CELL PHONE YONDR POUCHES: FREQUENTLY ASKED QUESTIONS

TeWinkle Middle School, along with all NMUSD middle schools, is implementing the Yondr pouch system to support a more focused and socially engaged learning environment. Yondr is a lockable pouch that keeps students' mobile devices secured and out of use during the school day. Below are answers to frequently asked questions.

1. What if I need to reach my child during the school day, or they need to reach me?
If you need to contact your child during the school day, please call the school office directly. Students may use the school front office phone during break or lunch if necessary.

2. What if there is a school emergency?
In case of a school emergency, students are directed to safety, following the school emergency preparedness protocol. School administration will use ParentSquare to communicate with parents

3. Will my child's phone/devices be safe?
Students are in possession of their phones/devices for the entire school day. We advise students to store their pouches in their backpacks.

4. What if my child has a medical diagnosis or an Individualized Education Plan (IEP) that requires phone/app monitoring or use?
School administration will work with the nurse's office and/or case carrier to accommodate student needs.

5. Where are the Yondr unlocking stations?
Yondr pouch unlocking stations are located throughout campus.

6. What if my child forgets to unlock their pouch?
A permanent unlocking station will be located at the front of the campus, accessible at all times, including evenings and weekends. It will be under video surveillance to maintain its security.

7. When will my child receive their Yondr Pouch?
Middle school students will receive their assigned Yondr pouch during Registration week.

8. What if the Yondr pouch gets damaged or lost?
If a pouch gets damaged or lost, there may be a $50 fee for a replacement. Damage refers to any compromise of the pouch's physical integrity, intentional or not, as determined by school or Yondr staff.

9. What if my child is found using their phone/device?
Phones/devices will be collected, parent/guardian will be notified, and device will be returned at the end of day. Progressive accountability will follow for repeat offenses.

10. Can students use their devices before and after school?
Yes, students unlock their pouches after the school day ends and may use their devices before arriving on campus and after they leave.

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