions relating to the ADA as a whole, including its relationship to other laws, state immunity, impact on insurance providers and benefits, prohibition against retaliation and coercion, illegal use of drugs, and attorney's fees. This title also provides a list of conditions that are not to be considered as disabilities.

For local information, training, and or technical assistance on the ADA:

Northeast ADA Center
1-800-949-4232
www.northeastada.org

Disability Rights New Jersey (DRNJ)
Toll free: 1-800-922-7233
advocate@drnj.org
www.disabilityrightsnj.org

For information and technical assistance on the Americans with Disabilities Act (ADA) at the Federal level:

Department of Justice ADA
Information Line
1-800-514-0301
www.ada.gov

The Fair Housing Act (FHA):

The Fair Housing Act protects people from discrimination when they are renting or buying a home, getting a mortgage, seeking housing assistance, or engaging in other housing-related activities. Additional protections apply to federally assisted housing. The Fair Housing Act prohibits discrimination in housing due to race, color, national origin, religion, sex, familial status, or disability.

Visit this page for answers to frequently asked questions about the housing rights of people with disabilities and the responsibilities of housing providers and building and design professionals under federal law:

www.hud.gov/topics/information_for_disabled_persons

Section 504 of the Rehabilitation Act:

Section 504 of the Rehabilitation Act prohibits discrimination on the basis of disability in any program or activity receiving federal financial assistance.

To file a complaint related to the FHA or Section 504 of the Rehabilitation Act, contact your local HUD office at:

New Jersey HUD Newark Field Office
One Newark Center
1085 Raymond Boulevard
13th Floor
Newark, NJ 07102-5260
973-776-7200
Email: NJ_Webmanager@hud.gov

US Access Board

The US Access Board is an independent federal agency that provides accessibility guidelines for the built environment, transportation, communication, medical diagnostic equipment, and information technology.

202-272-0080 ext. 3
www.access-board.gov

Individuals with Disabilities Education Act (IDEA)

A federal law that makes available a free, appropriate public education to eligible children with disabilities and ensures special education and related services to those children.

sites.ed.gov/idea/

Air Carrier Access Act

Federal law which requires airlines to accommodate the needs of passengers with disabilities. It applies to all flights in the United States and to flights to, or from, the United States by foreign airlines. It prevents airlines from refusing to transport a passenger solely because of a disability; limits the circumstances under which passengers with disabilities must provide advance information about their disabilities to air carriers; states that assistive devices do not count against passenger baggage limits; and sets accessibility guidelines for airplane facilities. Airline personnel must provide routine physical assistance but are not required to provide what would customarily be regarded as personal care assistance. However, if a passenger requires an attendant, the airline must transport the attendant free of charge. The law does not require an airline to transport an individual who may endanger the health or safety of others. The Act mandates that a Complaints Resolution Officer (CRO) be immediately available to resolve disputes between airlines and passengers with disabilities.

www.transportation.gov/airconsumer/passengers-disabilities

Voting Accessibility for Individuals with disabilities

Requires polling places across the United States to be physically accessible to people with disabilities for federal elections or to provide an alternate means of casting a ballot on the day of the election. This law also requires states to make registration and voting aids available for voters with disabilities and those who are elderly.

For more information, visit: disabilityrightsnj.org/who-we-are/programs/

CHAPTER 15:
MENTAL HEALTH AND ADDICTION SERVICES

Division of Mental Health and Addiction Services (DMHAS)

The Division oversees New Jersey's adult system (18+) of community-based behavioral health services. Provider agencies deliver a full array of mental health and substance use disorder services, including: prevention, intervention, emergency screening, outpatient and intensive outpatient mental health and addictions services, partial care and partial hospitalization, case management, medication-assisted treatment for substance use, and long and short-term mental health and substance use residential services.

PO Box 362
Trenton, NJ 08625
1-800-382-6717
www.state.nj.us/humanservices/dmhas/home/

Behavioral Health, Substance Use, and Intellectual/Developmental Disability Services for Youth Under Age 21

For children/youth under age 21, families may contact **PerformCare** (877-652-7624) which provides a family-centered, community-focused single point of entry to obtain available services related to behavioral health, substance use, and intellectual/developmental disabilities. PerformCare is available 24 hours a day. Parent/legal guardian consent is required for youth under 18.

Toll-free:
1-877-652-7624 (24/7 access)

www.performcarenj.org/

For Mental Health Information and Referrals:
1-800-382-6717

For Substance Use Treatment Services (ReachNJ):
1-844-732-2465

NJ Mental Health Cares Helpline
1-866-202-HELP (1-866-202-4357) 8am to 8pm daily

www.njmentalhealthcares.org/

County Crisis Intervention Contacts

The numbers listed below provide callers with access to psychiatric emergency services for non-medical emergencies and crisis intervention:

County	Phone Number
Atlantic County	609-344-1118
Bergen County	201-262-4357
Burlington County	609-835-6180
Camden County	856-428-4357
Cape May County	609-465-5999
Cumberland County	856-455-5555
Essex County (Clara Maas)	973-844-4357
Essex County (Beth Israel)	973-926-7444
Essex County (UBHC)	973-623-2323
Gloucester County	856-845-9100
Hudson County	866-367-6023
Hunterdon County	908-788-6400
Mercer County	609-396-4357
Middlesex County	732-235-5700
Monmouth County	732-923-6999
Morris County	973-625-6160
Ocean County	732-886-4474
Passaic County	973-754-2230
Salem County	856-299-3001
Somerset County	908-526-4100
Sussex County	973-383-0973
Union County	908-994-7131
Warren County	908-454-5141

24/7 Suicide and Crisis Lifeline

Dial: 988

Trained counselors are available for free, confidential support

Call 24 hours per day, 7 days per week

Early Intervention Support Services (Crisis Intervention Services)

Short term, mental health services for **adults** who are experiencing significant emotional or psychiatric distress and are in need of immediate intervention. Early Intervention Support Services offers crisis intervention and crisis stabilization services in a setting that is an alternative to hospital based emergency room treatment. Outreach (non-office based) services are available.

Atlantic County

Atlanticare Behavioral Health
Early Intervention Support Services
13 N Hartford Avenue
Atlantic City, NJ 08401
1-866-750-6612
609-348-1161
6010 Black Horse Pike
Egg Harbor Township, NJ 08234

Bergen County

Comprehensive Behavioral Health Services
Wellness and Support Center
569 Broadway
Westwood, NJ 07675
201-957-1800

Burlington County

Catholic Charities
Early Intervention Support Services
25 Ikea Drive
Westampton, NJ 08060
609-386-7331 ext. 2452

Camden County

Oaks Integrated Care
Early Intervention Support Services
2051 Springdale Road
Cherry Hill, NJ 08003
856-254-3800

Cape May County

Acenda Integrated Health
128 Crest Haven
Cape May Court House, NJ 08210
609-778-3020

Cumberland County

Oaks Integrated Care
Early Intervention Support Services
1420 S. Lincoln Avenue
Vineland, NJ 08361
856-537-2310 ext. 51705

Essex County

Rutgers University Behavioral Health Care
Early Intervention Support Services
183 South Orange Avenue
Newark, NJ 07103
973-972-6100

Gloucester County

Acenda Integrated Health
20 Hollydell Drive
Sewell, NJ 08080
844-4-ACENDA

Hudson County

Bridgeway Rehabilitation Services
Crisis Intervention Services
152 Central Avenue
Jersey City, NJ 07306
201-885-2539
Access Line: 201-370-4232

Hunterdon County

Rutgers University Behavioral Healthcare
8 Main Street, Suites 7 & 8
Flemington, NJ 08822
908-358-6175

Mercer County

Catholic Charities – Diocese of Trenton
Early Intervention Support Services
1225-1255 Whitehorse Mercerville Road,
Building B, Suite 504-505
Hamilton, NJ 08619
609-256-4200

Middlesex County

Rutgers University Behavioral Healthcare
Early Intervention Support Services
667 Hoes Lane West
Piscataway, NJ 08855
732-235-4422

Monmouth County

Monmouth Medical Center
Early Intervention Support Services
West Side Plaza, 3301 Highway 66,
Building B, 1st Floor
Neptune, NJ 07753
732-922-1042

Morris County

St. Clare's Behavioral Health
Wellness and Recovery Center
56 Morris Avenue
Denville, NJ 07384
973-625-0096
Toll-Free: 1-888-476-2660

Ocean County

Bright Harbor Healthcare – Community Resource for Emergency Support and Treatment (CREST)
409 Main Street
Toms River, NJ 08753
732-240-3760

Passaic County

Comprehensive Behavioral Health Services
Wellness and Support Center
***Currently Operating a temporary location*
680 Broadway Suite 2D
Paterson, NJ 07514
973-221-8100

Salem County

Healthcare Commons, Inc.
Healthcare Commons Mental Health Urgent Care
500 S. Pennsville-Auburn Road
Carneys Point, NJ 08069
856-299-3200 ext. 131

Somerset County

Rutgers University Behavioral Healthcare
Currently Operating from Middlesex County
856-334-0501

Union County

Bridgeway Crisis Intervention Services – Union
Bridgeway Behavioral Health
615 North Broad Street
Elizabeth, NJ 07202
Office: 908-469-6517
Fax: 908-248-9342

Warren County

Saint Clare's Behavioral Health
Wellness and Recovery Center of Warren County
140 Boulevard, 2nd fl., Suite 3
Washington, NJ 07882
908-477-2100

Mental Health-Related Support Associations

NJ Self-Help Group Clearinghouse
673 Morris Avenue
Springfield, NJ 07081
Toll free: 1-800-367-6274
www.njgroups.org

Mental Health Association in NJ
673 Morris Ave, Suite 100
Springfield, NJ 07081
Toll free: 1-800-367-8850
www.mhanj.org

National Alliance on Mental Illness of New Jersey
1562 Route 130
North Brunswick, NJ 08902
732-940-0991
www.naminj.org

National Coalition for Mental Health Recovery
25 Bigelow St
Cambridge, MA 02139
202-642-4480
www.ncmhr.org

NJ Association of Mental Health and Addiction Agencies, Inc.
3635 Quakerbridge Road, Suite 35
Mercerville, NJ 08619
609-838-5488
www.njamhaa.org

Addiction Resources

Reach NJ Addictions Helpline
Toll free: 1-844-732-2465
reachnj.gov

NJ Connect for Recovery
Toll free: 1-855-652-3737
www.njconnectforrecovery.org

New Jersey Quitline: 866-NJ-STOPS (866-657-8677)
www.njquitline.org

Alcoholics Anonymous

South Jersey Intergroup:
856-486-4444

Cape Atlantic Intergroup:
609-641-8855

Central Jersey Intergroup:
609-586-6902

Intergroup of Northern NJ:
908-687-8566
www.aa.org

Intoxicated Driving Program Call Center: 609-815-3100

AL-ANON Adult Children & Family Group ALA-TEEN
North Jersey: 973-744-8686
www.northjerseyal-anon.org

Gamblers Anonymous
Toll Free: 1-855-222-5542
www.ga4nj.com

Narcotics Anonymous
Toll free: 1-800-992-0401
www.na.org

NAR-ANON Family Group
Toll free: 1-877-424-4491
naranonofnj.org

Nicotine Anonymous
Toll free: 1-877-879-6422
info@nicotine-anonymous.org
www.nicotine-anonymous.org

National Alcohol and Substance Abuse Information Center
Toll free: 1-800-784-6776

NJ Association of Mental Health and Addiction Agencies, Inc.
3635 Quakerbridge Road, Suite 35
Mercerville, NJ 08619
609-838-5488
www.njamhaa.org

CHAPTER 16:
PERSONAL CARE ASSISTANT SERVICES AND RESOURCES FOR CAREGIVERS

Personal Care Assistant Service (PCA)

PCA services are non-emergent, on-going health related tasks performed by qualified staff in an eligible NJ FamilyCare (Medicaid) member's home. The purpose of the program is to accommodate long-term/chronic or maintenance health care by providing assistance with activities of daily living and household duties essential to the individual's health and comfort. The number of hours authorized is based upon medical necessity, as determined by a nursing assessment. **To apply, contact your NJ FamilyCare Managed Care Organization (MCO).** *See Numbers below.*

Personal Preference Program (PPP)

The PPP offers an alternate way for individuals to receive their NJ FamilyCare Personal Care Assistant (PCA) services. Using a self-directed model, this program enables eligible NJ FamilyCare recipients to direct and manage their PCA services rather than receiving traditional PCA agency services. NJ FamilyCare recipients work with a financial management service to help develop a plan through which they can decide the services they need, as well as the individuals and/or agencies they wish to hire to provide the identified services.

To enroll, contact your NJ FamilyCare Managed Care Organization (MCO) and ask to speak with a Care Manager:

Aetna Better Health of New Jersey: 1-855-232-3596

Fidelis Care: 1-855-642-6185

Horizon NJ Health: 1-855-465-4777

United Healthcare Community Plan: 1-800-645-9409

Wellpoint: 1-855-661-1996

Managed Long Term Services and Supports (MLTSS)

The Managed Long Term Services and Supports program (MLTSS) is a New Jersey initiative intended to provide a better way to help older adults and individuals with disabilities live at home for as long as possible. An individual is eligible for the MLTSS program when they meet nursing home level of care determined by a comprehensive assessment completed by the MCO or the Office of Community Choice Options (OCCO). The program is designed to coordinate support services according to a participant's needs. Participants will receive their primary, acute, behavioral, and long-term care needs through a NJ FamilyCare MCO.

MLTSS includes services such as:

- Access to all NJ FamilyCare Plan A Benefits (**see Chapter 5**)
- Care Management;
- Home and Vehicle Modifications;
- Home Delivered Meals;
- Respite;
- Personal Emergency Response Systems;
- Mental Health and Addiction Services;
- Assisted Living;
- Community Residential Services;
- Nursing Home Care.

For more information about MLTSS, visit:
www.nj.gov/humanservices/dmahs/home/mltss.html

To apply for MLTSS:

Birth through age 20: Contact the Division of Disability Services (DDS) at 1-888-285-3036.

21 years or older: Contact your county's Aging and Disability Resource Center (ADRC) or your county Board of Social Services. See page 134 for a listing of those numbers by county.

Individuals already enrolled in a NJ FamilyCare/Medicaid MCO: Contact your Managed Care Organization's (MCO) member services line to request an evaluation for enrollment into MLTSS. ***See* Chapter 5**

Program of All Inclusive Care for the Elderly (PACE)

PACE provides frail individuals comprehensive medical and social services coordinated and provided by a team of professionals in a community-based center and in their homes, helping program participants delay or avoid long-term nursing home care. To participate in PACE, an individual must be 55 years of age or older, require nursing home level of care but be able to live safely in the community at time of enrollment with the services of PACE, and reside in the service area of a PACE organization. You can leave a PACE program at any time. Eight PACE agencies are currently operating in New Jersey and you must live in their coverage area to participate.

For more information, visit: www.nj.gov/humanservices/doas/services/l-p/pace/
To apply, contact the PACE agency serving your area at the numbers listed below:

PACE Centers:

Capital Health LIFE:
609-599-5433 (serving Mercer County and portions of Burlington County)
www.capitalhealth.org/medical-services/living-independently-for-elders

Trinity Health LIFE New Jersey:
856-675-3675 (serving most of Camden County and portions of Burlington County)
www.trinityhealthpace.org/th-life-new-jersey

Lutheran Senior LIFE:
Toll Free: 1-877-543-3188 (serving most of Hudson County)
www.lifelsmnj.org/

Inspira LIFE Vineland:
Toll Free: 855-295-5433 (serving Cumberland, Gloucester, and Salem Counties)
www.inspirahealthnetwork.org/life-center

Inspira LIFE Williamstown:
Toll Free: 855-295-5433 (serving Cumberland, Gloucester, and Salem Counties)
www.inspirahealthnetwork.org/services-treatments/inspira-life-program

Beacon of LIFE (Monmouth County):
732-592-3400 (serving Monmouth County)
www.beaconpace.com/monmouth-county/

Beacon of LIFE (Ocean County):
732-716-4600 (serving Ocean County)
www.beaconpace.com/ocean-county/

AtlantiCare LIFE Connection:
609-572-8588 (serving Atlantic and Cape May Counties)
www.atlanticare.org/services/life-connection/services

The Personal Assistance Services Program (PASP)

The PASP is a personal care assistance program for individuals with permanent physical disabilities who are capable of directing their own services. The program provides up to 40 hours per week of routine, non-medical personal care assistance to adults ages 18 and above who are employed, preparing for employment (attending school or other training), or engaged in volunteer work. Personal assistants help with personal care tasks including, but not limited to, bathing, dressing, eating, grooming, meal preparation, shopping, light housekeeping, driving, or using public transportation. Eligibility is open to all who meet the above criteria, regardless of earnings, but there is a cost share based on income. To apply, contact your county PASP Coordinator. **For more information and County Coordinator contact information, visit:**
www.nj.gov/humanservices/dds/programs/personalassistance/

Jersey Assistance for Community Caregiving (JACC)

Jersey Assistance for Community Caregiving (JACC) is a program that provides in-home services to seniors age 60 and over who require a nursing facility level of care but wish to remain in their homes. JACC includes an array of services designed to supplement the assistance given by the individual's existing network of family caregivers. Qualified individuals may have the opportunity to hire their own eligible family, friends, or neighbors to provide the care they need. By designing service plans uniquely tailored to the individual, JACC works to enhance the individual's community care options. JACC also strengthens the ability of caregivers to continue in their vital role as primary support providers. Services available through JACC include the following: care management, personal care assistance, caregiver relief (respite), home modifications, special medical equipment and supplies, chore services, personal emergency response system, home-delivered meal services, social adult day care, and transportation. JACC has a monthly co-pay based on the participant's (and spouse's) income.

Individuals eligible for this program must:

- require a nursing facility level of care, but wish to remain at home
- not participate in other services that provide this type of care
- meet financial guidelines for income and assets:
  - countable monthly income that is no more than 365% of the Federal Poverty Level ($4,581 for individuals and $6,217 for a couple in 2024) and
  - countable resources at or below $40,000 for an individual or $60,000 for a couple

For more information, visit: www.nj.gov/humanservices/doas/services/a-k/jacc/

To apply, please contact your County Aging and Disability Resource Connection (ADRC). ***See Appendix 3.***

Statewide Respite Care Program

This program offers services to individuals needing care so as to provide a break ("respite") to unpaid caregivers. Services can include adult day care, home care, companion services, campership, or a short stay in a facility. There is a caregiver directed option, which allows the caregiver to pay for and be reimbursed for services or items that make caregiving easier. Cost share determined on a sliding scale from 0% to 25% of the cost of care apply.

Individuals eligible for this program must:

- live in the community and require daily, basic care that is currently being provided by unpaid caregivers, such as a spouse, family members, or friends
- not participate in other services that provide this type of care
- meet financial guidelines for income and assets. There may be a co-pay based on income.

For more information, visit:

www.nj.gov/humanservices/doas/services/q-z/srcp/

To apply, please contact your county AAA/ADRC. ***See Appendix 3*****.**

Alzheimer's Adult Day Services Program (AADSP)

This program gives a break (respite) to unpaid caregivers who are caring for a person with Alzheimer's disease or a related disorder, such as dementia, by subsidizing adult day care at participating day centers. The day centers provide higher staffing ratios and dementia-specific care. There are co-pays based on income.

Individuals eligible for this program must:

- have a qualifying diagnosis that includes permanent and progressive dementia
- live in the community and require daily, basic care that is currently being provided by unpaid caregivers such as a spouse, family members, or friends
- not participate in other services that provide this type of care
- meet financial guidelines for income and assets. There may be a co-pay based on income.

For more information, please visit:

www.nj.gov/humanservices/doas/services/a-k/aads/

To apply, call your County AAA/ADRC. ***See Appendix 3*****.**

Older Americans Act Funded Programs

This Division of Aging Services administers programs funded through the Older Americans Act. Services vary depending on county and consist of things like home-delivered meals, congregate nutrition programs, information and assistance, and benefits screening. Some counties may have light home repair, or "handyman", services available. Eligibility for these programs is not based on income. Most programs are for individuals

in need age 60 and older, but some services are also available to caregivers of any age and to grandparents age 55 or older.

To learn what services your county has available, call your County AAA/ADRC. See Appendix 3.

Other Resources for Caregiver Support

Care2Caregivers Program

Care2Caregivers provides free and confidential telephone counseling, education, support, referrals and resources for New Jersey individuals and the caregivers who support them. Trained peer counselors who have also been family caregivers can help with every step on the caregiving journey.

Toll free: 1-800-424-2494
www.care2caregivers.com

The Caregiver Action Network (CAN)

The Caregiver Action Network is the nation's leading family caregiver organization working to improve the quality of life for the more than 65 million Americans who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS to adult children caring for parents with Alzheimer's disease. CAN (formerly the National Family Caregivers Association) is a nonprofit organization providing education, peer support, and resources to family caregivers across the country free of charge.

Toll free: 1-855-227-3640
www.caregiveraction.org

Family Caregiver Alliance (FCA)

Family Caregiver Alliance was the first community-based nonprofit organization in the country to address the needs of families and friends providing long-term care at home. Long recognized as a pioneer in health services, FCA now offers programs at national, state, and local levels to support and sustain caregivers.

Toll free: 1-800-445-8106
www.caregiver.org

American Healthcare Association (AHCA)

AHCA is the nation's largest association of long-term and post-acute care providers. They advocate for quality care and services for individuals who are frail, elderly, and/or have disabilities. AHCA members provide essential care to approximately one million individuals in over 13,500 not-for-profit and proprietary member facilities.

202-842-4444
www.ahcancal.org

Well Spouse Association

The Well Spouse Association, a nonprofit 501(c)(3) membership organization, advocates for and addresses the needs of individuals caring for those with chronic illnesses or disabilities. The agency offers peer-to-peer support and educates healthcare professionals and the general public about the special challenges and unique issues "well" spouses face every day.

732-577-8899
info@wellspouse.org
www.wellspouse.org

National Alliance for Caregiving

Established in 1996, the National Alliance for Caregiving is a nonprofit coalition of national organizations focusing on issues of family caregiving. Alliance members include grassroots organizations, professional associations, service organizations, disease-specific organizations, a government agency, and corporations.

202-918-1013
info@caregiving.org
www.caregiving.org

Safe Care Cam Program

The Safe Care Cam program makes micro-surveillance cameras available for free 30-day loans to anyone who suspects their loved one is being abused or neglected by home health aides or other in-home caregivers.

For more information, call the Division of Consumer Affairs.
Toll free: 1-800-242-5846 or 973-504-6375

Find a Long-Term Care Facility:

healthapps.state.nj.us/facilities/fsSearch.aspx

www.nj.gov/health/ltc/nursing-homes/

Find Hospitals, Ambulatory Care, and other Acute Care Facilities:

healthapps.state.nj.us/facilities/acSearch.aspx

Fraud Prevention

NJ Long-Term Care Ombudsman (NJLTCO)

The NJLTCO is responsible for securing, preserving, and promoting the health, safety, and welfare of New Jersey's elderly population through investigations of abuse, neglect, and exploitation; legislative and regulatory advocacy; policy work; and education and outreach.

P.O. Box 852
Trenton, NJ 08625-0852
1-877-582-6995
www.state.nj.us/ooie/

Senior Medicare Patrol (SMP)

Senior Medicare Patrols (SMPs) empower and assist Medicare beneficiaries, their families, and caregivers to prevent, detect, and report health care fraud, errors, and abuse through outreach, counseling, and education.

732-777-1940
www.seniormedicarepatrolnj.org/

Other Anti-fraud Resources

- **The New Jersey Division of Consumer Affairs** is charged with protecting the public from fraud, deceit, and misrepresentation in the sale of goods and services**. Report allegations to 1-800-242-5846, 973-504-6200 or visit their website at www.njconsumeraffairs.gov**.
- **The U.S. Federal Trade Commission (FTC)** works to prevent fraudulent, deceptive, and unfair business practices and to help consumers to spot, stop, and avoid them. **To find information or file a complaint, visit their website at www.ftc.gov or call 1-877-382-4357**.
- **National Consumer League's Fraud Center** has a website where you can file a complaint on-line at **www.fraud.org**.

CHAPTER 17:
SERVICES FOR INDIVIDUALS WITH PHYSICAL DISABILITIES AND TRAUMATIC BRAIN INJURY

Established in 1997 within the NJ Department of Human Services, the Division of Disability Services (DDS) serves as the lead state agency representing the interests of individuals with disabilities by providing information and support to enhance health, education, employment, recreation and social engagement. Through partnerships with other state and local agencies, DDS ensures representation in policy and decision-making to improve access, equity and inclusion. DDS serves all individuals with disabilities, statewide.

