
MNPS Nutrition Services - My School Bucks FAQ

1. What is My School Bucks?

My School Bucks is an online program where parents, students, and teachers can add money to cafeteria accounts, see cafeteria account balances, and view what students are purchasing in the lunchroom.

2. How do we access My School Bucks?

My School Bucks can be accessed any the following ways:

- Visiting <https://www.mnps.org/> and under “Click on Meal Pre-payment” click My School Bucks link
- Visiting <https://www.myschoolbucks.com> will need to “Sign Up Free” or “Log In”
- Clicking the MySchoolBucks link inside of the MNPS mobile app. The MNPS app can be downloaded from the Apple or Android Store

3. Can teachers have a My School Bucks account?

Yes! Cafeteria Managers will need to give the teacher the Student ID number that was assigned to them when their accounts were created. The teacher would then use that number to attach their account in the My School Bucks application.

4. When will the money be added to the customer’s account?

- My School Bucks updates accounts every 60 minutes between 6am and 6pm. Payments made after 6:00 pm will not show on student or teacher accounts until 6:00 am the following day.

5. How can payments be verified?

- Customers will receive a confirmation email from My School Bucks after the purchase is completed. Additionally, managers can pull the customer’s account statement report and see the payment. It is listed as ‘Online Credit Card Payment.’

6. Whom should people call if they have issues with My School Bucks?

- Contact My School Bucks at 1-855-832-5226

7. Does it cost to use My School Bucks?

- Parents can view their student’s accounts online at no cost; however, there is a \$2.49 fee to add money to accounts online. Parents, teachers, and students still have the option to put money on their cafeteria account(s) in the school cafeteria via cash or check at no additional cost.

8. What if someone wants a refund?

The parent, teacher, or student at least 18 years old will need to contact central office, preferably via email to the MNPS Clerks box (mnpsclerks@mnps.org), and someone will get the appropriate information to process this transaction.
