



DUNCANVILLE ISD

Open Enrollment

What's New in 2025

- TRS – ActiveCare Medical
- New! LFG Accident Plan
- New! Emergency Medical Transport - MASA
- New! Flex Spending Account (F.S.A.) Maximum
- New! Health Savings Account (H.S.A.) Maximum



Benefits Website

www.mybenefitshub.com/Duncanvilleisd

Scan the QR Code to access your benefits website.



Benefits App

Text BENEFITS to (214) 831-4252
Group #: FBSDISD



Enrollment Dates: 7/7–8/13/2025

Now is the time to make your supplemental benefit elections for a 9/1/2025 effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents. For supplemental benefits that require Evidence of Insurability, a later effective date may apply.

If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 30 days of event.

Contact Us

Our expert team is here to provide clear guidance and personalized support.

Call: (833) 939-6187

Monday – Friday 7AM to 6PM CST

Email:

duncanvilleisd@hps.higginbotham.net

Benefits at a Glance

Please refer to [2025-26 TRS-ActiveCare Rates Are Here](#) or the benefit website for full details and rates for the 2025-26 plan year. Choose your region from the drop down on the site. During your Annual Enrollment Walkthrough, please add your spouse's Social Security Number and the Social Security Numbers for all dependents over age 1 in the enrollment system.

*To update your Primary Care Provider (PCP), call TRS-ActiveCare Customer Service: 866-355-5999 or log into your [Blue Access for Members](#) portal.

Accident Plan offered by Lincoln Financial Group (LFG) pays you benefits for a sudden, unforeseen accident. This plan offers new lower rates and a Wellness Benefit just for having a routine test or exam.

Emergency Medical Transport offered by MASA provides coverage for emergency ground and air transportation in the U.S. or Canada to the nearest medical facility. Hospital to Hospital and Repatriation services also offered.

Flexible Spending Account (FSA) Current elections continue automatically into the new plan year. Employees wanting to make changes to their FSA contribution must do so during Open Enrollment. Benefits are "Use it or Lose it" but up to \$610 may roll into the next plan year. Any funds remaining over the \$610 on 8/31/26 will be forfeited. 2025 Max Benefit: \$3300. Employees may not have both an FSA and HSA.

Health Savings Account (HSA) elections continue automatically into the new plan year. Employees must be enrolled in the TRS ActiveCare High Deductible plan to be eligible to contribute to an HSA. 2025 Max Contributions: \$4300 Individual/\$8500 Family, +1000 if over 55.



Important Tips Before You Begin Enrollment

For Existing Employees

- Review your benefits and beneficiaries annually.
- Have your dependent's SSNs ready, if enrolling
- To change PCP, call TRS-ActiveCare Customer Service at 866-355-5999
- **If you keep the same benefits as last year, you will not receive new ID Cards every year.** Only new elections will receive a new ID card. You can continue to use the ones you already have.

For New Employees

- All must enroll or decline benefits and name a beneficiary.
- **List all dependents**, even if not enrolling. Dependent **DOB** and **SNN** needed to complete enrollment.
- Some medical plans require a named Primary Care Physician (PCP). **Choose your PCP** and have their ID number ready. Find it at: <https://www.bcbstx.com/trsactivecare/doctors-and-hospitals>
- If **date of employment is before August 1st**, complete two enrollments. One for New Hire Benefits through 8/31. One for benefits effective 9/1. **Waive benefits for August** if covered by your prior employer.
- Eligible New hires can elect **life insurance** guarantee issue, (**no health questions**). If elected for yourself, guarantee issue is also offered for listed dependents.

Benefit Details

Access Benefit Presentations, Benefit Guides, Plan Summaries, Provider Searches and more are on the benefit website. Complete your online open enrollment on the same site,

www.mybenefitshub.com/duncanvilleisd

Wellness Reminders

Employees enrolled in the new LFG Accident plan is eligible for a \$50 benefit per plan, per member just for completing a preventative visit. Wellness benefits greatly offset the cost of these great plans. Find Wellness Flyers on the plan pages during your walk-through or on the homepage of the benefits website.

ID Card Details

ID Cards come from the Carriers

- **TRS-ActiveCare Medical:** Access ID info after 9/1 by calling (866) 355-5999.
- **Express Scripts (RX Cards):** Call (844) 367-6108.
- **LFG Dental:** After 9/1 call (800) 423-2765. Group # 1D042576
- **VSP Vision:** No ID card needed for services. Download after 9/1 at vsp.com or call (800) 877-7195. Group # 30020362

Enrollment Options

Onsite Enrollments*:

Duncanville ISD
High School Library
900W Camp Wisdom Rd

- July 15, 9 am to 3 pm
- July 28, 9 am to 3 pm
- August 4, 9 am to 3 pm
- August 12, 9 am to 3 pm

Self-Enroll 24/7*

www.mybenefitshub.com/duncanvilleisd

Call Center (833-939-6187)**

Mon.-Fri. 7am to 6pm CST
Bilingual assistance available
Recorded Line

**** Access to cellphone or email is required for 2-factor authentication login.**

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7/7/25-8/13/25