How We Help:

- **Information and Referral (I&R) Services**

  Through our toll-free hotline, **1-888-285-3036**, nationally certified Community Resource Specialists (CRSs) are available during regular business hours, Monday through Friday, to:

  - assist NJ residents with disabilities in navigating and accessing community supports;
  - provide information and technical assistance for NJ ABLE and NJ WorkAbility **(See more about NJ Workability in Chapter 7: Employment Assistance**
  - initiate Managed Long Term Services and Supports (MLTSS) enrollment for children and young adults, 20 years old and younger **(See more about MLTSS in Chapter 16: Personal Care Assistant Services and Resources for Caregivers**);
  - create and distribute publications, such as New Jersey Resources and the NJ Guide to Accessible Parking; and
  - attend public events throughout the state to provide information and answer questions.

- **Traumatic Brain Injury Fund (TBI Fund)**

  The TBI Fund provides services and supports to New Jersey residents of any age, who have a traumatic brain injury. The Fund aims to foster independence and maximize quality of life when insurance, personal resources, and/or public programs are unavailable to meet those needs.

  Services include, but are not limited to: companion care; personal care; household management; assistive technology; physical/occupational therapies; cognitive rehabilitation therapy; and home/vehicle modifications.

  A portion of the Fund is used to support public education, outreach, and prevention strategies related to TBI.

An eligible applicant must be a NJ resident for at least 90 days prior to the application date, have liquid assets less than $100,000, and have a medically documented traumatic brain injury.

- **Personal Assistance Services Program (PASP)**

  The PASP is a personal care assistance program for individuals with permanent physical disabilities who are capable of directing their own services. The program provides up to 40 hours per week of routine, non-medical personal care assistance to adults ages 18 and above, who are employed, preparing for employment (attending school or other training) or engaged in volunteer work. Personal assistants help with personal care tasks including, but not limited to: bathing, dressing, eating, grooming, meal preparation, shopping, light housekeeping, driving or using public transportation. Eligibility is open to all who meet the above criteria, regardless of earnings, but there is a cost share based on income.

  The PASP is administered through County offices with oversight and funding provided by the DDS. **(See more about PASP in Chapter 16: Personal Care Assistant Services and Resources for Caregivers)**

- **Inclusive Healthy Communities Grant Program (IHC)**

  The Inclusive Healthy Communities (IHC) Grant Program provides funding to communities and organizations in New Jersey to promote inclusive practices through policy, systems and environmental changes that support the health and well-being of individuals with disabilities in the communities where they live. **For more information, visit: www.inclusivehealthycommunities.org/**

- **Disability Health and Wellness Initiatives**

  DDS aims to promote healthy living and prevention of secondary conditions for people with disabilities and create healthier, more inclusive communities. **(See more on Disability Health and Wellness in Chapter 27: Health and Wellness for People with Disabilities)**

  For more information regarding services provided by DDS and to access electronic versions of our publications, visit: **www.nj.gov/humanservices/dds/**

DDS Communications

To stay current with the latest information from DDS, subscribe to our listserv, DDS Communications, under “related links” on our homepage at: **www.nj.gov/humanservices/dds/**

NJ Division of Disability Services (DDS)

PO Box 705
11A Quakerbridge Plaza
Trenton, NJ 08625
1-888-285-3036
Email: **DHSCO-DDS-Information@dhs.nj.gov**
Email to request printed copies of publications: **DDS.publications@dhs.nj.gov**
www.nj.gov/humanservices/dds/

CHAPTER 18:
SERVICES FOR INDIVIDUALS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

A developmental disability is a chronic physical or intellectual disability, or a combination thereof, that:

- manifests before age 21;
- is permanent;
- substantially limits an individual's ability to complete activities in at least three of the following life activities:
  - self-care;
  - learning;
  - mobility;
  - communication;
  - self-direction;
  - economic self-sufficiency;
  - the ability to live independently.
- reflects the need for a combination and sequence of special interdisciplinary or generic care, treatment, or other services that are lifelong or extended and individually planned and coordinated.

Some Examples of developmental disabilities are:

Down Syndrome, Cerebral Palsy, Autism Spectrum Disorders and Muscular Dystrophy. However, it's important to remember that the definition of a developmental disability is not based on diagnosis alone. It's dependent upon the age at which the disability occurred and the effect on one's long-term abilities to complete activities of daily living. Therefore, injuries to the brain or spinal cord incurred before the age of 21 may also qualify as developmental disabilities provided they are permanent and effect an individual's ability to complete day-to-day tasks in three or more areas of life activity.

In New Jersey, services for individuals with intellectual/developmental disabilities (I/DD) are categorized into children services or adult services:

Services for Children with I/DD (birth through age 21):

are administered through the NJ Children's System of Care (CSOC), under the Department of Children and Families (DCF), through PerformCare.

Services for Adults with I/DD (21 and older):

are administered through the Division of Developmental Disabilities (DDD), under the Department of Human Services (DHS)

PerformCare

Toll-free: 1-877-652-7624 (24/7 access)
www.performcarenj.org

Through the New Jersey Children's System of Care (CSOC), PerformCare administers the publicly funded developmental disability service delivery system for children and youth up to age 21. PerformCare is also the single point of access to behavioral health and substance use treatment services for New Jersey youth up to the age of 21. **For more information on those services, see Chapter 15.**

The service system for children with intellectual and/or developmental disabilities is designed to help families meet the needs of children with I/DDs that are not being met through school-related services, medical services reimbursable by health insurance, or by other existing supports or services. Services through this program are administered based upon level of care and the availability of funds*. **(See more about early intervention and educational entitlement services in Chapter 11: Educational Resources)**

Services through PerformCare include the following:

Family Support Services (FSS): FSS services provide caregiver relief (Respite), assistive technology, home and vehicle modifications, and assistance with summer camp during summer breaks from school.

Connection with local Care Management Organizations (CMOs): CMOs are agencies that provide a full range of treatment and support services to children with the most complex needs. They work with child-family teams to develop individualized service plans. The CMO's goals are to keep children in their homes, schools and communities.

Out of Home (OOH) services and supports: provide out-of-home treatment for youth who are not able to safely be cared for at home. If a youth or young adult (under age 21) requires OOH Treatment, PerformCare will work with the family's Care

Management Organization (CMO) to identify the least restrictive type of treatment setting to best meet a child's identified needs.

To access developmental disability services for children: an application for developmental disability determination of eligibility must be submitted.

For children under the age of 18 (although services are provided until age 21), the application must be submitted to PerformCare. Applications can be completed online through a secure portal or are available to download and complete by hand at: **www.performcarenj.org/families/disability/determination-eligibility.aspx** or you can **call PerformCare at 1-877-652-7624**.

- **For children 18 and older**, applications for access to developmental disability services can be submitted to the Division of Developmental Disabilities (DDD), but services will continue to be provided through PerformCare until the age of 21, at which time the eligible individual will transition to DDD. An application for an individual age 18 and older can be obtained on the **DDD website at: www.nj.gov/humanservices/ddd/individuals/applyservices/** or by calling a DDD Intake worker at the DDD Community Services Office that serves the county where the individual lives. *See page 84 for a list of DDD offices.*

Under the direction of the New Jersey Council on Developmental Disabilities (NJCDD), the Regional Family Support Planning Councils assist the Children's System of Care in the allocation of funding for family support services by making recommendations based on input they receive from families.* **See Chapter 13 *for additional information about those organizations.*

NJ Division of Developmental Disabilities (DDD)

DDD Central Office
222 South Warren St. (PO Box 726) Trenton, NJ 08625-0726
Phone: 609-633-1482
Toll Free: 1-800-832-9173

The Division of Developmental Disabilities (DDD) is the state agency that ensures New Jersey adults with intellectual/developmental disabilities (I/DD) age 21 and older receive quality services to support them in living, working, and participating in their communities. The DDD partners with community-based support coordination and service provider agencies to expand opportunities for adults with I/DD to live as independently as possible, exercise their right to make choices, and reach their goals. A wide array of day and residential services (see panel to the right) are available to eligible individuals who meet the functional criteria for an intellectual/developmental disability and are eligible for Medicaid. To talk with a DDD intake worker or request to have an Application for Eligibility mailed to you, contact the DDD Community Services Office that serves the county where the individual lives. ***(See next page for DDD Office listings.)***

The Application for Eligibility is also available on the DDD website,
www.nj.gov/humanservices/ddd/individuals/applyservices/

DDD Services Available

(Based on Individual's Assessed Needs)

- **Assistive Technology**
- **Behavioral Supports**
- **Career Planning**
- **Cognitive Rehabilitation**
- **Community Based Supports**
- **Community Inclusion Services**
- **Community Transition Services**
- **Day Habilitation**
- **Environmental Modifications**
- **Goods & Services**
- **Individual Supports**
- **Interpreter Services**
- **Natural Supports Training**
- **Occupational Therapy**
- **Personal Emergency Response System**
- **Physical Therapy**
- **Prevocational Training**
- **Respite**
- **Speech, Language, and Hearing Therapy**
- **Support Coordination**
- **Supported Employment**
- **Supports Brokerage**
- **Transportation**
- **Vehicle Modification**

DDD Community Services Offices

County	Office Location
Morris, Sussex, Warren	**Flanders Office:** 1-B Laurel Drive Flanders, NJ 07836 **973-927-2600**
Bergen, Hudson, Passaic	**Paterson Office**: 100 Hamilton Plaza, 7th Floor Paterson, NJ 07505 **973-977-4004**
Essex	**Newark Office**: 153 Halsey St., 2nd FL PO Box 47013 Newark, NJ 07101 **973-693-5080**
Union, Somerset	**Plainfield Office**: 110 East 5th St. Plainfield, NJ 07060 **908-226-7800**
Ocean, Monmouth	**Freehold Office:** Juniper Plaza, Suite 1-J 3499 Route 9 North Freehold, NJ 07728 **732-863-4500**
Hunterdon, Mercer, Middlesex	**Trenton Office:** 11A Quakerbridge Plaza PO Box 705 Trenton NJ 08625 **1-800-832-9173**
Atlantic, Cape May, Cumberland, Salem	**Mays Landing Office**: 5218 Atlantic Avenue, Suite 205 Mays Landing, NJ 08330 **609-476-5200**
Burlington, Camden, Gloucester	**Voorhees Office**: 2 Echelon Plaza, 221 Laurel Rd., Suite 210 Voorhees, NJ 08043 **856-770-5900**

Report Suspected Abuse

REPORTS CAN BE MADE ANONYMOUSLY.

To report suspected abuse, neglect or exploitation of an individual with an intellectual or developmental disability call **1-800-832-9173 (then press 1)**. This DDD hotline should also be used in instances where the individual is 18 or older and in a placement funded by the Department of Children and Families' Children's System of Care. This DDD Hotline is available 24 hours a day, 7 days a week.

Ombudsman for Individuals With Intellectual or Developmental Disabilities And Their Families

The Office was established by the State Legislature in December 2017 to serve individuals and their families – to help make sure that they get the services and supports they need and deserve. Appointed by the Governor and housed within the Department of Treasury, the Ombudsman serves as the administration's lead advocate and ally for New Jersey residents with intellectual or developmental disabilities of all ages and their families. The Office provides information, referrals, guidance, and assistance for individuals and families who are having difficulty receiving the services they need and works closely with other government officials to resolve issues, to identify patterns of complaints regarding rights and services of individuals with intellectual or developmental disabilities, and to recommend strategies for improvements to New Jersey's system of care.

Paul Aronsohn, Ombudsman
PO Box 205
Trenton, NJ 08625
Email: disability.ombudsman@treas.nj.gov
Phone: 609-984-7764
www.disabilityombudsman.nj.gov/

CHAPTER 19:
SERVICES FOR BLIND, VISUALLY IMPAIRED AND DEAF-BLIND INDIVIDUALS

Commission for the Blind and Visually Impaired (CBVI)

153 Halsey St, 6th Floor
P.O. Box 47017
Newark, NJ 07101-47017

Phone: 973-648-3333
Toll Free: 1-877-685-8878

E-mail: askcbvi@dhs.nj.gov
www.state.nj.us/humanservices/cbvi

The Commission for the Blind and Visually Impaired (CBVI) provides education, employment, independent living and eye health services to individuals who are blind or visually impaired, their families, caregivers and the community. Programs are designed to enable individuals to gain independence and include orientation and mobility, braille instruction, and vocational rehabilitation.

Eligibility:

Available to all blind or visually impaired NJ residents experiencing vision loss that is affecting their daily life activities.

Visually Impaired means that an individual's vision is 20/70 or less in the better eye. (The person sees at 20 feet what a normally sighted person sees at 70 feet.)

Legally Blind means that an individual's vision is 20/200 or less in the better eye. (The person sees at 20 feet what a normally sighted person sees at 200 feet.) Also, an individual is considered legally blind if they have a restricted visual field limited to 20 degrees or less. (The person sees 20 degrees of all the objects in his or her field of vision when a normally sighted person would see 180 degrees.)

To apply or refer someone for services call 1-877-685-8878 or 973-648-3333 or a regional service office. *See the end of this chapter for* **CBVI Regional Office** *contact information.*

For more information, see Vision Care Assistance in Chapter 5: Health Insurance and Healthcare Assistance

CBVI Services and Programs

Educational Services

Educational Services are provided to students who are blind or visually impaired from birth through high school.

Infant services are provided to infants and toddlers (birth through 2 years)
In collaboration with the lead early intervention services providers within the New Jersey Early Intervention System, CBVI provides assessment and support services for infant/toddlers with vision loss, and consults with families and developmental instructors regarding all issues related to the early development and conceptual learning of blind and visually impaired babies. Services are free of charge to the families, and are provided in the child's natural environment (usually the home) with their primary caregivers.

School-based services (preschool through high school)
Provides specialized instruction, materials, technology, and other accommodations for students who are blind or visually impaired to succeed in school. These services are based upon each student's individual needs and are free of charge to students and their families regardless of family income. Services may include: Consultation and training for families; services for children who are deaf-blind or who have multiple disabilities; literacy enhancement; instruction in special areas; and accessible books, materials, devices and equipment. Students can be referred at any time in their school careers by the family, school personnel, medical professionals, or social services providers.

PUMP (Pre-high school Upwardly Mobile Program):

PUMP is a summer learning experience conducted between the end of July and the beginning of August. This program focuses on middle school students in grades seven and eight who will soon transition to high school. The program occurs at the CBVI Joseph Kohn Training Center in New Brunswick during the last week of the Life 101 Program. Our middle school students engage in joint activities with the high school students attending Life 101. The students participate in discussions, questions, and answers intended to share the joys and challenges of the high school experience as a blind or visually impaired student. The themes of their discussions are twofold: 1) Be true to yourself; 2) if you have a problem, seek out a trusted adult. Our middle school students also participate in activities focusing on self-advocacy, independence, and celebrating oneself.

Vocational Rehabilitation (VR) Services

Provides vocational training and counseling specifically designed to assist individuals who are blind, visually-impaired, or deaf-blind to prepare for, secure, retain or advance in employment that is consistent with their strengths, skills, and interests.

The scope of Vocational Rehabilitation Services includes:

- Assessment for determining eligibility and VR needs by qualified personnel;
- VR counseling and guidance, including information and support services to assist an individual in exercising informed choice, including referral and services from other agencies;
- Physical and mental restoration services;
- Vocational and other training services;
- Maintenance and transportation related to the rendering of any VR services;
- Vocational rehabilitation services to family members to assist in achieving the employment goal for an individual with a disability, e.g., family counseling;
- Interpreter services, including sign language and oral interpreter services, for individuals who are deaf or hard-of-hearing, and tactile interpreting services for individuals who are deaf-blind;
- Independent living skills instruction including personal and home management;
- Orientation and mobility services to instruct in methods of independent community travel;
- Services to assist students to transition from school to work;
- Job-related services, including job search and placement assistance, job retention services, follow-up services, and follow-along services;
- Supported employment services;
- Personal assistance services, including reader services;
- Occupational licenses, tools, equipment, initial stocks, and supplies;
- Technical assistance to individuals who are pursuing self-employment;
- Rehabilitation technology services and devices; and
- Post-employment services, i.e., short term services required to keep a job.

Pre-Employment Transition Services: Transition services are available to eligible students with disabilities, ages 14 to 21, and include: job exploration counseling, work-based learning experiences, workplace readiness training, instruction in self-advocacy, and counseling on post-secondary enrollment opportunities. These transition programs include:

- **Life 101**: a two-week summer, residential program for ninth and tenth grade students. The program is comprised of interactive and community-based activities, focused on career exploration, independent living skills, and post-secondary education.

- **EDGE (Employment, Development, Guidance, and Engagement)1.0**: helps prepare blind and visually impaired high school students receiving transition services to become successful professionals. Students attend monthly workshops to develop their professional, self-advocacy, and independent living skills. Additionally, students attend community trips to socialize with other blind peers, build life skills, and learn about opportunities to find employment or become more involved in extracurricular activities.
- **EDGE (Employment, Development, Guidance, and Engagement) 2.0:** serves college undergraduates who are blind and visually impaired. Students learn how to maximize their college experience through individualized plans that addresses barriers on campus, sets academic and social goals, and campus and community engagement. Students have career development plans that provide a map to graduation and a guide to careers in their fields of interest. In addition, students participate in campus visits with a career advisor, monthly mentor conversations, and peer meetings with career-centered activities. Using each of these resources and a career-focused approach, students enhance their ability to become employed competitively in their field of choice.
- **ACE Academy:** CBVI partners with Sky's the Limit Communications to provide short-term Pre-ETS training to our high school and college students. These trainings are held virtually or in person with two legally blind facilitators. Topics include leadership, advocacy, networking, career development, and navigating the college environment.
- **CBVI Pre-Employment Transition Programs at The College of New Jersey**

  The goal of the CBVI Transition Programs at The College of New Jersey is to provide Pre-ETS Programs for Transition/Vocational Assessment and Instruction, including year-round workshops and three (3) two-week summer residency programs for students who are blind, visually impaired, and deaf-blind. The three programs are described as:

  - **CREATE Program (Career Research, Exploration, and Awareness for Transition to Employment)**, a career preparation program.
  - **SUCCESS Program (Students Understanding College and Career Expectations for Excellence in School and Society)**, a college preparation program.
  - **STEPS Program (Successful Transition Experiences Preparing Students)**, a work skills preparation program.

  All students in these programs are immersed in an intensive learning environment to prepare students for college, careers, and independent living, and work through coursework, community-engaged learning, and workshops tailored to meet their goals:
- **Youth Employment Solutions (YES) Program:** Provides job coaching and job development services to individuals 18-25 years old in partnership with TCNJ.

Assistive Technology Support:

Assists consumers in gaining direct access to computer equipment and other technology through a comprehensive assessment of skill and accessibility needs. The purpose of the unit is to minimize barriers and enable individuals to have more efficient professional or academic lives. Regional Technology Assistance Centers (RTACs) are located in Newark, Freehold, Cherry Hill, Atlantic City, Trenton, and New Brunswick.

Joseph Kohn Training Center (JKTC):

Offers vocational rehabilitation, employment services, and independent living skills training to blind, deaf-blind, and visually-impaired individuals. Individuals 18 years or older who are blind or visually impaired, have exited from their secondary school program, and want to learn the independent living skills that will enable them to be integrated into their community may be eligible. The program is customized for each consumer, free of charge, and can range in duration from approximately 2 weeks to 20 weeks or more.

Business Enterprises New Jersey (BENJ):

As the State Licensing Agency (SLA) CBVI directly oversees New Jersey's Federal Randolph-Sheppard program. This program enables individuals who are blind to manage their own businesses, including: vending machines, newspaper stands, snack bars, and full service cafeterias. Individuals who wish to enter BENJ are required to: be at least 18 years old, be legally blind, have a high school diploma (or GED), pass a background check, be registered to receive CBVI vocational rehabilitation services, and be a US citizen.

Business Relations Unit (BRU):

Provides services to both public and private sector businesses in order to assist them with meeting their diversity initiatives in hiring individuals with disabilities. The BRU partners with businesses to address their needs, such as education and technical assistance on recruiting, hiring, and retaining employees who are blind, deaf-blind, and visually-impaired.

Independent Living Services (IL)

Provides training designed to help people of any age who are blind or visually impaired to adjust to their vision loss and gain the skills of daily living that they need to lead a full and productive life. Services include in-home instruction in the areas of daily living activities and home management; orientation and safe independent travel within the home, community, work, and school environment; child care training; training in braille and other communication methods; eye health education; low-vision services and referral to community resources.

Assistive Support Programs for Independence Renewal and Education (ASPIRE):

A state-wide network of peer support groups designed to provide individuals who are living with vision loss the opportunity to gain the necessary coping skills, information, and

education needed to thrive. ASPIRE offers individuals with vision loss the opportunity to become more socially engaged and connected with peers who face similar challenges and life experiences.

The Senior Hands-On Retreat Experience (SHORE):

Provides consumers age 55+ the opportunity to participate in a six-day retreat that includes intensive instruction in independent living, travel, health and wellness, assistive technology, communication, and self-advocacy skills. Consumers also obtain information about, and/or participate in, coping with vision loss, community integration, emergency preparedness, and leisure activity options. Some of the specific activities/lessons covered include eye health and nutrition, diabetic education, grocery shopping, kitchen safety, dining at restaurants, and music and relaxation therapy.

Library Equal Access Program (LEAP):

Helps individuals age 55 and older with a change in vision to gain access and learn how to utilize assistive technology. Instructional devices include computers (with speech and magnification software), iPads, and Closed Circuit Television Systems (CCTV). The collaborative libraries are located in, East Brunswick, Cherry Hill, Hackensack, Toms River, Ewing, Newark, Atlantic City, and Mullica Hill (Gloucester County). **To sign up for classes, call the Talking Book & Braille Center at 1-800-792-8322, extension 812.**

The Fellowship Program

The Fellowship Program is a mentorship program designed to address the needs of individuals with vision loss residing in New Jersey. The goal of the program is to create a sense of community and mutual mentorship by building meaningful connections between individuals 18-21 years of age and individuals over 21 years of age, who are experiencing vision loss. Objectives foster mutual respect, independence, resilience, and advocacy through a series of educational and skills-based activities.

Project BEST (Better Eye Health Services and Treatment):

The primary role of the Project BEST screening unit is to identify eye disease in target populations of New Jersey residents that do not have access to eye health care, facilitate treatment through community providers, and to identify and refer individuals in need of CBVI services. Along with identifying those in need of eye health care and follow up, Project BEST provides outreach and education to those who host as well as participate in the eye screenings. Project BEST provides, in conjunction with the Department of Health and Center for Disease Control, a Diabetic Eye Disease Detection Screening, targeting populations with diagnosed Type II Diabetes. The Early Childhood Screening program (Pre-School Vision Screenings) identifies impediments to education, as well as eye disease specific to that age group. Migrant Worker Screenings and the Adult Vision Screenings target primarily adult populations, but are available to children as well. **Schools, faith-based groups, Federally Qualified Health Centers, municipalities, and other organizations throughout New Jersey can access vision screenings by contacting the Supervisor of Project BEST at 973-648-7400**. For a schedule of eye-screenings, visit: **www.nj.gov/humanservices/cbvi/services/prevention/index.html**

Deaf-Blind Services

Provides transition and vocational rehabilitation services to individuals with dual sensory impairments. The full range of CBVI services are provided to assist individuals with hearing and vision loss to reach their highest level of independence and prepare for, obtain, or retain employment.

iCanConnect NJ

Provides various types of assistive technology and telecommunication devices to New Jersey residents who are both vision and hearing impaired. Devices such as iPads, iPhones, Braille note takers, laptops, screen readers, and adaptive software may be purchased for individuals meeting the program's eligibility requirements. Any New Jersey resident with combined hearing and vision loss can reach out to see if they qualify for the iCanConnect program to receive free technology to support distance communication. Program guidelines can be found at **www.icanconnect.org/how-to-apply**.

The Support Services Providers of New Jersey Program (SSP)

SSP-NJ is a consumer-driven program providing qualified trained professionals to support and promote the independence of deaf-blind New Jersey residents. SSPs provide visual and environmental information, as well as human guiding, to acclimate the consumers to their environment so that they can make informed decisions. The program supports consumers in a variety of activities such as post-secondary education, household management, employment, health/well-being, and community integration

CBVI Regional Offices

Northern Regional Office (NRO):
153 Halsey St., 5th Floor,
Newark, NJ 07102
973-648-2111
Bergen, Essex, Hudson, Morris, Passaic, Sussex, and Warren

Central Regional Office (CRO):
100 Daniels Way
Freehold, NJ 07728
732-308-4001
Hunterdon, Middlesex, Monmouth, Ocean, Somerset, and Union

Southern Regional Office (SRO):
2201 Rt. 38 East, Suite 600
Cherry Hill, NJ 08002
856-482-3700
Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Mercer, and Salem

SRO Atlantic City Satellite:
1300 Atlantic Avenue, 3rd Floor
Atlantic City, NJ 08401
609-441-3074

Other CBVI Locations

Joseph Kohn Training Center:
130 Livingston Ave.,
New Brunswick, NJ 08901
732-937-6363

Business Enterprise New Jersey:
130 Livingston Ave.,
New Brunswick, NJ 08901
732-418-3270

Additional Services Outside of CBVI

NJ State Library Talking Book and Braille Center (TBBC)

2300 Stuyvesant Avenue
Trenton, NJ 08618
1-800-792-8322
www.njstatelib.org/talking-book-braille-center/

Provides free, home-delivered services to children, teens and adults who have difficulty reading standard print or trouble holding a book. All members of TBBC are eligible to register for a no-cost news reading service funded by CBVI thru the National Federation of the Blind: **Newsline**. Newsline offers access to hundreds of audio newspapers, grocery ad flyers and magazines via the internet, telephone access, on-demand emails, or via the NFB-Newsline mobile app for Apple devices.

To register for Newsline and for more information, contact TBBC at 800-792-8322.

The Seeing Eye*

10 Washington Valley Road
P.O. Box 375
Morristown, NJ 07963
973-539-4425
www.seeingeye.org

Association for the Multiple Impaired Blind, Inc.

35 Beaverson Blvd.
Building #13
Brick, New Jersey 08723
732-262-0082
www.amib.net

The Margaret Winchester Enrichment Center for the Blind and Visually Impaired

168 Sunny Slope Drive
Bridgeton, NJ 08302
856-451-5623
mwblind@comcast.net

John D. Young Memorial Lions Blind Center

100 Crestview Ave.
Absecon, NJ 08201
609-677-1199
www.lionsblindcenter.org

The Center on Sensory and Complex Disabilities

2000 Pennington Road
Ewing, NJ 08628
609-771-3083
njcscd.tcnj.edu

National Federation of the Blind-NJ

295 Broad Street
Keyport, NJ 07735
732-421-7063
www.nfbnj.org

NJ Council of the Blind, Inc.

242 Clay Street
Trenton, NJ 08611
609-375-6682
www.njcounciloftheblind.org

Blind Athletes Inc.

P.O. Box 632
Wharton, NJ 07885
678-362-4560
www.blindathletes.org

Learning Ally
20 Roszel Road
Princeton, NJ 08540
800-221-4792
www.learningally.org/
custserv@learningally.org

Literacy solutions for individuals who are dyslexic, blind and visually impaired.

Association of Blind Athletes of New Jersey (ABANJ)
(Goalball, Beep Baseball, and Soccer)
848-459-5983
abanjsecretary@gmail.com

New Jersey Blind Citizens' Association
18 Burlington Avenue
Leonardo, NJ 07737
732-291-0878
director@njbca.org
www.njbca.org/

Vision Loss Alliance of NJ
155 Morris Avenue
Denville, NJ 07834
973-627-0055
info@vlanj.org
www.vlanj.org

Deaf Blind Community Access Network of NJ
187 Stewart Avenue
Kearny, NJ 07032
dbcannj@gmail.com
www.dbcannj.org/

St. Joseph's School for the Blind
761 Summit Avenue
Jersey City, New Jersey 07307
201-876-5432
info@schoolfortheblind.org
www.schoolfortheblind.org

*** For more information on service animal organizations see Chapter 23: Service Animals**

CHAPTER 20:
SERVICES FOR DEAF AND HARD OF HEARING INDIVIDUALS

Through education, advocacy and direct services, the Division of the Deaf and Hard of Hearing (DDHH) works to eliminate barriers and promote increased accessibility to programs, services, and information to individuals who are deaf and/or hard of hearing. DDHH maintains up-to-date resources on hearing loss, and provides the following services: communication access referral, equipment distribution program, hearing aid programs, language acquisition and development services for children ages 0-5, technical assistance, education and training, stakeholder communications, and advocacy.

Division of the Deaf and Hard of Hearing

PO Box 074
Trenton, New Jersey
08625-0074

Toll Free:
1-800-792-8339 or 609-588-2648

www.state.nj.us/humanservices/ddhh/

Equipment Distribution Program

Eligible residents may receive safety and telecommunication devices such as an amplified telephone, captioned phone, visual smoke detector, and baby cry alert system, at no cost. Applicants must reside in New Jersey, have a hearing loss as attested by a physician or audiologist, and a household income under $54,360.

Applications are available at: www.nj.gov/humanservices/ddhh/services/edp/

Communication Access Referral Services

The DDHH assists individuals and agencies in finding interpreters and captioning services. **People or agencies in need of sign language interpreters or real-time captioning may obtain assistance by calling DDHH at 609-588-2648**.

Lists of interpreters and captioning services are also available at:
www.nj.gov/humanservices/ddhh/services/caption/

Information, Referral and Case Management

Individuals who are deaf or hard of hearing in need of services can call for information and referral assistance. In addition, a case manager fluent in American Sign Language (ASL) can assist individuals by connecting them to services and navigating through the system. The case manager often works as a liaison between consumers and service providers. **For assistance, please call DDHH**:
Voice: 609-588-2648
Videophone: 609-503-4862
DDHH.communications2@dhs.nj.gov

Assistive Communication Device Demonstration Center

Individuals who are deaf or experiencing hearing loss can visit our Assistive Communication Device Demonstration Center located in Hamilton, NJ. The center displays assistive communication devices and allows individuals to test equipment so they can make informed decisions prior to purchasing such devices. The devices on display include those in the Equipment Distribution Program as well as other practical devices for home and office, such as door bells, alarm clocks, video phones, amplified sound systems, and more. The Center is located at the DDHH office in Hamilton NJ. **Appointments can be made by calling 609-588-2648** or **via email at:**
DDHH.Communications2@dhs.nj.gov

Hearing Aid Programs

New Jersey Hearing Aid Project

New Jersey Residents who are 65 years of age or older, or disabled, and meet income requirements are eligible to receive refurbished hearing aids through the New Jersey Hearing Aid Project. **For more information on obtaining or donating a hearing aid, please contact the DDHH toll free at 1-800-792-8339 or email:** DDHH.communications2@dhs.nj.gov

Hearing Aid Assistance for the Aged and Disabled

The Hearing Aid Assistance for the Aged and Disabled (HAAAD) provides a $500 reimbursement to offset the purchase of a hearing aid, or $1,000 for two hearing aids. You may be eligible for HAAAD if you meet the following requirements:

- You are a New Jersey resident;
- You are age 65 or older or between ages 18 and 64 and receiving Social Security Disability benefits; and
- Your income for 2024 is less than $52,142 if single or less than $59,209 if married.

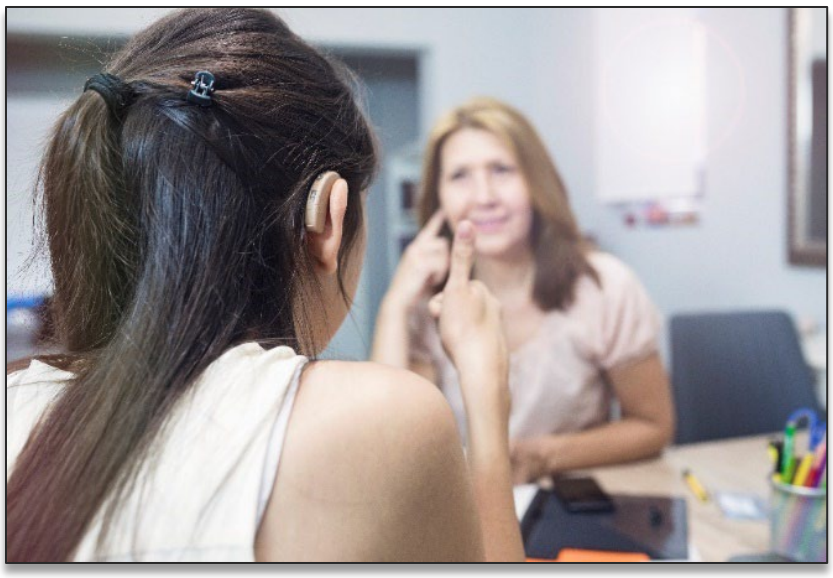
For more information, please go to:
www.nj.gov/humanservices/ddhh/services/hearingaid/haaad/

Language Instruction Program

Families with deaf, hard of hearing, or deaf-blind children ages 0-5 can receive language acquisition and development services for the child in American Sign Language. Research shows that the first five years of life are essential for language learning. It is important for deaf and hard of hearing children to receive early language input during this critical time period. Did you know that learning ASL will not hinder a child's ability to learn spoken language? Families can use ASL in conjunction with spoken language development to ensure early language acquisition and development. DDHH will screen Deaf ASL Associate candidates and assign them to a Childcare Resource & Referral (CCR&R) center near you. Associates will work with your child up to 25 hours a week in providing a language model. **For more information, please call 609-588-2648 or email us at:**
DDHH.communications2@dhs.nj.gov

Deaf and Hard of Hearing Sensitivity Training

The New Jersey Division of the Deaf and Hard of Hearing offers on-site sensitivity training that covers various topics including how to provide equal communication access in services for deaf and hard of hearing individuals. DDHH presentations are two hours in length and can be modified to fit scheduling needs. Our goal is to provide education so deaf and hard of hearing individuals have equal access to your services. DDHH trainings have benefited businesses, social services agencies, government entities, educational institutions, hospitals and many other organizations. Trainings are provided at no cost. **For more information about our training options, please email us at:**
DDHH.communications2@dhs.nj.gov



Services for The Deaf and Hard of Hearing Outside of DDHH

Accessible Communication

New Jersey Relay

A free service administered by the NJ Board of Public Utilities (BPU) in collaboration with Sprint, to ensure equal communication access to telephone service for people who are deaf, deaf-blind, hard-of-hearing, or speech disabled. The service allows callers to communicate with standard (voice) telephone users through specially trained Relay Operators (OPR). **Dial 711** to use **NJ Relay**.

Communication Options Available Through NJ Relay

Text Telephone Relay (TTY)

Allows individuals using a TTY to type their conversation to the OPR, who then reads the typed conversation to a standard telephone user. TTY equipment is also available with braille or large visual displays for individuals who are visually impaired.

Hearing Carry-Over (HCO)

Allows a speech disabled person with hearing capabilities to listen to a standard telephone user and type his/her conversation to the OPR, who will voice the message to the standard telephone user.

Relay Conference Captioning (RCC)

Enables individuals to participate in meetings, phone calls, videoconferences and multi-party conference calls using live, real-time text streamed to a computer connected to the Internet.

Captioned Telephones (CapTel), Web CapTel, Wireless CapTel

Allows users to listen, speak directly to the caller, and read captions of the caller's response either through a captioned telephone device (CapTel), via a computer with internet access (Web CapTel), or wirelessly using a mobile device. Spanish translation is available.

For additional information, contact the NJ Division of the Deaf and Hard of Hearing at 609-588-2648 or visit www.njrelay.com

Other Communication Options

Video Relay Service (VRS)

Enables individuals who are deaf or hard of hearing and who use sign language to communicate via a qualified sign language interpreter. VRS can be accessed using any device equipped with a front facing camera or webcam and a high speed internet connection. The interpreter facilitates the conversation in sign language with the VRS user and by voice to standard telephone users.

Internet Protocol Relay (IP Relay)

Enables individuals to use any device connected to the internet to type their conversation to an OPR who then reads the conversation to a standard telephone user. Spanish translation is also available.

Early Detection:

Early Hearing Detection and Intervention Program (EHDI)

Ensures that all New Jersey children receive timely and appropriate screening, diagnosis, and intervention for hearing loss. The New Jersey EDHI program provides insight and technical assistance to birthing facilities; provides education about newborn hearing screening, diagnosis, and intervention to families and health care providers; and the establishment of a confidential registry and tracking system to ensure children are screened, have appropriate follow-up and are linked to services. **For more information, visit**: www.nj.gov/health/fhs/nbs/ehdi/

Department of Health
PO Box 364
Trenton, New Jersey 08625
Voice: 609-292-5676
Voice/TTY: 609-984-1343
EHDI@doh.nj.gov

Advocacy

SPAN EHDI Mentoring & Family Engagement Project

In this role, SPAN supports the development of statewide programs and systems of care that ensure that children who are deaf or hard of hearing are identified through newborn and infant hearing screening. SPAN's Deaf Mentor Program offers ASL Deaf Mentors who will provide ASL instruction, teach families about Deaf Culture and introduce them to the Deaf Community and Snapshots Deaf Mentors who will meet with families to answer questions about growing up with hearing loss. **For more information, visit:** www.spanadvocacy.org/programs/ehdi/

NJ Deaf Advocacy Project

This organization provides culturally sensitive advocacy, education and supportive services to those impacted by domestic and/or sexual violence in the Deaf community.

For more information, visit: www.deafadvocacyproject.org
VP: 609-528-7216; Text: 609-619-1888 (24/7)
DAP@njcedv.org

Domestic Abuse & Sexual Assault Crisis Center (DASACC) of Warren County Deaf Services Program

The mission of the Domestic Abuse & Sexual Assault Crisis Center (DASACC) is to help, serve, and advocate for those impacted by interpersonal violence, to be proactive regarding its prevention, and to create positive change.

The Deaf Services Program provides direct services in American Sign Language (ASL) and/or with interpreters to Deaf, DeafBlind, DeafDisabled, Hard of Hearing, and Late Deafened individuals. This program also provides community education on "Intimate Partner Violence in the Deaf community" to both hearing and Deaf populations.

Vulnerable Populations Program

DASACC's Vulnerable Populations Program provides direct services to older adults and/or individuals with disabilities. In addition, the program conducts outreach and education to increase advocacy skills, awareness, and prevention of abuse of marginalized communities. Program staff engage in collaboration and relationship building with the community to bridge gaps in services for vulnerable survivors.

For more information on DASACC services, visit: www.dasacc.org/asl-videos

Deaf Services Program:
VP: 908-585-1668
deafadvocacy@dasacc.org

Vulnerable Populations Program
Phone: 908-453-4181
criseborough@dasacc.org

Employment:

Division of Vocational Rehabilitation Services' Deaf Language Specialists

DVR employs Deaf Language Specialists, also known as Rehabilitation Counselors for the deaf, to cover all 21 counties who provide direct vocational counseling to DVRS consumers whose primary language is American Sign Language (ASL).

For more information and to find your local deaf language specialist, visit:
www.nj.gov/labor/career-services/special-services/individuals-with-disabilities/deafandhardofhearingservices.shtml

Mental Health Related Services:

ACCESS Deaf Services

Behavioral health services for people who are deaf or hard of hearing. Services are provided by licensed social workers who are fluent in ASL and have experience in working with the diagnostic and treatment challenges present in this population.

Voice: 973-754-5595
VP: 973-870-0683
Email: Breuers@sjhmc.org

For more information, visit: www.stjosephshealth.org/clinical-focuses/behavioral-health-services/item/1328-access

Substance Use Disorders:

Recovery Network for Deaf, Hard of Hearing, and Hearing Loss

The Center for Family Services' Recovery Network for the Deaf and Hard-of-Hearing outpatient program provides services to individuals experiencing substance use disorders who are Deaf, hard of hearing or who have hearing loss. All services are provided by staff that are fluent in American Sign Language (ASL) and culturally sensitive to the Deaf community. The program provides outpatient level of care that includes family sessions, group, and individual counseling.

Phone: 1-877-922-2377
Email: access@centerffs.org
www.centerffs.org/

Signs of Sobriety, Inc. (SOS)

Signs of Sobriety, Inc. has been providing support for substance abuse recovery services to New Jersey's deaf and hearing residence since 1987. Our services include information and referral as well as coordination of services for communication access to Twelve Step/Self Help meetings throughout NJ.

100 Scotch Rd, 2nd floor
Ewing, NJ 08628
Voice: 609-643-5604; VP: 609-882-7677
www.sosnj.org

Other Hearing Aid Resources

Grace's Law

New Jersey's Grace's law requires limited insurance coverage for children's hearing aids. Your health benefits plan may or may not be subject to the requirements of Grace's Law.

For more information, please visit:
www.nj.gov/humanservices/ddhh/assets/documents/Graces-Law_booklet.pdf

CHAPTER 21: **VETERANS SERVICES**

US Department of Veterans Affairs (VA)

Veterans of the United States Armed Forces may be eligible for a range of programs and services provided by the U.S. Department of Veterans Affairs (VA). Eligibility for most VA benefits is based upon honorable discharge from active military service, while some benefits require wartime service.

Veterans enrolled in the VA's health care system are eligible to receive health care services, personal care assistance, medications and other services. Veterans must have a service-connected disability or meet income requirements to enroll.

Veterans are also eligible for various services through the VA such as home loans, gravestone markers, funeral plots at no cost when buried at a military cemetery or reimbursement for plots purchased in other cemeteries, educational loans through the GI Bill, vocational rehabilitation and employment services, disability compensation, pensions, life insurance, and survivor's benefits.

For more information, visit: www.va.gov

Department of Military and Veterans Affairs (NJ DMAVA)

The mission of the Department of Military and Veterans Affairs is to provide trained and ready forces prepared for rapid response to a wide range of civil and military operations, while providing exemplary services to citizens and Veterans of New Jersey.

For more information, visit: www.nj.gov/military/

NJ Department of Military and Veterans Affairs Benefits Guide

The NJ Veterans Benefits Guide is a compilation of all state of NJ and Federal VA entitlements for which Veterans and their family members are potentially eligible.

For more information, visit:
www.nj.gov/military/assets/documents/NJ%20Veterans%20Benefits%20Guide.pdf

NJ DMAVA Veterans Services Organizations (VSOs)

Through our network of regional Veteran Service Offices, Veteran Service Officers provide the State's more than 325,000 Veterans and their dependents with information and guidance in filing claims, assist with issues pertaining to employment, education, burial, counseling, housing, social and medical services, and other areas of concern to Veterans and their families**.**

For more information, visit: www.nj.gov/military/veterans/services/vso/

County Operated VSOs

Funded by local county governments, these offices, while similar to the state-operated VSO, can also offer services tailored to the individual county, and on a state or federal level. **For more information, visit: www.nj.gov/military/veterans/services/vso/**

VETERANS HOTLINES

US Department of Veterans Affairs

1-800-827-1000

NJ DMAVA Benefits Hotline:

1-888-865-8387

988 Suicide and Crisis Lifeline:

Dial 988

988lifeline.org/

Vets4Warriors:

1-855-838-8255

NJ Vet2Vet:

1-866-838-7654

Vet Center Call Center:

1-877-927-8387

CHAPTER 22: **GUARDIANSHIP**

What is guardianship?

Guardianship is the appointment of a person or agency by a court to exercise control over part, or all, of another individual's person and/or property. The guardian is the person or agency appointed by a court to make personal decisions for an individual who is incapable of making some or any decisions independently. The person who lacks capacity is referred to as the "alleged incapacitated person" until a guardian is appointed by the court. Thereafter, the incapacitated person is referred to as the "individual receiving guardianship services." Many individuals with developmental disabilities are capable of making their own decisions with appropriate support and advice, and do not need a guardian.

What types of guardianship are there?

The two types of guardianships involve guardianship of property and guardianship of a person. Many times both types are required to protect an individual receiving guardianship services, but sometimes only one type is necessary.

The guardian of the property has a duty to locate and marshal the assets of the individual receiving guardianship services. This includes all assets such as bank accounts, stocks, personal property and real estate. The guardian is required to file an initial inventory and to swear that it is accurate and complete. The assets are placed in the name of the guardian. It is the responsibility of the guardian to ensure that all assets are safeguarded and spent appropriately. Annual accountings are required to be filed with the court for review and are subject to the court's approval.

The guardianship of the person is appointed to watch over and make major life decisions for the individual receiving guardianship services until the reason for incapacity no longer exists and the court has deemed the person as capable. The guardian of the person makes decisions affecting everything from the individual receiving guardianship services' residence, visitation, medical care, socialization, travel and other areas of their life. Guardians of the person are required to file annual reports with the court to inform as to the status and well-being of the individual receiving guardianship services.

What's the difference between full and limited guardianship?

Generally, a court will consider delegating an individual's decision-making rights in the following areas: residential, vocational, medical, financial, educational and legal. In a plenary, or full, guardianship, all of these rights are delegated to the guardian and no rights are reserved to the individual receiving guardianship services. In a limited guardianship, some delegable rights are delegated to the guardian while the individual receiving guardianship services reserves other rights.

What is the role of the guardian?

All guardians are responsible for:

- Assisting the individual to participate with the guardian in the decision-making process, to the maximum extent of the individual's ability, to encourage the individual to act on their own behalf whenever able to do so;
- Encouraging the individual to develop or regain higher capacity to make decisions to the maximum extent possible in those areas in which they are in need of a guardian;
- Making decisions and giving consents on behalf of the individual, but only to the extent of the court order;
- Protecting the individual from harm;
- Looking out for the individual's interests;
- Safeguarding the individual's human and civil rights;
- Ensuring that the individual's physical, emotional and developmental needs, including education and training, are met;
- Acting consistently with a previously executed power of attorney for health care or advance directive;
- Helping the individual to obtain all available and appropriate benefits and supportive services;
- Visiting the individual not less than once every three months;
- Initiating legal action on the individual's behalf; and
- Submitting reports to the court as specified by the court.

A guardian is NOT responsible for:

- Providing for the individual from his or her own funds;
- Any liability to another person for acts of the individual;
- Injury to the individual from the wrongful conduct of another person providing medical or other care;
- Taking the individual into the guardian's home to live;
- Consenting to shock treatment, psychosurgery, sterilization or medical, behavioral or pharmacological research without further order of the court.

Are there alternatives to guardianship?

Yes. In New Jersey, an individual may appoint a Power of Attorney (POA) to make decisions on their behalf. The individual with the disability must be able to understand on a basic level that they are appointing someone to make decisions on their behalf. In addition:

- A person must be able to give consent;
- A POA can cover person and/or property;
- A POA can be revoked and/or changed at any time, based on changing needs;
- A POA is significantly less costly than guardianship; and
- It is best to work through an attorney to establish POA

Supported Decision Making

In supported decision-making, there is no court-appointed legal guardian to make decisions for a person. Instead, the individual makes his or her own decisions with the assistance and support of a trusted person or people, such as friends, family members, advocates or others. **More information about supported decision-making can be found through the National Resource Center for Supported Decision-Making at: www.supporteddecisionmaking.org**

How does one establish a guardianship?

In recent years, courts have streamlined the application to facilitate families or interested parties who might seek a guardianship for an alleged person needing a guardianship on a pro se basis or self-representation in the court without an attorney. Complaints can also be filed by an attorney. To establish guardianship for an incapacitated adult, a Verified Complaint must be filed with the Surrogate's Court in the county where the alleged incapacitated person resides. The Complaint must include particular information and must be supported by affidavits of physicians or other clinical professional such as a psychologist, advance practice nurse or in certain circumstances, the child study team, as permitted by the court. based upon recent examinations of the alleged incapacitated person. Once a Complaint is filed, the court will enter an order appointing an attorney for the alleged incapacitated person and schedule a hearing. If the court determines that the person is incapacitated, then a judgment will be entered appointing guardian(s). Before the guardian(s) can act on behalf of the incapacitated person, they must appear before the County Surrogate to qualify as guardian, including by posting a bond if required.

For information on how to file for guardianship of an individual eligible for services from the Division of Developmental Disabilities (DDD) visit:
www.njcourts.gov/self-help/guardianship

For information on how to file for guardianship of person and estate visit: www.njcourts.gov/self-help/guardianship

Guardianship Related Resources

The New Jersey Judiciary Self-Help Resources

The New Jersey Judiciary provides guardianship related information and resources on its website. The site includes forms to file a guardianship, training materials and guardianship reporting forms that are required by the court and other resources. www.njcourts.gov/self-help

New Jersey Judiciary Guardianship Support/Guardianship Monitoring Program

The Guardianship Monitoring Program (GMP) provides an ongoing relationship between guardians and the court in support of the best interests of incapacitated individuals. The goal of the GMP is to safeguard and reduce the potential for abuse and exploitation of incapacitated individuals by their guardians. **Contact your county court system for more information.**

Surrogate's Courts

The Surrogate's Court can provide assistance on all matters affecting estates, guardianships, and other probate matters. The Surrogate is responsible for determining the validity of wills, appointing administrators for estates and guardians for minors and incapacitated persons, and appointing trustees where applicable.
Contacts for your local surrogate's office can be found here:
www.njcourts.gov/public/directories/court-services

Office of the Public Guardian for Elderly Adults (OPG)

The OPG acts as surrogate decision-maker for residents 60 years of age and over who have been deemed incapacitated by the Superior Court of New Jersey. OPG does not petition to become guardian but rather accepts judicial appointments on a discretionary basis.

Office of the Public Guardian for Elderly Adults

Helen C. Dodick, Acting Public Guardian
P.O. Box 812
Trenton, New Jersey 08625-0812
609-588-6500
www.nj.gov/humanservices/doas/services/l-p/public-guardian/

Guardianship Assistance Program (GAP)

The GAP provides affordable legal services to assist parents of young adults with developmental disabilities in obtaining legal guardianship.
609-444-6653
www.gapservices.org/

Kinship Care-Legal Guardianship Program

This service assists caregivers making a legal commitment to the child/children in their care. To obtain legal guardianship, caregivers must have been caring for a child for at least one year and accept responsibility for the child until the child's 18th birthday, or 21 if the child has a disability. Caregivers who have legal guardianship may also be eligible for a subsidy.

For more information, call 211 to be referred to your local Kinship agency.

Bureau of Guardianship Services

Chief, Jessica Anastasi
PO Box 705
Trenton, NJ 08625-0705
609-631-2213

Under the auspices of the Department of Human Services, Central Office, the Bureau of Guardianship Services (BGS) is the state entity designated to provide guardianship services to adults who are receiving functional services from the Division of Developmental Disabilities (DDD). When a person reaches the age of 18, they have full legal responsibility for themselves regardless of any disability, except, when determined necessary by the court, a guardian may be appointed to make decisions on their behalf.

BGS has two statutory responsibilities:

First, BGS may file a petition through the Office of the Attorney General, for the appointment of a guardian for an eligible adult in need of a guardian.

Second, BGS may serve as guardian of the person for a DDD eligible consumer where there is no known family or other interested party able or willing to serve as guardian of the person.

BGS does not pursue guardianships of the property- only guardianships of the person. **BGS is only able to assist individuals who receive services funded by the Division of Developmental Disabilities. Individuals must apply to DDD to receive an eligibility determination**. **See Chapter 18.**

CHAPTER 23:
SERVICE ANIMALS

A service animal is defined by the Americans with Disabilities Act (ADA) as a dog that has been individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability.

- Under the ADA and the New Jersey Law Against Discrimination (NJLAD), a place of public accommodation cannot refuse admittance of a service animal when it is accompanying a person with a disability.
- The ADA/NJLAD requires that places of public accommodation (which include privately-owned businesses that serve the public) allow people with disabilities to bring service animals into any area in which the public are generally allowed.
- The ADA/NJLAD does not require a service animal be certified or have special identification. When it is not obvious what service an animal provides, only limited inquiries are allowed. Staff may ask two questions: (1) is the dog a service animal required because of a disability, and (2) what work or task has the dog been trained to perform. Staff cannot ask about the person's disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task.
- It is a violation of the ADA/NJLAD for a business to charge a cleaning or maintenance fee when a person with a disability has brought a service dog into the place of business. However, the owner of the animal has sole responsibility for its behavior and may be charged for any damages the animal causes as long as the business has a policy of charging non-disabled customers for damages that they cause. Likewise, it is not a violation of the ADA/NJLAD to exclude a service animal from a place of public accommodation if the animal behaves in a loud, threatening, or uncontrolled manner, creating a substantial disturbance or posing a direct threat to the safety of others.

For more information, visit: www.ada.gov/regs2010/service_animal_qa.html
or www.northeastada.org/resource/the-ada-and-service-animals

Service Dog Providers

The Seeing Eye, Inc.

PO Box 375
Morristown, NJ 07963-0375
973-539-4425
www.seeingeye.org

The Seeing Eye breeds, raises and trains dogs and provides instruction to people who are blind or low vision from all over North America in the proper care, handling and use of Seeing Eye® dogs. **Apply online or call with questions.**

Canine Companions for Independence

286 Middle Island Road
Medford, NY 11763
Toll Free: 1-800-572-2275
www.cci.org

This organization provides service dogs, hearing dogs, facility dogs, and skilled companion dogs to people with physical or developmental disabilities, adults who are deaf or hard of hearing and certain professionals who can demonstrate that an assistance dog will enhance their independence or their quality of lives. **Apply online.**

Canine Partners for Life

PO Box 170
Cochranville, PA 19330
610-869-4902
www.k94life.org

This organization trains service dogs to assist individuals who have mobility impairments and balance disorders, difficulty using their hands/arms, health related fatigue issues, and people with seizure/cardiac syncope and Type 1 Diabetes disorders. **Visit the website to obtain an application.**

Guiding Eyes for the Blind

611 Granite Springs Road
Yorktown Heights, NY 10598
Toll Free: 1-800-942-0149
www.guidingeyes.org

Guiding Eyes for the Blind provides guide dogs to people with vision loss. Individuals must be: legally blind, over the age of 16, capable of walking outdoors unaccompanied and independently with the use of a white cane, responsible for the care of a dog. **Apply online or by phone.**

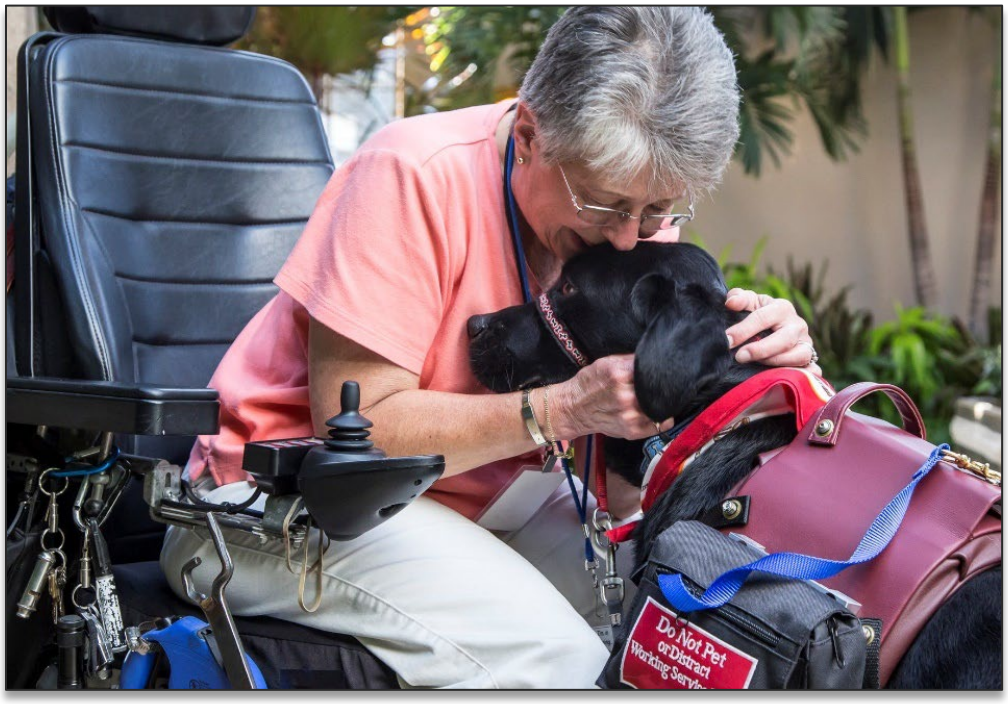
Assistance Dogs International (ADI)

ADI is a coalition of not for profit assistance dog organizations.

To find other service dog programs serving your area, use the "program search" available on their website at:
www.assistancedogsinternational.org

Fun Fact:

In 2020, the Seeing Eye Dog was declared the State Dog of New Jersey (P.L. 2019, c. 415).



CHAPTER 24:
ACCESSIBLE PARKING

Accessible parking rights may be granted to individuals with both permanent and temporary mobility impairments.

Temporary Accessible Parking Placards:

- May be granted for short-term mobility impairments
- Require written medical certification from a qualified practitioner
- Are valid for six months
- Are renewable one time at the discretion of the issuing authority
- Are issued by the Chief of Police of each municipality

Permanent Accessible Parking Placards or Plates:

To qualify for a permanent accessible placard or plates, you must:

- Have lost the use of one or more limb
- Have a permanent disability and be unable to move without the use of an assistive device
- Have your mobility limited as certified by a physician
- Have a permanent sight impairment of both eyes as certified by the N.J. Commission of the Blind (placard only)

NOTE: Non-disabled drivers who are transporting persons who meet the criteria above may also use the Accessible parking privileges, but only when the person with the qualifying disability is in the car. Also, plates or placard must be accompanied by the companion "Person with a Disability ID" card at all times.

New Jersey Motor Vehicle Commission

www.nj.gov/mvc/
609-292-6500 (Voice)
711 NJ Relay (TTY)

The Division of Disability Services publishes a comprehensive "Guide to Accessible Parking."

To request a copy, call DDS at:

1-888-285-3036

Email: dds.publications@dhs.nj.gov

or view it electronically at:

www.nj.gov/humanservices/dds/resources/

CHAPTER 25:
EMERGENCY PREPAREDNESS

Be Prepared for Emergencies

MAKE A KIT	HAVE A PLAN	BE INFORMED
• 3 Day Supply of Water (3 Gallons per person) • Non-Perishable Food • Battery-Operated Radio • Flashlight & Batteries • First Aid Kit • Maps • Prescriptions/Medications • Personal Toiletries • Can Opener/Utensils • Infant Care Needs • Pet Care Needs • Special Need Items • Cash • Important Documents 2·1·1 New Jersey	• Meet with Your Family Members to Discuss Plans • Identify Responsibilities for Each Member • Select 2 Meeting Places: 1. Outside Your Home 2. Outside Your Neighborhood • Have an-Out-of-Area Phone Contact • Pets: Know a Pet-Friendly Hotel/Shelter • PRACTICE YOUR PLAN! **DIAL** **9-1-1** **LOCAL POLICE** **FIRE DEPARTMENT**	• Know What Disasters Might Occur in your Area • GET TRAINING – CPR – First Aid • Sign up for Nextdoor • VOLUNTEER • Join Citizen Corps

FOR MORE INFORMATION: READY.NJ.GOV

New Jersey Office of Emergency Management

Get Connected

NJOEM on Facebook: facebook.com/READYNEWJERSEY

NJOEM on Instagram: instagram.com/readynj

NJ State Police on Instagram: instagram.com/NewJerseyStatePolice

Nextdoor Website: www.Nextdoor.com

NJOEM on Twitter: twitter.com/ReadyNJ

NJ State Police on Twitter: twitter.com/NJSP

NJOEM YouTube Channel: youtube.com/user/ReadyNJ

NJOEM Website: ready.nj.gov

Disaster Preparedness Checklist for People with Disabilities

The following list is intended to provide suggestions for disaster preparedness planning that may be taken by individuals with disabilities.

Self-Networks

— Discuss your disability and needs with relatives and friends.

— Develop a network of people who know your needs and location, who will be able to assist you or alert emergency personnel on your behalf. Do not depend on only one person.

Medical Equipment and Supplies

— Evaluate equipment for repairs and obtain and keep spare parts.

— Order the full allotment of supplies that your insurance allows, such as protective briefs, leg bags, suction tubing, hearing aid batteries, etc. Stockpile unused items.

— Assemble a first aid kit. It should include: absorbent compress dressings, sterile adhesive bandages in assorted sizes, adhesive cloth tape, antibiotic ointment, antiseptic wipes, aspirin, emergency blanket, breathing barrier (with one-way valve), cold compress, latex gloves (2 pairs), hydrocortisone ointment packets, roller bandages, sterile gauze pads, oral thermometer, triangular bandages, tweezers, and an emergency first aid guide.

Medications and Medical Needs

— Create a list of current prescriptions, names and dosages. Remember to update this list, as needed.

— Keep a list of the names, addresses, and telephone numbers of doctors and pharmacists.

— Prepare a detailed description of your medical regimen and personal care needs.

— Order a full 30-day supply of necessary medications. Check with your insurance carrier.

Communication

— Make sure your cell phone battery and any extra batteries are kept fully charged.

— Pre-arrange alternative methods to reach family, friends, or personal care attendants if ordinary communications are disrupted.

— Consider keeping a notepad, portable white board, or picture boards available to facilitate communication.

Personal Assistant Care

— Consider checking into a nursing home or hospital if a disaster is anticipated. Staff will be available to meet personal care needs. Also, backup generators will be operating to assist people who use power wheelchairs and/or ventilators.

— Contact your personal care attendant provider to discuss disaster preparedness and maintain a list of phone numbers of those who can assist in obtaining personal care for you.

Food and Water

— Three-day supply of water/three gallons of water per person.

— Keep a supply of canned, dehydrated, and no-cook foods.

— Keep cases of nutrients available for tube feeding.

— Keep foods for special dietary needs, such as diabetic and high caloric diets.

— Pack adaptive equipment needed for eating or drinking such as large grip utensils, straws, or cup holders.

Service Animals

— The animal always should wear an identification tag with all necessary contact information.

— Keep your pet's and service animal's medical records current, including vaccination records and rabies tag number.

— Your animal will need at least three days' worth of food and water, kept in sturdy storage containers. The amount of water your pet will need may vary. For example, dogs need at least 1oz of water for each pound of body weight. Be sure to figure out how much food and water you will need for 3 days.

— Create a Go Bag for your Service Animal with food, water, blanket, waste bags, animal's working gear, medications, medical records, veterinarian, and ownership agency contact information.

— Visit the NJDA Animal Emergency Website for more information on animal emergency preparedness **www.nj.gov/agriculture/animalemergency/**

Power

— Extended power outages may affect ventilators, heating and/or cooling units, which may be a matter of life or death for some people with disabilities. Contact your utility provider if you require power to support your special need or circumstance.

— Familiarize yourself with emergency plans where you live, work, and in your community.

— Consider staying at a hotel or with friends or family out of your area if you anticipate possible power outages, especially if you have medical equipment that is dependent upon power.

— If you use a ventilator or have other complex needs that you cannot manage on your own, you may consider contacting a care facility for temporary assistance.

— Contact your local Emergency Management Coordinator or call 211 for information on what people with disabilities should do during power outages.

— Keep clear pathways in your home to allow for safer mobility if lighting is affected.

Oxygen

— Buildings where oxygen is kept must display an “Oxygen in Use” emblem.

— Oxygen must be kept in containers specifically manufactured for that purpose.

— Alert emergency response staff to the use of oxygen.

— Consider having a backup power source for your oxygen concentrator.

— Oxygen is flammable, so avoid sparks and flame. Demand that people not smoke near an oxygen container.

Miscellaneous

— Keep battery-operated flashlights and/or lanterns with lots of extra batteries.

— Blankets and warm clothes should be packed in an emergency.

— Keep the gas tank in your car full.

— Have a battery-powered radio and extra batteries on hand.

— Keep ample cash on-hand. ATMs and banks may not function during power outages.

— Have a non-electric can opener.

— Keep a supply of assorted plastic bags.

Contact numbers for NJ utility providers:

PSEG:
1-800-436-7734
You can report an outage by phone or Text OUT to 47734.

JCP&L:
1-888-544-4877 or Text REG to 54486 (LIGHTS to report outage)

Atlantic City Electric:
1-800-833-7476
Text OUT to 20661 to report outage

Rockland Electric Company:
1-877-434-4100
Text OUT to 69678 to report outage

For more information on developing individualized disaster preparedness plans, contact your local Office of Emergency Management Coordinator on your municipality's website. For other preparedness information contact:

State

NJ Special Needs Registry
www.registerready.nj.gov
(Call 211 for registration or help)

New Jersey Office of Emergency Management
www.ready.nj.gov

County Emergency Management Coordinators & Access and Functional Needs (AFN) Liaisons:
ready.nj.gov/about-us/county-coordinators.shtml

New Jersey Office of Homeland Security and Preparedness
www.njhomelandsecurity.gov

Federal

US Department of Homeland Security
www.ready.gov
www.Listo.gov (Spanish)
1-800-BE-Ready

Federal Emergency Management Agency (FEMA)
1-800-621-FEMA (1-800-621-3362)
www.fema.gov

Local

American Red Cross
www.redcross.org

Residential Disability and Oxygen Emblems Program
The Division of Fire Safety distributes emblems you can display to alert first responders of an oxygen hazard or that an individual with a disability resides in the home. Emblems are distributed free of charge. An application can be obtained online at: **www.nj.gov/dca/dfs/forms/index.shtml**

For more information, contact the Division of Fire Safety at 609-633-6106.

Register Ready: New Jersey's Special Needs Registry for Disasters

Allows NJ residents with disabilities or access and functional needs and their families, friends and caregivers an opportunity to provide information to emergency response agencies, so emergency responders can better plan to serve them in a disaster or other emergency.

Remember to register annually.

For more information:
www.ready.nj.gov

CHAPTER 26:
TRAVELING WITH A DISABILITY

Air Carrier Access Rules lift many restrictions that formerly discriminated against passengers with disabilities, and all carriers are now required to have a Complaints Resolution Officer (CRO) immediately available to resolve disputes between carriers and passengers with disabilities. While airlines may not require passengers with disabilities to provide advance notice of their disability or intent to travel (except in some very specific circumstances), doing so may in some cases help to avoid inconvenience.

The following is a list of suggestions for air travelers with disabilities:

Physical Disability

- Ask the screener for assistance with your mobility aid and carry items.
- Let the screener know your level of ability and your need for physical assistance.
- Inform the screener about any special equipment or devices that you are using and where this equipment is located on your body.
- Ensure that all bags hanging from, or carried on, your wheelchair are put on the X-ray belt.
- Ask the screener to reunite you with your carry items and assistive devices after screening.
- Request assistance with removing your shoes when additional screening is necessary.

Hearing Disability

- Ask the screener to write the information down or to look directly at you and repeat the information.

Visual Disability

- Ask the screener to explain the security process to you step by step and to let you know where the metal detector is located.
- Ask the screener to let you know when you will be going through the metal detector and when there are obstacles that you will need to avoid.
- Ask the screener to find someone to escort you through the security process.
- Ask the screener to perform a hand inspection of equipment to prevent damage and to direct you toward your gate once the screening has been completed.

Hidden Disability

- Advise screeners that you have a disability and may need some assistance, or need to move slower.
- Offer suggestions to screeners on the best way to approach you during a pat-down inspection.
- Notify the screener if you need to sit down before and/or during the screening process.

Traveling with Medical Supplies/Devices

- Notify the screener that you are carrying medical supplies with you.
- Medications must be properly marked with a professionally printed label identifying the medication or manufacturer's name or pharmaceutical label.
- Notify screeners if you are using any surgically implanted medical device (i.e., insulin pumps, prosthetics, or artificial joints).
- Advise screeners if you are experiencing low blood sugar and are in need of medical assistance.
- Pacemaker users may wish to carry a Pacemaker Identification Card (ID).
- Crutches, canes and walkers will need to go through the X-ray machine. The screener will perform a hand inspection of your equipment if it cannot fit through the X-ray machine. You can ask for a private screening for the inspection of your prosthetic device or body brace.
- Notify screeners if you need assistance, such as a chair or someone to assist you during the inspection of your prosthetic devices or body braces.
- Tools and appliances used to put on or take off prosthetic devices must be screened.

Traveling with Service Animals

- Carry appropriate identification. Identification may include: cards or documentation, presence of a harness or markings on the tags. Service dogs and their harnesses or vests are subject to inspection.
- Advise the screener how you and your dog can go through the metal detector as a team with the leash and/or harness. If necessary, remind the screener that you should not be separated from your dog.
- When flying with their service animal, an individual can be required to provide their air carrier with the Service Animal Behavior Health Training Form prior to the flight: **www.transportation.gov/sites/dot.gov/files/2020-12/Service Animal Health Behavior Training Form.pdf**
- If the flight is longer than eight hours, then the individual will also be required to complete and provide their air carrier with a Service Animal Relief Form: **www.transportation.gov/sites/dot.gov/files/2020-12/Service Animal Relief Form.pdf**

For more information on traveling by air with a disability, contact:

Federal Aviation Administration

www.faa.gov

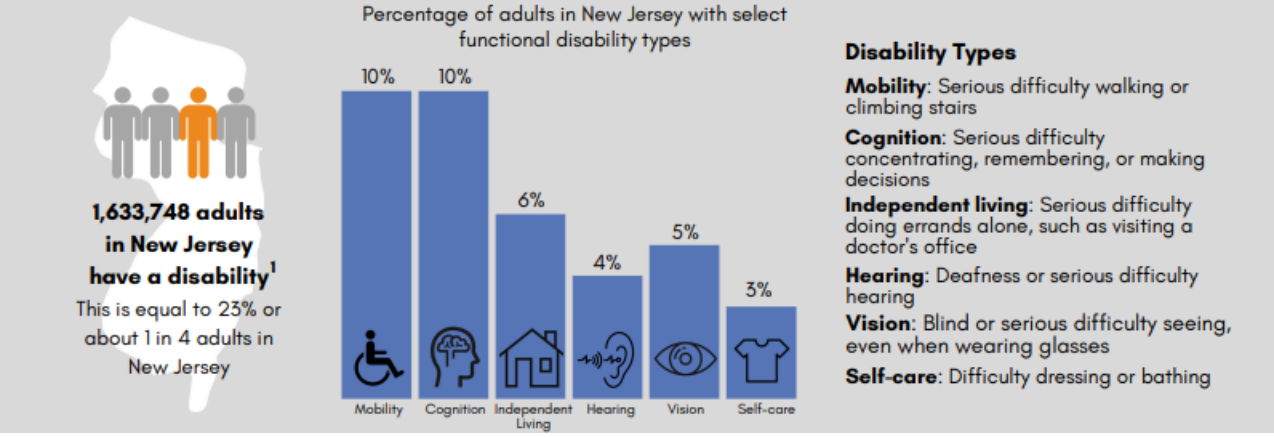
Transportation Security Administration

www.tsa.gov

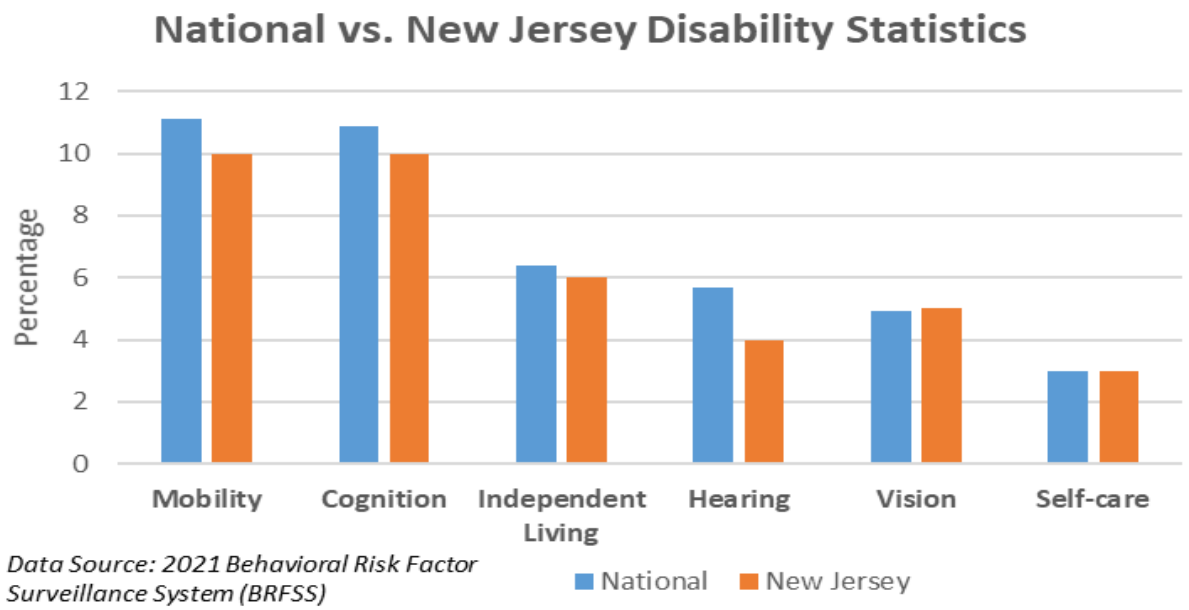
Department of Homeland Security

www.dhs.gov

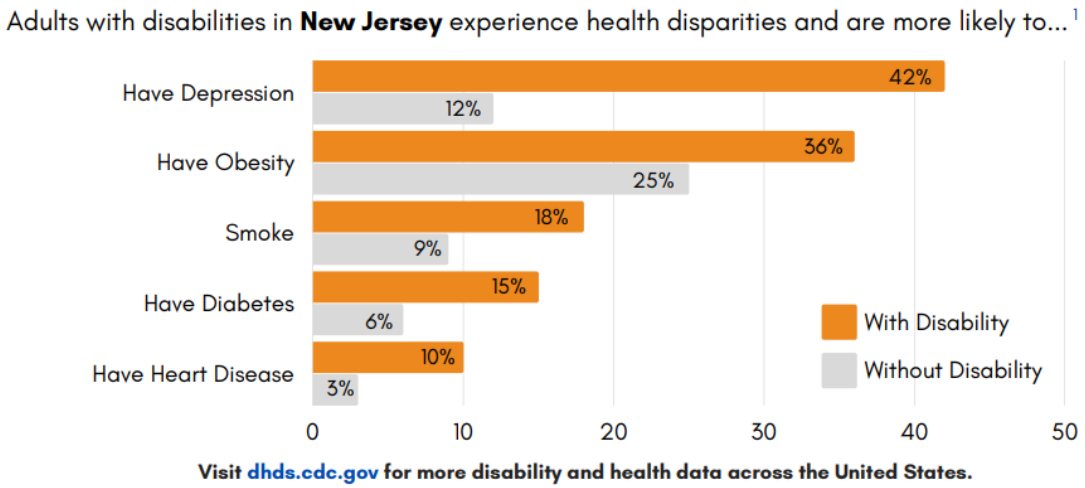
CHAPTER 27:
HEALTH AND WELLNESS FOR PEOPLE WITH DISABILITIES



Data Source: 2021 Behavioral Risk Factor Surveillance System (BRFSS).



According to the Centers for Disease Control and Prevention's Disability Health and Data System, 26% of individuals over the age of 18 in the United States have some type of disability compared to 23%, or 1 in 4, in New Jersey. Nationally, 11.1% of individuals have a mobility disability compared to 10% of individuals in New Jersey; 10.9% have a cognitive disability compared to 10% in NJ; 6.4% have an independent living disability compared to 6% in NJ; 5.7% have a hearing disability compared to 4% in New Jersey; 4.9% have a vision disability compared to 5% of individuals in New Jersey; and 3.0% have a self-care disability compared to 3% of individuals in New Jersey.



Disability Health and Wellness (DH&W):

Seeks to promote healthy living and prevention of secondary conditions for people with disabilities.

The Division of Disability Services (DDS) collaborates with policy makers, health educators, public and private agencies, and experts in the field of health and wellness on projects and initiatives. DDS aims to promote healthy living and prevention of secondary conditions for people with disabilities and create healthier, more inclusive communities through policy, systems and environmental change.

DH&W Projects:

Preventing Violence and Abuse Against Women with Disabilities

Since 2015, DDS has been awarded funding by the U.S. Department of Justice, Office on Violence Against Women through the New Jersey Office of the Attorney General Department of Law and Public Safety to strengthen prevention and intervention efforts for sexual assault and domestic violence survivors with disabilities throughout the State of New Jersey.

For a full listing of all County Domestic Violence and Sexual Assault Service Providers **see Appendix 8** (open to all women - not limited to women with disabilities)**.**

New Jersey Healthy Communities Network (NJHCN): Community Grants Program

The New Jersey Healthy Communities Network grant program, established by local, regional and statewide leaders, aims to enable communities across the state to promote healthy eating and active living, and reduce obesity and chronic disease, especially among residents at highest risk for poor health outcomes.

DDS is a funder through NJHCN and awards grants to implement healthy eating and active living strategies to advance inclusive environmental, policy and system changes to enhance the lives of people with disabilities.

For more information and to stay up-to-date on developing projects and initiatives visit: www.nj.gov/humanservices/dds/programs/disabilityhealth/

DDS Communications

To stay current with the latest information from DDS, subscribe to our listserv, DDS Communications, via our homepage at: www.nj.gov/humanservices/dds/

CHAPTER 28:
AUTOMOBILITY EQUIPMENT RESOURCES AND CERTIFIED DRIVER REHABILITATION SPECIALISTS (CDRS)

National Mobility Equipment Dealers Association (NMEDA)

NMEDA, a nonprofit trade association representing the Automotive Mobility Industry, is the certifying body for the nationally recognized Quality Assurance Program (QAP), the only accreditation for auto mobility businesses in North America. NMEDA offers resources to assist consumers in understanding and navigating automobility equipment solutions. **For more information**, visit: www.nmeda.org

NJ Quality Assurance Program (QAP) Accredited Dealers

QAP accredited dealers will provide in-depth knowledge of the different types of equipment available, recommend the best vehicles for the equipment needed, help consumers find a local Certified Driver Rehabilitation Specialist (CDRS) for an evaluation, and provide financing options. Unlike a standard dealer, QAP dealers specialize in automobility.

Drive-Master Systems & Controls
37 Daniel Road West
Fairfield, NJ 07004
973-808-9709
www.drivemastermobility.com/
Categories: High Tech Driving Systems Installer, Mobility Equipment Installer, Structural Vehicle Modifier

FTMobility
255 US Highway 46 West
Saddle Brook, NJ 07663
973-546-1900
www.ftmobility.com/
Categories: Mobility Equipment Installer

MobilityWorks
www.mobilityworks.com/
Categories: High Tech Driving Systems Installer, Mobility Equipment Installer, Structural Vehicle Modifier

MobilityWorks - Cinnaminson

2303 Wallace Blvd
Cinnaminson, NJ 08077
1-888-473-5402

MobilityWorks – Farmingdale
5105 New Jersey Route 33
Wall Township, NJ 07727
1-888-473-5402

MobilityWorks – Highland Park
211 Woodbridge Ave
Highland Park, NJ 08904
732-640-5350

MobilityWorks – Woodbury
1549 Gateway Blvd
Woodbury, NJ 08096
1-888-473-5402

NJ Certified Driver Rehabilitation Specialists (CDRS)

A CDRS assists new or experienced drivers who have impairments due to illness, trauma, aging or disability get back on the road through state-certified programs that include pre-driver evaluation, prescriptions for necessary automobility equipment, on the road evaluation and on the road training.

Hackensack Meridian Health at Johnson Rehabilitation Institute at Ocean University Medical Center
425 Jack Martin Blvd
Brick, NJ 08724
732-836-4508
www.hackensackmeridianhealth.org/en/Locations/Hackensack-Meridian-Johnson-Rehabilitation-Institute-at-Ocean-University-Medical-Center

Hackensack Meridian Health at JFK Johnson Rehabilitation Institute
65 James St.
Edison, NJ 08820
732-321-7056
732-321-7000 ext. 68426
www.hackensackmeridianhealth.org/en/Services/Rehabilitation

Kessler Institute for Rehabilitation
1199 Pleasant Valley Way
West Orange, NJ 07052
973-731-3600 or
973-731-3900 ext. 2322
www.kessler-rehab.com/conditions-and-services/outpatient-rehabilitation/

St Joseph's Wayne Medical Center
234 Hamburg Turnpike, Suite 302
Wayne, NJ 07470
973-956-3360 ext. 4
www.stjosephshealth.org/

Moss Rehab Driving School
Einstein Plaza
201 Old York Road, Suite 203
Jenkintown, PA 19046
215-886-7706 ext. 2
DrivingProgram@einstein.edu
www.mossrehab.com/driving

Moss Rehab-New Jersey
135 S. Broad St.
Woodbury, NJ 08096

**Note: Moss Rehab of Jenkintown PA is the contact point for the satellite locations in New Jersey.*

Lawrence Rehabilitation Hospital
2381 Lawrenceville Road
Lawrenceville, NJ 08648
609-896-9500 ex.2494
outpatient@lawrencerehabhospital.com
lawrencerehabhospital.com/

CHAPTER 29:
RESOURCES FOR NEW AMERICANS

The Office of New Americans (ONA) in the Department of Human Services supports new Americans through outreach and education, administration of the State's Refugee Resettlement Program, and work on priorities to build trust, improve access to social services, workforce development and employment services, and legal services for immigrants. The ONA seeks to increase accessibility to State programs available to new Americans, including those who speak languages other than English. The ONA also serves as a resource for other state agencies to amplify education and outreach on state initiatives and programs to ensure they reach all new American communities in our state. **For more information, visit www.newamericans.nj.gov**

Legal Services

New Jersey's Detention and Deportation Defense Initiative (DDDI)

The Office of New Americans in partnership with community-based legal services providers including Legal Services of New Jersey, American Friends Service Committee, Rutgers Law School, and Seton Hall Law School provides free and expert legal counsel and representation to income eligible individuals who are at risk of deportations or are facing deportation/removal proceedings and do not have access to legal counsel.

American Friends Service Committee

- Call to request a telephonic consult: **973-643-1924**
- Residents of Monmouth and Ocean Counties: **732-902-0460**
- Detention-related calls: **973-474-9861**

Legal Services of New Jersey

- Statewide, non-detained immigration matters: **732-572-9100 ext. 8782**
- Detained individuals or other detention-related calls: **1-888-894-0612**
- Online intake portal: lsnjlawhotline.org

Legal Representation for Children and Youth Program

The Office of New Americans in partnership with Kids in Need of Defense (KIND) provides free legal counsel and social services coordination to migrant children and youth (under age 21) arriving to New Jersey as unaccompanied minors or currently face immigration court hearings independently of their family may qualify for free help. To request assistance, call **201-305-9217** or submit a referral form at **www.njcic.org/refer-a-child**.

Refugee Resettlement Program

The New Jersey Department of Human Services, Office of New Americans (NJDHS-ONA) oversees and administers New Jersey's Refugee Resettlement Program (RPP) in partnership with the International Rescue Committee's New Jersey's Office of Refugees (IRC-NJOR). Refugees, asylees, and other eligible groups receive services and supports through this program including cash/rental assistance, case-management, healthcare and employment supports. These supports are provided to ensure the successful resettlement of our new neighbors. **For information on the Refugee Resettlement Program, please visit newamericans.nj.gov/programs/refugees.**

Refugee Resettlement agencies provide intensive immediate support to recently arrived refugees for the first 90 days after their arrival. This includes housing, case management, medical support, ESL classes, job training and placement, and other supportive services.

If you have been granted asylum and are in New Jersey, you may be eligible for Refugee Support Services (RSS) or other services for asylees. **Please reach out to the Refugee Resettlement Agency near you to find out more.**

Refugee Resettlement Agencies:

Church World Service
591 Summit Ave, Suite 300
Jersey City, NJ 07306
201-659-0467

International Rescue Committee
208 Commerce Place, 4th Floor
Elizabeth, NJ 07201
(908) 351-0938

Interfaith-Rise
732-249-7349

Interfaith-RISE (IRISE) - Highland Park
19 S. 2nd Ave
Highland Park, NJ 08904

Interfaith-RISE (IRISE) - Vineland
2384 E Landis Ave
Vineland, NJ 08361

Other Refugee Support Agencies:

Other refugee support agencies provide services beyond the first 90 days for refugees and other Office of Refugee Resettlement eligible populations who have recently arrived, including employment and ESL services. **Please reach out to an agency near you to find out more.**

Catholic Charities, Archdiocese of Newark
47-71 Miller St.
Newark, NJ 07114
201-407-7713
201-306-1338
refugee@ccannj.org

Jewish Vocational Service of Metro West
7 Glenwood Ave., Lower Level
East Orange, NJ 07017
862-704-2300
862-704-2290
WhatsApp/Text: 862-704-3607
WhatsApp/Text: 862-409-9633

Catholic Charities, Diocese of Camden
1845 Haddon Ave.
Camden, NJ 08103
856-342-4100
856-342-4180

Greater Bergen Community Action
235 Main St., 3rd Floor, Hackensack, NJ 07601
201-968-0200

Information for Newcomers

The Office of New Americans has a variety of resources intended to support new comers arriving in our state. This includes a Welcome Booklet with information about resources and services including legal services, food and income assistance, health care and mental health services, school enrollment, getting a state identification card, and transportation.

An informational guide is also available that contains an overview of the process of seeking asylum as a recent arrival to the United States, and information about the process to obtain an Employment Authorization Document (EAD).

To review and download these resources, please visit:
www.newamericans.nj.gov/newcomers

Available in English, Spanish, and Haitian Creole.

APPENDIX 1:
COUNTY OFFICES OF DISABILITY SERVICES

All 21 Counties have an office that serves individuals with disabilities. Some counties have a combined aging and disability office referred to as the County Aging and Disability Resource Connection (ADRC). Contact your County office directly for more information regarding specific services and programs for individuals with disabilities.

Atlantic County Office of Disability Services*
Shoreview Building, Office #217
101 South Shore Road
Northfield, NJ 08225
1-888-426-9243
pio@atlantic-county.org

Bergen County Division of Disability Services*
One Bergen County Plaza, 2nd Floor
Hackensack, NJ 07601-7076
201-336-6500
seniors@co.bergen.nj.us

Burlington County Office on Aging**
795 Woodlane Road
PO Box 6000
Westampton, NJ 08060
609-265-5069
www.rilnj.org

Camden County Department of Health and Human Services*
Division of Senior & Disabled Services
512 Lakeland Road 4th fl.
Blackwood, NJ 08012
856-858-3220

Cape May County Department of Aging and Disability Services*
Human Services Building
3801 Rt. 9 South
Rio Grande, NJ 08242
609-886-2784

Cumberland County Office on Aging and Disabled*

Library Complex
800 East Commerce Street
Bridgeton, NJ 08302
856-453-2220

Essex County Division of Senior Services*
465 Dr. Martin Luther King Jr. Blvd.,
Room #102
Newark, NJ 07102
973-395-8375

Gloucester County Division of Human and Special Services
115 Budd Blvd.
West Deptford NJ, 08096
856-384-6900

Hudson County Office of Inclusion and Accessibility (OIA)*
830 Bergen Avenue, Suite 3B
Jersey City, NJ 07306
201-369-5280 ext. 4256

Hunterdon County Division of Senior, Disabilities and Veterans Services*
PO Box 2900
Flemington, NJ 08822-2900
908-788-1361
aging@co.hunterdon.nj.us

Mercer County Office on Aging*
PO Box 8068
640 South Broad Street
Trenton, NJ 08650
609-989-6661 & 6662
adrc@mercercounty.org

Middlesex County Office of Aging and Disabled Services*
75 Bayard Street, 5th Floor
New Brunswick, NJ 08901
732-745-3295

Monmouth County Division on Aging, Disabilities & Veterans Services*
Monmouth County Human Services Building
3000 Kozloski Rd.
Freehold, NJ 07728
732-431-7450
contact@co.monmouth.nj.us

Morris County Division on Aging, Disabilities and Community Programming*
340 West Hanover Avenue, Ground Fl.
PO Box 900
Morristown, NJ 07963-0900
973-285-6848

Ocean County Office for Individuals with Disabilities*
1027 Hooper Avenue, Building #2
PO Box 2191
Toms River, NJ 08754-2191
732-506-5374

Passaic County Department of Senior Services, Disabilities and Veterans Affairs*
930 Riverview Drive, Suite #200
Totowa, NJ 07512
973-569-4060

Salem County Office on Aging and Disabilities*
110 Fifth Street, Suite 900
Salem, NJ 08079
856-339-8622
scseniors@salemcountynj.gov

Somerset County Aging and Disability Services*

27 Warren Street, First Floor
P.O. Box 3000
Somerville, NJ 08876-1262
908-704-6346
OfficeAging@co.somerset.nj.us

Sussex County Division of Senior Services*
Sussex County Administration Building
1 Spring Street, 2nd Floor
Newton, NJ 07860
973-579-0555
seniorservices@sussex.nj.us

Union County Office for Persons with Disabilities & Special Needs*
Union County Administration Building
10 Elizabeth Plaza, 4th floor
Elizabeth, New Jersey 07207
908-527-4870
1-888-280-8226
www.ucnj.org/dhs/aging/

Warren County Division of Aging & Disability Services*
Wayne Dumont Jr. Administration Bldg.
165 County Road, Suite #245
Route 519 South
Belvidere, NJ 07823-1949
1-877-222-3737
908-475-6591
seniorservices@co.warren.nj.us

** Office also serves as the County Aging and Disability Resource Connection (ADRC).*
*** Office also serves as the County's Center for Independent Living (CIL).*

APPENDIX 2:
COUNTY BOARDS OF SOCIAL SERVICES

The County Boards of Social Services provide financial assistance and support to individuals and families who have limited resources and income. For more information regarding services, contact your County office below.

Atlantic County
Department of Family and Community Development
1333 Atlantic Avenue
Atlantic City, NJ 08401
Telephone: 609-348-3001
Fax: 609-343-2374

Bergen County
Board of Social Services
218 Route 17 North
Rochelle Park, NJ 07662
Telephone: 201-368-4200
Fax: 201-368-8710

Burlington County
Board of Social Services
Human Services Facility
795 Woodlane Road, Mount Holly, NJ 08060
Telephone: 609-261-1000
Fax: 609-261-0463

Camden County
Board of Social Services
101 Woodcrest Road, Suite 161
Cherry Hill, NJ 08003
Telephone: 856-225-8800
Fax: 856-225-7797

Cape May County
Department of Social Services
Social Services Bldg.
3801 Route 9 S Unit 4, Rio Grande, NJ 08242
Telephone: 609-886-6200
Fax: 609-889-9332

Cumberland County
Board of Social Services
275 North Delsea Dr., Vineland, NJ 08360
Telephone: 856-691-4600
Fax: 856-692-7635

Essex County
Department of Citizen Services Division of Family Assistance & Benefits
321 University Avenue, 2nd floor
Newark, NJ 07102
Telephone: 973-395-8000
Fax: 973-504-9316

Gloucester County
Division of Social Services
400 Hollydell Drive, Sewell, NJ 08080
Telephone: 856-582-9200
Fax: 856-582-6587

Hudson County
Department of Family Services
Welfare Division
257 Cornelison Ave., Jersey City, NJ 07302
Telephone: 201-420-3000
Fax: 201-395-4624

Hunterdon County
Department of Human Services
Division of Social Services
6 Gauntt Place, PO Box 2900
Flemington, NJ 08822
Telephone: 908-788-1300
Fax: 908-806-4588

Mercer County
Board of Social Services
200 Woolverton Street, P.O. BOX 1450
Trenton, NJ 08650
Telephone: 609-989-4320
Fax: 609-989-0405

Middlesex County
Board of Social Services
181 How Lane, P.O. BOX 509
New Brunswick, NJ 08903
Telephone: 732-745-3500
Fax: 732-745-4558

Monmouth County
Division of Social Services
3000 Kozloski Road, P.O. BOX 3000
Freehold, NJ 07728
Telephone: 732-431-6000
Fax: 732-577-6605

Morris County
Office of Temporary Assistance
340 W. Hanover Ave (Morris Township)
PO Box 900
Morristown, NJ 07963
Telephone: 973-326-7800
Fax: 973-829-8531

Ocean County
Board of Social Services
1027 Hooper Avenue, PO Box 547
Toms River, NJ 08754
Telephone: 732-349-1500
Fax: 732-244-8075

Passaic County
Board of Social Services
80 Hamilton Street, Paterson, NJ 07505
Telephone: 973-881-0100
pendinginfo@pcbss.org

Salem County
Board of Social Services
147 South Virginia Avenue
Penns Grove, NJ 08069
Telephone: 856-299-7200
Fax: 856-299-3245

Somerset County
Board of Social Services
73 East High Street, PO Box 936
Somerville, NJ 08876
Telephone: 908-526-8800
Fax: 908-707-1941

Sussex County
Division of Social Services
83 Spring Street, Suite 203, PO Box 218
Newton, NJ 07860
Telephone: 973-383-3600
Fax: 973-383-3627

Union County
Division of Social Services
342 Westminster Avenue
Elizabeth, NJ 07208
Telephone: 908-965-2700
Fax: 908-965-2752

Warren County
Division of Temporary Assistance and Social Services
1 Shotwell Drive
Belvidere, NJ 07823
Telephone: 908-475-6301
Fax: 908-475-1533

APPENDIX 3:
AREA AGENCIES ON AGING (AAA)/AGING AND DISABILITY RESOURCE CONNECTION (ADRCS)

New Jersey has 21 county-based Area Agencies on Aging (AAAs) responsible for developing comprehensive, coordinated systems of community-based services for older adults. AAAs serve as the Aging & Disability Resource Connection (ADRC) lead agencies in their counties to ensure that seniors, adults with disabilities, and their caregivers have easy access to information and long-term services and supports. AAA/ADRCs are responsible for providing outreach, information, and assistance; a screening to assess an individual's needs; and options counseling.

For more information, contact your County ADRC or visit www.adrcnj.org/

Atlantic County Office on Aging
Shoreview Building, Office #217
101 South Shore Road
Northfield, NJ 08225
1-888-426-9243
pio@atlantic-county.org

Bergen County Division of Senior Services
One Bergen County Plaza, 2nd Floor
Hackensack, NJ 07601-7076
201-336-7400
seniors@co.bergen.nj.us

Burlington County Office on Aging
795 Woodlane Road
Westampton, NJ 08060
PO Box 6000, Mount Holly, NJ 08060
609-265-5069
BCOfficeonAging@co.burlington.nj.us

Camden County Department of Health and Human Services*
Division of Senior & Disabled Services
512 Lakeland Ave. 4th Floor.
Blackwood, NJ 08012
856-858-3220
seniors@camdencounty.com

Cape May County Division of Aging and Disability Services*
Social Services Building
3801 Route 9 South, Unit 4
Rio Grande, NJ 08242
609-886-2784, 2785

Cumberland County Office on Aging and Disabled*

Administration Building
800 East Commerce Street
Bridgeton, NJ 08302
856-453-2220

Essex County Division of Senior Services
465 Dr. Martin Luther King Blvd., Suite 102
Newark, NJ 07102
973-395-8375

Gloucester County Division of Senior Services
115 Budd Blvd.
West Deptford, NJ 08096
856-384-6900
seniors@co.gloucester.nj.us

Hudson County Office on Aging
830 Bergen Avenue, Suite 3B
Jersey City, NJ 07306
201-369-4313

Hunterdon County Division of Senior, Disabilities and Veterans Services*
4 Gauntt Place, Bldg. 1
PO Box 2900
Flemington, NJ 08822-2900
908-788-1361, 1362, 1363
aging@co.hunterdon.nj.us

Mercer County Office on Aging*
Physical: 2110 Hamilton Avenue
Hamilton, NJ 08619
Mailing: PO Box 8068
Trenton, NJ 08650
609-989-6661, 6662
adrc@mercercounty.org

Middlesex County Office of Aging and Disabled Services*
75 Bayard Street, 5th Floor
New Brunswick, NJ 08901
732-745-3295

Monmouth County Division on Aging, Disabilities & Veterans Services*
Monmouth County Human Services Bldg.
3000 Kozloski Rd.
Freehold, NJ 07728
732-431-7450
contact@co.monmouth.nj.us

Morris County Division on Aging, Disabilities and Community Programming*
340 West Hanover Avenue, Ground Floor
PO Box 900
Morristown, NJ 07963-0900
973-285-6848

Ocean County Office of Senior Services
1027 Hooper Avenue
PO Box 2191
Toms River, NJ 08754-2191
732-929-2091

Passaic County Department of Senior Services, Disabilities and Veterans Affairs*
930 Riverview Drive, Suite #200
Totowa, NJ 07512
973-569-4060

Salem County Office on Aging
110 Fifth Street, Suite 900
Salem, NJ 08079
856-339-8622
scseniors@salemcountynj.gov

Somerset County Aging and Disability Services*
27 Warren Street, 1st Floor
P.O. Box 3000
Somerville, NJ 08876-1262
908-704-6346
Toll Free: 1-888-747-1122
OfficeAging@co.somerset.nj.us

Sussex County Division of Senior Services
Sussex County Administration Building
1 Spring Street, 2nd Floor
Newton, NJ 07860
973-579-0555
seniorservices@sussex.nj.us

Union County Division on Aging
Union County Administration Building.
10 Elizabethtown Plaza, 4th Floor
Elizabeth, NJ 07207
908-527-4870, 4858
Toll Free: 1-888-280-8226

Warren County Division of Aging & Disability Services*
Wayne Dumont Jr. Administration Building.
165 County Road, Suite #245
Route 519 South
Belvidere, NJ 07823-1949
908-475-6591
seniorservices@co.warren.nj.us

** Also serves as the County office for Individuals with Disabilities*

APPENDIX 4:
CENTERS FOR INDEPENDENT LIVING (CILS)

CILs are community-based, consumer-driven organizations designed to support individuals with disabilities by providing a multitude of services based on individual needs, such as: life skills training, advocacy, information and referral, peer counseling, socialization and community based activities. Membership is open to all people with disabilities, their able-bodied friends, and supporters. CILs promote personal growth and empowerment through choice, self-determination, and participation in programs providing information, education, skills development, and networking opportunities. See below for a list of CILs by county.

Atlantic County

Atlantic Center For Independent Living
160 South Pitney Road, Units 3 & 4
Galloway, NJ 08205
609-748-2253
www.atlanticcil.org/index.html

Bergen County

Heightened Independence & Progress (HIP)
131 Main Street, Suite 120
Hackensack, NJ 07601
201-996-9100
www.hipcil.org

Burlington County*

***Resources for Independent Living (RIL)**
351 High Street, Suite 103
Burlington City, NJ 08016
609-747-7745
www.rilnj.org

Camden County

Center For Independent Living Of South Jersey, Inc. (CIL-SJ)
1150 Delsea Drive, Suite 1 & 2
Westville, NJ 08093
856-853-6490
www.cil-sj.com
CIL-SJ@Outlook.com

Camden City

Camden City Independent Living Center
Virtua Camden
1000 Atlantic Avenue, Suite 135
Camden, NJ 08104
856-966-0800
www.camdenilc.org/
Vedasmithccilc@gmail.com

Cape May County

Resources For Independent Living (RIL)
351 High Street, Suite 103
Burlington City, NJ 08016
609-747-7745
www.rilnj.org

Cumberland County

Resources for Independent Living (RIL)
614 E. Landis Ave 1st Floor
Vineland, NJ 08360
856-825-0255
www.rilnj.org

Essex County

DIAL, Inc.
2 Prospect Village Plaza, First Floor
Clifton, NJ 07013
973-470-8090
VRS: 973-556-0226
www.dial-cil.org
INFO@Dial-cil.org

Gloucester County

Center for Independent Living of South Jersey, Inc. (CIL-SJ)
1150 Delsea Drive, Suite 1 & 2
Westville, NJ 08093
856-853-6490
www.cil-sj.com
CIL-SJ@Outlook.com

Hudson County

Heightened Independence & Progress-Hudson
35 Journal Square, Suite 912
Jersey City, NJ 07306
201-533-4407
www.hipcil.org

Hunterdon County

Progressive Center for Independent Living (PCIL)
Hunterdon County Branch
1220 Route 31 North Suite 14
Lebanon, NJ 08833
908-782-1055
www.pcil.org
INFO@Pcil.org

Mercer County

Progressive Center for Independent Living (PCIL)
Mercer County Branch
3635 Quakerbridge Rd, Suite 40
Hamilton, NJ 08619
609-581-4500
www.pcil.org
INFO@Pcil.org

Middlesex County

Alliance Center for Independence
629 Amboy Avenue,
1st Floor, Suite 104
Edison, NJ 08837
732-738-4388
www.adacil.org

Monmouth County

MOCEANS Center for Independent Living
213 Broadway, Room 102
Long Branch, NJ 07740
732-571-4884
INFO@Moceanscil.org
www.moceanscil.org

Morris County

DAWN, Inc.
66 Ford Road, Suite 121
Denville, NJ 07834
973-625-1940
1-888-383-DAWN
(1-888-383-3296)
VRS: 973-453-4689
www.dawncil.org
INFO@Dawncil.org

Ocean County

MOCEANS Center for Independent Living
213 Broadway, Room 102
Long Branch, NJ 07740
732-571-4884
www.moceanscil.org
INFO@Moceanscil.org

Passaic County

DIAL, Inc.
2 Prospect Village Plaza, First Floor
Clifton, NJ 07013
Toll Free: 1-866-277-1733
VRS: 973-556-0226
www.dial-cil.org
INFO@Dial-cil.org

Salem County

Resources for Independent Living (RIL)
193 N. Broadway
Pennsville, NJ 08070
856-678-9400
www.rilnj.org

Somerset County

Alliance Center for Independence
629 Amboy Avenue,
1st Floor, Suite 104
Edison, NJ 08837
732-738-4388
www.adacil.org

Sussex County

DAWN, Inc.
66 Ford Road, Suite 121
Denville, NJ 07834
973-625-1940
1-888-383-DAWN
(1-888-383-3296)
VRS: 973-453-4689
www.dawncil.org
INFO@Dawncil.org

Union County

Alliance Center for Independence
629 Amboy Avenue
1st Floor, Suite 104
Edison, NJ 08837
732-738-4388
www.adacil.org

Warren County*

***DAWN, Inc.**
66 Ford Road, Suite 121
Denville, NJ 07834
973-625-1940
1-888-383-DAWN (1-888-383-3296)
VRS: 973-453-4689
www.dawncil.org
INFO@Dawncil.org

**Office also serves as the County office for individuals with disabilities.*

APPENDIX 5:
ADULT PROTECTIVE SERVICES

Adult Protective Services (APS) receives reports of suspected abuse, neglect, and/or exploitation of vulnerable adults aged 18 or older who reside in the community. Reports to APS that meet state criteria will generate a thorough assessment, including a private face-to-face interview with the potentially at-risk adult, to determine if further intervention is warranted. All information generated by the investigation is confidential. A report of suspected maltreatment should be made directly to the APS office in the county in which the vulnerable adult resides. The Division of Aging Services may be contacted to help facilitate the report to APS by calling **1-609-588-6501**, or calls may be placed directly to the APS office in the individual's county of residence.

County Adult Protective Services

County	Phone Number
Atlantic County	888-426-9243
Bergen County	201-368-4300
Burlington County	609-518-4793
Camden County	856-225-8178
Cape May County	609-886-2784
Cumberland County	856-825-0255
Essex County	866-903-6287
Gloucester County	856-582-9200
Hudson County	201-537-5631
Hunterdon County	908-788-1300
Mercer County	609-989-4346
Middlesex County	732-745-3635
Monmouth County	732-531-9191
Morris County	973-326-7282
Ocean County	732-349-1500
Passaic County	973-881-2616
Salem County	856-339-8622
Somerset County	908-526-8800
Sussex County	973-383-3600
Union County	908-497-3902
Warren County	908-475-6591

APPENDIX 6:
DISABILITY SPECIFIC RESOURCES

This section lists agencies outside of state government that serve individuals with specific disabilities.

AIDS/HIV

Hyacinth AIDS Foundation
Services: Case management, assistance dealing with the emotional impact of HIV, pastoral care, legal advocacy, housing and discharge planning for incarcerated individuals with HIV/AIDS, mental health and substance abuse counseling for those with HIV/AIDS.

317 George Street, Suite 203
New Brunswick, NJ 08901
1-800-433-0254
732-246-0204
www.hyacinth.org

Alzheimer's Disease

Alzheimer's New Jersey
Services: Care consultations, respite and wellness programs, family support groups, clinical research trials, safety awareness programs, education and training.
425 Eaglerock Avenue, Suite 203
Roseland, NJ 07068
1-888-280-6055
973-586-4300
www.alznj.org

Alzheimer's Association, Greater New Jersey Chapter
Services: Support groups, help with care giving, education, planning.

23 Vreeland Road, Suite 105
Florham Park, NJ 07932
1-800-272-3900
www.alz.org/nj

Alzheimer's Association, Delaware Valley Chapter

399 Market St., Suite 250
Philadelphia, PA 19106
856-797-1212
www.alz.org/delval

Amyotrophic Lateral Sclerosis (ALS)

The Neuromuscular and ALS Center
Services: Diagnosis, treatment, therapeutic drug trials, physical and occupational therapy, and social work

Rutgers-Robert Wood Johnson Medical School
125 Paterson Street, Suite 6100
Clinical Academic Bldg. (CAB)
New Brunswick, NJ 08901
732-235-7331
rwjms.rutgers.edu/

ALS Association-Greater Philadelphia Chapter
Services: home care, financial support for home modifications, assistive technology, transportation, research, and support groups.

321 Norristown Rd. Suite 260
Ambler, PA 19002
215-643-5434
www.alsmidatlantic.org/

Arthritis/Fibromyalgia

Arthritis Foundation-New Jersey Chapter
Services: Advocacy, education, support groups, and outreach.
1-800-283-7800
www.arthritis.org

Autism Spectrum Disorders

Autism New Jersey
1-800-4-AUTISM (1-800-428-8476)
500 Horizon Drive, Suite 530
Robbinsville, NJ 08691
609-588-8200
information@autismnj.org
www.autismnj.org/

Autoimmune Disorders

American Autoimmune Related Diseases Association
Services: Support groups, education, advocacy, and research.

19176 Hall Road, Suite 130
Clinton Township, MI 48038
586-776-3900
www.aarda.org

Cancer

Cancer Hope Network
Services: Provides one-on-one support to patients and caregivers by matching them with volunteers who have survived cancer, also provides information regarding clinical trials.

2 North Rd, Suite A
Chester, NJ 07930
1-877-467-3638 or
908-879-4039
www.cancerhopenetwork.org/

American Cancer Society-NJ

Services: Provides education, a patient navigator program to guide you along the journey, and support services like rides to treatment and lodging nearby treatment centers.

1-800-227-2345
www.cancer.org/about-us/local/new-jersey.html

Cancer Thriving and Surviving (CTS) Workshops

This service provides peer-led workshops (2 1/2 hours, once per week for six weeks) in all 21 Counties for people who have completed cancer treatments and/or their caregivers.

Workshop topics include: Techniques to deal with problems such as frustration, fatigue, pain, isolation, poor sleep and living with uncertainty; Exercises for regaining and maintaining flexibility and endurance; Making decisions about treatment and complementary therapies; Communicating effectively with family, friends and health professionals; Nutrition; and Setting priorities.

To find CTS workshops available in your county, please visit:
www.nj.gov/humanservices/doas/services/q-z/take-control/

Cardiac/Heart Disease

American Heart and Stroke Association-New Jersey Affiliate
Services: Provides advocacy and education on the diseases and promotes local events to raise awareness.

609-208-0020
newjersey@heart.org
www.heart.org/en/affiliates/new-jersey/new-jersey

Saddle Brook Office
Park 80 West, Plaza II
250 Pehle Avenue, Suite 202
Saddle Brook, NJ 07663

Chronic Disease Management

Chronic Disease Self Management Program (CDSMP)
This program provides peer-led workshops (2 1/2 hours, once per week for six weeks) in all 21 Counties to assist people dealing with chronic disease and/or their caregivers to overcome the daily challenges of living with chronic diseases.
www.nj.gov/humanservices/doas/services/q-z/take-control/

Tomando Control de su Salud
Tomando was developed for individuals who speak Spanish. The subjects covered are similar to CDSMP (see above), but they are presented in ways that are culturally appropriate. Workshops are conducted in Spanish without translators.

To find CDSMP or Tomando workshops available in your county, please visit:
www.nj.gov/humanservices/doas/services/q-z/take-control/agencies.shtml

Chronic Fatigue Syndrome

New Jersey Chronic Fatigue Syndrome Association, Inc. (NJCFSA)
Services: Support groups, college scholarships, education, and advocacy.
PO Box 477
Florham Park, NJ 07932
helpdesk@njcfsa.org
www.njmecfsa.org

Crohn's Disease

Crohn's and Colitis Foundation of America-NJ Chapter
Services: Education, support groups and doctor location services.

766 Shrewsbury Avenue
Suite 404, East Building
Tinton Falls, NJ 07724
732-786-9960
www.crohnscolitisfoundation.org/chapters/newjersey

Communication Disorders

Adler Aphasia Center
Services: Education, support groups, research, and speech therapy.
60 West Hunter Avenue
Maywood, NJ 07607
201-368-8585
www.AdlerAphasiaCenter.org

Cystic Fibrosis

Cystic Fibrosis Foundation-Greater New Jersey Chapter
Services: Provides information, education, and advocacy services as well as care center locater services, and case management to support individuals and families with CF.

111 Littleton Road - Suite 221
Parsippany, NJ 07054
973-656-9200
www.cff.org/NewJersey/

Diabetes

American Diabetes Association-Greater NYC/NJ Office
Services: Provides diabetes education and promotes healthy living.

1-800-342-2383
www.diabetes.org/local/greater-nynj

Juvenile Diabetes Foundation
Services: Funds research, advocates for policies that accelerate access to new therapies, and provides a support network for millions of people worldwide.

New Jersey Metro and Rockland County Chapter
1480 US Highway 9 North, Suite 306
Woodbridge, NJ 07095
732-219-6654
www.jdrf.org/

Diabetes Foundation
Services: Provides access to critical resources and medication necessary to remain healthy. Serves children, parents, adults, and caregivers regardless of income or healthcare coverage.

411 Hackensack Avenue
Hackensack, New Jersey 07601
201-444-0337
www.diabetesfoundationinc.org/
info@diabetesfoundationinc.org

Diabetes Self-Management Program
Services: Through a series of workshops, people with diabetes and /or their caregivers meet for 2 1/2 hours once a week for six weeks. The diabetes workshops cover various subjects related to diabetes such as: techniques to deal with symptoms of diabetes, including fatigue, pain, hyper/hypoglycemia, stress, and emotions such as depression, anger, fear and frustration; Exercises for maintaining and improving strength and endurance; Healthy eating; Appropriate use of medication; Working more effectively with health care providers; and Preventing or delaying complications.

For more information, visit:
www.nj.gov/humanservices/doas/services/q-z/take-control/agencies.shtml

Dwarfism

Little People of America (LPA)
Services: LPA offers information on employment, education, disability rights, adoption, medical issues, clothing, adaptive products, and the many stages of parenting a short-statured child. Information is provided through a national newsletter, the LPA Today, and numerous seminars and workshops.

1-888-572-2001
www.lpaonline.org

Dysautonomia

Dysautonomia International-New Jersey Support Group
Services: information, education, advocacy, doctor locator services, support groups, financial assistance resources directory.
newjersey@dysautonomiainternational.org
www.dysautonomiainternational.org

Eating Disorders

Food Addicts Anonymous
Services: Support and meetings to help with food addiction.

NJ Helpline: 732-244-4324
www.foodaddictsanonymous.org

National Eating Disorders Association
Services: provides help and support to those affected by eating disorders and those who care about them.

1-800-931-2237
www.nationaleatingdisorders.org

Environmental Sensitivities/ Intolerances

National Center for Environmental Health Strategies, Inc.
Services: Works to reduce hazardous exposure, prevent environmental illnesses and injuries, and provides advocacy and education to effect research and policy change.

1100 Rural Avenue
Voorhees, New Jersey 08043
856-429-5358; 856-816-8820
marylamielle@ncehs.org
www.ncehs.org

Head Injury/Traumatic Brain Injury (TBI)

Brain Injury Alliance of New Jersey
Services: Information, education, advocacy, and assistance in connecting with TBI services.
825 Georges Road, Second Floor
North Brunswick, NJ 08902
732-745-0200
1-800-669-4323
www.bianj.org

***For The Traumatic Brain Injury Fund, see* Traumatic Brain Injury Fund in Ch. 17.**

Huntington's Disease

Huntington's Disease Society of America
Services: HDSA offers Support Groups, Social workers, advocacy, and education.

PO Box 268
Ridgewood, NJ 07451
973-250-6660
newjersey.hdsa.org

Intellectual/Developmental Disabilities

The Arc of New Jersey
Services: provides information, training, mentoring, support and advocacy for individuals with intellectual and developmental disabilities and their families.
985 Livingston Avenue
North Brunswick, NJ 08902
732-246-2525
www.arcnj.org

***See chapter 18* for more information regarding services for individuals with intellectual/developmental disabilities.**

Learning Disabilities

The International Dyslexia Association-NJ Branch
Services: education on dyslexia, conferences for educators and individuals with dyslexia, advocacy, and legislative work.

PO Box 32
Long Valley, New Jersey 07853
nj.dyslexiaida.org/

Learning Disabilities Association of New Jersey
Services: LDANJ provides information, support, and advocacy for children and adults with learning disabilities.
614 Cranbury Road Unit 6268
East Brunswick, NJ 08816
732-645-2738
www.ldanj.org

Lupus

Lupus Foundation of America
Services: research, education, peer to peer support groups, doctor referral services, and Advocacy.

Northeast Region (Northern Jersey)
We Work
500 Fashion Ave, Floor 8A
New York, NY 10018
917-675-2636
www.lupus.org/northeast/home-ne

Philadelphia Tri-State Chapter (Southern Jersey)
101 Greenwood Ave, Suite 200
Jenkintown, PA 19046
215-517-5070
www.lupus.org/tristate

Multiple Sclerosis

National Multiple Sclerosis Society-NJ Metro Chapter
Services: Information on issues related to living with MS such as health and wellness, family and relationships, employment, insurance and financial planning, social and emotional support, mobility and accessibility, research and clinical trials.

Aspen Corporate Park 1
1480 U.S. Highway 9 North, Suite 301
Woodbridge, NJ 07095
732-660-1005
www.nationalmssociety.org/Chapters/NJM

National Multiple Sclerosis Society-Greater Delaware Valley Chapter
30 South 17th Street, Suite 800
Philadelphia, PA 19103
1-800-344-4867
www.nationalmssociety.org/Chapters/PAE

Multiple Sclerosis Association of America-National Headquarters

Services: Equipment Distribution Program Application, Cooling Distribution Program, MRI Access Fund, Educational Programs, lending library.
375 Kings Highway North
Cherry Hill, NJ 08034
1-800-344-4867
1-800-532-7667 (Toll Free)
MSquestions@mymsaa.org
www.mymsaa.org/

Parkinson's Disease

American Parkinson Disease Association—NJ Chapter
Services: education, support, and patient services to individuals with Parkinson's and their families.

Robert Wood Johnson Fitness and Wellness Center
125 Paterson Street
New Brunswick, NJ 08901
732-235-5012
sr1238@rwjms.rutgers.edu
www.apdaparkinson.org/community/new-jersey/

Sickle Cell Disease

Sickle Cell Disease Association of America
Services: Case Management, Counseling, Advocacy, Career/Vocational Counseling, Transportation, Community Outreach and Education, LeRoi Simmons Sickle Cell Disease Scholarship, Newborn Screening Follow-Up Program, Support Groups, Be An African–American Hero, Sickle Cell Sabbath.

SCDAA - Philadelphia/Delaware Valley
5300 Wynnefield Avenue, 2nd Floor
Philadelphia, PA 19131
215-471-8686
www.sicklecelldisorder.com

SCDAA of NJ
1016 Broad street P.O Box 9501
Newark, NJ 07104
973-482-9070
www.sicklecellnewjersey.org

Scleroderma

Scleroderma Foundation
Services: support groups, a toll-free helpline for information and referrals, publish a quarterly magazine and other informational brochures, research, and education.

Delaware Valley Chapter (Southern NJ)
300 Rosewood Drive. Suite 105
Danvers, MA 01923
1-800-722-4673
DVChapter@scleroderma.org
www.scleroderma.org/delaware-valley-chapter/

Tri-State Chapter (Northern NJ)
300 Rosewood Drive, Suite 105
Danvers, MA 01923
607-723-2239
sdtristate@sclerodermatristate.org
www.scleroderma.org/tri-state-chapter/

Spina Bifida

Spina Bifida Resource Network
Services: family support, advocacy, prevention, education, recreation, financial assistance through the Jane Horowitz Special Medical Needs Fund (SMNF).

84 Park Avenue, Suite G-106
Flemington, NJ 08822
908-782-7475
www.thesbrn.org

Spinal Cord Injury (SCI)

Christopher & Dana Reeve Paralysis Resource Center Services: information, education, advocacy, peer mentor program, online social platform for individuals with paralysis and their loved ones, grants for non-profits, and a Military and Veterans Program (MVP) through which it provides support and programs to help servicemen and women connect with services, programs, and benefits.
Short Hills Plaza
636 Morris Turnpike, Suite 3A
Short Hills, NJ 07078
1-800-539-7309
www.christopherreeve.org

United Spinal Association
Services: Information, education, advocacy, one-on-one assistance, and peer support.

1-800-962-9629
www.spinalcord.org

Stroke/CVA

American Stroke Association-NJ Chapters
Services: information, education, advocacy, help connecting with local resources.

609-208-0020
www.stroke.org
newjersey@heart.org

Saddle Brook Office
Park 80 West, Plaza II
250 Pehle Avenue, Suite 202
Saddle Brook, NJ, 07663

Tourette Syndrome

New Jersey Center for Tourette Syndrome
Services: Information, education, advocacy, youth development and leadership academies, webinars.

50 Division Street, Suite 205
Somerville, NJ 08876
908-575-7350
www.njcts.org

Transplant

NJ Sharing Network
Services: Recovery and placement of donated organs and tissue for those in need of a life-saving transplant, awareness campaigns to educate people of the importance of organ and tissue donations.

691 Central Avenue
New Providence, NJ 07974
1-800-742-7365
www.njsharingnetwork.org/

APPENDIX 7:
DIVISION OF VOCATIONAL REHABILITATION SERVICES (DVRS) COUNTY OFFICES

To schedule an appointment for DVRS, contact the DVRS office below serving your county of residence:

DVRS Atlantic Office
2 South Main Street, Suite 2, 1st Floor
Pleasantville, NJ 08232
Telephone: 609-813-3933
VP: 609-224-1218

DVRS Bergen Office
60 State Street, 2nd Floor, Room 203
Hackensack, NJ 07601-5471
Telephone: 201-996-8970
VP: 973-968-6556

DVRS Burlington Office
795 Woodlane Road, 2nd Floor
Westampton, NJ 08060
Telephone: 609-518-3948
VP: 609-534-3956

DVRS Camden Office
101 Woodcrest Road, Suite 127
Cherry Hill, NJ 08003-3620
Telephone: 856-549-0600 (option 3)
VP: 856-831-7599

DVRS Cape May Office
3801 Route 9 South, Unit 3
Cape May, NJ 08242
Telephone: 609-224-2010
VP: 609-224-1218

DVRS Cumberland/Salem Office
40 East Broad Street, Suite 204
Bridgeton, NJ 08302-2881
Telephone: 856-453-3888
VP: 856-497-0075

DVRS Essex Office
990 Broad Street, 2nd Floor
Newark, NJ 07102
Telephone: 973-648-3494
VP: 862-772-7166

DVRS Gloucester Office
1480 Tanyard Road, Suite A
Sewell, NJ 08080
Telephone: 856-384-3730
VP: 856-497-0075

DVRS Hudson Office
438 Summit Avenue, 6th Floor
Jersey City, NJ 07306-3187
Telephone: 201-217-7180
VP: 201-616-0447

DVRS Mercer Office
Labor Station Plaza 4, PO Box 959
28 Yard Avenue
Trenton, NJ 08625-0959
Telephone: 609-292-2940
VP: 609-498-7011

DVRS Middlesex Office
550 Jersey Avenue, PO Box 2672
New Brunswick, NJ 08903
Telephone: 732-937-6300
VP: 732-393-8056

DVRS Monmouth Office
60 Taylor Avenue
Neptune, NJ 07753-4844
Telephone: 732-775-1799
VP: 732-606-4961

DVRS Morris Office
13 Emery Avenue 2nd Floor
Randolph, NJ 07869
Telephone: 862-397-5600 / Option 4
VP: 973-607-2034

DVRS Ocean Office
1027 Hooper Avenue, Bldg. 6,
3rd Fl., Suite 1
Toms River, NJ 08753-2225
Telephone: 732-505-2310
VP: 732-606-4961

DVRS Passaic Office
200 Memorial Drive, 1st Floor
Paterson, NJ 07501
Telephone: 973-742-9226
VP: 973-968-6556

DVRS Somerset/Hunterdon Office
75 Veterans Memorial Drive East
Suite 101
Somerville, NJ 08876-2952
Telephone: 908-704-3030
VP: 732-393-8056

DVRS Union Office
921 Elizabeth Avenue, 3rd Floor Elizabeth,
NJ 07201
Telephone: 908-965-3940
VP: 908-242-3563

DVRS Sussex/Warren Office
445 Marshall Street
Phillipsburg, NJ 08865
Telephone: 908-329-9190
VP: 908-645-0616

APPENDIX 8:
DOMESTIC VIOLENCE (DV) AND SEXUAL VIOLENCE (SV) SERVICE PROVIDERS

Check with the Division on Women for possible provider changes: **609-888-7164**
www.nj.gov/dcf/women/

Glossary of Programs:

Domestic Violence Services (DV): Emergency shelter, counseling/therapy, childcare, survivor support groups, transitional housing, legal advocacy, economic empowerment, advocacy, etc.

Sexual Violence Services (SV): Assistance with obtaining a rape kit, counseling/therapy, survivor support groups, legal advocacy, etc.

Abuse Intervention Programs (AIP): Programs aimed at individuals exerting power and control within their relationship(s), with the goal of change and becoming a healthy relationship partner.

Culturally Specific DV and SV Programs (CS DV/SV): A provider that has a deeper focus on providing services for victim/survivors of a given culture (in addition to all victim/survivors), such as those from African, South Asia, LGBT+, Jewish, and Middle Eastern communities.

Trauma-Focused Cognitive Behavioral Therapy (TF-CBT): TF-CBT is an evidence-based, therapeutic program for at children and youth exposed to domestic violence. It aims to help children overcome Post Traumatic Stress Disorder (PTSD), depression, feelings of shame, behavioral difficulties and works to increase children's coping and resiliency.

Peace: A Learned Solution (PALS): The PALS program utilizes a research-based, therapeutic program model to reduce the effects of trauma on children and their non-offending parent. Through creative therapies such as art, dance movement or drama, the PALS program is available for children ages 4-12 that are exposed to domestic violence**.**

Statewide

NJ Coalition to End Domestic Violence
Services: DV, SV
24/7 Hotline: 1-800-572-SAFE (7233)
Videophone for Deaf & Heard of Hearing: 1-855-812-1001
or Text LOVEIS to 22522
njcedv.org

Legal Services of NJ
Domestic Violence Representation Project (DVRP)
Services: CS-DV, CS-SV
Office: 732-572-9100
24/7 Hotline: 1-888-LSNJ-LAW (1-888-576-5529)

www.lsnjlaw.org/legal-topics/family-relationships/domestic-violence/get-restraining-order/pages/domestic-violence-representation-project-aspx

Rutgers University Office for Violence Prevention & Victim Assistance
Services: SV
Office: 848-932-1181
24/7 Hotline: 848-932-1181
Email: vpva@echo.rutgers.edu
vpva.rutgers.edu

New Jersey Address Confidentiality Program (ACP) Hotline: 1-877-218-9133

New Jersey Coalition Against Sexual Assault 24/7 Hotline: 1-800-601-7200

New Jersey Domestic Violence 24/7 Hotline: 1-800-572-SAFE (7233)

Women's Referral Central 24/7 Hotline: 1-800-322-8092

Atlantic County

AVANZAR
Services: DV, SV, PALS
Office: 609-601-9925
24/7 HOTLINE Phone: 1-800-286-4184
24/7 HOTLINE Text: 609-569-5437
www.avanzarnow.org

The Alcove Center for Grieving Children & Families
Services: DV
Office: 609-848-1133
thealcove.org

Bergen County

Alternatives to Domestic Violence
Services: DV
Office: 201-336-6000
24 Hour Hotline: 201-336-7575
Email: info@alternativestodv.org
alternativestodomesticviolence.org

Center for Hope and Safety
Services: DV, PALS
Office: 201-498-9247
24 Hour Hotline: 201-944-9600
Email: info@hopeandsafetynj.org
www.hopeandsafetynj.org

Healing Space – YWCA of NNJ
Services: SV
Office: 201-881-1700
24 Hour Hotline: 201-487-2227
www.ywcannj.org/healingspace

Women's Rights Information Center
Services: DV
Office: 201-568-1166
Email: support.wric@womensrights.org
www.womensrights.org/

Burlington County

CONTACT of Burlington County
Services: SV
Office: 856-234-5484
Email: info@contactburlco.org
contactburlco.org

Catholic Charities of Trenton Providence House, Burlington Cty
Services: DV, PALS
Office: 1-800-360-7711
24 Hour Hotline: 609-871-7551
Email: info@cctrenton.org
www.catholiccharitiestrenton.org/locations/burlington-county/

Exhale
Services: CS-DV
Office: 609-332-2133
exhaletoday.org

Camden County

Camden County Women's Center
NJ Association of Corrections
Services: DV
Office: 856-963-5668
24 Hour Hotline: 856-227-1234
Email: ccwcinfo@njaconline.org
njaconline.org/what-we-do/domestic-abuse/camden-county/

Harambe Social Services
Services: CS-DV, CS-SV
Office: 609-225-6936
Email: info@harambesocialservices.org
harambesocialservices.org

Hispanic Family Center of SNJ
Services: CS-DV, CS-SV
Office: 856-541-6985
Email: info@hispanicfamilycenter.com
hispanicfamilycenter.com

Services Empowering the Rights of Victims (SERV)
Center for Family Services
Services: SV
Office: 877-922-2377
24/7 Hotline: 1-866-295-SERV (7378)
Email: serv@centerffs.org
www.centerffs.org/serv

Cape May County

CARA, Inc.
Services: DV, SV, AIP
Office: 609-522-6489
Toll-Free: 877-294-2272
Email: carasafe1@cara-inc.net
www.cara-cmc.org

Ascenda
Services: TF-CBT
Office: 844-422-3632
acendahealth.org/programs/child-teen-counseling-therapy-services/

Cumberland County

Services Empowering the Rights of Victims (SERV)
Center for Family Services
Services: DV, SV, TF-CBT
Office: 877-922-2377
24/7 Hotline: 1-866-295-SERV (7378)
Email: serv@centerffs.org
https://www.centerffs.org/serv

Essex County

DREAMS Program of Essex Family Connections
Services: PALS
Office: 973-675-3817
Email: dreams@familyconnectionsnj.org
www.familyconnectionsnj.org/what-we-do/domestic-violence-services/

Essex County Family Justice Center
Services: DV
Office: 973-230-7229
www.essexcountyfjc.org/

Family Service League, Inc.
Services: SV
Office: 973-746-0800
Email: info@familyserviceleague.org
www.familyserviceleague.org

Ironbound Community Corporation
Services: CS-DV
Office: 973-589-3353
Email: info@ironboundcc.org
ironboundcc.org/

My Sister's Lighthouse Resource Center
Services: DV
Office: 866-768-1978
Email: mysisterslighthouse@yahoo.com
www.mysisterslighthouse.com/

North Jersey Community Research Initiative
Services: CS-DV
Office: 973-483-3444
Email: njcri@njcri.org
www.njcri.org/

The Safe House
Clara Maass Medical Center
Services: DV
Office: 973-759-2378
24 Hour Hotline: 973-759-2154
www.rwjbh.org/clara-maass-medical-center/treatment-care/domestic-violence/

Partners
Services: CS-DV, CS-SV
Office: 973-233-0111
Text: 732-535-6318
Email: gethelp@partners.org
partners.org

Gloucester County

Services Empowering the Rights of Victims (SERV)
Center for Family Services
Services: DV, SV, TF-CBT
Office: 877-922-2377
24/7 Hotline: 1-866-295-SERV (7378)
serv@centerffs.org
www.centerffs.org/serv

Hudson County

Care Point Health Foundation
Services: SV
Office: 201-795-8000
Email:
info@carepointhealthfoundation.org
carepointhealthfoundation.org/services/

Catholic Charities, Archdiocese of Newark
Services: TF-CBT
Office: 201-798-9957
https://www.ccannj.org/children-and-family/

Women Rising, Inc.
Services: DV
Office: 201-333-5700
24/7 Hotline: 201-333-5700
Email: info@womenrising.org
www.womenrising.org

Hunterdon County

SAFE in Hunterdon
Services: DV, SV
Office: 908-806-0019
24/7 Hotline: 908-788-4044
www.safeinhunterdon.org

Mercer County

Services Empowering the Rights of Victims (SERV)
Center for Family Services
Services: CS-DV
Office: 877-922-2377
24/7 Hotline: 1-866-295-SERV (7378)
Email: serv@centerffs.org
www.centerffs.org/serv

Central Jersey Legal Services
Services: CS-DV, CS-SV
Office: 609-695-6249
centraljerseylegalservices.org/

Children's Home Society
Services: TF-CBT
Nicole Coburger; **609-802-5213**
Email: ncoburger@chsofnj.org
Dolores Bryant; **609-695-6274 Ext. 171**
Email: dbryant@chsofnj.org
chsofnj.org/services/counseling-services/trauma-support-services/

Womanspace, Inc.
Services: DV, SV
Office: 609-394-0136
24/7 Hotline: 609-394-9000
Deaf & Hard of Hearing Text: 609-619-1888
info@womanspace.org
www.womanspace.org

Middlesex County

Center for Empowerment Middlesex County Office of Health Services
Services: SV
Office: 732-745-3000
Hotline: 1-877-665-7273
www.middlesexcountynj.gov/government/departments/department-of-public-safety-and-health/office-of-health-services/center-for-empowerment

Central Jersey Legal Services
Services: CS-DV, CS-SV
Office: 732-249-7600
centraljerseylegalservices.org/

Manavi Inc.
Services: CS-DV, CS-SV
24/7 Multilingual Hotline: 732-435-1414
Email: manavi@manavi.org
https://www.manavi.org/

Prevention Resources, Inc.
Services: AIP
Office: 908-782-3909
njprevent.com

Women Aware, Inc.
Services: DV, PALS
Office: 732-249-4900
24/7 Hotline: 732-249-4504
www.womenaware.net

Monmouth County

180 Turning Lives Around
Services: DV, SV, PALS
Office: 732-264-4360
Domestic Violence Hotline: 888-843-9262
Sexual Violence Hotline: 888-264-7273
Deaf & Hard of Hearing Text Hotline: 732-977-2832
infor@180nj.org

180nj.org

Community Affairs and Resource Center
Services: CS-DV, CS-SV
Office: 732-774-3282
https://carcnj.org

Mercy Center
Services: CS-DV, CS-SV
Office: 732-774-9397
Email: info@mercycenternj.org
www.mercycenternj.org

Morris County

Jersey Battered Women Services
Services: DV, TF-CBT
Office: 973-267-7520
24/7 Hotline & Referrals: 1-877-782-2873
Deaf & Hard of Hearing Text Hotline: 973-314-4192
Email: info@jbws.org
www.jbws.org

Morris CARES/Atlantic Health System
Services: SV
Office: 973-971-4754
24/7 Hotline: 973-829-0587

Ocean County

Providence House – Ocean County
Catholic Charities of Trenton
Services: DV, PALS
Office: 732-350-2120
24/7 Hotline: 732-244-8259
Toll Free: 1-800-246-8910
Email: info@cctrenton.org
www.catholiccharitiestrenton.org/locations/ocean-county/

St. Francis Community Center
Services: SV
Office: 609-494-1554
24/7 Hotline: 609-494-1090
www.stfranciscenterlbi.org/counseling-service

Passaic County Domestic and Sexual Violence Center (Formerly Women's Center)
Services: DV, SV, PALS
Office: 973-881-0725
24/7 Hotline: 973-881-1450
www.passaiccountywomenscenter.org

Passaic County

Center for Family Services
Services: AIP
Office: 973-922-2377
24/7 Hotline: 1-866-295-SERV (7378)
Email: access@centerffs.org
www.centerffs.org/our-services/counseling-behavioral-health/domestic-violence-abuse-intervention-program

Project SARAH
Jewish Family Service & Children's Center of Clifton-Passaic, Inc.
Services: CS-DV, CS-SV, PALS
Office: 973-777-7638 ext. 300
Email: hereforyou@projectsarah.org
jfsclifton.org/project-sarah-new

Wafa House
Services: CS-DV, CS-SV
Office: 1-800-930-WAFA (9232)
www.wafahouse.org

Salem County

Salem County Women's Services
Services: DV, SV, TF-CBT
Office & Hotline: 856-935-6655
www.salemcountywomensservices.org

Somerset County

Safe + Sound Somerset
Services: DV, SV, TF-CBT
Office: 908-359-0003
24/7 Hotline (call or text): 1-866-685-1122
www.safe-sound.org

Sussex County

Domestic Abuse & Sexual Assault Intervention Services (DASI)
Services: DV, SV, TF-CBT
Office: 973-579-2386
24/7 Hotline: 973-875-1211
Deaf & Hard of Hearing Text Hotline: 973-222-2593
TTY Hotline: 973-875-6369
www.dasi.org

Project Self-Sufficiency of Sussex County
Services: DV
Office: 973-940-3500
Email: pss@projectselfsufficiency.org
www.projectselfsufficiency.org/

Union County

Access Family Services
Services: Abuse Intervention Program
Office: 862-520-3937
Toll-free: 855-481-5837
Email: bip@afsnj.org
www.afsnj.org/

Union County Rape Crisis Center
Services: SV
Office: 908-233-7273
24/7 Hotline: 908-233-7273
TTY: 908-232-1435
unioncountyrapecrisiscenter.blogspot.com/

YWCA Union County
Services: DV, PALS
Phone: 908-355-1995
24/7 Hotline: 908-355-HELP (4357)
Email: info@ywcaunioncounty.org
www.ywcaunioncounty.org/

Warren County

Domestic Abuse & Sexual Assault Crisis Center (DASACC)
Services: DV, SV, TF-CBT
P.O. Box 42
Belvidere, NJ 07823
Office: 908-453-4121
Toll-free: 1-866-6BE-SAFE (623-7233)
24/7 Hotline: 908-453-4181
24/7 Webchat Hotline:
www.dasacc.org/web-chat
www.dasacc.org

Rutgers University, School of Social Work Center for Research for Ending Violence (REV)

REV strives to eliminate physical, sexual, and other forms of violence against women and children and the power imbalances that permit them. They accomplish their mission through a collaborative approach that focuses on multidisciplinary research and evaluation, education, and community engagement.

123 Church Street
New Brunswick, NJ 08901
Phone: 848-932-4397

APPENDIX 9:
DISPLACED HOMEMAKER PROGRAMS

The New Jersey Department of Families' Division on Women administers 22 Displaced Homemaker Programs in all 21 counties.

Atlantic County

AVANZAR
927 North Main St. Heritage Sq. Bldg. D
Pleasantville, NJ 08232
609-601-9925

Bergen County

Bergen County Technical Schools
540 Fairview Avenue
Paramus, NJ 07652
201-343-6000 ext. 5533

Women's Rights Information Center
108 W. Palisade Avenue
Englewood, NJ 07631
201-568-1166

Burlington County

Women's Opportunity Center
Greater Philadelphia YMCA
8008 Route 130 N, Suite 216
Delran, NJ 08075
856-231-9622, ext. 3918

Camden County

Center for Family Services, Inc.
574 Benson Street
Camden, NJ 08103
609-304-4084

Cape May County

Center for Family Services, Inc.
601 South Main Street
Cape May Court House, NJ 08210
609-238-0704

Cumberland County

Rowan County College of S. Jersey Community & Technical Education
321 North High St.
Millville, NJ 08332
856-776-2385

Essex County

National Council of Jewish Women (NCJW) Center for Women
70 South Orange Avenue, Suite 120
Livingston, NJ 07039
973-994-4994

Gloucester County

Rowan County College of S. Jersey Center for People in Transition
1400 Tanyard Road
Sewell, NJ 08080
856-415-2264

Hudson County

Catholic Charities of the Archdiocese of Newark
2201 Bergenline Avenue, 3rd Floor
Union City, NJ 07087
201-325-4800

Hunterdon County

NORWESCAP
Career & Life Transitions Center
84 Park Avenue, Suite E 103
Flemington, NJ 08822
908-788-1453

Mercer County

AVANZAR
208 West State St., 1st Floor
Trenton, NJ 08608
609-601-9925 ext. 1001

Middlesex County

Jewish Family Services of Middlesex County, Women's Center
219C Blackhorse Lane
North Brunswick, NJ 08902
732-777-1940
833-JFS-HELP (537-4357) Toll Free

Monmouth County

Brookdale at Long Branch
765 Newman Springs Road
Lincroft, NJ 07738
732-739-6018, 732-739-6020

Morris County

The Women's Center at County College of Morris
214 Center Grove Road SCC115
Randolph, NJ 07869
973-328-5025

Ocean County

Ocean County Community College
College Drive, P.O. Box 2001
Toms River, NJ 08754
732-255-0400 ext. 2297

Passaic County

Women in Transition
Wayne Counseling Center, Inc.
1022 Hamburg Turnpike
Wayne, NJ 07470
973-694-9215

Salem County

Center for Family Services, Inc.
2 Chestnut Street, Suite A
Pennsville, NJ 08070
609-238-0704

Somerset County

NORWESCAP Career & Life Transitions Center
Presbyterian Church
170 Watchung Avenue
North Plainfield, NJ 07060
908-454-7000

Sussex County

Project Self-Sufficiency Sussex Cnty
127 Mill Street
Newton, NJ 07860
973-940-3500

Union County

Union County College
40 West Jersey Street, Lessner Bldg.
Elizabeth, NJ 07202
908-659-5190

Warren County

NORWESCAP
Career & Life Transitions Center
16 Broad Street, Suite 7
Washington, NJ 07882
908-835-2624

APPENDIX 10:
CONNECTING NJ

Individuals and families who are interested in getting connected can contact a Connecting NJ office listed below.

Atlantic County

The Connection
Southern NJ Perinatal Cooperative
800-611-8326
www.snjpc.org/

Bergen County

Connecting NJ – Bergen County
Partnership for Maternal & Child Health of Northern NJ
973-942-3630 x11
www.pmch.org

Burlington County

The Connection
Southern NJ Perinatal Cooperative
800-611-8326
www.snjpc.org/

Camden County

The Connection
Southern NJ Perinatal Cooperative
800-611-8326
www.snjpc.org/

Cape May County

The Connection
Southern NJ Perinatal Cooperative
800-611-8326
www.snjpc.org/

Cumberland County

CGS Connect
Acenda Integrated Health
856-431-4180

Essex County

Prevent Child Abuse NJ
Essex Pregnancy and Parenting Connection
973-621-9157

Gloucester County

CGS Connect
Acenda Integrated Health
856-431-4180

Hudson County

Connecting NJ – Hudson County
Partnership for Maternal & Child Health of Northern NJ
201-876-8900
www.pmch.org

Hunterdon County

Connecting NJ – Hunterdon
Central Jersey Family Health Consortium
888-551-6217
www.cjfhc.org/

Mercer County

Connecting NJ – Mercer County
Central Jersey Family Health Consortium
888-551-6217
www.cjfhc.org/

Middlesex County

Connecting NJ – Middlesex County
Central Jersey Family Health Consortium
888-551-6217
www.cjfhc.org/

Monmouth County

CHS of NJ Monmouth – Connecting NJ
Children's Home Society
1-877-352-7843

Morris County

Connecting NJ – Morris
Partnership for Maternal Health & Child Health of Norther NJ
973-343-2650

Ocean County

CHS of NJ Monmouth – Connecting NJ
Children's Home Society
1-877-352-7843

Passaic County

Connecting NJ – Passaic County
Partnership for Maternal Health & Child Health of Norther NJ
973-942-3600 ext. 14

Salem County

CGS Connect
Acenda Integrated Health
856-431-4180

Somerset County

Connecting NJ – Somerset County
Central Jersey Family Health Consortium
888-551-6217
www.cjfhc.org/

Sussex County

Project Family Connect
Project Self-Sufficiency
1-844-807-3500
www.projectselfsufficiency.org

Union County

Connecting NJ – Morris
Partnership for Maternal Health & Child Health of Norther NJ
973-343-2650

Warren County

Project Family Connect
Project Self-Sufficiency
1-844-807-3500
www.projectselfsufficiency.org

APPENDIX 11:
FAMILY SUCCESS CENTERS

New Jersey's 57 Family Success Centers (FSC) are "one-stop shops" that provide information, resources, and supports that families need in order to thrive.

Atlantic County

Oceanside I Family Success Center
201 Melrose Avenue, Unit 3
Atlantic City, NJ 08401
609-236-8800
www.oceanside1fsc.org/

Oceanside II Family Success Center
3201 Atlantic Avenue,
Atlantic City, NJ 08401
609-594-4990
www.oceanside2fsc.org/

Hammonton Family Success Center
310 Bellevue Avenue
Hammonton, NJ 08037
609-567-2900
www.atlanticare.org/for-our-community/hammonton-family-success-center/

The New Day Family Success Center
622-624 S. New York Road
Galloway, NJ 08205
609-652-0230
www.newday-fsc.org/

Inland Family Success Center
3050 Spruce Avenue
Egg Harbor Township, NJ 08234
609-569-0376
www.inland-fsc.org/

Bergen County

Bridges Family Success Center
44 Armory Street
Englewood, NJ 07631
201-568-0817
www.bergenfamilycenter.org/SandP_Community-2.html

Meadowlands Family Success Center
100 Washington Avenue
Little Ferry, NJ 07643
201-464-4714
www.meadowlandsymca.org/family-success-center/

Burlington County

Generations Family Success Center
45 High Street
Mount Holly, NJ 08060
609-267-4001
www.legacytreatment.org/locations/generations-family-success-center/

Pinelands Family Success Center
55 Pemberton Browns Mills Road
Pemberton Township, NJ 08015
609-261-5847
www.pembertonfsc.org/

Camden County

Evolution Family Success Center
2850 Federal Street
Camden City, NJ 08105
856-963-0270
www.hispanicfamilycenter.com/health-education-2/

Promise Neighborhood
Family Success Center
580 Benson Street
Camden City, NJ 08103
856-964-8096
www.centerffs.org/our-services/community-connections/promiseneighborhood-fsc

Building Bridges Family Success Center
180 White Horse Pike
Clementon, NJ 08021
856-309-1019
www.centerffs.org/our-services/community-connections/buildingbridges-fsc

Orchards Family Success Center
416 Sicklerville Road, Unit A-2
Sicklerville, NJ 08081
856-513-8829
www.orchardsfsc.org/

Cape May County

Shore Family Success Center
1046B Route 47
Rio Grande, NJ 08242
609-778-6226
www.shorefsc.org/

Cumberland County

Greater Bridgeton Family Success Center
155 Spruce Street
Bridgeton, NJ 08302
856-451-1133
www.gatewaycap.org/familysuccess

Holly City Family Success Center
21 East Main Street, Rear Suite
Millville, NJ 08332
856-327-1510
www.gatewaycap.org/familysuccess

Monarch Family Success Center of Vineland
1038 E. Chestnut Avenue, Suite 235
Vineland, NJ 08360
856-507-7840
www.inspirahealthnetwork.org/locations/inspira-monarch-family-success-center

Forest Lakes 1 Family Success Center
2009 Spring Garden Road
Millville, NJ 08332
856-413-5494
www.inspirahealthnetwork.org/locations/inspira-forest-lakes-family-success-center-port-norris

Forest Lakes 2 Family Success Center
8879 Highland Street
Port Norris, NJ 08349
856-413-5494
www.inspirahealthnetwork.org/locations/inspira-forest-lakes-family-success-center-port-norris

Essex County

East Orange Family Success Center
132 South Harrison Street
East Orange, NJ 07018
973-395-1442
www.eastorange-fsc.org/

FOCUS Family Success Center
441-443 Broad Street
Newark, NJ 07102
973-624-2528 ext. 114
www.focus411.org

Ironbound Community Corporation Family Success Center - Cortland St
29-31 Cortland Street
Newark, NJ 07105
973-344-5949 ext. 201
www.ironboundcc.org

Ironbound Community Corporation Family Success Center - Elm Street
317 Elm Street
Newark, NJ 07105
973-465-0555 ext. 202
www.ironboundcc.org

Unity Family Success Center
50 Union Avenue, Suite 403
Irvington, NJ 07111
973-372-4353
www.pmch.org

LaCasa's 1 Family Success Center
28 Broadway
Newark, NJ 07104
973-483-2703 ext. 2218
www.lacasanwk.org

LaCasa's 2 Family Success Center
282 First Avenue
Newark, NJ 07107
973-482-9002
www.lacasanwk.org

The North Ward Center Family Success Center
346 Mt. Prospect Avenue
Newark, NJ 07104
973-481-0415
www.northwardcenter.org/programs/north-ward-family-success-center/

Weequahic Family Success Center
434 Chancellor Avenue
Newark, NJ 07112
862-237-7401
www.nesfnj.org/

Gloucester County

Evergreen Family Success Center
21 Delaware Street
Woodbury, NJ 08096
856-848-7150
www.hispanicfamilycenter.com/

Mosaic Family Success Center
110 East High Street
Glassboro, NJ 08028
856-347-4338
www.mosaicfsc.org/

Hudson County

Liberty Family Success Center
341 Kearny Avenue
Kearny, NJ 07032
201-622-2210
www.preventionlinks.org/family-success/liberty-fsc/

Palisades Family Success Center
1408 New York Avenue
Union City, NJ 07087
201-758-8792 or 201-758-8793
www.preventionlinks.org/family-success/palisades-family-success-center/

Skyway Family Success Center
35 Journal Square Plaza
Jersey City, NJ 07306
201-884-2224
www.preventionlinks.org/family-success/skyway-fsc/

Hunterdon County

Harvest Family Success Center
5 East Main Street
Flemington, NJ 08822
908-237-0465
www.njprevent.com/harvest/

Mercer County

Heritage North Family Success Center
1554 Princeton Avenue
Trenton, NJ 08638
609-393-2980
chsofnjstg.wpengine.com/services/maternal-child-health-family-success-centers

Heritage South Family Success Center
635 S. Clinton Avenue
Trenton, NJ 08611
609-695-6274
chsofnjstg.wpengine.com/services/maternal-child-health-family-success-centers

Middlesex County

Bayside Family Success Center
500 Dobranski Drive
Perth Amboy, NJ 08861
732-638-5063
www.jrfnj.org/community_action/community-and-family-services/family-success-center.html

Greenway Family Success Center
537 New Brunswick Avenue
Fords, NJ 08863
732-527-3400
www.preventionlinks.org/family-success/greenway-fsc/

Harmony Family Success Center
255 Livingston Avenue
New Brunswick, NJ 08901
732-640-0801, 732-640-8517
www.prab.org/programs-services/family-services/

Mobile Family Success Center
26 Safran Ave
Edison, NJ 08837
732-646-4057, 732-646-4055
www.ccdom.org/mfscmiddlesex

Monmouth County

Bayshore Family Success Center
Henry Hudson Trail Activity Center
945 Route 36
Leonardo, NJ 07737
732-497-3811
www.YMCANJ.org/bfsc

Coastal Communities Family Success Center
300 Broadway, Rear Entrance
Long Branch, NJ 07740
732-571-1670
www.coastalfsc.org/

Oceans Family Success Center
1004 Comstock Street, First Floor
Asbury Park, NJ 07712
732-455-5272
www.OceansFSC.com

Morris County

Excellence Family Success Center
73 Basset Highway
Dover, NJ 07801
973-620-9711
www.pcmh.org

Ocean County

Anchor Family Success Center
101 Prosper Way
Brick, NJ 08723
848-241-9346
www.chsofnj.org/services/maternal-child-health-family-success-centers

Lakewood Community Services Corporation Family Success Center
415 Carey Street
Lakewood, NJ 08701
732-901-6001
www.thelcsc.org/family/

Oasis Family Success Center
399 N. Main St.
Manahawkin, NJ 08050
609-994-0200
www.oasisfsc.org/

Passaic County

New Destiny Family Success Center of Paterson
79 Ellison Street
Paterson, NJ 07505
973-278-0220
www.newdestinyfsc.org/

Straight & Narrow Family Success Center
101 Cedar Street
Paterson, NJ 07501
973-333-6240
www.ccpaterson.org/fsc

Highlands Family Success Center
1801 Greenwood Lake Tpke.
Hewitt, NJ 07421
973-506-6575
www.highlandsfsc.org/

Salem County

Birdseye Family Success Center
364 South Broadway Street
Pennsville, NJ 08070
856-517-9100
www.birdseyefsc.org/

Riverview Family Success Center
157 West Main Street
Penns Grove, NJ 08069
856-517-0029
www.riverviewfsc.org/

Salem Family Success Center
14 New Market Street
Salem, NJ 08079
856-935-8768
www.gatewaycap.org/familysuccess

Somerset County

Pioneer Family Success Center
50 Division Street, Suite 303
Somerville, NJ 08876
908-722-4400
www.pioneerfsc.com

Sussex County

Journey Family Success Center at Project Self Sufficiency
127 Mill Street
Newton, NJ 07860
973-940-3500
www.journeyfsc.org

Union County

Bayway Family Success Center
688 Maple Ave
Elizabeth, NJ 07202
908-289-0136
www.preventionlinks.org/family-success/bayway-fsc/

Cardinal Family Success Center
504 Madison Ave
Plainfield, NJ 07060
908-731-4200
plainfieldfamilysuccesscenter.godaddysites.com/

The Village Family Success Center
70 W. Grand Street
Elizabeth, NJ 07201
908-469-9508
www.villagefsc.org

Warren County

Traditions Family Success Center
712 South Main Street
Phillipsburg, NJ 08865
908-454-3400
www.norwescap.org/education/traditions-family-success-center/

APPENDIX 12:
FEDERALLY QUALIFIED HEALTH CENTERS (FQHC)

New Jersey's Federally Qualified Health Centers (FQHCs) deliver high quality health care to all people regardless of their ability to pay. You don't need health insurance to receive care at a health center. They serve the uninsured as well as patients with Medicaid, NJ FamilyCare, Medicare and private insurance. If you are uninsured, fees are charged based on your income level using a sliding fee scale. No one is ever turned away for lack of funds.

Health centers provide a wide range of services which include:

- **Comprehensive Primary & Preventive Health Care**
- **Pediatric Services**
- **Dental Care**
- **Women's Health**
- **Behavioral/Mental Health**
- **Lab Services**
- **HIV/AIDS Counseling & Testing**
- **And much more**

Health Centers are conveniently located statewide. To locate the health center nearest you, please visit https://healthapps.state.nj.us/fhs/cphc/cphcSearch.aspx

Atlantic County

AtlantiCare Health Services
54 West Jimmie Leeds Road
Galloway, NJ 08205
1-888-569-1000
www.atlanticare.org/

AtlantiCare Health Services
1401 Atlantic Avenue
Suite 2600
Atlantic City, NJ 08401
609-572-6055
www.atlanticare.org/

Southern Jersey Family Medical Center
3003 English Creek Ave.
Egg Harbor Township, NJ 08234
609-481-3185
www.sjfmc.org/

Southern Jersey Family Medical Center - Women's & Children's Pavillion
1125 Atlantic Avenue
Atlantic City, NJ 08041
609-348-0066
www.sjfmc.org/

Southern Jersey Family Medical Centers
860 S. White Horse Pike, Bldg. A
Hammonton, NJ 08037
609-567-0200
www.sjfmc.org/

Southern Jersey Family Medical Centers - Atlantic City Center
1301 Atlantic Avenue
Atlantic City, NJ 08401
609-572-0000
www.sjfmc.org/

Southern Jersey Family Medical Centers - Pleasantville Center
932 South Main Street
Pleasantville, NJ 08232
609-383-0880
www.sjfmc.org/

Southern Jersey Family Medical Centers - The Mobile Medic
860 S. White Horse Pike, Bldg. A
Hammonton, NJ 08037
1-800-486-0131 ext. 4276
www.sjfmc.org/

Bergen County

North Hudson Community Action Corporation Health Center
197 South Van Brunt Street
Englewood, NJ 07631
201-537-4442
http://www.nhcac.org/

North Hudson Community Action Corporation Health Center - Garfield
535 Midland Avenue
Garfield, NJ 07026
973-340-1182
www.nhcac.org/

North Hudson Community Action Corporation Health Center - Hackensack
25 E. Salem St
Hackensack, NJ 07601
201-996-2121
www.nhcac.org/

Burlington County

Southern Jersey Family Medical Center - New Lisbon Center
600 Pemberton/Browns Mills Road
Pemberton, NJ 08068
609-894-1100
www.sjfmc.org/

Southern Jersey Family Medical Centers
651 High Street
Burlington City, NJ 08016
609-386-0775
www.sjfmc.org/

Southern Jersey Family Medical Centers - The Mobile Medic for Mt. Holly
600 Pemberton/Browns Mills Rd.
Pemberton, NJ 08068
1-800-486-0131, ext. 4276
www.sjfmc.org/

Camden County

CAMcare Health Corporation - Clementon Office
121 Whitehorse Pike
Clementon, NJ 08021
856-627-7701
www.camcare.net/

CAMcare Health Corporation - East
2610 Federal Street
Camden, NJ 08105
856-635-0203(Adult)
856-635-0212(OB/GYN)
856-635-0307(Dental)
856-635-0311(Pediatrics)
www.camcare.net/

CAMcare Health Corporation - Gateway Health Center
817 Federal Street, Suite 300
Camden, NJ 08103-1539
856-541-3270
www.camcare.net/

CAMcare Health Corporation - North
6th and Erie Streets
Camden, NJ 08102-1820
856-757-9180
www.camcare.net/

CAMcare Health Corporation - Odessa Polk Jones Health Center
813 Ferry Ave
Camden, NJ 08105
856-602-4012
www.camcare.net

CAMcare Health Corporation - South Office
8th and Carl Miller Blvd
Camden, NJ 08103-1025
856-541-4926
www.camcare.net

Osborn Family Medical Health Center
1601 Haddon Ave
Camden, NJ 08103
856-757-3700
www.osbornfamilyhealthcenter.com/

Project H.O.P.E. - West Street Health Center
519-525 West Street
Camden, NJ 08103
856-968-2320
www.projecthopecamden.org/

Cape May County

CompleteCare Health Network - CompleteCare Medical & Dental Professionals
3 Broadway
Cape May Court House, NJ 08210
609-465-0258, 856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Wildwood Crest Community Health Center
3700 New Jersey Avenue
Wildwood Crest, NJ 08260
856-451-4700
www.completecarenj.org/

Cumberland County

CompleteCare Health Network
105 Manheim Avenue
Bridgeton, NJ 08302
856-451-4700
www.completecarenj.org/

CompleteCare Health Network
785 W Sherman Ave.,
Vineland, NJ 08360
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Bridgeton Family and Youth Health and Fitness Center
265 Irving Avenue
Bridgeton, NJ 08302
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Bridgeton High School
111 N. West Ave.
Bridgeton, NJ 08302
856-451-4440
www.completecarenj.org/

CompleteCare Health Network - Broad Street School
251W. Broad Street
Bridgeton, NJ 08302
856-453-1233
www.completecarenj.org/

CompleteCare Health Network - Cohansey Medical Center
70 Cohansey Street
Bridgeton, NJ 08302
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Community Health Care-Rite Care
1255 West Landis Ave.
Vineland, NJ 08360
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Millville Community Health Center
1200 N. High Street
Millville, NJ 08332
865-451-4700
www.completecarenj.org/

CompleteCare Health Network - Upper Deerfield School
1369 Highway 77
Seabrook, NJ 08302
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Vineland OB/GYN Professional Assoc.
484 South Brewster Rd
Vineland, NJ 08360
856-451-4700
www.completecarenj.org/

Essex County

Jewish Renaissance Medical Center - 13th Avenue/Dr. MLK Elementary School
359 13th Avenue
Newark, NJ 07103
973-679-7709
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - Barringer High School
90 Parker Street
Newark, NJ 07104
973-497-5773
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - Central High School
246 18th Avenue
Newark, NJ 07107
973-679-7709, ext. 1091
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - George Washington Carver School
333 Clinton Place
Newark, NJ 07112
973-705-3880
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - Quiltman Street School
21 Quitman Street
Newark, NJ 07103
973-679-7709, ext. 1031
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - Teen Health Center
80 Johnson Avenue
Newark, NJ 07108
973-623-8592
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center - The Mobil Unit
246 18th Street
Newark, NJ 07107
www.cjmc.us/locations/#newarklocal

Jewish Renaissance Medical Center- North Ward Park Elementary School
120 Manchester Place
Newark, NJ 07104
www.cjmc.us/locations/#newarklocal

Newark Community Health Centers
92-96 Ferry Street
Newark, NJ 07105
973-483-1300
www.nchcfqhc.org/

Newark Community Health Centers
741 Broadway
Newark, NJ 07104
973-483-1300
www.nchcfqhc.org/

Newark Community Health Centers
751 Broadway
Newark, NJ 07104
973-483-1300
www.nchcfqhc.org/

Newark Community Health Centers
101 Ludlow Street
Newark, NJ 07114
973-565-0355
www.nchcfqhc.org/

Newark Community Health Centers - East Orange
444 William Street
East Orange, NJ 07017
973-675-1900
www.nchcfqhc.org/

Newark Community Health Centers - Irvington
1148-1150 Springfield Avenue
Irvington, NJ 07111
973-399-6292
www.nchcfqhc.org/

Newark Community Health Centers - Orange
37 North Day Street
Orange, NJ 07050
973-395-2611
www.nchcfqhc.org/

Newark Department of Health and Community Wellness
140 Bergen Street
Newark, NJ 07103
973-733-5310
www.newarknj.gov/departments/healthcommunitywellness

Newark Department of Health and Community Wellness
394 University Ave
Newark, NJ 07102
973-733-7592

Newark, NJ 07102
973-733-5300
www.newarknj.gov/departments/healthcommunitywellness

Rutgers - Nursing Faculty Practice
449 Broad St.
Newark, NJ 07102
973-732-6040

Saint James Health, Inc
228 Lafayette Street, 2nd Floor
Newark, NJ 07105
973-789-8111
saintjameshealth.com

Zufall Health Center
95 Northfield Ave
West Orange, NJ 07052
973-325-2266
www.zufallhealth.org/

Gloucester County

CAMcare Health Corporation - Paulsboro Office
1315 North Delaware Street
Paulsboro, NJ 08066
856-687-2200
www.camcare.net/

CompleteCare Health Network
715 Delsea Dr. N
Glassboro, NJ 08028
856-451-4700
www.completecarenj.org/

CompleteCare Health Network - Family Medicine Center in Woodbury
75 West Red Bank Ave.
Woodbury, NJ 08096
856-853-2055
www.completecarenj.org/

CompleteCare Health Network - Glassboro Community Health Center
335 N. Delsea Drive
Glassboro, NJ 08028
856-863-5720
www.completecarenj.org/

Hudson County

Alliance Community Healthcare, Inc
115 Christopher Columbus Drive
Jersey City, NJ 07302
201-710-2200
www.alliancech.org/

Metropolitan Family Health Network - Garfield
935 Garfield Avenue
Jersey City, NJ 07304
201-478-5800
www.metropolitanfhn.com/

Metropolitan Family Health Network - Homeless Project
857 Bergen Ave.,
Jersey City, NJ 07305
201-478-5859
www.metropolitanfhn.com/

Metropolitan Family Health Network - West New York
5300 Bergenline Avenue
West New York, NJ 07093
201-478-5852
www.metropolitanfhn.com/

North Hudson Community Action Corporation Health Center - Harrison
326 Harrison Ave
Harrison, NJ 07029
862-229-1160
www.nhcac.org/

North Hudson Community Action Corporation Health Center - Jersey City
324 Palisade Avenue
Jersey City, NJ 07307
201-459-8888
www.nhcac.org/

North Hudson Community Action Corporation Health Center - Mobile Unit
5301 Broadway
West New York, NJ 07093
201-866-9320
www.nhcac.org/

North Hudson Community Action Corporation Health Center - North Bergen
1116-43rd Street
North Bergen, NJ 07047
201-330-2632
www.nhcac.org/

North Hudson Community Action Corporation Health Center Union City
714-31st Street
Union City, NJ 07087
201-863-7077
www.nhcac.org/

North Hudson Community Action Corporation Health Center - Union City High School
2500 Kennedy Boulevard
Union City, NJ 07087
www.nhcac.org/

North Hudson Community Action Corporation Health Center - West New York
5301 Broadway
West New York, NJ 07093
201-866-9320
www.nhcac.org/

Hunterdon County

Zufall Health Center - Zufall Dental Center (Flemington)
361 Route 31, Bldg C, Suite 701
Flemington, NJ 08822
908-968-4440
www.zufallhealth.org/

Mercer County

Henry J. Austin Health Center - Bellevue Ave.
433 Bellevue Ave.
Trenton, NJ 08618
609-278-5900
www.henryjaustin.org/

Henry J. Austin Health Center - Chambers Street
317 Chambers Street
Trenton, NJ 08609
609-278-5900
www.henryjaustin.org/

Henry J. Austin Health Center - Ewing Street
112 Ewing Street
Trenton, NJ 08609
609-278-5900
www.henryjaustin.org/

Henry J. Austin Health Center - Warren Street
321 North Warren Street
Trenton, NJ 08618
609-278-5900
www.henryjaustin.org/

Middlesex County

Eric B. Chandler Health Center
123 Church Street
New Brunswick, NJ 08901
732-235-2052
rwjms.rutgers.edu/eric-b-chandler-health-center/english/overview

Eric B. Chandler Health Center - New Brunswick High School
1000 Somerset St.,
New Brunswick, NJ 08901
732-235-7435
rwjms.rutgers.edu/eric-b-chandler-health-center/english/overview

Eric B. Chandler Health Center -Main Facility
277 George Street
New Brunswick, NJ 08901
732-235-6700
rwjms.rutgers.edu/eric-b-chandler-health-center/english/overview

Jewish Renaissance Foundation Community Health Center
1931 Oak Tree Rd.
Edison, NJ 08820
732-482-9600
www.jrfnj.org/

Jewish Renaissance Medical Center - Dental/School Mobile VANs
275 Hobart Street
Perth Amboy, NJ 08861
www.jrfnj.org/

Jewish Renaissance Medical Center - Main Facility
275 Hobart Street
Perth Amboy, NJ 08861
732-376-9333
www.jrfnj.org/

Rutgers - Nursing Faculty Practice
449 Broad St.
Newark, NJ 07102
973-732-6040

Rutgers - Nursing Faculty Practice (VAN)
65 Bergen St.
Newark, NJ 07107

Monmouth County

Monmouth Family Health Center
80 Pavilion Avenue
Long Branch, NJ 07740
732-963-0114
www.mfhcnj.org/

Monmouth Family Health Center
335 Broadway
Long Branch, NJ 07740
732-923-6585
www.mfhcnj.org/

Monmouth Family Health Center - Main Facility
270 Broadway
Long Branch, NJ 07740
732-923-7100
www.mfhcnj.org/

Ocean Health Initiatives - Freehold
20 Jackson St.
Freehold, NJ 07728
732-363-6655
www.ohinj.org/

Visiting Nurse Association of Central Jersey - Freehold Family Health Center
587 Park Ave.
Freehold, NJ 07728
732-294-2540
www.vnachc.org/

Visiting Nurse Association of Central Jersey - Keyport Primary Care Center
35 Broad Street
Keyport, NJ 07735
732-888-4149
www.vnachc.org/

Visiting Nurse Association of Central Jersey - Red Bank Community Health Center
188 East Bergen Place
Red Bank, NJ 07701
732-219-6620
www.vnachc.org/

Visiting Nurse Association of Central Jersey Community Health Center - Main Facility
1301 Main Street
Asbury Park, NJ 07712
732-774-6333
www.vnachc.org/

Morris County

Zufall Health Center
17 S. Warren Street
Dover, NJ 07801
973-328-3344
www.zufallhealth.org/

Zufall Health Center
2-4 Atno Avenue
Morristown, NJ 07960
973-267-0002
www.zufallhealth.org/

Zufall Health Center
18 West Blackwell Street
Dover, NJ
973-328-3344
www.zufallhealth.org/

Zufall Health Center - Highland Health Van
18 West Blackwell Street
Dover, NJ 07801
908-968-0898
www.zufallhealth.org/

Ocean County

Lakewood Resource and Referral Center - CHEMED
108 Hillside Boulevard
Lakewood, NJ 08701
www.chemedhealth.org/

Lakewood Resource and Referral Center - CHEMED
1771 Madison Ave. (Route 9)
Lakewood, NJ 08701
732-364-2144
www.chemedhealth.org/

Ocean Health Initiatives
101 Second Street
Lakewood, NJ 08701
732-363-6655
www.ohinj.org/

Ocean Health Initiatives
301 Lakehurst Road
Toms River, NJ 08755
732-552-0377
www.ohinj.org/

Ocean Health Initiatives
333 Haywood Rd
Stafford, NJ 08050
609-489-0110
www.ohinj.org/

Ocean Health Initiatives
Lakehurst Circle Center II,686 Rt. 70
Lakehurst, NJ 08733
732-363-6655
www.ohinj.org/

Ocean Health Initiatives - Brick Health Center
1610 Route 88, Suite 203
Brick, NJ 08724
732-363-6655
www.ohinj.org/

Ocean Health Initiatives - Elementary School
625 Clifton Avenue
Lakewood, NJ 08701
www.ohinj.org/

Ocean Health Initiatives - Little Egg Harbor Health Center
798 County Rd 539
Little Egg Harbor Township, NJ 08087
732-363-6655
www.ohinj.org/

Ocean Health Initiatives - Mobile Unit
101 Second Street
Lakewood, NJ 08701
www.ohinj.org/

Passaic County

North Hudson Community Action Corporation Health Center - Passaic
220 Passaic St.
Passaic, NJ 07055
201-210-0200
www.nhcac.org

Paterson Community Health Center
227 Broadway
Paterson, NJ 07501
973-278-2600
www.patersonchc.com

Paterson Community Health Center - Main Facility
32 Clinton Street
Paterson, NJ 07522
973-790-6594
www.patersonchc.com

Paterson Community Health Center - The Mobile Unit
32 Clinton Street
Paterson, NJ 07522
www.patersonchc.com

Salem County

Southern Jersey Family Medical Centers - Salem Center
238 East Broadway
Salem, NJ 08079
856-935-7711
www.sjfmc.org/

Somerset County

Zufall Health Center
71 Fourth St.
Somerville, NJ 08876
908-526-2335
www.zufallhealth.org/

Sussex County

Zufall Health Center
238 Spring St.
Suite A
Newton, NJ 07860
973-862-6650
www.zufallhealth.org/

Union County

Neighborhood Health Services Corp.
184 First Street
Elizabeth, NJ 07206
908-355-4459
www.nhscnj.org

Neighborhood Health Services Corp.
1700-58 Myrtle Avenue
Plainfield, NJ 07063
908-753-6401
www.nhscnj.org

Neighborhood Health Services Corp.
950 Park Ave.
Plainfield, NJ 07060
908-754-5840
www.nhscnj.org

Neighborhood Health Services Corp.
427 Darrow Ave.
Plainfield, NJ 07060
908-731-4288
www.nhscnj.org

Warren County

Zufall Health Center
117 Seber Road, Building 5
Hackettstown, NJ 07840
908-452-5366
www.zufallhealth.org/

APPENDIX 13:
HISPANIC WOMEN'S RESOURCE CENTERS (HWRC)

Hispanic Women's Resource Centers (HWRCs), administered through the New Jersey Department of Children and Families' Division on Women, provide programs that facilitate professional development to increase the employability of Hispanic women.

Atlantic County

Puerto Rican Action Committee Center
900 Route 54 Suite A10
Hammonton NJ 08037
609-878-3536

Camden County

Hispanic Family Center of SNJ
35-47 S. 29th St.
Camden, NJ 08105
856-541-6985

Cape May County

Puerto Rican Action Committee Center
3801 Rt.9 South Unit 12B
Rio Grande NJ 08242
609-861-5800

Cumberland County

Puerto Rican Action Committee Centers
275 N. Delsea Dr. Suite G
Vineland, NJ 08360
856-213-6693

818 E. Landis Ave. Suite C
Vineland NJ 08361
856-405-6753

Essex County

La Casa De Don Pedro
Hispanic Women's Resource Center
39 Broadway
Newark, NJ 070104
973-481-4568

Monmouth County

Community Affairs & Resource Center
913 Sewall Avenue
Asbury Park, NJ 07712
732-774-3282

8 E. Front Street
Keyport, NJ 07735
732-495-9500

12 Throckmorton St
Freehold, NJ 07728
732-431-6977

Morris County

Morris County Organization for Hispanic Affairs
95-97 Bassett Highway
Dover, NJ 07801
973-366-4770

23 Clyde Potts Drive, Suite 105
Morristown, NJ 07960
973-664-4884

10 High St.
Butler, NJ 07405
973-838-3885

Ocean County

Community Affairs Resource Center
215 Madison Ave.
Lakewood, NJ 08701
732-961-3760

Salem County

Puerto Rican Action Committee Center
390 N. Broadway Suite 600
Pennsville NJ 08070
856-299-5800

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State of New Jersey

Phil Murphy, Governor
Tahesha L. Way, Lt. Governor

Department of Human Services

Sarah Adelman, Commissioner

Division of Disability Services

Peri L. Nearon, Executive Director

11A Quakerbridge Plaza
PO Box 705 Trenton, NJ 08625-0705
1-888-285-3036
https://www.nj.gov/humanservices/dds/